



# New IDEAS Study

## PATIENT NAVIGATION ASSISTANCE CARD INDEX FOR MEMORY CARE DOCTORS IN: WEST VIRGINIA STATE

### DOCUMENT REVISION HISTORY

Version #	Revision Description	Author	Effective Date
1.0	New Document/New Site Added – Vaught Neurological Services, PLLC	Tyler Scharadin	6/8/2023



## Vaught Neurological Services, PLLC.

## PRACTICE CONTACT INFORMATION

Phone: 304-252-4222

Email: [ashley@vaughtneurology.com](mailto:ashley@vaughtneurology.com)

Practice website:

### PRACTICE DETAILS

**Address:** 1404 Robert C. Byrd Dr., Suite 100, Crab Orchard, WV 25827

**Other Locations:** No

**Hours of Operation (EST):** Mon-Fri: 8:00AM-4:00PM, Office Closed on Weekends

**Parking Address:** Parking is located directly next to office building.

**Parking Details:** Handicap and regular parking is available, less than 100 steps from entrance.

### WHAT TO EXPECT

**Practice is currently accepting *new* patients:** Yes

**Wait time for 1<sup>st</sup> appt. for *new* patient:** 3 months

**Average duration of appt.:** 30 minutes

**What to bring to appt.:** Form of ID, Insurance Card, Form of Payment

### COMMON QUESTIONS

**Is parking free?** Yes, parking is free.

**Handicap accessibility?** Yes, at main entrance.

**Public transit?** Yes - taxi, New River Transit Authority, Raleigh County Community Action

**Travel tips?** None.

**Visit types offered?** Both in-office and virtual appointments are available.

**Scheduling options?** Patients may schedule appointments by phone, email, or through an online portal.

**Can a caregiver attend appt.?** Yes, caregivers may attend appointment.

**Non-English-speaking staff?** No.

**Interpreters available?** Yes, interpreters are available. Please notify office if an interpreter is needed.

**Additional tips:** We require a referral.