



2013 SUSTAINABILITY REPORT

Window to a Better World





Window to a Better World



FROM THE FOREST

Our Vision

Andersen's vision is to lead the window and door industry by creating products and services that are different and better as measured by our customers.

TO THE HOME.



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Our Values

→ Integrity

We take pride in our commitment to do the right thing by demonstrating fairness, integrity and high ethical standards in all of our actions.

→ Excellence

We will build customer trust and loyalty by understanding and caring about exceeding customer expectations for enduring quality and responsiveness.

→ Innovation

We will uphold our legacy of innovation and embrace change in all areas of our business as a means of attaining and sustaining leadership.

→ Partnership

We will cultivate successful relationships with everyone in our business circle and strengthen them through shared values, common goals and active participation.

→ Corporate Citizenship

We will continue our longstanding commitment to leadership in environmental stewardship and to make a positive impact in the communities in which we live and work.

Letter from Our Chief Executive Officer



A stylized, handwritten signature in dark ink, reading "Jay Lund".

JAY LUND Chairman, President &
Chief Executive Officer

As the largest window and door manufacturer in North America, we know we have a significant responsibility to support the needs of our partners, customers, employees and communities. As an industry leader, we strive to set the bar higher each year. It's the triple bottom line approach, woven within the fabric of our culture, which yields continued success for our business, people and environment.

Our founders, Hans and Fred Andersen, laid a foundation of values that continues to drive our business and every decision we make. Today we define those values as Integrity, Excellence, Innovation, Partnership and Corporate Citizenship. Our employees live these values every day and have done so for more than a century. Our longstanding commitment to sustainability allows us to exceed our customers' expectations for durable and energy-efficient products, advancing our legacy of environmental stewardship in a rapidly changing world.

Andersen's headquarters are located on the banks of the St. Croix River—a National Wild and Scenic River—that serves as a daily reminder of what it means to be a good steward of our shared natural resources. Our deeply rooted connection to this beautiful and historic river has reinforced the importance of producing sustainable products that consume fewer resources over time, and in turn have less impact on our critical natural habitats.

For our third annual Corporate Sustainability Report, we embrace expanded transparency of our own environmental and social performance. This report meets the requirements of the Global Reporting Initiative (GRI) at a B Application Level, up from a C Application Level last year. Increased visibility of our footprint highlights opportunities to reduce waste and increase efficiency in our operations today, while helping to safeguard the success of our business in the future.

We know that our own success relies heavily on the health and resiliency of the communities where we live and work. Throughout our 110-year history, we have demonstrated our commitment to making a difference through a wide variety of philanthropic and public/private sector partnerships. In 2014, we will continue to build and fortify partnerships with organizations that seek to solve the issues we cannot solve alone.

Together, we will build a
Window to a Better World.

WE KNOW THAT OUR OWN SUCCESS RELIES
HEAVILY ON THE HEALTH AND RESILIENCY OF
THE COMMUNITIES WHERE WE LIVE AND WORK.

Letter from Our Vice President of Sustainability



A handwritten signature in black ink that reads "Jim Waglewski". The signature is fluid and cursive, with a horizontal line underneath it.

JIM WEGLEWSKI
Vice President of Sustainability

Andersen is now in a period of rapid evolution. Leadership and reputation are always in motion, and our actions must keep pace with our understanding of the challenges that face our planet and society.

While we are evolving, the unifying framework of our sustainability philosophy remains constant.

The triple bottom line reminds us that business can only be sustainable if and when people, the planet and profitability can thrive in unity. Life cycle analysis (LCA) embodies our belief that the impact we have on our planet must be quantified and encompass a broad view of our products and operations, from material extraction to end-of-life.

We are evolving our transparency. For public companies, external rankings and investor demands naturally lead to transparency and open discourse on performance and progress. As a privately held company, we are evolving as a leader in recognizing the value of transparency outweighs the risks.

We are evolving our organization. In 2013, we added a new sustainability manager to drive rapid progress in the areas of performance and engagement. We launched a new cross-functional sustainability leadership council to drive significant improvements and facilitate strategic decision-making. Green teams of front-line employees drive innovative thinking and the kind of big, behavioral gains that only engaged employees can champion.

We are evolving our understanding. We have initiated a formal materiality assessment and have clarity around our greatest risks and opportunities. Unknown supply chain factors and global climate change represent our most significant risks.

While climate change is not a near-term financial risk to our business, we recognize its potential to change the performance requirements and market geographies of our products. Large-scale disruptions to these factors would represent significant challenges to our business and require extended focus.

One of our greatest opportunities is leading our industry into a circular economy. Developing mechanisms to address end-of-life challenges for windows and doors offers huge economic, environmental and societal benefits. Further opportunity lies in offering step-changing energy efficiency across all socio-economic segments of America's residential building stock. This includes a focused effort to replace the more than 1 billion low-efficiency residential windows in the U.S. with affordable, existing technology.

While we are evolving, our dedication to sustainable products remains constant.

Andersen® products are synonymous with energy efficiency, material superiority and durability. Our commitment to these aspects of product stewardship is deeply rooted and produces continuous year-over-year improvements across our broad product portfolio.

WE BELIEVE OUR ONGOING LEADERSHIP AND EVOLUTION MAKE US THE MOST SUSTAINABLE CHOICE IN WINDOWS AND DOORS.

Our Company



MORE THAN
9,000
EMPLOYEES



Andersen Corporation is the largest window and door manufacturer in North America. Our four major brands include:



The Andersen® brand is the most recognized and used brand in the window and patio door industry among builders and remodelers.

andersenwindows.com



Renewal by Andersen Corporation offers reliable solutions for replacing old windows with low-maintenance, energy-efficient, custom-made windows. renewalbyandersen.com



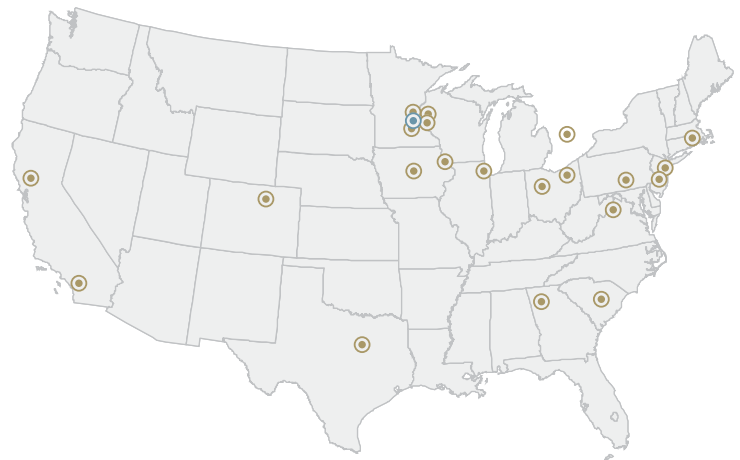
Silver Line Building Products LLC is a leading manufacturer of vinyl windows and patio doors in North America. silverlinewindows.com



American Craftsman® vinyl windows and doors are sold exclusively at The Home Depot® stores. americancraftsmanwindows.com

Andersen was founded in 1903 and is privately owned. Our company is renowned for our strong history of commitment to our customers, employees, communities and environment.

Andersen employs more than 9,000 people and markets products throughout North America and in South America, Europe, Asia and the Middle East. More information about our company is available at andersencorporation.com.



● Operations sites adjacent to protected lands

● Operations sites not adjacent to protected lands

Our only major site that is adjacent to protected land is our manufacturing plant in Bayport, Minn. We have a long history of being a good steward of the St. Croix River.



110 YEARS OF EXCELLENCE

For more than a century, Andersen has been committed to integrity, excellence, innovation, partnership and corporate citizenship. For us, being a responsible corporate citizen means making a difference in the communities where we live and work, as well as continuously seeking new ways to reduce environmental impacts and promote health and safety across our broader supply chain.

