

ABBYY Cloud Security & Trust

Advancing our secure, transparent, trusted cloud automation with BSI C5 alignment

Meeting the security and governance expectations of regulated industries

Organizations operating in highly regulated industries are facing growing pressure to ensure that the cloud platforms supporting their critical operations meet increasingly rigorous expectations for security, governance, and transparency. Across Europe, and especially within Germany, the BSI Cloud Computing Compliance Controls Catalogue (C5) has emerged as one of the most important benchmarks for evaluating the operational maturity and trustworthiness of cloud service providers.

ABBYY is committed to meeting these expectations through a security-first cloud governance model that supports customers operating in complex regulatory environments. As part of this commitment, ABBYY is aligning its cloud control framework with the requirements of the German Federal Office for Information Security (BSI) C5 framework, reinforcing our broader strategy around trust, transparency, operational accountability, and independently verifiable security controls.

Why BSI C5 matters

C5 is distinct from traditional security certifications because it was purpose-built specifically for cloud environments. Rather than focusing solely on documented security policies, C5 requires cloud providers to demonstrate measurable operational maturity, structured governance, transparent customer communications, and independently assessed controls. It is increasingly viewed as a critical assurance framework across healthcare, financial services, insurance, government, and other industries where organizations manage sensitive or regulated information.

For ABBYY customers and partners, this commitment represents more than certification alignment. It reflects a broader investment in delivering cloud automation solutions that are secure, transparent, operationally resilient, and designed to support evolving regulatory expectations.



A security-first cloud governance model

ABBYY already operates with a mature cloud governance framework that incorporates formal risk management practices, robust identity and access controls, encryption safeguards, incident response procedures, operational monitoring, and enterprise-wide governance oversight. These capabilities provide the foundation for ABBYY's ongoing alignment with C5 requirements and demonstrate our long-term commitment to high-assurance cloud operations.



Governance for AI-enabled automation

As organizations increasingly adopt AI-enabled technologies, ABBYY has also implemented AI Risk Management governance processes to address emerging operational and security considerations associated with AI-powered capabilities. These governance measures include oversight controls, model governance considerations, and structured approaches to data handling and operational accountability.



Operational controls built for cloud environments

Security governance at ABBYY is designed specifically for cloud-native environments. Risk management processes address infrastructure, application, operational, and third-party dependencies through continuous monitoring, documented accountability, and structured oversight mechanisms. Identity and access management controls enforce role-based access principles, least-privilege administration, privileged access governance, and structured provisioning and de-provisioning processes. Customer data is protected through layered encryption safeguards for data both in transit and at rest, supported by formal cryptographic key lifecycle management practices.



Transparency and customer assurance

Transparency is another core principle of the ABBYY trust model. Under a C5-aligned governance approach, customers benefit from greater visibility into how cloud operations are managed, how responsibilities are shared, how incidents are handled, and how customer data is protected across its lifecycle. ABBYY's governance framework is designed to provide customers and partners with clear operational accountability and confidence in the delivery of cloud services.



Independent assurance and reporting

Upon completion of the formal assurance process, ABBYY plans to make independent assurance documentation available through the ABBYY Trust Center. This documentation is expected to include management assertions, independent auditor opinions, control scope definitions, and structured reporting aligned with C5 assurance requirements. These materials are intended to support procurement reviews, third-party risk assessments, audit readiness activities, and broader customer assurance initiatives.



Continuous monitoring and incident response

ABBYY also maintains structured incident response and operational monitoring capabilities designed to support timely detection, investigation, containment, remediation, and communication of security events. Continuous logging and monitoring processes strengthen operational visibility and support proactive risk management across cloud environments.



ABBYY Trust Center

The **ABBYY Trust Center** will continue to serve as a central resource for customers and partners seeking visibility into ABBYY's security, compliance, privacy, governance, and operational assurance programs.



Supporting trusted digital transformation

At ABBYY, trust is at the foundation of everything we do. You rely on our platforms to support your business processes, and we don't take that responsibility lightly. As a global SaaS company, we care for your information as if it were our own, combining our commitment to transparency with robust measures for data protection and encryption.

We're continuously investing and innovating to safeguard what matters most to you, delivering new standards of safety, reliability, and privacy.

For organizations operating in regulated industries, trust in cloud operations is no longer optional; it is foundational. ABBYY's commitment to BSI C5 alignment reflects our continued focus on helping customers adopt intelligent automation with confidence, supported by secure cloud operations, transparent governance practices, and independently verifiable operational controls.

About **ABBYY**

ABBYY helps organizations optimize processes, accelerate decisions, and drive better outcomes with Process AI and Document AI. More than 10,000 enterprises, including many Fortune 500 companies, rely on ABBYY's 35 years of innovation to turn business data into actionable insights that improve the way we work and live. Headquartered in Austin, Texas, and offices in 13 countries, ABBYY leads the way for smarter agentic automation. For more information, visit www.abbyy.com/company and follow us on [LinkedIn](#), [X](#), [Facebook](#), [Instagram](#) and [TikTok](#).