# **Target Market Determination**For the Super Savings Accumulation account



Product issuer: Australian Retirement Trust Pty Ltd (ABN 88 010 720 840, AFSL 228975) as trustee for Australian Retirement Trust (ABN 60 905 115 063).

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australianretirementtrust.com.au

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#### 1. About this document

This Target Market Determination (TMD) seeks to provide consumers, Australian Retirement Trust staff and distributors with an understanding of the class of consumers for which this product has been designed (the target market), having regard to their likely objectives, financial situation and needs.

This document is not to be treated as a full summary of the product's terms and conditions and is not intended to provide financial advice. Consumers must refer to the Product Disclosure Statement (PDS) and any supplementary documents when making a decision about this product and should consider seeking financial advice if appropriate.

## Product Disclosure Statement to which this Target Market Determination applies

This TMD applies to the Super Savings Accumulation account referred to in the Super Savings Product Disclosure Statement for Accumulation Account.

# 2. Target market for the Super Savings Accumulation account

The following table describes the overall class of consumers this product is designed for.

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Consumer class	Accumulating wealth	Retiring or retired		
Likely age and lifestage	Working and to retirement (up to age 70)	Nearing and in retirement (age 55 or over)		
Employment status	Employed Not employed	Employed Retired Not employed		
Likely objectives	Tax effective saving for retirement over the long term.	Tax effective saving for retirement or preserving retirement savings over the short to medium term.		
Likely financial situation (one or more may apply)	<ul> <li>Receiving superannuation contributions from employment.</li> <li>Capacity to direct income or personal savings to super.</li> <li>Have retirement savings in another super fund.</li> </ul>	<ul> <li>Receiving superannuation contributions from employment.</li> <li>Capacity to direct income or personal savings to super.</li> <li>Have retirement savings in another super fund.</li> <li>Maintaining super balance post retirement until required to be drawn.</li> <li>Excess retirement savings above personal transfer balance cap requiring retention in an accumulation phase account.</li> </ul>		
Likely needs (one or more may apply)	<ul> <li>Short-term needs</li> <li>Ability to make all contributions permitted by superannuation law.</li> <li>Maximise retirement savings in a competitive fees, concessionally-taxed investment product.</li> <li>Ability to consolidate multiple super accounts to save on fees and costs and maximise retirement savings.</li> <li>Ability to select from a wide range of investment options to suit personal risk/return profile and investment objectives.</li> <li>Seeking flexible insurance options, including default insurance cover, that provides protection against financial loss due to death, or being permanently or temporarily incapable of working, and can be tailored to suit personal needs and circumstances. Insurance eligibility criteria apply.</li> <li>Assistance for vulnerable consumers.</li> <li>Long-term needs</li> <li>Ability to access super on meeting a condition of release.</li> <li>Ability to nominate beneficiaries for death benefits.</li> </ul>			
Excluded consumers	<ul> <li>This product is not designed for consumers who:</li> <li>Are not receiving superannuation contributions, do not want to make personal contributions and do not have existing funds to rollover.</li> <li>Require insurance cover offered by this product, and do not meet our insurance eligibility criteria or do not have sufficient savings to pay for insurance premiums.</li> <li>Want to withdraw their investment in super before meeting a cashing condition. Super can generally only be withdrawn prior to preservation age in limited circumstances as permitted by superannuation law.</li> </ul>			

# 3. Product description

A Super Savings Accumulation account is a simple accumulation style superannuation product that only allows withdrawals in limited circumstances as permitted by superannuation law.

# Product eligibility criteria

- This product is designed for consumers within Australia in accordance with Australian laws and regulations. Applications from outside Australia may not be accepted. Eligibility for certain product features could be impacted if residing overseas.
- There is no minimum balance required to open an account.
- Persons under the age of 15 must be enrolled by their employer or the person's parent/guardian must apply on their behalf. An account can be opened for persons that do not have capacity to make financial decisions by their attorney, guardian or trustee.
- Eligibility criteria for insurance cover options are set out in section 5 of this document.

