



# New IDEAS Study

## PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN:

### Detroit, MI

#### DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Site Added – Beaumont Geriatric Assessment Center	Emily Glavin	1/27/2023
1.2	New Site Added – Henry Ford Health System	Tyler Scharadin	5/5/2023



## Beaumont Geriatric Assessment Center

### PRACTICE CONTACT INFORMATION

Phone: 248-551-9866

Email: [tammy.osentoski@beaumont.org](mailto:tammy.osentoski@beaumont.org)

#### PRACTICE DETAILS

**Address:** 1949 West 12 Mile Rd, 3601 West 13 Mile Road, Royal Oak, MI, 48072

**Other Locations:** No

**Hours of Operation (EST):** Mon-Fri: 7am-3:30pm, Sat: NA, Sun: NA

**Parking Details:** Surface lot at the building. Less than 100 steps from building.

#### COMMON QUESTIONS

**Is parking free?** Yes

**Handicap accessibility?** Yes, at the front of building

**Public transit?** Yes, Smart bus, taxi, Uber

**Visit types offered?** In-office AND virtual visits

**Scheduling options?** By phone

**Can a caregiver attend appt.?** Yes

**Non-English-speaking staff?** Arabic

**Interpreters available?** Yes, live/telephonic/virtual interpreters

#### WHAT TO EXPECT

**Practice is currently accepting *new patients*:** Yes

**Wait time for 1<sup>st</sup> appt. for *new patient*:** 2-4 weeks

**Average duration of appt.:** 1-2 hours

**What to bring to appt.:** Form of ID, Insurance Card, Form of payment,



## Henry Ford Health System

### PRACTICE CONTACT INFORMATION

Phone: 248-661-7257

Email:

Practice website:

<https://www.henryford.com/services/neuroscience#g=0|0>

#### PRACTICE DETAILS

**Address:** 6777 West Maple Road, 2<sup>nd</sup> Floor  
Neuroscience, West Bloomfield, MI 48322

**Other Locations:** No

**Hours of Operation (EST):** Mon-Thurs: 8:00AM-5:00PM,  
Office Closed Fri-Sun

**Parking Address:** 6777 West Maple Road, West  
Bloomfield, MI 48322.

**Parking Details:** Parking is offered via valet (\$4 cost) or self-parking. Parking is about a 1-5 minute walk from entrance. At this time, we are also constructing a new parking structure.

#### WHAT TO EXPECT

**Practice is currently accepting *new patients*:** Yes

**Wait time for 1<sup>st</sup> appt. for *new patient*:** 2 months

**Average duration of appt.:** 1 hour

**What to bring to appt.:** Form of ID, Insurance Card,  
Form of Payment, List of Medications

#### COMMON QUESTIONS

**Is parking free?** All self-parking at Henry Ford West Bloomfield Hospital is free. Valet parking is \$4.

**Handicap accessibility?** Yes, at the Main Entrance there are 2 handicap parking spots available.

**Public transit?** Yes, we have a bus route that stops right on our campus.

**Travel tips?** None.

**Visit types offered?** Both in-office and virtual visits are available to patients.

**Scheduling options?** Patients may schedule appointments by phone or through an online portal.

**Can a caregiver attend appt.?** Yes, caregivers may attend appointment.

**Non-English-speaking staff?** While we do have some staff that do speak languages other than English, we utilize interpreters as well.

**Interpreters available?** Yes, we utilize a translator service here at our location.

**Additional tips:** Masking is optional at this time.