



New IDEAS Study

PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: FRESNO, CA

DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Document/New Site Added – Neuro-Pain Medical Center	Tyler Scharadin	6/8/2023

Please email the New IDEAS Operations Team at newideas@acr.org if there are any questions or concerns about this document.

PRACTICE DETAILS

Address: 736 E. Bullard Ave., Suite 101, Fresno, CA 93710

Other Locations: No

Hours of Operation (PST): Mon-Fri: 8:00AM-4:30PM,
Office Closed on Weekends

Parking Address: Parking is located directly next to
office building.

Parking Details: Open parking lot opposite of office
building location.

WHAT TO EXPECT

Practice is currently accepting *new* patients: Yes

Wait time for 1st appt. for *new* patient: 2 month

Average duration of appt.: 30 minutes

What to bring to appt.: Form of ID, Insurance Card,
Form of Payment

COMMON QUESTIONS

Is parking free? No, parking is not free.

Handicap accessibility? Yes.

Public transit? Local bus stops at office location.

Travel tips? None.

Visit types offered? Both in-office and virtual
appointments are available.

Scheduling options? Patients may schedule
appointments by phone or through email.

Can a caregiver attend appt.? Yes, caregivers may
attend appointment.

Non-English-speaking staff? Spanish, Punjabi, Hindi,
Laos, Thai,

Interpreters available? No, interpreters are not
available.

Additional tips: Patients may need referral from
primary care doctor, but they may call directly to inquire
about participating in the New IDEAS Study at our site.