



New IDEAS Study

PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: LOUISVILLE, KY

DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Document/New Site Added – Norton Neuroscience Institute Memory Care	Tyler Scharadin	10/4/2023



Norton Neuroscience Institute Memory Care

PRACTICE CONTACT INFORMATION

Phone: 502-394-6460 ext 14825

Email:

Practice website: <https://nortonhealthcare.com/services-and-conditions/neurosciences/programs/memory-center/>

PRACTICE DETAILS

Address: 4915 Norton Healthcare Blvd., Suite 300,
Louisville, KY, 40241

Other Locations: No.

Hours of Operation (EST): Mon-Fri: 8:00AM-4:00PM,
Office Closed on Weekends

Parking Address: Parking is located directly next to
office building.

Parking Details: Free Parking, less than 100 steps form
office entrance.

WHAT TO EXPECT

Practice is currently accepting *new* patients: Yes

Wait time for 1st appt. for *new* patient: 2-4 weeks

Average duration of appt.: 30 - 60 mins

What to bring to appt.: Form of ID, Insurance Card,
Form of Payment

COMMON QUESTIONS

Is parking free? Yes, parking is free parking

Handicap accessibility? Yes, main entrance is
handicap accessible.

Public transit? TARC Bus Route 74.

Travel tips? Expect construction on 265 and I64.

Visit types offered? Both in-office and virtual visits are
available to patients.

Scheduling options? Patients may schedule
appointments by phone or through an online portal.

Can a caregiver attend appt.? Yes, caregivers may
attend appointments.

Non-English-speaking staff? Yes, (virtual interpreters)
are available

Interpreters available? Yes, (virtual interpreters) are
available.

Additional tips: Please speak with research nurse for
more information or to schedule an appt for NewIDEAS