



# **New IDEAS Study**

## **PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: PORTLAND, OR**

### **DOCUMENT REVISION HISTORY**

<b>Version #</b>	<b>Revision Description</b>	<b>Author</b>	<b>Effective Date</b>
1.0	New Document/New Sites Added – Center for Cognitive Health, Layton Aging and Alzheimer's Disease Clinic	Tyler Scharadin	6/8/2023

Please email the New IDEAS Operations Team at [newideas@acr.org](mailto:newideas@acr.org) if there are any questions or concerns about this document.

### PRACTICE DETAILS

**Address:** 10200 SW Eastridge St., Ste. 105, Portland, OR 97225

**Other Locations:** No

**Hours of Operation (PST):** Mon-Thurs: 9:00AM-3:00PM, Fri-Sun: Office Closed

**Parking Address:** Parking lot is located directly next to office building.

**Parking Details:** The building has a parking lot with handicap accessible parking spaces. Lot is less than 100 steps from office entrance.

### WHAT TO EXPECT

**Practice is currently accepting *new* patients:** Yes

**Wait time for 1<sup>st</sup> appt. for *new* patient:** 2 weeks

**Average duration of appt.:** 1 hour

**What to bring to appt.:** Form of ID, Insurance Card, Form of Payment

### COMMON QUESTIONS

**Is parking free?** Yes, parking is free.

**Handicap accessibility?** Yes, the front door is handicap accessible and has handicap parking spaces within 20 feet of the door.

**Public transit?** The MAX and bus lines are very close by and Trimet has options to schedule rides.

**Travel tips?** None.

**Visit types offered?** In-office appointment only.

**Scheduling options?** Patients may schedule appointments by phone.

**Can a caregiver attend appt.?** Yes, caregivers may attend appointment.

**Non-English-speaking staff?** No.

**Interpreters available?** No.

**Additional tips:** Though we are a fee-for-service clinic, it's completely free to enroll in New IDEAS through our site.



## Layton Aging and Alzheimer's Disease Clinic

## PRACTICE CONTACT INFORMATION

Phone: 503-494-7772

Email: [adresearch@ohsu.edu](mailto:adresearch@ohsu.edu)

Practice website: <https://www.ohsu.edu/brain-institute/ohsu-neurology-clinic-south-waterfront>

### PRACTICE DETAILS

**Address:** 3303 SW Bond Ave, OHSU Center for Health and Healing, Portland, OR 97239

**Other Locations:** No

**Hours of Operation (PST):** Mon-Tues: 8:00AM-12:00PM/1:00PM-4:00PM (Times may vary depending on week), Wed: Office Closed, Thurs-Fri: 8:00AM-12:00PM/1:00PM-4:00PM (Times may vary depending on week), Office Closed on Weekends

**Parking Address:** Parking garage is located directly next to office building.

**Parking Details:** Underground parking garage, free validation with appointment; paid street parking also

### WHAT TO EXPECT

**Practice is currently accepting *new* patients:** Yes

**Wait time for 1<sup>st</sup> appt. for *new* patient:** 5 months

**Average duration of appt.:** new 120 minutes, follow up 30 minutes

**What to bring to appt.:** New patients will be pre-registered prior to appointment

### COMMON QUESTIONS

**Is parking free?** Validated free w/ appointment.

**Handicap accessibility?** All clinics have handicap entrances.

**Public transit?** Streetcar, bus, bike, drive, walk, tram.

**Travel tips?** None

**Visit types offered?** Both in-office and virtual appointments are available.

**Scheduling options?** Patients may schedule appointments by phone or through email.

**Can a caregiver attend appt.?** Yes, caregivers may attend appointment.

**Non-English-speaking staff?** Yes, via interpreter services division.

**Interpreters available?** Yes, via interpreter services division.

**Additional tips:** Referral from Primary Care Physician required for all new patients.