



New IDEAS Study

PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: CLEVELAND, OH

DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Document/New Site Added – Cleveland Clinic	Tyler Scharadin	6/8/2023

PRACTICE DETAILS

Address: Cleveland Clinic, Lou Ruvo Center for Brain Health, Cleveland, OH 44195

Other Locations: No

Hours of Operation (EST): Mon-Fri: 8:00AM-5:00PM, Office Closed on Weekends

Parking Address: Mellen Center, 9500 Euclid Avenue, Cleveland, OH 44195.

Parking Details: All on campus parking comes with a fee. The minimum is \$3 daily max is between \$10-\$12. Parking is less than 100 steps from entrance.

WHAT TO EXPECT

Practice is currently accepting *new* patients: Yes

Wait time for 1st appt. for *new* patient: About 1 month or less

Average duration of appt.: 45mins

What to bring to appt.: Form of ID, Insurance Card, Form of Payment

COMMON QUESTIONS

Is parking free? No, parking is not free. Parking is between \$3-\$12 a day

Handicap accessibility? Yes, the main entrance and all entrances are handicap accessible

Public transit? Cleveland Regional Transit Authority is the main public transportation for our area. There is a bus line (Health Line) directly across from our building.

Travel tips? Parking can be very tight during peak hours. There are several options of parking on site and nearby. Parking on site is a service lot while there are covered options nearby.

Visit types offered? Both in-office and virtual.

Scheduling options? Patients may schedule appointments by phone or through an online portal.

Can a caregiver attend appt.? Yes.

Non-English-speaking staff? Yes, we have interpretive services available.

Interpreters available? Yes, this resource is available to all non-native speakers upon request

Additional tips: Patients will be responsible for co-payments and parking.