NOTABLE ACCOMPLISHMENTS

1905: Andersen develops the “two bundles” method, streamlining the window construction process and making fast jobsite construction possible.

1932: The Andersen® master casement window becomes the first completely assembled window unit in the industry.

1966: The Andersen® Perma-Shield® cladding system, a tough vinyl exterior for wood windows, debuts to revolutionize the window industry.

1983: Andersen becomes the first window company to employ low-emissivity (low-E) glass as a standard technology, greatly improving energy efficiency.

1991: Andersen develops Fibrex® material, a revolutionary composite made of wood fiber reclaimed from Andersen manufacturing operations and a special thermoplastic polymer, some of which is also reclaimed.

1995: Renewal by Andersen is founded, servicing homeowners with custom low-maintenance, energy-efficient replacement windows.

1995: Andersen begins offering Green Seal™ certified products—an industry first.



1999: Andersen is the first window manufacturer to be named an ENERGY STAR® National Window Partner of the Year.

2003: Andersen celebrates a century of business by funding and building 100 homes with Habitat for Humanity.

2007: Andersen opens steam plant to supply heating and cooling demand for our 2.5 million-square-foot Bayport factory.

2008:

- Andersen leads the industry with a Forest Stewardship Council (FSC®) Chain-of-Custody certification (FSC-C016636) for traceability in our wood supply chain.
- Andersen receives SCS Global Services (SCS) Indoor Advantage™ Gold certification, an indoor air quality certification meeting the rigorous CA section 01350 specifications.

2009: Andersen introduces 100 Series windows and doors made from Fibrex® material and featuring responsible construction, economical pricing and energy-saving performance.



2010: Andersen unveils A-Series windows and doors, our highest-performing line of windows and patio doors offering the widest range of colors and designs.

2011:

- Andersen releases our first Corporate Sustainability Report.
- Andersen launches a program to convert a portion of our fleet to compressed natural gas.

2013: Andersen named four-time consecutive winner of ENERGY STAR's Partner of the Year Award and second consecutive winner of the Sustained Excellence Award.

Our Company



SUSTAINABILITY MISSION

Our mission is to meet the needs of the present without compromising the needs of future generations.

Sustainability has been “In Our Nature” for more than a century. Social and environmental stewardship are core to our values and to how we do business.

Our sustainability initiatives draw strongly from “Life Cycle Thinking.” We work to drive sustainable improvements across our value chain—from the forest, to our operations, to the home. We continuously uncover new ways to reduce our overall environmental footprint, while maximizing our positive impact on the world around us.

Durability is a component of product stewardship that many overlook. Less durable products have shorter life spans and require frequent replacement, resulting in compounded environmental impacts with each new purchase. Long-lasting durable products avoid the energy and waste embedded in repairing or replacing products over time. That is why Andersen has been committed to producing and servicing long-lasting products for more than a century.

We demonstrate our commitment through our actions. We source materials in a responsible manner from companies who share our respect for the environment. We seek out untapped opportunities to reduce waste and emissions in our operations. Most importantly, we invest significant time and resources to develop innovative, industry-leading products that maximize energy efficiency, durability and healthy environments for our customers.





STRATEGIES

As we strive to continue to lead our industry, we have structured our policies and initiatives to maximize our positive impact across the triple bottom line of people, planet and profit. We measure our success by sustainable outcomes.

In 2013, our efforts were guided by the core strategies of Material Transparency, Sustainable Operations, Product Stewardship and Engaged Employees. Those strategies have served us well and have helped to align leaders across our business.



As we continue to evolve our program, we realize that our strategies must encompass more than our direct actions. Global environmental challenges are mounting, and we know that our business has an effect on the environment and people well beyond our own walls. That is why we are moving to a more holistic representation of our strategies:

- **In the Home**
- **In the Forest**
- **In Our Operations**
- **In Our Communities**

This new set of strategies will help us consider the full range of positive and negative impacts that our businesses, partners, suppliers and customers can and do have on the world around us. In 2014, we will align our company around this new platform and work to identify and collaborate with organizations seeking to solve the problems that we cannot solve alone. Together, we will build a **Window to a Better World.**

Environmental Stewardship



Committed to preserving the view
outside our windows



OUR APPROACH

Andersen has a longstanding commitment to environmental stewardship. As an industry leader, we take pride in meeting or exceeding all applicable environmental regulations. We have worked hard to earn certifications and have been honored to receive numerous awards from governmental agencies and respected nongovernmental organizations and community groups.

Andersen places a high priority on sustainability practices. We make sure this focus spans our entire business process, from the materials we use to our manufacturing practices to the way we dispose of waste.

Our environmental programs are designed to:

- **Minimize pollution at the source**
- **Conserve natural resources through reduction, reuse and recycling of materials**
- **Promote energy conservation**
- **Develop long-lasting products that have a minimal adverse effect on the environment**
- **Continuously improve our environmental performance**

ENERGY EFFICIENCY

Our ongoing commitment to energy-efficient product performance and reduced environmental impact through state-of-the-art manufacturing processes has resulted in reduced energy loads in the manufacturing and use phase of our product life cycles.

We continue to prioritize product performance to meet ENERGY STAR® criteria across our entire product portfolio, with more than 90 percent of models qualifying for ENERGY STAR version 5.0 (2010) performance criteria with the standard glass offering and 99 percent of models with qualifying product/glass upgrades. In 2013, 96 percent of our total sales were ENERGY STAR

qualified products. We also work to increase consumer understanding of the benefits of ENERGY STAR through a variety of sales, training and marketing channels.

Our energy-efficient products span new construction and replacement applications in residential and commercial products, both domestically and internationally. We are constantly evaluating new technology to continue to drive improvements. Our goal is to strike the proper balance between energy savings and consumer value.

ENERGY STAR provides average energy savings data for windows by U.S. city at the following website: https://www.energystar.gov/index.cfm?c=windows_doors.pr_savemoney.

Our Bayport steam plant has been fully operational since 2007 and supplies the heating and cooling demand for the 2.5 million-square-foot facility, as well as some of its manufacturing power. The primary boiler is fueled by sawdust collected from our on-site milling operations. The plant also captures thermal energy contained in warm water discharge from the Xcel Energy power plant located just upstream on the St. Croix River.



Environmental Stewardship



PRODUCT STEWARDSHIP

As a manufacturer, our responsibility goes beyond reducing the environmental footprint of our operations to assessing the environmental impacts caused by our products across their full life cycle, from cradle to grave.

END-OF-LIFE

Reducing environmental impacts is a shared responsibility between suppliers, manufacturers, retailers, consumers and disposers. We realize we alone cannot solve many of the challenges facing our industry. As a result, Andersen works with peers and industry experts to reimagine how our products are dealt with at the end of their useful lives.

Our goal is to implement collaborative projects that reuse or repurpose materials in new and innovative ways. Thinking differently about our current waste streams opens new opportunities to improve resource utilization, conserve finite resources and spur disruptive innovation.

Builder and remodeler Rodney Underwood has been installing Andersen® windows and doors in homes in the mountains of Hiawasse, Ga., for more than four decades. He understands and appreciates the value of durable products. In a recent remodeling project, Underwood installed 37 new 400 Series windows and six A-Series patio doors, and repurposed the home's original Perma-Shield® gliding patio doors in the lower level and the original kitchen windows in the garage.

"I TELL MY CUSTOMERS, IF YOU WANT A PRODUCT THAT'S GOING TO BE THERE YEARS DOWN THE ROAD,* AND A COMPANY THAT'S GOING TO BACK UP EVERYTHING IT SELLS, YOU AREN'T GOING TO BEAT ANDERSEN," SAYS UNDERWOOD.



*Visit andersenwindows.com for details of the limited warranties.



MATERIAL TRANSPARENCY

Material transparency is key to helping consumers understand the impacts their purchases have on the environment and their health. A product's environmental and human health impacts are dependent on the materials used, which is why we are committed to being transparent about our product ingredients.

