



New IDEAS Study

PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: WEST VIRGINIA STATE

DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Document/New Site Added – Vaught Neurological Services, PLLC	Tyler Scharadin	6/8/2023

Please email the New IDEAS Operations Team at newideas@acr.org if there are any questions or concerns about this document.



Vaught Neurological Services, PLLC.

PRACTICE CONTACT INFORMATION

Phone: 304-252-4222

Email: ashley@vaughtneurology.com

Practice website:

PRACTICE DETAILS

Address: 1404 Robert C. Byrd Dr., Suite 100, Crab Orchard, WV 25827

Other Locations: No

Hours of Operation (EST): Mon-Fri: 8:00AM-4:00PM, Office Closed on Weekends

Parking Address: Parking is located directly next to office building.

Parking Details: Handicap and regular parking is available, less than 100 steps from entrance.

WHAT TO EXPECT

Practice is currently accepting *new* patients: Yes

Wait time for 1st appt. for *new* patient: 3 months

Average duration of appt.: 30 minutes

What to bring to appt.: Form of ID, Insurance Card, Form of Payment

COMMON QUESTIONS

Is parking free? Yes, parking is free.

Handicap accessibility? Yes, at main entrance.

Public transit? Yes - taxi, New River Transit Authority, Raleigh County Community Action

Travel tips? None.

Visit types offered? Both in-office and virtual appointments are available.

Scheduling options? Patients may schedule appointments by phone, email, or through an online portal.

Can a caregiver attend appt.? Yes, caregivers may attend appointment.

Non-English-speaking staff? No.

Interpreters available? Yes, interpreters are available. Please notify office if an interpreter is needed.

Additional tips: We require a referral.