#### Product key features and attributes

This product offers the following key features and attributes:

- Member Online website and mobile app access to check super balance, update details or manage super, investments or insurance.
- Access to educational webinars, seminars, calculators and tools to support consumers with their likely objective.
- Access to savings upon meeting a condition of release.
- The ability to invest in a range of investment options.
- Ability to automatically rebalance investment options so they stay in line with the consumers preferred investment strategy and level of risk. Consumers can choose between an automatic rebalancing frequency of either every 6 months (on 31 March and 30 September) or every 12 months (on 31 March).
- This product provides default insurance cover to eligible consumers (Standard cover).
   Consumers can choose to reduce, cancel or tailor insurance cover as described in section 5.
- Ability to nominate beneficiaries for death benefits under a preferred nomination (nonbinding) or a binding nomination.
- Ability to access discounts on holidays, experiences, and everyday items through Australian Retirement Trust Rewards.
- Simple financial advice about the product1.
- Consumers who have more complex advice needs, may be referred to an accredited external Financial Adviser. Advice of this nature may incur a fee<sup>2</sup>.
- Consumers can link a registered Financial Adviser to their account and request the advice fee relating to their Super Savings account(s) to be paid to their Financial Adviser from their account, subject to satisfaction of our requirements.

<sup>1</sup> Employees in the Australian Retirement Trust group provide advice to members and employers as representatives of Sunsuper Financial Services Pty Ltd (ABN 50 087 154 818, AFSL No. 227867) (SFS), that is wholly owned by the Trustee as an asset of Australian Retirement Trust. SFS is a separate legal entity responsible for the financial services it provides. Eligibility conditions apply. Refer to the Financial Services Guide at art.com.au/fsg for more information. 2 The Trustee has established a panel of accredited external Financial Advisers who are not employees of the Australian Retirement Trust group. The Trustee is not responsible for the advice provided by these advisers and does not receive or pay any referral fees. These advisers will explain to you how their advice fees are determined.

#### **Investment options**

Consumers can choose a mix of investment options that include:

- The Lifecycle Investment Strategy; and
- Diversified and asset class options.

Consumers have the ability to apply an investment strategy for their current account balance, and a different investment strategy for future contributions.

The Trustee recommends consumers seek financial advice when making any investment decision. Read additional information on each investment option in the Super Savings Investment Guide.

#### Risks of our investment options

We use the Standard Risk Measure (SRM) to describe the risk that applies to each investment option.

You can use it to compare risk levels for investment options that we offer and those that other super funds offer.

The risk measure tells you the likely number of negative annual returns over any 20-year period.

We put risk labels on the options. The labels range from Very low to Very high. Very low means you might expect fewer than 0.5 negative annual returns over a 20-year period. Very high means there might be 6 or more losses over the same period.

Each option also gets a risk band ranging from 1-7, where 1 is the lowest and 7 is the highest risk.

Risk band	Risk label	Estimated number of negative annual returns over any 20-year period
1	Very low	Less than 0.5
2	Low	0.5 to less than 1
3	Low to medium	1 to less than 2
4	Medium	2 to less than 3
5	Medium to high	3 to less than 4
6	High	4 to less than 6
7	Very high	6 or greater

Note: You should make sure you're comfortable with all the risks and the possibility that you might lose money when you choose your investment options.

For more information on the Standard Risk Measure calculation refer to our <u>website</u>.

# 4. Investment option target markets

Each investment option and their relevant target markets is described in the tables below. You can refer to the <u>Investment Guide</u> for information on 'What to consider when making an investment choice' including information on Your investment timeframe, The level of returns you want and Your risk tolerance. The <u>Investment Guide</u> also includes information on each investment option objective, suggested timeframe, risk and asset mix.

Default option							
Likely investment needs		The Lifecycle Investment Strategy has been designed for consumers who want the Trustee to set their investment strategy. This strategy can be held on its own or selected as part of a mixed portfolio.					
	The Lifecyle Investment Stadjusts dependent on which			is invested in according to their age, therefore the investment objective and risk also			
Lifecycle Investment Strategy	The Lifecyle Investment Strategy invests 100% of a member's account balance in the High Growth Pool until they turn 50. Between the ages of 50 and 65 we gradually move the funds to the Balanced Pool and Cash Pool. This reduces the risk as the member get closer to retirement age, dependent on the Pools they are invested in.						
	The return objective, risk label and the expected number of years of negative returns over any 20-year period for each Pool is set out below along with the suggested timeframe of the option and who the option is suitable for.						
Lifecycle Investment Pool	Return objective <sup>1</sup>	Suggested timeframe	Risk label and expected number of years of negative annual returns over any 20-year period <sup>2</sup>	You are included in the target market if you're an investor who <sup>3</sup> :			
High Growth Pool	CPI + 4.0% p.a.		High 4 to less than 6	<ul> <li>Prefers the Trustee to automatically adjust their investment strategy based on age.</li> </ul>			
Balanced Pool	CPI + 3.5% p.a.		High 4 to less than 6	<ul> <li>Can tolerate a high level of risk and are prepared to accept high levels of volatility in the returns from year to year while they are under 50. Then are</li> </ul>			
Cash Pool	Aims for returns above the Bloomberg AusBond Bank Bill Index.	5 years or more	Very Low less than 0.5	seeking to transition to lower-risk investments as they approach age 65.			