Product category rules (PCRs) are developed by specific industries to allow manufacturers to publish uniform environmental product declarations (EPDs) using life cycle analysis (LCA) data. Andersen is proud to continue our work with industry peers to develop the window industry's PCR, which is slated to be completed in 2014.

The increasingly complex world of green certifications and labels now encompasses human health as well as environmental impacts. The recently launched LEEDv4 green building rating system acknowledges the importance of material transparency by providing credits for building product disclosures such as health product declarations (HPDs) and EPDs.

IN THE HOME



Andersen was the first window manufacturer to certify our products for indoor air quality beginning in 2008. Our Indoor Advantage™ Gold certification by SCS Global Services (SCS) meets the rigorous high standard set within the California 01350 specification. Certified products include:

- **Andersen® Architectural (Complementary)**
- **A-Series**
- **E-Series**
- **400 Series**
- **200 Series**
- **100 Series**

SCS also verifies recycled content percentages in many of our products.

www.scsglobalservices.com

IN THE FOREST



Andersen's longstanding support of material transparency is also illustrated by our voluntary purchase of certified wood. Forest Stewardship Council™ (FSC) Chain-of-Custody certification is awarded to companies that meet FSC® standards for traceability in their wood supply chain. Wood purchased under this certification assures the practice of managing forest resources to meet the long-term needs of humans while maintaining the biodiversity of the forest. Andersen has been certified since 2008 (FSC-C016636).

Environmental Stewardship



THE WOOD ASH INCREASES THE ALFALFA YIELD BY CLOSE TO

30%

– JERRY LEPINSKI

SUSTAINABLE OPERATIONS

We are committed to reducing the environmental footprint of our facilities and processes everywhere we operate. Andersen takes a holistic approach to sustainability in our operations that implements the traditional 3R's:

Reduce what's not needed

Reuse leftover materials

Recycle or repurpose with approved vendors

REDUCE

Andersen promotes energy conservation efforts and strives to minimize energy usage. Andersen manufacturing inputs are sized to match what is needed.

REUSE

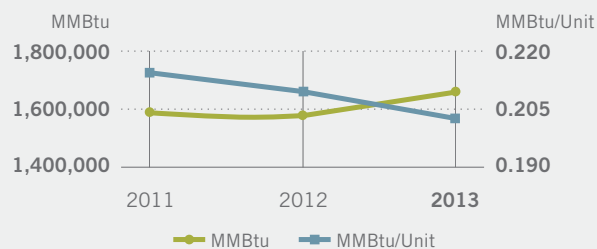
Andersen reuses as many materials as practical within our operations. Solid wood scraps are fingerjointed and edge-glued to produce engineered wood suitable for window and door frame parts. Recovered solvents are reused in wood-treating applications. Vinyl and Fibrex® material scrap are reused to produce new products.

RECYCLE OR REPURPOSE

In an attempt to minimize the amount of solid waste going to landfill, the Minnesota Pollution Control Agency (MPCA) developed a Solid Waste Utilization program. The program assists organizations in identifying beneficial uses for waste, diverting it from landfill. Andersen submitted Beneficial Use Determination (BUD) requests for two waste streams in 2013.

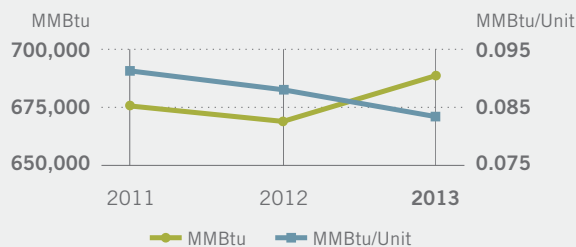
1. A BUD request was approved to land-apply wood ash, a byproduct from our Bayport, Minn., steam generation facility. Instead of disposing the ash in a landfill, the wood ash is beneficially reused as a soil supplement to fertilize and adjust soil pH. Local farmers are pleased with its performance in their fields.
2. A second BUD was approved for wood milling byproduct, a term given to sawdust and wood shavings that contain minor amounts of impurities. The BUD confirmed that animal bedding is a good utilization of this material. Additionally, the spent bedding material is suitable to be land-applied as a fertilizer.

Direct Energy Usage



Direct energy includes building heating and highway transportation fuels.

Indirect Energy Usage



Indirect energy includes electricity from utility electric suppliers.

EMPLOYEES MAKE THE DIFFERENCE

Our Bayport, Minn., facility successfully solved a new recycling dilemma. For many years, pallets of cutstock lumber came to us banded by metal straps, which we then chopped and sent for recycling. Recently, many lumber mills switched to reinforced plastic banding, which were a challenge to recycle.

A collaborative effort between our employees and vendors solved the recycling dilemma. Obsolete metal band chopping machines were modified and converted into plastic band choppers, providing a savings over the cost of purchasing a new plastic band chopper. A contracted company picks up the scrap plastic, grinds it and uses it as filler in reclaimed compounds sold to other industries.



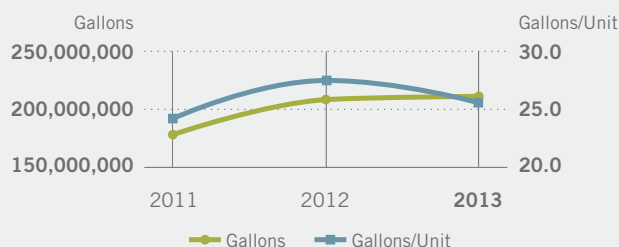
Milling Operator Mike Fehlen feeds a batch of plastic banding into a chopper.

“WE MIGHT NOT BE GETTING PAID FOR THIS PLASTIC BANDING SCRAP, BUT WE ARE SAVING MONEY BY NOT PUTTING THE MATERIAL INTO THE WASTE STREAM. PLUS, IT’S THE RIGHT THING TO DO.”

– Joe Souter, Value Stream Supervisor

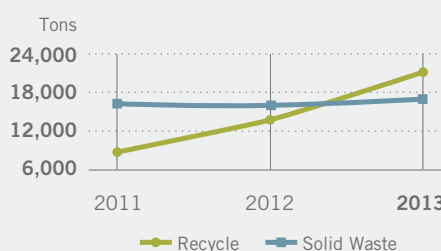
Another recycling win came out of our logistics facility in Carlisle, Pa. For two years, Inventory Specialist Manuel Parks searched for a solution for recycling polystyrene, better known as Styrofoam™, a highly protective packaging material. In 2013, Parks discovered a New Jersey-based custom manufacturer and recycler of expanded polystyrene products. Three Andersen facilities now consolidate the foam on regular shuttle runs to the facility nearest the recycler. One month’s truckload diverted at least two full compactor loads of polystyrene from landfill.

Water Usage



Water usage includes on-site wells and municipal water supplied to manufacturing facilities.

Recycled & Solid Waste



Environmental Stewardship



Front Row L-R: Jason Dunton, Holly Jones, Mike Collette, Aidelize Figueroa, Pearlie Holden, Bich Van Nguyen, Maria Olivas; Back Row L-R: Raymond Mozley, Gregory Jones, Darius Davis, Michael Edwards, Doug Chandler



Bayport Windows Paint Line Improvements Project—Dan Ling, Janet Vadner, Tamara Keeler and Jay Anderson

ENVIRONMENTAL SUMMIT

2013 marked Andersen's eighth annual Environmental Summit. Energy and environmental representatives from across the company gathered in Bayport, Minn., to share best practices and celebrate progress.

A highlight of the summit was the presentation of energy and environmental awards. Award categories include Energy Conservation, Enterprise Utilization, Innovation and Greatest Environmental Impact. Projects varied in cost savings and complexity, and ranged from relighting to scrap reuse and many projects in between.

