



New IDEAS Study

PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: Detroit, MI

DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Site Added – Beaumont Geriatric Assessment Center	Emily Glavin	1/27/2023
1.2	New Site Added – Henry Ford Health System	Tyler Scharadin	5/5/2023

Please email the New IDEAS Operations Team at newideas@acr.org if there are any questions or concerns about this document.



Beaumont Geriatric Assessment Center

PRACTICE CONTACT INFORMATION

Phone: 248-551-9866

Email: tammy.osentoski@beaumont.org

PRACTICE DETAILS

Address: 1949 West 12 Mile Rd, 3601 West 13 Mile Road, Royal Oak, MI, 48072

Other Locations: No

Hours of Operation (EST): Mon-Fri: 7am-3:30pm, Sat: NA, Sun: NA

Parking Details: Surface lot at the building. Less than 100 steps from building.

COMMON QUESTIONS

Is parking free? Yes

Handicap accessibility? Yes, at the front of building

Public transit? Yes, Smart bus, taxi, Uber

Visit types offered? In-office AND virtual visits

Scheduling options? By phone

Can a caregiver attend appt.? Yes

Non-English-speaking staff? Arabic

Interpreters available? Yes, live/telephonic/virtual interpreters

WHAT TO EXPECT

Practice is currently accepting *new* patients: Yes

Wait time for 1st appt. for *new* patient: 2-4 weeks

Average duration of appt.: 1-2 hours

What to bring to appt.: Form of ID, Insurance Card, Form of payment,

PRACTICE DETAILS

Address: 6777 West Maple Road, 2nd Floor
Neuroscience, West Bloomfield, MI 48322

Other Locations: No

Hours of Operation (EST): Mon-Thurs: 8:00AM-5:00PM,
Office Closed Fri-Sun

Parking Address: 6777 West Maple Road, West
Bloomfield, MI 48322.

Parking Details: Parking is offered via valet (\$4 cost) or
self-parking. Parking is about a 1-5 minute walk from
entrance. At this time, we are also constructing a new
parking structure.

WHAT TO EXPECT

Practice is currently accepting *new* patients: Yes

Wait time for 1st appt. for *new* patient: 2 months

Average duration of appt.: 1 hour

What to bring to appt.: Form of ID, Insurance Card,
Form of Payment, List of Medications

COMMON QUESTIONS

Is parking free? All self-parking at Henry Ford West
Bloomfield Hospital is free. Valet parking is \$4.

Handicap accessibility? Yes, at the Main Entrance
there are 2 handicap parking spots available.

Public transit? Yes, we have a bus route that stops
right on our campus.

Travel tips? None.

Visit types offered? Both in-office and virtual visits are
available to patients.

Scheduling options? Patients may schedule
appointments by phone or through an online portal.

Can a caregiver attend appt.? Yes, caregivers may
attend appointment.

Non-English-speaking staff? While we do have some
staff that do speak languages other than English, we
utilize interpreters as well.

Interpreters available? Yes, we utilize a translator
service here at our location.

Additional tips: Masking is optional at this time.