<sup>1</sup> For the High Growth Pool, Balanced Pool, Diversified and Unlisted Assets options, the return objectives are the targeted investment returns after investment fees and costs, transaction costs and investment taxes measured over rolling 10-year periods. For the Asset class Index options and the Cash Pool the return objective is before investment fees and costs, transaction costs, and investment taxes and measured over rolling 3-year periods. Investments tax generally doesn't apply to Retirement Income Accounts. Refer to the relevant Product Disclosure Statement (PDS) for more information on the investment characteristics of the investment options.

<sup>2</sup> This is the risk associated with the investment strategy based on the Standard Risk Measure (SRM) outlined in the previous section of this TMD. Each option has a risk band and risk label which corresponds to the likely number of negative annual returns you can expect over any 20-year period. The SRM isn't a complete assessment of all forms of investment risk.

<sup>3</sup> Growth assets are assets with the potential to deliver strong medium - to long-term returns. The trade-off is that they carry a higher risk of negative returns, particularly over the short-term. Shares are an example of a growth asset.

Likely investment needs				udes consumers who would like some control in choosing their investment option(s) and want to let se options can be held on their own or selected as part of a mixed portfolio.
Investment option	Return objective <sup>1</sup>	Suggested timeframe	Risk label and expected number of years of negative annual returns over any 20-year period <sup>2</sup>	You are included in the target market if you're an investor who <sup>3</sup> :
High Growth	CPI + 4% p.a.	7 years or more	High 4 to less than 6	<ul> <li>wants a diversified portfolio with around 85% growth assets, with less risk than investing only in shares.</li> <li>is willing to take higher risk for higher long-term returns.</li> <li>is prepared to accept that the option can have negative returns over the short and medium term.</li> <li>is prepared to accept high levels of volatility in returns from year to year.</li> </ul>
Balanced	CPI + 3.5% p.a.	5 years or more	High 4 to less than 6	<ul> <li>wants a diversified portfolio with around 70% growth assets</li> <li>wants to grow your super over the long term.</li> <li>is prepared to accept that the option can have negative returns over the shorter term.</li> <li>Is prepared to accept high levels of volatility in returns from year to year.</li> </ul>
Conservative- Balanced	CPI + 2.5% p.a.	5 years or more	Medium to High 3 to less than 4	<ul> <li>wants a diversified portfolio with around 50% growth assets.</li> <li>wants to grow your super over the medium to long term.</li> <li>is prepared to accept that the option can have negative returns over the shorter term, but aims to have smaller ups and downs compared to a higher growth portfolio in a volatile market.</li> <li>is prepared to accept medium to high levels of volatility in returns from year to year.</li> </ul>
Conservative	CPI + 1.5% p.a.	3 years or more	Low to Medium 1 to less than 2	<ul> <li>wants a diversified portfolio with around 30% growth assets.</li> <li>wants to protect your savings but still invest in some assets that can provide higher returns. You may want to start using your money soon.</li> <li>is prepared to accept that this option might sacrifice higher long-term returns for short-term stability.</li> <li>is prepared to accept low to medium levels of volatility in returns from year to year.</li> </ul>
Balanced Risk- Adjusted	CPI + 3.5% p.a.	5 years or more	Medium to High 3 to less than 4	<ul> <li>wants a diversified portfolio with over 60% growth assets, where the risk is adjusted by holding fewer shares and more bonds.</li> <li>wants to grow your super over the long term, and wants a risk-adjusted strategy to weather volatile markets.</li> <li>is prepared to accept the option can have negative returns over the shorter term but aims for lower volatility compared with the Balanced option.</li> <li>is prepared to accept medium to high levels of volatility in returns from year to year.</li> </ul>

