



New IDEAS Study

PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: CHICAGO, IL

DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Document/New Site Added	Tyler Scharadin	5/11/2023

Please email the New IDEAS Operations Team at newideas@acr.org if there are any questions or concerns about this document.



Center for Comprehensive Care and Research on Memory Disorders

PRACTICE CONTACT INFORMATION

Phone: 773-834-3470

Email:

Practice website: memorycenter@uchicago.edu

PRACTICE DETAILS

Address: 5841 S. Maryland Ave., MC 2030, A219, Chicago, IL 60637

Other Locations:

South Shore Senior Center:

7101 S Exchange Ave, Chicago, IL 60649

UChicago Medicine:

River East- 355 E Grand Ave, Chicago, IL 60611

Hours of Operation (CST): Mon: 8am-4:30pm, Tue: N/A, Wed: 8am-4:30pm, Thurs: 8am-11:30am, Fri: 8am-4:30pm, Office Closed on Weekends

Parking Address: Garage/lot directly on campus

Parking Details: Garage located at UChicago Main/River East campus, parking lot at South Shore. Parking garage- approx 5 min from practice Parking lot- less than 200 steps from entrance

WHAT TO EXPECT

Practice is currently accepting *new patients*: Yes

Wait time for 1st appt. for *new patient*: 5-6 months

Average duration of appt.: 60-90 minutes

What to bring to appt.: Form of ID, Insurance Card, Form of Payment

COMMON QUESTIONS

Is parking free? Parking is free at River East and South Shore locations. Discounted parking available at UChicago main campus.

Handicap accessibility? Yes.

Public transit? Yes, bus or pace rides. Subway is also close to South Shore and UChicago main campus.

Travel tips? None.

Visit types offered? Both in-office and virtual appointments are available to patients.

Scheduling options? Patients may schedule appointments by phone.

Can a caregiver attend appt.? Yes, caregivers may attend appointment.

Non-English-speaking staff? No. Some staff members speak Spanish, but are not regularly available.

Interpreters available? Yes, we have an interpreter for almost all languages available upon request.

Additional tips: None