The winning project in the Enterprise Utilization category came out of our Lithia Springs, Ga., facility. Their Expanded Recycling Programs, headed up by a team of employees, diverted 200 tons of waste from landfill, a savings of \$100,000. In total, the projects saved hundreds of thousands of dollars annually and diverted waste from landfills and emissions from the atmosphere.

"OUR SAFETY AND ENVIRONMENTAL SUMMITS HAVE BECOME A DEFINING VENUE FOR SAFETY AND ENVIRONMENTAL PROFESSIONALS FROM ACROSS THE COMPANY TO GATHER TOGETHER AND DISCUSS EMERGING STRATEGIES, SHARE EXPERIENCES AND PURSUE BEST PRACTICES TOWARD THE COMMON GOALS OF WORKPLACE SAFETY, ENVIRONMENTAL IMPROVEMENT AND OVERALL STEWARDSHIP."

– Chuck LeRoux, Director, Corporate Safety, Security & Environmental Management

200

TONS OF WASTE PER
YEAR DIVERTED
FROM LANDFILL

800,000

HIGHWAY MILES REDUCED



1,300

METRIC TONS OF CO₂ SAVED
THROUGH ROUTE PLANNING

SUSTAINABLE FLEET

SMARTWAY

Andersen combines strategies across our commercial and private fleet vehicles to improve efficiency and reduce the environmental footprint of our transportation operation. As a certified SmartWay® shipper and carrier, and a participant since 2008, Andersen's commercial fleet meets stringent guidelines set by the U.S. Environmental Protection Agency. The SmartWay Transport program was launched in 2004 to improve fuel efficiency and reduce greenhouse gases and air pollutants from the transportation supply chain industry.

The program is a unique collaboration between government and industry designed to optimize supply chain transportation networks. Since 2004, SmartWay partners have eliminated 51.6 million metric tons of carbon dioxide (CO₂), and saved 120.7 million barrels of oil and \$16.8 billion in fuel costs.

LEVERAGING TECHNOLOGY TO IMPROVE EFFICIENCY

The installation and use of PeopleNet BLU.2. technology scans and tracks performance indicators from each individual driver. Measuring key indicators, such as long-idle and over-speed, identifies areas to improve overall fuel efficiency. All 325 Andersen private fleet vehicles have this technology installed.

Through improved transportation route planning and optimization efforts, Andersen has reduced more than 80,000 highway miles of commercial motor vehicle truck fleet driving. Additional improvements in miles per gallon (MPG) performance and transportation planning reduced diesel consumption.

CONVERTING TO CLEANER-BURNING FUELS

Andersen continues to expand our use of compressed natural gas (CNG) vehicles as we work to diversify our energy portfolio. We first implemented CNG in March 2012 and continue to support the internal use and external infrastructure of this growing energy sector. Since the program's launch, we've converted 12 of our commercial vehicles, representing 3 percent of our private fleet, from diesel to CNG. This conversion has allowed us to save approximately 650 metric tons of CO₂ emissions from entering the atmosphere.

Environmental Stewardship



EMPLOYEE ENGAGEMENT

Andersen's success stems from our employees' passion to innovate, conserve and collaborate. Their daily commitment to company values drives success in our sustainability goals and raises the bar for even greater improvements.

Many of our locations have employee-led voluntary Green Teams focused on reducing environmental impacts. Their grassroots projects continually yield process improvements, waste reductions and innovative solutions throughout the company.

Other facilities host employee gardens. Beyond the nutritional value they provide, our gardens are wonderful to gaze at, walk through and dig in. Pulling a few weeds in the middle of the workday never felt so good.

ELECTRIC VEHICLE CHARGING STATION

One employee contributing to our ongoing sustainability journey is John Kipke. Kipke, an electrical engineer, inquired about the feasibility of installing an electric vehicle (EV) charging station. A cross-functional team researched the requirements for installation and ultimately decided to install a charging station at our Bayport, Minn., headquarters.

A Level 1 power supply was selected due to availability, cost and ease. The charging station provides an EV Range Boost of 2-5 miles an hour drawing 1-1.5 kilowatts an hour.



"THE EV CHARGING STATION ALLOWS ME TO CHARGE MY VEHICLE WHILE WORKING SO THAT I'M ABLE TO RUN MORE ERRANDS AFTER WORK. WITHOUT THE CHARGING STATION I WOULD BE LIMITED TO 'HOME-TO-WORK-ONLY' TRIPS," SAYS KIPKE.

WASTE MINIMIZATION CHALLENGE

At Andersen, we believe even the smallest efforts can make a difference. In late 2013, we conducted a fun, lighthearted Waste Minimization Challenge for employees in our Bayport, Minn., facilities to raise awareness, change behavior and promote our key corporate sustainability initiatives.

A contest was held to feature the most inspiring story or photo submitted by an employee who participated in the challenge.

"I found this challenge to be harder than I thought. I took my small trash can home with me at night and I tried not to add waste to my trash can. I really thought about each item I was throwing away, and I made sure I used my compost pile for scraps.



I found that my husband was curious about this project and helped with the efforts. We talked about

different ways we could recycle and how to throw away less.

Some items included a trash can outside to throw compost materials that we could dump weekly. We figured out new ways of using less plastic wrap. Most of us have enough plastic containers but we still use plastic wrap to cover our leftovers and other items.

The challenge has made me more aware of how I live my life and what I need to do to keep our earth looking beautiful." – Terri Merrigan

EARTH DAY CELEBRATION

A special Earth Day celebration touched on our sustainability initiatives, unveiled our 2012 Corporate Sustainability Report and introduced a pair of bald eagles nesting just outside our manufacturing plant in Bayport, Minn.

A panel of raptor experts joined the event. Jennifer Vieth, executive director, Carpenter Nature Center, Andy Weaver, master licensed falconer and field biology teacher at Stillwater, Minn., schools, and Jim Evanoff of Yellowstone National Park answered questions and educated employees on what to expect from the resident eagles.

A live webcam was installed so employees could watch as the raptors raised their fuzzy eaglets. Healthy environments are a necessity for these majestic birds to flourish.

2014 employee engagement plans include educational "Lunch and Learns," expanded Green Teams and additional volunteer opportunities to broaden employees' reach, knowledge and participation around our shared sustainability goals.



Photo courtesy of Bob McMullen.

Social Responsibility



Making a difference in the communities where we live and work



OUR APPROACH

At Andersen, we continually strive to do the right thing, the right way, at the right time and for the right reason. Every employee is expected to follow the guidelines outlined in our Code of Ethical Business Conduct. Our Code reinforces the importance of maintaining strong relationships with everyone who has a stake in our success.

COMPETING FAIRLY

Our ethical responsibilities include legal obligations that support open and fair competition. Competition and antitrust laws promote competition by prohibiting any agreement or practices that unreasonably restrict trade. We expect our employees to refrain from disparaging our competitors' products and services when we promote our own.

RESPECTING FUNDAMENTAL HUMAN RIGHTS

We uphold individual human rights in all of our operations, and we expect the same from all of our business partners. This means providing reasonable working hours and fair wages, and promoting the health and safety of everyone who works on our behalf.

Andersen also has a zero-tolerance policy for the use of child or forced labor or human trafficking practices. We will not knowingly do business with subcontractors, vendors or other business partners who violate these practices.

PROVIDING EQUAL OPPORTUNITY

Andersen employees represent a wide range of backgrounds. This diversity of opinions, beliefs and cultures enriches and strengthens our company. Andersen values diversity and we do not make employment-related decisions or discriminate against anyone based on personal characteristics such as race, color, gender, sexual orientation or identity, religion, age, national origin, disability or any classification protected by law. We do not tolerate any form of harassment.

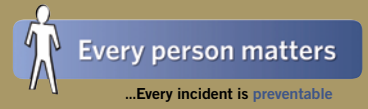
PRIORITIZING PRODUCT RESPONSIBILITY

Product safety is a critical part of product quality and is one of our highest priorities. We establish and meet high standards and specifications for the design, manufacture, sale and service of our products. Communicating truthfully and accurately about our products and services is also an essential part of our commitment to our customers. We strive to comply with all laws regulating our products and take all steps to protect the confidential information of third parties.