<sup>1</sup> For the High Growth Pool, Balanced Pool, Diversified and Unlisted Assets options, the return objectives are the targeted investment returns after investment fees and costs, transaction costs and investment taxes measured over rolling 10-year periods. For the Asset class Index options and the Cash Pool the return objective is before investment fees and costs, transaction costs, and investment taxes and measured over rolling 3-year periods. Investments tax generally doesn't apply to Retirement Income Accounts. Refer to the relevant Product Disclosure Statement (PDS) for more information on the investment characteristics of the investment options.

<sup>2</sup> This is the risk associated with the investment strategy based on the Standard Risk Measure (SRM) outlined in the previous section of this Target Market Determination. Each option has a risk band and risk label which corresponds to the likely number of negative annual returns you can expect over any 20-year period. The SRM isn't a complete assessment of all forms of investment risk.

<sup>3</sup> Growth assets are assets with the potential to deliver strong medium - to long-term returns. The trade-off is that they carry a higher risk of negative returns, particularly over the short-term. Shares are an example of a growth asset.

<b>Diversified options</b>				
Investment option	Return objective <sup>1</sup>	Suggested timeframe	Risk label and expected number of years of negative annual returns over any 20-year period <sup>2</sup>	You are included in the target market if you're an investor who <sup>3</sup> :
Socially Conscious Balanced	CPI + 3.5% p.a.	5 years or more	High 4 to less than 6	<ul> <li>wants a diversified portfolio with around 70% growth assets.</li> <li>wants to grow your super over the long term, and to invest according to an extended set of Environmental, Social and Governance (ESG) principles.</li> <li>is prepared to accept the option can have negative returns over the shorter term.</li> <li>is prepared to accept high levels of volatility in returns from year to year.</li> </ul>
High Growth Index	CPI + 3.5% p.a.	7 years or more	High 4 to less than 6	<ul> <li>wants a diversified portfolio of listed assets with around 90% growth assets.</li> <li>is willing to take higher risk for higher long-term returns, and wants an option that is lower cost than an actively managed option.</li> <li>is prepared to accept the option can have negative returns over the short and medium term, and has a higher allocation to growth assets than the High Growth option. It invests in listed asset classes that follow market indices and so will generally have lower fees than some of the actively managed diversified options.</li> <li>is prepared to accept high levels of volatility in returns from year to year.</li> </ul>
Balanced Index	CPI + 3% p.a.	5 years or more	High 4 to less than 6	<ul> <li>wants a diversified portfolio with around 75% growth assets.</li> <li>wants to grow your super over the long term, and wants an option that is lower cost than an actively managed option.</li> <li>is prepared to accept the option can have negative returns over the shorter term, and has a higher allocation to growth assets than the Balanced option. It invests in listed asset classes that follow market indices and so will generally have lower fees than some of the actively managed diversified options.</li> <li>is prepared to accept high levels of volatility in returns from year to year.</li> </ul>

<sup>1</sup> For the High Growth Pool, Balanced Pool, Diversified and Unlisted Assets options, the return objectives are the targeted investment returns after investment fees and costs, transaction costs and investment taxes measured over rolling 10-year periods. For the Asset class Index options and the Cash Pool the return objective is before investment fees and costs, transaction costs, and investment taxes and measured over rolling 3-year periods. Investments tax generally doesn't apply to Retirement Income Accounts. Refer to the relevant Product Disclosure Statement (PDS) for more information on the investment characteristics of the investment options.

