ACR Diagnostic Imaging Center of Excellence **(DICOE) Pinnacle**

**Talking Points**



Diagnostic Imaging Center of Excellence (DICOE) Pinnacle identifies [Insert Name of Facility, Department or Practice]as a true role-model organization for others to emulate. Our site embodies continuous process improvement and demonstrates our ability to deliver consistent excellent care. It assures providers, payers, patients and administrators that your department or practice delivers today’s highest levels of imaging quality, safety and care. Express your confidence as a DICOE facility by making these important points:

**BENEFITS**

As a DICOE facility, the [Insert Name of Facility, Department or Practice]:

* Meets the criteria of DICOE With Distinction and demonstrates excellence in outcomes in many advanced DICOE domains.
* Has exceeded the standard requirements of accreditation to achieve the designation of Diagnostic Imaging Center of Excellence from the ACR®.
* Demonstrates the infrastructure, policies and procedures required to assure consistently high-quality care and service for all patients.
* Offers excellence at multiple levels — the professional staff, technology, policies and procedures.
* Has achieved accreditation by the ACR in all imaging modalities that we provide.
* Provides assurance of patient centric care.

**CRITERIA**

**To receive a Diagnostic Imaging Center of Excellence Pinnacle status, the [insert name of facility, department, or practice] has met the following criteria:**

* ACR accreditation in all modalities offered and that ACR provides.
* Participation in two ACR National Radiology Data Registries (NRDR®).
* Image Gently® and Image Wisely® pledges.
* Comprehensive assessment of quality, safety, procedures, and personnel by an expert ACR survey team in the following areas:
	+ Physical environment
	+ Equipment
	+ Radiation and MR safety
	+ General Safety
	+ Quality management
	+ Utilization Review and Appropriateness of Services
	+ Emergency Services

 In addition, **the [insert name of facility, department, or practice] earned excellence in outcomes in most of the advanced criteria**

* Artificial Intelligence
* Quality Improvement
* NRDR Registry Outcomes
* Additional Designations and Certifications of Focused Excellence (DC)
* Image Safety Teams
* Recommendation Tracking
* Peer Learning
* Critical Results
* Utilization/Appropriateness Program
* Radiology-pathology Correlations
* Use of Structured Reporting (SR)
* Sustainability Initiatives
* Patient Centric Initiatives

For more information, please contact Manjusha Pandit, DICOE Program Coordinator at 800-770-0145, ext. 4542.