



Recruitment and Engagement Webinar
Consent Best Practices: Essential Elements and Cultural
Considerations

Presenters



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Consent Best Practices:

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Key Objectives

- Identify the Key Elements of Informed Consent
- Outline Informed Consent Best Practices
- Provide Tips and Tricks for Consenting in an Office Setting

Key Elements of Informed Consent

Key Differences between Medical and Research Consent

- “Consent for treatment” vs “consent for research”
- Consent for research includes 9 mandatory elements that must be discussed
- Consent is an **ongoing process** for research studies; not a one-time discussion
- “Therapeutic misconception”

DEL CARMEN MG, JOFFE S. INFORMED CONSENT FOR MEDICAL TREATMENT AND RESEARCH: A REVIEW. THE ONCOLOGIST. 2005; 10:636-641.

The Informed Consent Document

- Provides a Summary of the Research
- Explains the Rights of the Participant
- Is designed to be a reference of what is expected

Informed Consent is More than a Signed Document

Provides Adequate
Information

Information on risks/
benefits, procedures, et

Facilitates
Comprehension

Utilizing teach-back method

Provides Adequate
Opportunity for
Questions

Stop and ask questions
throughout, and provide
consent before for review

Obtains Voluntary
Agreement

Signature piece

Continues to Provide
Information

This is an ongoing interactive
process through the life of the
study

Mandatory Elements

Description of Clinical Investigation

Risks/Discomforts

Benefits

Confidentiality

Alternatives to Research

Identifiable PHI ./
Biospecimens Statement

Injury Compensation

Contacts

Voluntary Participations

Additional Requirements
(When Appropriate)