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Asset class options				
Likely investment needs	range of options and	asset classes with	various investment styles.	who want to build their own investment portfolio to suit their personal risk/return objectives from a These options can be held on their own or selected as part of a mixed portfolio.  rtable with taking on responsibility for developing and managing their own individual investment
Investment option	Return objective <sup>1</sup>	Suggested timeframe	Risk label and expected number of years of negative annual returns over any 20-year period <sup>2</sup>	You are included in the target market if you're an investor who <sup>3</sup> :
Australian Shares Index	Aims to closely match the returns of the performance benchmark and maintain a lower weighted carbon intensity.  Benchmark: MSCI Australia 300 Index	7 years or more	Very High 6 or more	<ul> <li>wants a portfolio of listed Australian shares.</li> <li>is willing to take higher risk for higher long-term returns, and wants an option that is lower cost than an actively managed option.</li> <li>Is prepared to accept that shares are very likely to have negative returns over the short to medium term.</li> <li>is prepared to accept very high levels of volatility in returns from year to year.</li> </ul>
International Shares Hedged Index	Aims to closely match the returns of the performance benchmark and maintain a lower weighted carbon intensity.  Benchmark: MSCI ACWI ex Australia Investible Market Index (IMI) with Special Tax Net in \$A hedged	7 years or more	Very High 6 or more	<ul> <li>wants a portfolio of listed international shares with currency exposure hedged back to the Australian dollar.</li> <li>is willing to take higher risk for higher long-term returns, and wants an option that is lower cost than an actively managed option.</li> <li>is prepared to accept that shares are very likely to have negative returns over the short to medium term.</li> <li>is prepared to accept very high levels of volatility in returns from year to year.</li> </ul>

<sup>1</sup> For the High Growth Pool, Balanced Pool, Diversified and Unlisted Assets options, the return objectives are the targeted investment returns after investment fees and costs, transaction costs and investment taxes measured over rolling 10-year periods. For the Asset class Index options and the Cash Pool the return objective is before investment fees and costs, transaction costs, and investment taxes and measured over rolling 3-year periods. Investments tax generally doesn't apply to Retirement Income Accounts. Refer to the relevant Product Disclosure Statement (PDS) for more information on the investment characteristics of the investment options.

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Investment option	Return objective <sup>1</sup>	Suggested timeframe	Risk label and expected number of years of negative annual returns over any 20-year period <sup>2</sup>	You are included in the target market if you're an investor who <sup>3</sup> :
International Shares Unhedged Index	Aims to closely match the returns of the performance benchmark and maintain a lower weighted carbon intensity.  Benchmark: MSCI ACWI ex Australia Investible Market Index (IMI) with Special Tax Net in \$A unhedged	7 years or more	Very High 6 or more	<ul> <li>wants a portfolio of listed international shares with currency exposure not hedged back to the Australian dollar.</li> <li>Is willing to take higher risk for higher long-term returns, and wants an option that is lower cost than an actively managed option.</li> <li>is prepared to accept that shares are very likely to have negative returns over the short to medium term, and that currency movements will affect their value.</li> <li>is prepared to accept very high levels of volatility in returns from year to year.</li> </ul>
Listed Property Index	Aims to closely match the returns of the performance benchmark.  Benchmark: FTSE EPRA/NAREIT Developed Rental Index Net Total Return in \$A hedged.	7 years or more	Very High 6 or more	<ul> <li>wants a portfolio of global listed property with currency exposure hedged back to the Australian dollar.</li> <li>is willing to take higher risk for higher long-term returns, and wants an option that is lower cost than an actively managed option.</li> <li>Is prepared to accept that listed property investments are very likely to have negative returns over the short to medium term.</li> <li>Is prepared to accept very high levels of volatility in returns from year to year.</li> </ul>
Unlisted Assets	CPI + 4.5% p.a.	7 years or more	Medium to High 3 to less than 4	<ul> <li>wants a diversified portfolio of mostly unlisted assets (like private equity, infrastructure and property), with a strategic allocation of 5% to listed property for liquidity management.</li> <li>is willing to take higher risk for higher long-term returns.</li> <li>Is prepared to accept that unlisted assets can have negative returns over the short to medium term.</li> <li>is prepared to accept medium to high levels of volatility in returns from year to year.</li> <li>Important: In some unfavourable market conditions, we reserve the right to restrict investment optichanges and benefit payments. This option is not suitable if you're not prepared to tolerate this risk.</li> </ul>

<sup>1</sup> For the High Growth Pool, Balanced Pool, Diversified and Unlisted Assets options, the return objectives are the targeted investment returns after investment fees and costs, transaction costs and investment taxes measured over rolling 10-year periods. For the Asset class Index options and the Cash Pool the return objective is before investment fees and costs, transaction costs, and investment taxes and measured over rolling 3-year periods. Investments tax generally doesn't apply to Retirement Income Accounts. Refer to the relevant Product Disclosure Statement (PDS) for more information on the investment characteristics of the investment options.