Product life cycle stages assessed for health and safety impacts

Life Cycle Stage	Assessed for Improvement	Processes	Estimated % of Product Portfolio (by Volume)
Development of product concept	Yes	Product concepts are assessed during the Andersen Product Development Process (PDP) and Technology Gate Process	50% of portfolio has gone through PDP; 100% of new products go through PDP
Certification	Yes	Products are tested by independent testing labs following industry standards and are certified by the WDMA and NFRC	98% are certified
Manufacturing and production	Yes	Health and safety practices are managed and continually improved as part of corporate and local Andersen safety procedures	100% are manufactured in a plant with safety procedures
Marketing and promotion	Yes	Marketing and promotional materials are reviewed by the Legal Department to confirm that the proper and safe use of the product is depicted when shown	100% of marketing campaigns and promotions comply with corporate health and safety procedures
Storage distribution and supply	Yes	Health and safety practices are managed and continually improved as part of corporate and local Andersen safety procedures	100% are distributed from a facility with safety procedures
Use and service	Yes	Products are assessed using the Andersen Product Review Methodology	50% of portfolio has gone through a task hazard analysis (THA); 100% of new products require a THA

Social Responsibility



SAFETY

PROMOTING EMPLOYEE HEALTH AND SAFETY

Safety is fundamental at Andersen and is the first consideration in everything we do. We strive to obtain world-class status in our safety efforts by going above and beyond minimum standards and implementing best practices. At Andersen, we are committed to:

- **Promoting a culture that recognizes and addresses the importance of safety**
- **Providing a workplace that is free of recognized hazards**
- **Collaborating with employees to continuously improve safety performance through business unit accountability and ownership and by embedding safety as a core value**

More than 99 percent of Andersen's operations workforce is represented by site safety committees that engage with management, production, maintenance and warehousing employees to identify, evaluate and control workplace hazards.

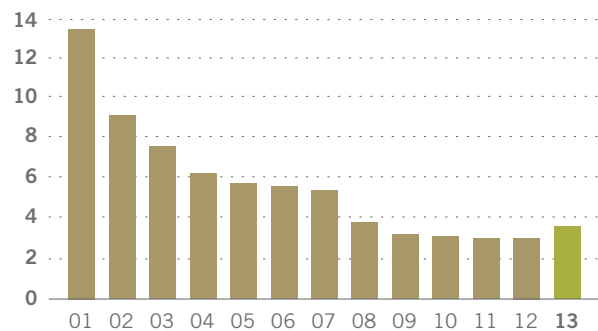
Safety committee members participate in a variety of activities to promote and improve workplace safety, including:

- **Conducting site safety audits to identify and address unsafe acts and conditions**
- **Reviewing injury data to identify trends and determine corrective actions**
- **Ongoing safety communications to raise awareness for workplace hazards and procedures**

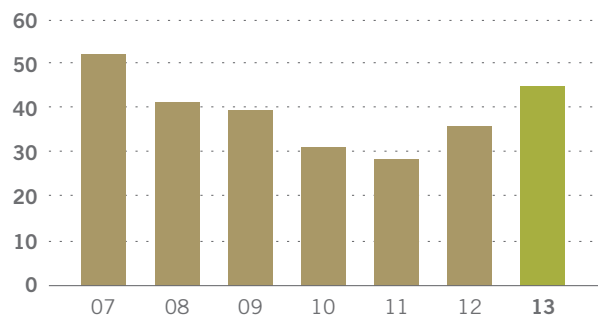
Despite implementing increased safety measures, such as equipment guarding, ergonomics, improved material handling and protective clothing, we have seen an increase in safety incidences over the past two years. We believe that rise is due to a surge in demand, resulting in increased overtime and reliance on workers. Many of our safety issues are behavioral.

Andersen recently launched a new safety campaign. The theme is "Every person matters; every incident is preventable." It's easy to remember, easy to say and it supports our beliefs. The campaign has the support and direction of top leaders from across the company. In addition, the campaign drives home the point that Andersen has always valued its people and we want to continue that legacy.

Enterprise Incident Rate Trend: 2001–2013



Enterprise Lost Work Days: 2007–2013





“HAVING THE CHANCE TO SEE FIRSTHAND THE PROCESS I WAS IMPROVING AND THE EFFECTS OF THE CHANGES WAS INVALUABLE.” – EMILY ZUMBRUNNEN, ENGINEER INTERN

Andersen’s Internship program boasted a record 56 interns in 2013. Talented students focused their research in corporate communications, engineering, finance, human resources and marketing.

TRAINING AND EDUCATION

Andersen lives its commitment to excellence with a culture that values continuous career and professional development. Our commitment is demonstrated through the many tools, programs and processes we provide to support employee growth and learning:

- **Career Ladder**
- **Talent Planning**
- **Andersen Corporate University**
- **Development Diner**
- **Advanced Leadership Series**
- **Career Conversations and Individual Development Plans**
- **Leadership Foundations**
- **Leadership Exploration**
- **Leadership by Andersen**
- **Change Leadership and Navigating Change**
- **Inside Out Coaching**
- **Functional Leadership Forums**

In 2014, we are implementing major programs to expand our professional development tools as well as launching an enhanced performance review process to drive a greater emphasis on high performance.

EMERGENCY PREPAREDNESS SAVES LIVES

Andersen has installed automated external defibrillators (AED) in each of our facilities and provides emergency preparedness training to Andersen production employees each year. This combination has truly been a lifesaver, as our AEDs helped save four lives in 2013.

Social Responsibility



THE AVERAGE NUMBER OF HEALTH RISKS PER PARTICIPANT HAS DECREASED

19.5%
FROM 3.7 TO 3.0

EMPLOYEE HEALTH AND WELLNESS

PROMOTING EMPLOYEE HEALTH AND WELLNESS

In 2005, Andersen implemented A+ Health, a health improvement program designed to support employee health and build a healthier, more productive work environment. The comprehensive program includes health screenings and assessments, lifestyle behavior change programs, company-wide health campaigns, condition management, maternity management and more.

Employees and domestic partners who participate in the A+ Health program qualify for incentives to reduce their medical premiums. A+ Health is offered to employees, domestic partners and dependents, and is offered to new business acquisitions as they are brought into the company's benefits program.

REDUCING HEALTH RISKS AND MANAGING CHRONIC CONDITIONS

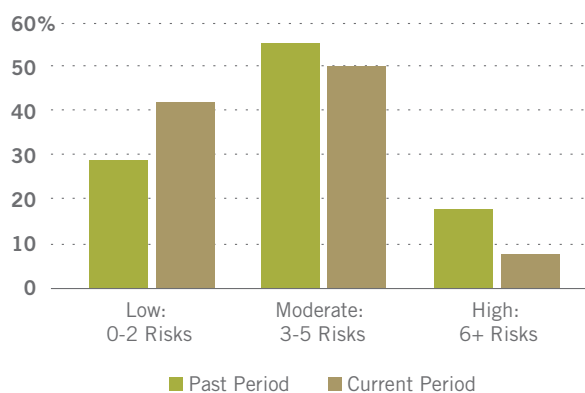
A+ Health also features programs and resources for employees and family members with serious health conditions; specifically, diabetes, heart disease, cancer and stress.

Enrolled participants in the Condition Management Program are assigned a personal health coach who conducts coaching sessions over the phone. Coaches include nurses, dietitians, diabetes educators, exercise physiologists and behavioral health specialists.

Our Employee Assistance and Work Life Program offers confidential counseling and referral service 24 hours a day, seven days a week, and addresses emotional or stress-related, family or job, legal and financial, and drug and alcohol abuse concerns.

