



# New IDEAS Study

## PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: SAN JOSE, CA

### DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Document/New Site Added – Noor Sachdev	Tyler Scharadin	10/4/2023

### PRACTICE DETAILS

**Address:** 2520 Samaritan Dr., Suite 201B, San Jose, CA, 05124

**Other Locations:** Single location.

**Hours of Operation (PST):** Mon-Fri: 8:00AM-4:30PM, Office Closed on Weekends

**Parking Address:** Parking is located directly on site at office building.

**Parking Details:** Parking is available, less than 100 steps from office entrance.

### WHAT TO EXPECT

**Practice is currently accepting *new patients*:** Yes

**Wait time for 1<sup>st</sup> appt. for *new patient*:** <1 month

**Average duration of appt.:** 45 min

**What to bring to appt.:** Form of ID, Insurance Card, Form of Payment,

### COMMON QUESTIONS

**Is parking free?** Yes, parking is free.

**Handicap accessibility?** Yes.

**Public transit?** Yes, there is a bus stop is near by on route 61.

**Travel tips?** None.

**Visit types offered?** Both in-office and virtual visits are available to patients.

**Scheduling options?** Patients may schedule appointment by phone or by email.

**Can a caregiver attend appt.?** Yes, caregivers may attend appointments.

**Non-English-speaking staff?** Yes, Spanish-speaking staff members are available.

**Interpreters available?** Yes, Spanish interpreters are available.

**Additional tips:** Will provide phone number with adaptive research.