



New IDEAS Study

PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: Phoenix, AZ

DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Document	Emily Glavin	1/27/2023
1.1	New Site Added – Banner Alzheimer’s Institute Phoenix	Emily Glavin	2/17/2023
1.2	New Site Added – Gilbert Neurology CCT Research	Tyler Scharadin	3/21/2023

Please email the New IDEAS Operations Team at newideas@acr.org if there are any questions or concerns about this document.



Barrow Neurological Institute

PRACTICE CONTACT INFORMATION

Phone: 602-406-7581

PRACTICE DETAILS

Address: 240 W. Thomas Road, Ste 301, Phoenix, AZ, 85013

Other Locations: No

Hours of Operation (Arizona Time (Mountain Standard Time)): Mon-Fri: 8am-4pm, Sat: Closed, Sun: Closed

Parking Details: There is complimentary Valet Parking at the entrance of the building (under the bridge on Muhammad Ali Way). Also, there is a parking garage that we call "3rd Avenue Parking Garage" and the entrance is located on 3rd Ave just past Muhammad Ali Way. Parking is less than a 5 min walk from the building.

WHAT TO EXPECT

Practice is currently accepting *new* patients: Yes

Wait time for 1st appt. for *new* patient: 3 months

Average duration of appt.: 1 hr

What to bring to appt.: Form of ID, Insurance Card, Form of payment

COMMON QUESTIONS

Is parking free? The 3rd Ave Parking Garage is \$1 for <6 hours but patients will receive a sticker for their ticket from the receptionist and this will be free. Valet Parking is complimentary.

Handicap accessibility? Yes. There is a ramp in front of the main entrance next to the stairs.

Public transit? Yes. There is a metrolink Station (Thomas/Central Ave #10008) off of Central Ave. and it's a 4 min walk West on Muhammad Ali Way to the practice.

Visit types offered? In-office AND virtual visits

Scheduling options? By phone

Can a caregiver attend appt.? Yes

Non-English-speaking staff? Yes. Mainly Spanish-speaking staff. We have an interpreter tele-med service as well. **Interpreters available?** Yes

Additional tips: New Patient Appt: Work-up includes an MRI and bloodwork. MRI needs to be scheduled on a different day. A patient may not enroll into New IDEAS on 1st visit, but rather the 2nd or 3rd visit.



Banner Alzheimer's Institute (Tucson)

PRACTICE CONTACT INFORMATION

Phone: 520-694-7021 Practice Website:

<https://www.bannerhealth.com/locations/tucson/banner-alzheimers-institute-campbell>

PRACTICE DETAILS

Address: 2626 E River Road, Tucson, AZ 85718

Hours of Operation (Arizona): Mon-Fri 8-4pm, Sat: Closed, Sun: Closed

Parking Details: Parking is approximately 50 steps from the practice.

COMMON QUESTIONS

Is parking free? Yes

Handicap accessibility? Yes

Public transit? Not available

Visit types offered? In-office AND virtual visits

Scheduling options? By phone; By email; Through an online portal

Can a caregiver attend appt.? Yes

Non-English-speaking staff? Yes, Spanish. Tele-translator is available for for any language.

Interpreters available? Yes, Tele-translator available.

WHAT TO EXPECT

Practice is currently accepting *new patients*: Yes

Wait time for 1st appt. for *new patient*: 3 months

Average duration of appt.: Varies, up to 1 hr

What to bring to appt.: Form of ID, Insurance Card, Form of payment



Banner Sun Health Research Institute

PRACTICE CONTACT INFORMATION

Phone: 623-832-5468

Practice website: <https://www.bannerhealth.com/>

PRACTICE DETAILS

Address: 10515 W Santa Fe Drive, Sun City, AZ 85351

Other Locations: Banner Alzheimers Institute, 901 E Willetta St, Phoenix, AZ 85006

Hours of Operation (Mountain Time/AZ): Mon-Fri: 8am-5pm, Sat: Closed, Sun: Closed

Parking Details: Parking lot in front of practice and less than 100 steps from entrance.

WHAT TO EXPECT

Practice is currently accepting *new patients*: Yes

Wait time for 1st appt. for *new patient*: 2 months

Average duration of appt.: 40 mins - 1 hour

What to bring to appt.: Form of ID, Insurance Card, Form of Payment

COMMON QUESTIONS

Is parking free? Yes

Handicap accessibility? Yes, automatic doors and a ramp

Public transit? Bus route available

Visit types offered? In-office AND virtual visits

Scheduling options? By phone; By email; Through an online portal

Can a caregiver attend appt.? Yes

Non-English-speaking staff? Yes, Spanish

Interpreters available? Yes, Banner-approved translators

Additional tips: Depending on your insurance carrier, you may require a referral to make an appointment at the clinic. Contact us for more information.



Banner Alzheimer's Institute

PRACTICE CONTACT INFORMATION

Phone: 602-839-6900

<https://www.bannerhealth.com/services/alzheimers/treatment-and-care/memory-care-centers/banner-alzheimers-institute>

PRACTICE DETAILS

Address: 901 E Willetta St, Phoenix, AZ, 85006

Other Locations: Banner Sun Health Research Institute, 10515 W Santa Fe Dr, Sun City, AZ 85351

Hours of Operation (Arizona - MTN standard): Mon-Fri: 8am-4pm Sat: NA, Sun: NA

Parking Address: 901 E Willetta St, Phoenix, AZ, 85006.

Parking Details: We have our own parking lot in front of building. Less than a minute walk to the practice.

WHAT TO EXPECT

Practice is currently accepting *new patients*: Yes

Wait time for 1st appt. for *new patient*: 1 month

Average duration of appt.: 45min - 1 hour

What to bring to appt.: Form of ID, Insurance Card, Form of Payment

COMMON QUESTIONS

Is parking free? Yes

Handicap accessibility? Yes, elevators available to reach clinic on 3rd floor

Travel tips? Building is off of I-10/7th street which can be busy traffic during morning and evening hours

Visit types offered? In-office AND virtual visits

Scheduling options? By phone

Can a caregiver attend appt.? Yes

Non-English-speaking staff? Spanish

Interpreters available? Access to interpreters via telephone

Additional tips: Must be seen by a provider/assessed in the clinic prior to being referred to New IDEAS



Gilbert Neurology/CCT Research

PRACTICE CONTACT INFORMATION

Phone: 602-761-9631

Email: jessicapadilla@cctresearch.com

Practice website:

PRACTICE DETAILS

Address: 3507 S. Mercy Rd. Suite 101, Gilbert, AZ 85297

Other Locations: No.

Hours of Operation (MST): Mon-Thurs: 8:00AM-5:00PM, Fri: 8:00AM-12:00PM, Office Closed on Weekends.

Parking Address: Parking is located directly next to office building.

Parking Details: Office complex has a designated parking lot, approximately 25-40 steps from main entrance to office building.

WHAT TO EXPECT

Practice is currently accepting *new patients*: Yes

Wait time for 1st appt. for *new patient*: 2-3 weeks

Average duration of appt.: 30 minutes

What to bring to appt.: Form of ID, Insurance Card, Form of Payment

COMMON QUESTIONS

Is parking free? Yes, parking is free.

Handicap accessibility? Yes.

Public transit? Yes, the public bus route stops at office location.

Travel tips? None.

Visit types offered? Both in-office and virtual visits are available to patients.

Scheduling options? Patients may schedule appointments by phone.

Can a caregiver attend appt.? Yes, caregivers may attend appointment.

Non-English-speaking staff? No.

Interpreters available? No, interpreters are not available at our location.

Additional tips: None.