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Asset class options				
Investment option	Return objective <sup>1</sup>	Suggested timeframe	Risk label and expected number of years of negative annual returns over any 20-year period <sup>2</sup>	You are included in the target market if you're an investor who <sup>3</sup> :
	Aims to closely match the returns of the performance benchmark.			
Bonds Index	Benchmark:  • 50% Bloomberg Barclays Global Aggregate Index in \$A hedged  • 50% Bloomberg AusBond Composite 0+Yr Index	3 years or more	Medium 2 to less than 3	wants a portfolio of global fixed income assets where currency exposure is hedged back to the Australian dollar.  wants a fixed income option that is lower cost than an actively managed option. is prepared to accept that fixed income assets can have negative returns over the shorter term. is prepared to accept medium levels of volatility in returns from year to year.
Cash	Aims for returns above the performance benchmark. Benchmark: Bloomberg AusBond Bank Bill Index	Less than 1 year	Very Low less than 0.5	wants a portfolio of cash assets. may want to start using your money soon or want to protect your savings. is prepared to accept that over the long term, cash can deliver low returns that may not keep up with increases in the cost of living. wants a very low level of volatility in returns from year to year.

Note we reserve the right to temporarily suspend unit prices if extreme market volatility or circumstances outside of our control mean we can't calculate a unit price. If we need to suspend a unit price for any or all of our options, we may stop processing transactions until a unit price is available. If we need to suspend unit prices we will inform you via our <u>website</u>.

Index and Passive management: Options with the word "Index" in their name are passively managed. Passive management means choosing investments that aim to closely match the performance of a market index, such as the MSCI Australia 300 Index for Australian shares. Passive management is also known as index management. Index – passively managed options are generally lower-cost options. For information about fees and costs refer to the relevant Product Disclosure Statement.

<sup>1</sup> For the High Growth Pool, Balanced Pool, Diversified and Unlisted Assets options, the return objectives are the targeted investment returns after investment fees and costs, transaction costs and investment taxes measured over rolling 10-year periods. For the Asset class Index options and the Cash Pool the return objective is before investment fees and costs, transaction costs, and investment taxes and measured over rolling 3-year periods. Investments tax generally doesn't apply to Retirement Income Accounts. Refer to the relevant Product Disclosure Statement (PDS) for more information on the investment characteristics of the investment options.

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## 5. Our insurance cover

Our insurance cover options are designed to help consumers safeguard their and their family's financial future, while providing a basic default level of death and total and permanent disability insurance. This product provides following kinds of insurance cover options:

- Death cover pays a lump sum to beneficiaries in the event of member's death or terminal illness benefit to member. Standard and Tailored Death cover is made available from age 15 and ceases at age 70.
- Total and Permanent Disability Assist (TPD Assist) cover provides occupational rehabilitation support and up to six support payments or, in some limited circumstances, a single lump sum payment. Standard and Tailored TPD Assist cover is made available from age 15 and ceases at age 67.
- Total and Permanent Disability (TPD) cover pays a lump sum to the member if they suffer total and permanent disablement due to sickness or injury. Tailored Total & Permanent Disability cover is made available from age 15 and ceases at age 67.
- Income protection cover pays a regular (monthly) income replacement up to a maximum benefit period if due to a sickness or injury the member is unable to work temporarily, subject to serving a waiting period. Opt-In and Tailored Income Protection cover is available from age 15 and ceases at age 65.

The amount and type of insurance cover needed by a consumer depends on a combination of factors such as their assets, liabilities, ongoing expenses, number of dependants and standard of living.

#### Insurance eligibility criteria

To be eligible to commence default insurance cover, consumers must have a Super Savings Accumulation account, and be:

- Eligible to receive superannuation guarantee contributions.
- Over age 15, and
- Actively employed by an Australian based employer with contributions to their Super Savings Accumulation account.

If a member is not an Australian resident and has Super Savings Accumulation account insurance cover, or the member stops being an Australian resident, the member should consider whether their cover still suits their needs, as additional conditions may apply to any retained cover. To receive Standard cover automatically (subject to the above eligibility criteria), a consumer needs to be either:

 age 25 or older, hold an account balance that has reached \$6,000 and have had money received into their account in the previous 12 months

Opt-In Income Protection cover is only made available to consumer who are eligible for Standard Death and TPD Assist cover and are working more than 15 hours per week.

