



New IDEAS Study

PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: ORLANDO, FL

DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Document/New Site Added – Neurology Associates, PA	Tyler Scharadin	06/08/2023

PRACTICE DETAILS

Address: 331 North Maitland Ave., Suite A-1, Maitland, FL 32751

Other Locations: No

Hours of Operation (EST): Mon-Thurs: 8:00AM-5:00PM, Fri 8:00AM-3:00PM, Office Closed on Weekends

Parking Address: Private parking lot located directly near office location.

Parking Details: Parking lot is less than 50 steps from office entrance, depending on where patient parks.

WHAT TO EXPECT

Practice is currently accepting *new* patients: Yes

Wait time for 1st appt. for *new* patient: Typically, less than 10 days depending on provider.

Average duration of appt.: 30-90 minutes depending on complexity of patient history and patient concerns

What to bring to appt.: Form of ID, Insurance Card, Form of Payment, Medical Records and Patient Testing Results

COMMON QUESTIONS

Is parking free? Yes, parking is free.

Handicap accessibility? Yes, patient would need to park near handicap parking ramp, which is a little further from main entrance (approximately 300ft to front door).

Public transit? Office is about 1/2 mile from Sun Rail station, able to take Taxi/Uber/Lyft to office from Sun Rail.

Travel tips? Office is near I-4.

Visit types offered? In-office appointments only.

Scheduling options? Patients may schedule appointments by phone.

Can a caregiver attend appt.? Yes, caregivers may attend appointment.

Non-English-speaking staff? Spanish speaking staff member(s) are available.

Interpreters available? Yes, Spanish interpreters are available.

Additional tips: Contact office staff for more information.