



# New IDEAS Study

## PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: DALLAS, TX

### DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Document	Emily Glavin	1/27/2023
1.1	New Site Added – Baylor AT&T Memory Center	Emily Glavin	2/17/2023
1.2	New Site Added – Kerwin Medical Center	Tyler Scharadin	3/14/2023
1.3	New Site Added – The Center for Neurology and Neurophysiology, P.A.	Tyler Scharadin	4/20/2023
1.4	Site Removed – Kerwin Medical Center (not accepting new patients)	Tyler Scharadin	5/3/2023

Please email the New IDEAS Operations Team at [newideas@acr.org](mailto:newideas@acr.org) if there are any questions or concerns about this document.



## Neurology Consultants of Dallas

## PRACTICE CONTACT INFORMATION

Phone: 214-750-9977 ext 293

Practice website: <https://neurologydallas.com/>

### PRACTICE DETAILS

**Address:** 8390 Lyndon B Johnson Fwy, Suite 1000,  
Dallas, TX, 75243

**Hours of Operation (CT):** Mon-Fri: 9am-4:30pm, Sat:  
Closed, Sun: Closed

**Parking Details:** Parking is located at the back of the  
building and is about 50 steps from the practice.

### WHAT TO EXPECT

**Practice is currently accepting *new patients*:** Yes

**Wait time for 1<sup>st</sup> appt. for *new patient*:** Ranges from  
weeks to months, depending on the provider.

**Average duration of appt.:** New patient appointments  
are 45 minutes.

**What to bring to appt.:** Form of ID, Insurance Card,  
Form of Payment

### COMMON QUESTIONS

**Is parking free?** Yes

**Handicap accessibility?** Yes. The entrance is located  
at the back of the building near main parking.

**Visit types offered?** In-office AND virtual visits

**Scheduling options?** By phone; Through an online  
portal

**Can a caregiver attend appt.?** Yes

**Non-English-speaking staff?** No

**Interpreters available?** Yes. However, these  
interpreters are virtual.

**Additional tips:** Contact the research staff first if you  
are interested in the study so they can coordinate with  
the clinic.

**PRACTICE CONTACT INFORMATION**

Phone: 214-827-3610

Practice website: <https://texasneurology.com/>

**PRACTICE DETAILS**

**Address:** 6080 N Central Expy, Ste 100, Dallas, TX, 75206

**Hours of Operation (CST):** Mon-Thurs: 8am-5:30pm, Fri: 8am-12:00pm, Sat: Closed, Sun: Closed

**Parking Details:** Parking garage, level 4. The parking garage is connected to the practice. Elevators on each floor will take you inside of practice. *(Note: Do not park in the parking lot directly in front of the clinic. This is designated for other businesses).*

**WHAT TO EXPECT**

**Practice is currently accepting *new* patients:** Yes

**Wait time for 1<sup>st</sup> appt. for *new* patient:** Depends on the provider but most new patients are seen within a month

**Average duration of appt.:** Depends on the physician and appointment reason

**What to bring to appt.:** Form of ID, Insurance Card, Form of payment

**COMMON QUESTIONS**

**Is parking free?** Free

**Handicap accessibility?** Yes, all entrance doors are able to automatically open for handicapped patients. Practice entrance is handicap accessible.

**Visit types offered?** In-office AND virtual visits

**Scheduling options?** By phone; Through an online portal

**Can a caregiver attend appt.?** Yes

**Non-English-speaking staff?** Yes. Some staff speak Spanish and can assist with Spanish-speaking patients.

**Interpreters available?** No



## Baylor AT&T Memory Center

## PRACTICE CONTACT INFORMATION

Phone: 214-818-0382

### PRACTICE DETAILS

**Address:** 9101 N. Central Expressway, Suite # 230,  
Dallas, TX, 75231

**Hours of Operation (CST):** Mon-Fri: 7:30am-4:30pm;  
Sat: N/A, Sun: N/A

**Parking Address:** Same as practice.

**Parking Details:** We have a parking garage available  
less than 100 steps from the practice.

### COMMON QUESTIONS

**Is parking free?** Yes

**Handicap accessibility?** Yes

**Public transit?** Yes, bus routes

**Travel tips?** Site is located on a busy freeway.

**Visit types offered?** In-office AND virtual visits

**Scheduling options?** By phone; Through an online  
portal

**Can a caregiver attend appt.?** Yes

**Non-English-speaking staff?** Yes, Spanish

**Interpreters available?** Yes, our facility can request  
translation services if needed.

### WHAT TO EXPECT

**Practice is currently accepting *new patients*:** Yes

**Wait time for 1<sup>st</sup> appt. for *new patient*:** unknown

**Average duration of appt.:** 30-60 minutes

**What to bring to appt.:** Form of ID, Insurance Card,  
Form of payment, Medical Records



## The Center for Neurology and Neurophysiology, P.A.

### PRACTICE CONTACT INFORMATION

Phone: 214-494-4424

Email:

Practice website:

#### PRACTICE DETAILS

**Address:** 7000 Parkwood Blvd., Suite F-100, Frisco, TX 75034

**Other Locations:** No

**Hours of Operation (CT):** Mon-Thurs: 7:20AM-3:00PM, Office Closed Fri-Sun.

**Parking Address:** On-site parking available directly in front of office building.

**Parking Details:** Single story building with up front parking, less than 100 steps from entrance.

#### WHAT TO EXPECT

**Practice is currently accepting *new* patients:** Yes

**Wait time for 1<sup>st</sup> appt. for *new* patient:** 1-2 weeks

**Average duration of appt.:** 40 minutes

**What to bring to appt.:** Form of ID, Insurance Card, Form of Payment

#### COMMON QUESTIONS

**Is parking free?** Yes, parking is free.

**Handicap accessibility?** Yes.

**Public transit?** No.

**Travel tips?** None.

**Visit types offered?** Both in-office and virtual visits are available.

**Scheduling options?** Patients may schedule appointments by phone.

**Can a caregiver attend appt.?** Yes, caregivers may attend appointment.

**Non-English-speaking staff?** No.

**Interpreters available?** No-we have pocket talk devices available, but no interpreters.

**Additional tips:** None.