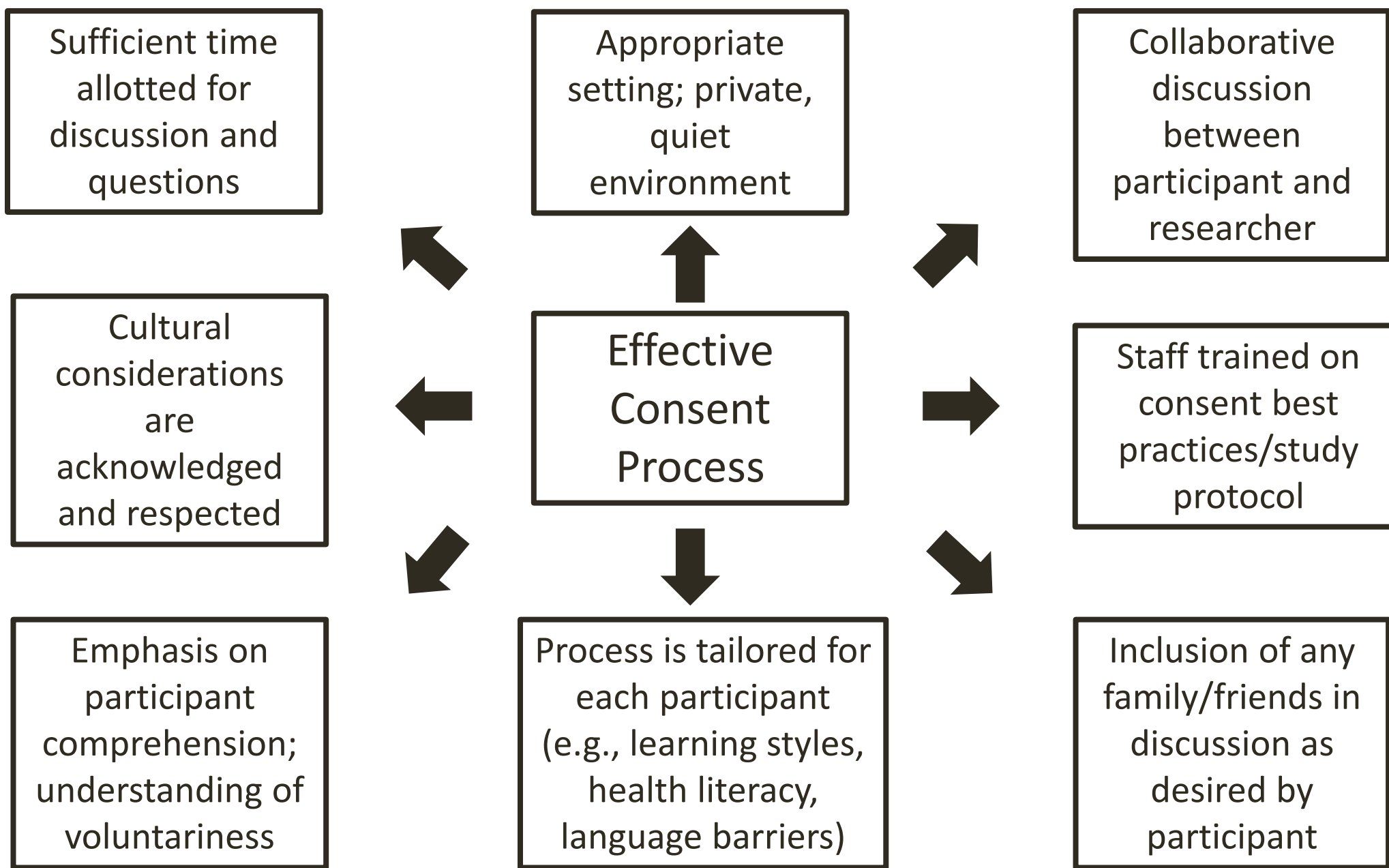
Consent General Requirements

The following must be discussed during the consent process:

- ☐ Explanation and purpose of the research
- ☐ Any foreseeable risks or potential discomforts
- ☐ Any potential benefits to participant or others
- ☐ Statement about confidentiality procedures
- ☐ Information on compensation and treatment options in case of injury
- ☐ Information on any alternatives including other treatment options
- ☐ Contact information for any research-related questions
- ☐ Statement about voluntary participation
- ☐ No loss of benefits for refusal to join or stay in study

Either of the following:

- ☐ Any de-identified biospecimens collected as part of research will not be used for future studies
- ☐ Any de-identified biospecimens collected as part of research will be used for future studies without additional consent



The Teach-Back Method

Tips for phrasing and follow-up

- Correct any misinformation
- Make sure participants are not simply repeating your words verbatim
- Try avoiding questions that can be answered with a simple yes or no
- **Remember:** this is about **comprehension** NOT memory

The Teach-Back Method

Examples for Teach-Back Approach for Consenting

Purpose of research study	“Tell me in your own words what the purpose of this research study is” “What will happen if you agree to be a part of this study?”
Voluntariness	“What would happen if you refuse to take part in the study?”
Benefits/Compensation	“What benefits would you expect by taking part in this study?” “What will you get in return for your participation?”
Risks	“What potential risks would you be taking by being in the study?”
Withdrawing from study	“What would happen if you decide to join the study today, but later decide you don’t want to be in the study?”
Confidentiality/Privacy	“Who will be allowed to see the information/data we collect from you in the study?”
Contact Information	“Who should you contact if you have any concerns or questions about the study?”

Legally Authorized Representative

Tips for documentation

- LAR section is only completed when the participant does **not** have decisional capacity
- The authorized signature/initial in this case becomes the LAR, not the participant
- The LAR signature/initial must then be used throughout the ICD
 - Depending on institutional guidelines, assent should then be completed for the participant

Tips and Tricks for Consenting in an Office Setting

Find a Quiet Empty Room

If you must, you can use the exam room, just make sure they are sitting in a chair and not on the table

Make sure they are comfortable

Maybe offer a cup of water, tea, coffee

Use a noise machine

Will help block others from hearing your conversation

Don't wear a lab coat

This can create a situation of undue influence

Allocate enough time

Remember that this is a conversation

Allow inclusion of any family, friends, advisors

Participant is notified to bring any family/friends they wish to be a part of the consent discussion

Utilize multiple methods of communication

Tailor the consent discussion for each participant (use tables, graphs, images, videos)

Provide Consent Form before visit

This allows time for review beforehand

Populations Requiring Additional Protections

- Fetuses, Pregnant Women, and Human In Vitro Fertilization
- Prisoners
- Children
- **Cognitively Impaired**
- **Racial and Ethnic Minorities and Underrepresented Populations**

- ADDITIONAL RESOURCES:

- [MRCT CONSENT GUIDE](#)
- [ARTICLE - BARRIERS TO CHANGE IN THE INFORMED CONSENT PROCESS](#)
- [ROCHESTER INFORMED CONSENT GUIDE](#)
- [HOPKINS INFORMED CONSENT GUIDE](#)
- [AHRQ INFORMED CONSENT TOOLKIT](#)

- REFERENCES

- DEL CARMEN MG, JOFFE S. INFORMED CONSENT FOR MEDICAL TREATMENT AND RESEARCH: A REVIEW. *THE ONCOLOGIST*. 2005; 10:636-641.
- LORELL BH, MIKITA SJ, ANDERSON A, HALLINAN ZP, FORREST A. INFORMED CONSENT IN CLINICAL RESEARCH: CONSENSUS RECOMMENDATIONS FOR REFORM IDENTIFIED BY AN EXPERT INTERVIEW PANEL. *CLIN TRIALS*. 2015; 12(6): 692-695.