The lifestyle health risks of our employees have significantly decreased since we began the program in 2005, as measured by repeat participants in our health assessments. Health risks have dropped in all categories, except weight, which has increased slightly. The average number of risks per participant has decreased 19.5 percent from 3.7 to 3.0 over that period.

Change in Health Risk Levels



Health Assessment Programs

Program Recipients	Education/ Training		Counseling		Prevention/ Risk Control		Treatment	
	Yes	No	Yes	No	Yes	No	Yes	No
Workers	●		●		●		●	
Workers' Families	●		●		●		●	

At this time, Andersen does not provide health assistance to the community at large.

\$2.2 million
DONATED IN 2013



PROVIDED VOLUNTEERS AND
WINDOWS TO OVER
900
HABITAT FOR HUMANITY HOMES

PHILANTHROPY, COMMUNITY AND VOLUNTEERISM

Andersen continues our heritage of community support through donations of funds, employee volunteerism and in-kind donations. Our primary areas of focus remain basic needs, affordable housing and community.

Andersen Corporate Foundation continued its 70-year legacy of giving by donating \$2.2 million in 2013. The Foundation also continues to bolster its support of K-12 education through STEM (Science, Technology, Engineering and Math).

The company provides additional community support through corporate giving and in-kind product donations to several key affordable housing and community nonprofits throughout the country.

UNITED WAY®



Andersen and its employees have supported United Way® for more than 50 years. In 2013, employees gave over \$390,000, totaling nearly \$600,000 when combined with the company's match.

HABITAT FOR HUMANITY®



Andersen has provided funding, volunteers and windows to over 900

Habitat for Humanity® homes in North America in the past two decades. Building energy-efficient, affordable housing through our long-standing partnership is one way we lead environmental stewardship, support our community and live our values of Partnership and Corporate Citizenship.

The St. Croix Valley Habitat for Humanity affiliate has received national recognition for its Eco-Village neighborhood in River Falls, Wis. This quickly growing showcase for affordable sustainable housing boasts a total of 18 LEED for Homes® Platinum houses sitting on a transformed greyfield site. Energy-efficient Andersen® 400 Series windows, solar panels and 12-inch thick structural insulated panels (SIPs) help these homes produce as much energy as they use, resulting in a net-zero energy home.

In addition to reducing environmental impacts, this project promotes the social aspects of sustainable living. Drastically reduced utility bills resulting from energy-efficient buildings provides additional discretionary funds available to homeowners.

KIDS AGAINST HUNGER®



Andersen continues to provide the venue, funding and volunteers for meal-packing events supporting Kids Against Hunger®. In 2013, over 1,500 community and corporate volunteers packed nearly 530,000 meals over the course of 10 days.

Additionally, our Bayport-area employees donated 2,600 pounds of food and over \$2,000 to Valley Outreach, a Minnesota foodshelf, during our March Food Drive.

Social Responsibility



EMPLOYEES, FAMILIES AND FRIENDS RAISED OVER
\$51,000
IN THE MINNESOTA MS150 BIKE RIDE

JUNIOR ACHIEVEMENT®

Junior Achievement® (JA) teaches kids that money doesn't grow on trees. The impacts our actions have on Mother Earth and our communities are inherited by our youth. Andersen is committed to supporting the education of future generations. For more than two decades Andersen has donated funds and volunteers to K-12 classrooms through JA programs. In recent years JA has integrated STEM careers into its K-12 curriculum.

ENVIRONMENTAL COLLABORATIONS

We understand the importance of relationships and collaboration. Today's environmental, social and economic global challenges facing us all require solutions designed by and benefiting us all. That is why we strategically build and leverage our environmental nonprofit relationships with outstanding organizations such as The Nature Conservancy, Yellowstone National Park, Great River Greening, Environmental Initiative and U.S. Green Building Council (USGBC).



As a charter member of the USGBC, Andersen continues its support through national and local chapter events and sponsorships. Many of our products contribute to Leadership in Energy and Environmental Design (LEED) credits to help achieve a project's LEED® certification.

MS150—MULTIPLE SCLEROSIS SOCIETY

Andersen Corporation has sponsored the Multiple Sclerosis Society for over a decade. Team Andersen, made up of nearly a hundred employees, families and friends, raised more than \$51,000 in Minnesota alone in 2013 during the annual MS150 bike ride. Other Andersen locations have additional riders volunteering their time and pedal power for the cause.





Window to a Better World

CONTINUING OUR EVOLUTION

While we are proud of our history and continued leadership in sustainability, we know there is much more to do. We are committed to continuously evolving our programs to confront the mounting challenges facing our world.

Our commitment is long term. We know many challenges will require us to transform our typical practices and to collaborate with other entities that share our vision for a better world.

We are excited about the work we have planned for the year ahead. We are actively working to align our business around our revised strategy and are seeking new ways to embed sustainability data and considerations into our existing policies and processes.

Our materiality analysis will help improve our understanding of the environmental and social risks and opportunities affecting our business. We will use that information to evolve our strategies and drive how we prioritize initiatives and set new goals.

Here are just a few of the initiatives we have planned for 2014:

IN THE HOME—Deepen our connection with customers to help them understand our products' environmental footprints

IN OUR OPERATIONS—Implement site scorecards to provide greater visibility into the environmental impacts of each facility and spur progress toward our environmental goals

IN THE FOREST—Strengthen our suppliers' understanding of our key sustainability priorities and engage them as collaborators in conducting life cycle assessments of our products

IN OUR COMMUNITIES—Continue to seek new cross-sector partnerships to tackle systemic challenges that we can't solve alone

About This Report— GRI Index

Andersen's 2013 Sustainability Report follows the Global Reporting Initiative's G3.1 guidelines at a B Application level. All data represent enterprise-wide totals, unless otherwise noted.

STANDARD DISCLOSURES, PART I: PROFILE DISCLOSURES

STRATEGY & ANALYSIS

1.1	Statement from the most senior decision-maker of the organization.	Page 4
1.2	Description of key impacts, risks and opportunities.	Page 5

ORGANIZATION PROFILE

2.1	Name of the organization.	Andersen Corporation
2.2	Primary brands, products and/or services.	Andersen Corporation manufactures windows, patio doors and storm doors under multiple brands, including the following: Andersen®, Renewal by Andersen®, Weiland®, American Craftsman® and Silver Line®.
2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries and joint ventures.	Andersen Distribution, Inc., Andersen Logistics Sacramento LLC, Andersen Windows, Inc., Custom Pultrusions, Inc., Eagle Window & Door LLC, Eagle Window & Door Manufacturing, Inc., Emco Enterprises, Inc., Fibrex Strategic Operations Group, Inc., KML Windows Inc., Renewal by Andersen Corporation, Silver Line Building Products LLC.
2.4	Location of organization's headquarters.	Bayport, Minn.
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	Two: United States and Canada.
2.6	Nature of ownership and legal form.	Privately owned
2.7	Markets served (including geographic breakdown, sectors served and types of customers/beneficiaries).	United States, Canada and some international.
2.8	Scale of the reporting organization.	9,000 employees; 17 manufacturing facilities; \$2 billion in sales.
2.9	Significant changes during the reporting period regarding size, structure or ownership.	Andersen Corporation acquired Weiland Sliding Doors and Windows, Inc. in 2013.
2.10	Awards received in the reporting period.	The Home Depot's Partner of the Year Award 2013; 2013 ENERGY STAR® Partner of the Year—Sustained Excellence Award; Professional Remodeler: 101 Best New Products 2013; Professional Builder: 101 Best New Products 2013; Green Homebuilder: Build Products Brand Survey Winner; Builder Magazine: Andersen Ranked #1 in survey for brand familiarity, use and quality

REPORT PARAMETERS

3.1	Reporting period (e.g., fiscal/calendar year) for information provided.	2013
3.2	Date of most recent previous report (if any).	2012
3.3	Reporting cycle (annual, biennial, etc.).	12 months, calendar year.
3.4	Contact point for questions regarding the report or its contents.	Jim Weglewski, VP of Quality, Sustainability and Facilities: James.Weglewski@andersencorp.com
3.5	Process for defining report content.	A cross-functional team reviewed GRI guidelines and determined which impacts were material and which data was available. This process contributed to determining report content.

