

New IDEAS Study

PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: DALLAS, TX

DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Document	Emily Glavin	1/27/2023
1.1	New Site Added – Baylor AT&T Memory Center	Emily Glavin	2/17/2023
1.2	New Site Added – Kerwin Medical Center	Tyler Scharadin	3/14/2023
1.3	New Site Added – The Center for Neurology and Neurophysiology, P.A.	Tyler Scharadin	4/20/2023
1.4	Site Removed – Kerwin Medical Center (not accepting new patients)	Tyler Scharadin	5/3/2023

Please email the New IDEAS Operations Team at newideas@acr.org if there are any questions or concerns about this document.

Neurology Consultants of Dallas

PRACTICE CONTACT INFORMATION

Phone: 214-750-9977 ext 293

Practice website: <https://neurologydallas.com/>

PRACTICE DETAILS

Address: 8390 Lyndon B Johnson Fwy, Suite 1000,
Dallas, TX, 75243

Hours of Operation (CT): Mon-Fri: 9am-4:30pm, Sat:
Closed, Sun: Closed

Parking Details: Parking is located at the back of the
building and is about 50 steps from the practice.

WHAT TO EXPECT

Practice is currently accepting *new* patients: Yes

Wait time for 1st appt. for *new* patient: Ranges from
weeks to months, depending on the provider.

Average duration of appt.: New patient appointments
are 45 minutes.

What to bring to appt.: Form of ID, Insurance Card,
Form of Payment

COMMON QUESTIONS

Is parking free? Yes

Handicap accessibility? Yes. The entrance is located
at the back of the building near main parking.

Visit types offered? In-office AND virtual visits

Scheduling options? By phone; Through an online
portal

Can a caregiver attend appt.? Yes

Non-English-speaking staff? No

Interpreters available? Yes. However, these
interpreters are virtual.

Additional tips: Contact the research staff first if you
are interested in the study so they can coordinate with
the clinic.

Phone: 214-827-3610

Practice website: <https://texasneurology.com/>

PRACTICE DETAILS

Address: 6080 N Central Expy, Ste 100, Dallas, TX, 75206

Hours of Operation (CST): Mon-Thurs: 8am-5:30pm, Fri: 8am-12:00pm, Sat: Closed, Sun: Closed

Parking Details: Parking garage, level 4. The parking garage is connected to the practice. Elevators on each floor will take you inside of practice. *(Note: Do not park in the parking lot directly in front of the clinic. This is designated for other businesses).*

WHAT TO EXPECT

Practice is currently accepting *new* patients: Yes

Wait time for 1st appt. for *new* patient: Depends on the provider but most new patients are seen within a month

Average duration of appt.: Depends on the physician and appointment reason

What to bring to appt.: Form of ID, Insurance Card, Form of payment

COMMON QUESTIONS

Is parking free? Free

Handicap accessibility? Yes, all entrance doors are able to automatically open for handicapped patients. Practice entrance is handicap accessible.

Visit types offered? In-office AND virtual visits

Scheduling options? By phone; Through an online portal

Can a caregiver attend appt.? Yes

Non-English-speaking staff? Yes. Some staff speak Spanish and can assist with Spanish-speaking patients.

Interpreters available? No

PRACTICE DETAILS

Address: 9101 N. Central Expressway, Suite # 230,
Dallas, TX, 75231

Hours of Operation (CST): Mon-Fri: 7:30am-4:30pm;
Sat: N/A, Sun: N/A

Parking Address: Same as practice.

Parking Details: We have a parking garage available
less than 100 steps from the practice.

WHAT TO EXPECT

Practice is currently accepting *new* patients: Yes

Wait time for 1st appt. for *new* patient: unknown

Average duration of appt.: 30-60 minutes

What to bring to appt.: Form of ID, Insurance Card,
Form of payment, Medical Records

COMMON QUESTIONS

Is parking free? Yes

Handicap accessibility? Yes

Public transit? Yes, bus routes

Travel tips? Site is located on a busy freeway.

Visit types offered? In-office AND virtual visits

Scheduling options? By phone; Through an online
portal

Can a caregiver attend appt.? Yes

Non-English-speaking staff? Yes, Spanish

Interpreters available? Yes, our facility can request
translation services if needed.

PRACTICE DETAILS

Address: 7000 Parkwood Blvd., Suite F-100, Frisco, TX 75034

Other Locations: No

Hours of Operation (CT): Mon-Thurs: 7:20AM-3:00PM, Office Closed Fri-Sun.

Parking Address: On-site parking available directly in front of office building.

Parking Details: Single story building with up front parking, less than 100 steps from entrance.

WHAT TO EXPECT

Practice is currently accepting *new* patients: Yes

Wait time for 1st appt. for *new* patient: 1-2 weeks

Average duration of appt.: 40 minutes

What to bring to appt.: Form of ID, Insurance Card, Form of Payment

COMMON QUESTIONS

Is parking free? Yes, parking is free.

Handicap accessibility? Yes.

Public transit? No.

Travel tips? None.

Visit types offered? Both in-office and virtual visits are available.

Scheduling options? Patients may schedule appointments by phone.

Can a caregiver attend appt.? Yes, caregivers may attend appointment.

Non-English-speaking staff? No.

Interpreters available? No-we have pocket talk devices available, but no interpreters.

Additional tips: None.