Brain Imaging Study for Alzheimer's

Best Practices for Consenting Minorities

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Recruitment Innovation Center



THE BRAINS BEHIND SAVING YOURS.®

Overview

- Outline current challenges in consenting racial and ethnic minority groups
- Explore tailored strategies that can be used for consenting minority populations
- Highlighting additional resources

Underrepresentation in clinical research

- Black or African American individuals represent 13.4% of the population, yet the FDA reports **show that only 5% of clinical trial participants** come from this demographic.
- Hispanic or Latino heritage individuals, represent almost one fifth (18.1%) of the population yet **only 1% of trial participants**.
- Other well-known, documented disparities in clinical trial participation include **lack of awareness** and education around clinical trials, **fears of mistreatment**, financial constraints and **costs of participating**, limited **access to study referrals**, and **reduced opportunities to participate**.
- It's important to include diverse populations to understand the generalizability of study findings

Diversity in Clinical Trials. (n.d.). *Clinical Research Pathways*. Retrieved July 8, 2021, from <https://clinicalresearchpathways.org/diversity/>

Health care discrepancies in Minority populations

- Racial minorities often wait longer for appointments, are afforded fewer privileges, **providers spend less time** with them asking and answering questions and are often being spoken to in a **condescending or paternalistic tone** from their providers.
- **Uncertainty and time** pressure surrounding treatment may encourage provider reliance on stereotypes for decision-making especially since medical training is **focused on group level information** like population risks, which can lead to stereotyping.
- Extensive knowledge of scientific data may create a strong belief of personal objectivity, **promoting bias in decision-making**.
- A recent article in JAMA Network found that **symptoms of burnout** were associated with higher levels of racial bias in resident physicians.

Lauer-Arnold I. Health care disparities, provider bias, and provider burnout. The Brown University Child and Adolescent Behavior Letter. 2019;35(10):1-6. doi:10.1002/cbl.30412

Chapman EN, Kaatz A, Carnes M. Physicians and Implicit Bias: How Doctors May Unwittingly Perpetuate Health Care Disparities. J GEN INTERN MED. 2013;28(11):1504-1510. doi:10.1007/s11606-013-2441-1

What We Know About the Participants

- **Culture, values, and beliefs** can have a large impact on their ability to decide in enrolling in a trial.
- Many participants are **misinformed about research** and have incomplete comprehension of information specific to research studies.
- The **issue of minority trust** in research is an important factor to consider when evaluating ways to improve the informed consent process.
- Racial minority participants often have challenges advocating for themselves, particularly in environments with varying power dynamics
- There is often a lack of familiarity with research concepts.

Module 7: Managing an Effective, Person-Center Consent Process

WEEK

7



1 hour to complete

Module 7: Managing an Effective, Person-Centered Consent Process

This lesson describes how to conduct the informed consent process using a person-centered approach. We discuss the role of culture, language, health literacy, and support.



3 videos (Total 23 min), 6 readings, 1 quiz

[SEE LESS](#)

Goal: To teach individuals how to conduct the informed consent process using a person-centered approach. We discuss the role of culture, language, health literacy, and support.

Trust Building Tips to Enhance the Consent Process



Managing an Effective, Person-Centered Consent Process

What have we heard from participants and community members?

- Community members prefer **talking with other trial participants** at higher rates than what researchers provide.
- Community members **prefer the use of video** to explain the study at higher rates than researchers provide.
- Researchers **often read aloud** the consent form by community members find this less helpful.

Managing an Effective, Person-Centered Consent Process

Tactics and Strategies to Use During the Consent Process

Use plain language, include brief summaries, and use pictures

Be honest and create a space to promote honesty

Provide adequate time for people to make an informed decision

Make sure that they can make well informed decisions

Provide supportive resources

- Consider English proficiency as you are developing these resources

Make sure that the translated materials support understanding

Engage language interpreters

Acknowledge health literacy and ensure that study materials are written at a 5th grade reading level

What to Expect with the New IDEAS Research Study

The purpose of the New IDEAS study is to learn if your PET brain scan results help guide your memory care doctor in diagnosing and treating your memory loss.

