



New IDEAS Study

PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: WEST PALM BEACH, FL

DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Document/New Site Added – Palm Beach Neuroscience Institute	Tyler Scharadin	10/4/2023

PRACTICE DETAILS

Address: 8756 Boynton Beach Blvd., Suite 2500, Boynton Beach, FL 33472

Other Locations: 901 Village Blvd., Suite 702, West Palm Beach, FL 33409

Hours of Operation (EST): Mon-Fri: 8:00AM-4:00PM, Office Closed on Weekends

Parking Address: Parking is located directly in front of office building.

Parking Details: Both offices have a parking lot just in front of the main door with ample spots available and wheelchair access. Less than 100 steps from entrance.

WHAT TO EXPECT

Practice is currently accepting *new patients*: Yes

Wait time for 1st appt. for *new patient*: 4-6 months

Average duration of appt.: 15-60 minutes, depending on appointment

What to bring to appt.: Form of ID, Insurance Card, Form of Payment

COMMON QUESTIONS

Is parking free? Yes, parking is free.

Handicap accessibility? Yes, we have the option for automatic doors, elevators where needed, and wide door frames to accommodate wheelchairs, walkers, and similar devices.

Public transit? City bus (route # unknown), taxi, Uber/Lyft, and many other privately owned patient transportation buses.

Travel tips? N/A.

Visit types offered? In-office visits only.

Scheduling options? Patients may schedule appointments by phone or through an online portal.

Can a caregiver attend appt.? Yes.

Non-English-speaking staff? Yes, we have a language line that can be utilized with over 40 languages, but we also have fluent Creole, Spanish, French, and German bilingual employees.

Interpreters available? Yes, we have a language line that can be utilized with over 40 languages via telephone

Additional tips: We also have a variety of research trials and other community resources that can be offered based on their scan results.