3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.	This report covers all Andersen corporate-owned and leased facilities in North America except Weiland Sliding Doors and Windows, Inc.
3.7	State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope).	No specific limitations on scope or boundaries exist unless noted alongside data provided.
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations and other entities that can significantly affect comparability from period to period and/or between organizations.	n/a
3.9	Data measurement techniques and the bases of calculations.	Reported throughout the report.
3.10	Explanation of the effect of any restatements of information provided in earlier reports.	n/a
3.11	Significant changes from previous reporting periods in the scope, boundary or measurement methods applied in the report.	We are now reporting many indicators at an enterprise level.
3.12	Table identifying the location of the Standard Disclosures in the report.	GRI Index
3.13	Policy and current practice with regard to seeking external assurance for the report.	This report has not been externally assured. However, many of our sustainability programs and practices have been audited and/or verified by external third parties. Those audits and certifications are noted throughout the report.

GOVERNANCE, COMMITMENTS & ENGAGEMENTS

4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	(Response for 4.1-4.4) Andersen Corporation is a privately held company. The chief governing body is the Board of Directors, which is chaired by the CEO and President and includes one other executive. In addition, the board includes independent directors and two Andersen family descendants. Shareholders are directly represented on the board of directors and all shareholders are invited to participate in the annual meeting.
4.2	Indicate whether the Chair of the highest governance body is also an executive officer.	See 4.1
4.3	For organizations that have a unitary board structure, state the number and gender of members of the highest governance body that are independent and/or non-executive members.	See 4.1
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	See 4.1
4.5	Linkage between compensation for members of the highest governance body, senior managers and executives, and the organization's performance.	The compensation of Andersen's senior leadership is directly tied to the economic performance of the company. Select leaders are also evaluated based on Andersen's social and environmental performance, including leaders tasked with responsibility for sustainability and community relations. Many departments include environmental or social goals, such as safety or participation in volunteering, in annual performance planning, goal setting and reviews. Employee compensation is directly tied to that performance review process.
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	Andersen's highest governance body is its Board of Directors. Each year, directors are required to complete a self-assessment to ensure there are no circumstances that could impair their ability to make independent judgments. Directors are asked to give consideration to any direct or indirect material commercial or nonprofit relationships that they or an immediate family member have with the company.
4.7	Process for determining the composition, qualifications and expertise of the members of the highest governance body and its committees, including any consideration of gender and other indicators of diversity.	Andersen Corporation's Governance Guidelines provide the rules and requirements for determining the composition of our Board of Directors. Per our Guidelines, directors should represent a broad spectrum of business backgrounds and bring diverse experiences and perspectives to the Board. The Board is responsible for reviewing on an annual basis the appropriate skills and characteristics required of Board members in the context of the current composition of the Board.

4.8 Internally developed statements of mission or values, codes of conduct and principles relevant to economic, environmental and social performance, and the status of their implementation.	Pages 1-3; also see Code of Ethical Business Conduct.
4.9 Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct and principles.	The Audit Committee of Andersen's Board of Directors is responsible for overseeing the company's annual enterprise risks assessment. Please see EC2 for a description of that process.
4.10 Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental and social performance.	Andersen's Board of Directors completes an annual self-assessment to evaluate its performance.
4.11 Explanation of whether and how the precautionary approach or principle is addressed by the organization.	Andersen has not formally adopted the precautionary approach or principle within our organization. Please see PR1 for a full description of how we mitigate human health and safety risks in our product development process.
4.12 Externally developed economic, environmental and social charters, principles or other initiatives to which the organization subscribes or endorses.	Andersen was one of the first companies in the window and door industry to receive Forest Stewardship Council (FSC®) chain-of-custody certification. This certification means that wood-based components are sourced from forests that are managed according to FSC criteria while maintaining the biodiversity of the forest.
4.13 Memberships in associations (such as industry associations) and/or national/international advocacy organizations.	Andersen is a member of the following associations and views our membership as strategic: (1) U.S. Green Building Council (USGBC); (2) Window and Door Manufacturers Association (WDMA); (3) National Fenestration Rating Council (NFRC); (4) EPA Smart Way; (5) Alliance to Save Energy; (6) ASTM International; (7) Environmental Initiative; (8) Minnesota Waste Wise; (9) National Association of Corporate Directors; (10) Greater MSP; (11) Fenestration Manufacturers Association (FMA); (12) International Code Council (ICC); and (13) The Joint Center for Housing Studies at Harvard University.
4.14 List of stakeholder groups engaged by the organization.	(Response for 4.14-4.15) Andersen's commitment to sustainability is demonstrated in the fabric of our diverse business relationships. We engage with communities, suppliers, shareholders, employees, customers, civic leaders, governmental and non-governmental organizations, and the media regularly regarding our sustainability practices. By producing an annual corporate sustainability report, we are providing our stakeholders with a detailed report of our ongoing efforts. We identify key stakeholders based on our business operations. Engaging stakeholders is an important part of our communications goal of engaging in all the communities in which Andersen employees live and work.
4.15 Basis for identification and selection of stakeholders with whom to engage.	See 4.14.
4.16 Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	Andersen engages with community stakeholders on a biannual basis through our Community Advisory Committee in Bayport, Minn. This group helps to ensure a continuous dialogue with our home community about key environmental and social issues. Shareholders are another important stakeholder for Andersen and include both employees and retirees. We have established communications channels that allow for regular dialogue with that group, although those communications are not available to the public, because we are a privately held company. Our customers are engaged directly on at least an annual basis and are provided with regular opportunities to ask questions and share ideas, concerns and best practices. Employee engagement is discussed in the body of the report.
4.17 Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.	In the past, Andersen stakeholders have raised concerns about environmental issues such as waste and emissions resulting from our manufacturing operations. Every complaint is logged and responded to through the EPA website. We collaboratively address material concerns through our environmental initiatives and then include those stories in our sustainability report where appropriate. In 2014, we are commencing a project to more actively engage our key stakeholders in identifying the issues and performance indicators that are most material to our business.

PART II: DISCLOSURES OF MANAGEMENT APPROACH

DISCLOSURES OF MANAGEMENT APPROACH

DMA EC	Economic	Partial	GRI Index
DMA EN	Environmental	Fully	Page 11
DMA LA	Labor	Fully	Pages 21-24
DMA HR	Human Rights	Fully	Page 21
DMA SO	Society	Fully	Page 25
DMA PR	Product Responsibility	Fully	Page 21

PART III: PERFORMANCE INDICATORS

ECONOMIC

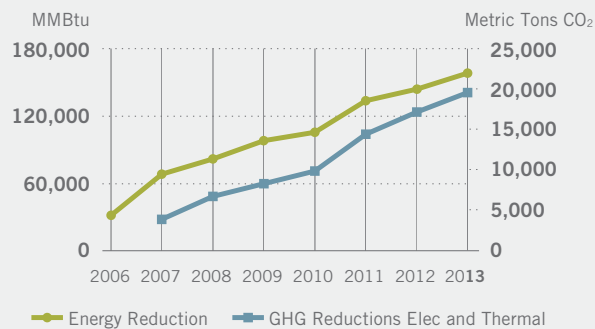
EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	Fully	In 2013, Andersen's internal audit department initiated an annual strategic risk assessment as part of its enterprise risk management program. This process engages key leaders from across the business to evaluate strategic risks based on potential impact, probability, speed of onset and risk vulnerability. The Audit Committee of the Board of Directors has oversight responsibility for reviewing the results of the assessment and ensuring that management develops a plan to address key risks. At this time, climate change has not been identified as a key financial risk to our business; however, we will continue to monitor this risk and its business implications moving forward.
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind or pro bono engagement.	Fully	\$3,005,359 total giving.