Taking part in New IDEAS is up to you. You can leave the study at any time.

If you have any questions about the study, please be in touch!

First Study Visit
When: During a regular memory care visit
What to expect: Your memory care doctor will help you decide if the study is right for you.
If you join the study, you will:
• answer some questions about yourself
• review your medical history and current care plan
• be given instructions for:
◦ mailing in 1 saliva sample
◦ having 1 **optional** blood draw at a local Quest laboratory (to be stored for future research)

Two More Visits
When: 2 months and 5 months after your first visit
What to expect:
You will have 2 visits:
• 1 visit for an amyloid PET brain scan
• 1 follow-up visit with your memory care doctor to review your scan results and create a personalized treatment plan
After you finish these 2 visits:
• You will continue seeing your doctor for your care.
• The study team will gather information from your health records, such as changes in diagnosis or medications you take for your memory loss. This will:
◦ **not** take any additional time for you or your family
◦ happen over the next 1-3 years
◦ help us see if the PET scan results lead to better memory care for you

Study Updates & Findings
When: throughout study/end of study
What to expect: We will share study updates and final study results on the New IDEAS website: Ideas-Study.org/PatientHome.

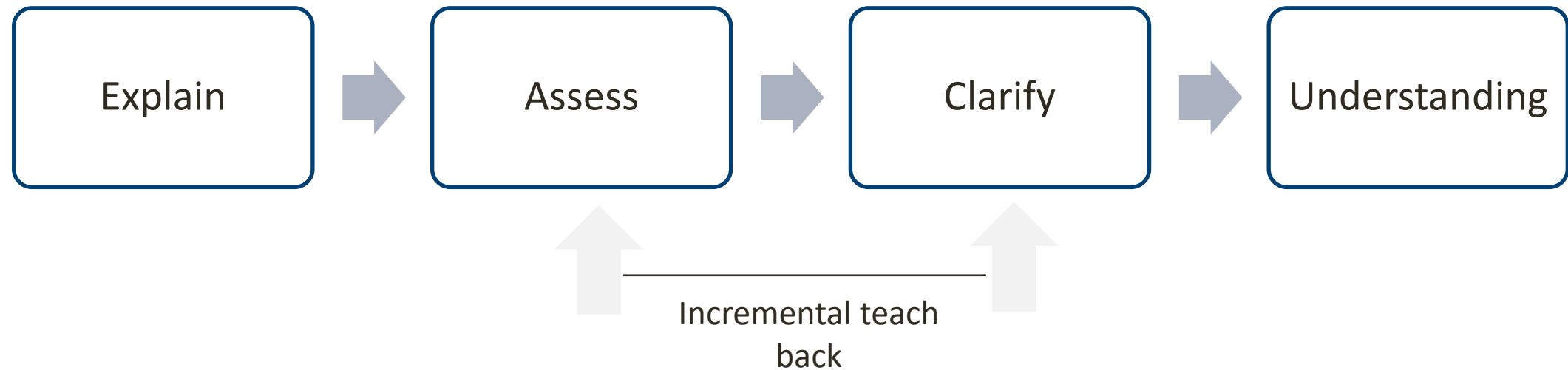
Study Costs:
• PET scan cost is covered by Medicare
• You will be responsible for:
◦ PET scan deductible and copay
◦ Copays for visits with your memory care doctor

Compensation:
• There is no compensation for the overall study.
• If you choose to have the optional blood draw, you will receive \$75.

NEW IDEAS
Brain Imaging Study for Memory Loss

Assessing Understanding During the Consent Process

- Use open ended questions to make sure that there is a clear understanding between you and the participant
- Ensure they understand the questions through incremental teach back





Important Concepts to Explain

4 common concepts that are difficult to understand

- How randomization works
- How a placebo is used
- Potential benefits and risks
- The likelihood of personal benefit

Additional Resources

- [Trial Innovation Network \(TIN\) toolkit](#)
- [Diversity in Clinical Trials from Brigham and Women's Hospital](#)
- [Engaging Racial And Ethnic Minority Patient Populations in Covid-19 Clinical Trials](#)
- [The Art of Recruitment](#)
- [Faster Together – Enhancing Recruitment of Minorities in Clinical Trials](#)

Questions

