



# **New IDEAS Study**

## **PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: JACKSON, MS**

### **DOCUMENT REVISION HISTORY**

<b>Version #</b>	<b>Revision Description</b>	<b>Author</b>	<b>Effective Date</b>
1.0	New Document/New Site Added – Memory Center Hattiesburg Clinic	Tyler Scharadin	6/8/2023

Please email the New IDEAS Operations Team at [newideas@acr.org](mailto:newideas@acr.org) if there are any questions or concerns about this document.



## Memory Center / Hattiesburg Clinic

## PRACTICE CONTACT INFORMATION

Phone: 601-268-5620

Email:

Practice website:

<https://www.hattiesburgclinic.com/department/memory-center/>

### PRACTICE DETAILS

**Address:** 415 South 28th Ave., Hattiesburg, MS 39401

**Other Locations:** No

**Hours of Operation (CST):** Mon-Fri: 8:00AM-5:00PM,  
Office Closed on Weekends

**Parking Address:** Parking is located directly next to  
office building.

**Parking Details:** On-site parking. About 300 feet from  
main entrance.

### WHAT TO EXPECT

**Practice is currently accepting *new patients*:** Yes

**Wait time for 1<sup>st</sup> appt. for *new patient*:** 1-2 months

**Average duration of appt.:** 45 minutes for new patients,  
15 for return patients

**What to bring to appt.:** Form of ID, Insurance Card,  
Form of Payment

### COMMON QUESTIONS

**Is parking free?** Yes, parking is free.

**Handicap accessibility?** Yes, both entrances are  
handicap accessible.

**Public transit?** Hub City Transit - green line.

**Travel tips?** None

**Visit types offered?** Both in-office and virtual  
appointments are available.

**Scheduling options?** Patients may schedule  
appointments by phone.

**Can a caregiver attend appt.?** Yes, caregivers may  
attend appointment.

**Non-English-speaking staff?** Translators available for  
all languages. Advance notice required.

**Interpreters available?** Yes, interpreters available via  
language line.

**Additional tips:** Please bring any relevant records to  
your visit including office notes, lab results, and imaging  
reports.