ENVIRONMENTAL

EN3	Direct energy consumption by primary energy source.	Fully	Page 14
EN4	Indirect energy consumption by primary source.	Fully	Page 14
EN5	Energy saved due to conservation and efficiency improvements.	Fully	Page 4
EN6	Initiatives to provide energy-efficient or renewable energy-based products and services, and reductions in energy requirements as a result of these initiatives.	Fully	Page 12
EN7	Initiatives to reduce indirect energy consumption and reductions achieved.	Fully	See chart on page 32.
EN8	Total water withdrawal by source.	Fully	Page 15
EN9	Water sources significantly affected by withdrawal of water.	Fully	None
EN10	Percentage and total volume of water recycled and reused.	Fully	8.2 percent.
EN11	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	Fully	Page 6
EN16	Total direct and indirect greenhouse gas emissions by weight.	Fully	See chart on page 32.
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved.	Fully	19,462 metric tons of CO ₂ were reduced in 2013 as a result of energy conservation and efficiency programs.
EN20	NO _x , SO _x and other significant air emissions by type and weight.	Fully	See chart on page 32.
EN22	Total weight of waste by type and disposal method.	Fully	Page 15

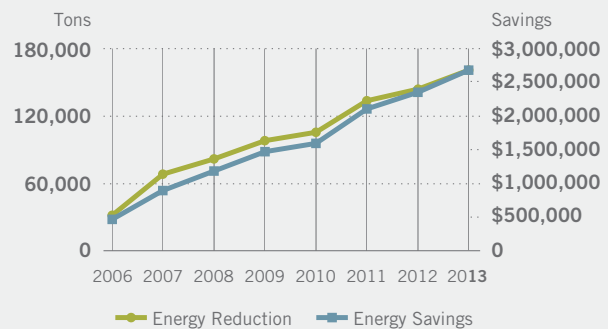
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	Partial	Page 12
EN29	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce.	Partial	See page 17. Transporting products, goods and materials resulted in 82,111 metric tons of CO ₂ emissions in 2013, or 10.05 kilograms of CO ₂ per unit.

Energy Reductions: Electric & Thermal

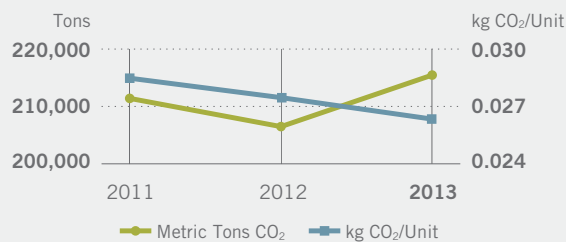


Data is cumulative; each new year is added to the previous total. Only projects with calculable reductions are included. 41 percent of energy reductions are attributed to thermal projects; 59 percent attributed to electric projects.

Energy Reductions

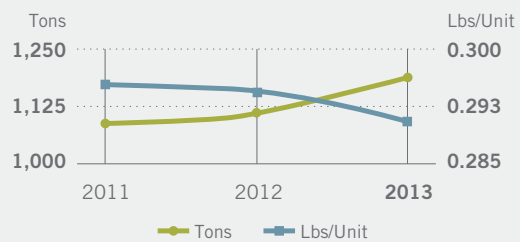


Total Direct & Indirect GHG Emissions



Includes GHG emissions from fuels used to heat buildings, transportation fuels and off-site electrical generation.

Criteria Pollutant Air Emissions



Includes criteria air pollutants from facilities with air emission permits. Emissions from other facilities are negligible.

HUMAN RIGHTS

HR6	Operations and significant suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor.	Fully	Andersen upholds individual human rights in all of our operations, and we expect the same from all of our business partners. This means providing reasonable working hours and fair wages, and promoting the health and safety of everyone who works on our behalf. Andersen has a zero-tolerance policy for the use of child or forced labor or human trafficking practices. We will not knowingly do business with subcontractors, vendors or other business partners who violate these practices. We visit our Tier 1 suppliers annually to review working conditions and human resources practice. We are not aware of any risk of child or forced labor or human trafficking practices in the operations of our direct suppliers.
HR7	Operations and significant suppliers identified as having significant risk for incidents of forced or compulsory labor.	Fully	See HR6.

LABOR PRACTICES AND DECENT WORK

LA1	Total workforce by employment type, employment contract and region, broken down by gender.	Fully	Andersen Corporation has more than 9,000 employees; 99 percent of those workers are full time. 19.7 percent of total employees are covered by a collective bargaining agreement. Our employee population is 71 percent male and 29 percent female. 97 percent of our workforce is located in the U.S. and 3 percent is located in Canada.
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LA4	Percentage of employees covered by collective bargaining agreements.	Fully	See LA1.
LA6	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs.	Fully	Page 22
LA7	Rates of injury, occupational diseases, lost days and absenteeism, and number of work-related fatalities by region and by gender.	Fully	Page 22
LA8	Education, training, counseling, prevention and risk-control programs in place to assist workforce members, their families or community members regarding serious diseases.	Partial	Page 24
LA11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	Fully	Page 24
LA13	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership and other indicators of diversity.	Partial	Our workforce is 39.6 percent minority and 60.4 percent non-minority.

PRODUCT RESPONSIBILITY

PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	Fully	See Page 21.
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	Fully	Customer satisfaction measures for Andersen Division include website surveys for both andersenwindows.com and parts. Survey is ongoing and data is collected and reported real time. We survey 100 percent of our customers that receive service from Andersen. We also survey people who call our customer care line and subsequently agree to take the survey. We survey trade customers once per week based on previous week's sales. Our Renewal by Andersen business also has an extensive homeowner survey that is fully integrated into their day-to-day business. Renewal sends a satisfaction survey to each homeowner where a window or patio door replacement project has been completed. Customers can fill out the survey online or submit by paper. In 2013, we had an average overall satisfaction rating of 4.7 out of 5 stars across all our retail network locations.
PR6	Programs for adherence to laws, standards and voluntary codes related to marketing communications, including advertising, promotion and sponsorship.	Fully	Andersen Corporation follows the Federal Trade Commission's guidelines for marketing and advertising communications. External marketing and advertising pieces are reviewed by our Legal Department to make sure claims made are truthful, not misleading and substantiated. Promotions and sweepstakes offered undergo further outside legal review to make sure the unique legal requirements of each state are met.
PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion and sponsorship by type of outcomes.	Fully	Andersen Corporation is unaware of any final determination entered against it of non-compliance with any applicable regulations or voluntary codes related to marketing communications.
PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.	Fully	Andersen Corporation is unaware of any significant fine for non-compliance with laws and regulations concerning the provision and use of our products and services, and therefore has no monetary value to report for this category.

SOCIETY

SO2	Percentage and total number of business units analyzed for risks related to corruption.	Fully	Annually, three Andersen business divisions and all subsidiaries are required to certify that there have been no known violations of Andersen's Code of Ethical Business Conduct.
SO4	Actions taken in response to incidents of corruption.	Fully	No known incidents of corruption in 2013.
SO6	Total value of financial and in-kind contributions to political parties, politicians and related institutions by country.	Fully	Andersen does not donate funds to political parties or individual candidates.

A photograph of the Lamar Buffalo Ranch in Yellowstone National Park, showing several small wooden buildings in a grassy field with trees in the background.

LAMAR BUFFALO RANCH Yellowstone National Park

Andersen is pleased to partner with Yellowstone National Park through the Yellowstone Park Foundation. The park's sustainability program, the Yellowstone Environmental Stewardship (YES!) Initiative, is a five-year sustainability plan that elevates the park as a worldwide leader in operational environmental stewardship.



In Our Nature Blog
inournatureblog.com

Product Websites
andersenwindows.com
renewalbyandersen.com
stormdoors.com
silverlinewindows.com
americancraftsmanwindows.com

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