Eligibility to claim against insurance cover is generally not assessed until a claim is made. Consumers should regularly review their insurance cover to ensure they remain eligible to hold and claim on their cover.

There is more information in the Insurance Guide.

#### Insurance key features and attributes

Our insurance cover offer the following key features and attributes.

- Premium amounts are regularly tested against Australian Taxation Office average salary data to ensure they are maintained within the Fund's affordability threshold to minimise impact premiums have on consumers' retirement balances.
- Premium cross subsidies are limited across ages and gender as far as is practicable.
- Consumers can tailor their insurance cover to meet their specific needs.
- Standard Death and Total & Permanent
  Disability Assist cover provided automatically to
  eligible consumers or, on an opt-in basis for
  eligible consumers under the age of 25 or with a
  balance of less than \$6,000.
- Opt-In Income Protection cover for those that need income protection at an affordable price, only at the consumers' application.
- White Collar cover and Tailored Death, Total & Permanent Disability/Total & Permanent Disability Assist and Income Protection cover options available to eligible consumers to suit personal circumstances and needs.
- Consumers can opt out of some or all insurance cover when opening an account.
- Consumers can cancel or reduce some or all insurance cover at any time after opening an account.

#### Insurance options target markets

The tables below sets out the class of consumers that each insurance option within the Super Savings Accumulation account has been designed for. There is additional information on each insurance cover option in the <a href="Insurance Guide">Insurance Guide</a>.

#### Likely objective for insurance cover

- Death cover is designed for consumers who want to provide financial support in the event of their death or terminal illness for their dependants by way of a lump sum.
- Total and Permanent Disability Assist (TPD Assist) cover is designed for consumers who cannot return to work within their education, training and experience as result of being sick or injured, but whose objective is to receive occupational rehabilitation support and up to six annual support payments or, in some limited circumstances, a single lump sum payment.
- Total and Permanent Disability (TPD) cover is designed for consumers who cannot return to work within their education, training and experience as result of being sick or injured and whose objective is to receive a lump sum payment if they are sick or injured.
- Income protection cover is designed for consumers whose objective is to receive regular (monthly) income replacement up to a maximum benefit period if due to a sickness or injury member is unable to work temporarily.

#### Insurance option suitability indicator

The suitability indicator is used to show the relevant target market for insurance cover.

Consumers in the target market		Consumers in the to opt-in	e target market, but insurance is	subject N/A Consumers	s not in the target market		
Standard cover							
Likely insurance needs - For those who are seeking Australian Retirement Trust to determine a default level of benefit paid.							
Consumer class	Accumula	ating wealth		Retiring or retired			
Likely financial situation		Either employed or unemployed and t	he ability to maintain a sufficient ba	alance to pay for insurance prem	niums.		
Age	Age 15 to 24	Age 25 to 64	Age 65 and 66	Age 67 to 69	Age 70 and over		
Death Cover					N/A		
PD Assist Cover				N/A	N/A		
Important information regarding eligibility for default insurance cover	<ul> <li>Premiums and cover amount</li> <li>Cover may cease automatica</li> <li>Limited cover conditions appuntil 30 consecutive days at a second consumers</li> <li>Standard Death and TPD As self-employed and not rout employed, who are engaged in unphave previously receive</li> </ul>	um legislative thresholds (over age 25 at for all cover types vary according to the ally due to contribution inactivity or insuly until 30 consecutive days at work testwork test is satisfied.  sist cover is not appropriate for member eceiving superannuation guarantee cortain domestic duties in their home as a dor are eligible to receive a benefit as thin the prior 6 months and receive a su	e type of cover, a consumer's age, fficient funds. It is met on commencement or reconstructions who are: Intributions, Intributions, Intributions of 'permanent incapacity' of a result of 'permanent incapacity' of 'permanent in	gender.  ommencement of cover, otherwise  or 'terminal medical condition' fro	se it continues for 24 months or later om a superannuation fund or insurer,		

#### Insurance option suitability indicator

The suitability indicator is used to show the relevant target market for insurance cover.

Consumers in the target market



Consumers not in the target market, except where permitted under the terms and conditions of a successor fund transfer

N/A

Consumers not in the target market

		Likely insurance needs - For those	who are seeking a customised level	of benefit paid.		
Consumer Class	Accumula	ting wealth		Retiring or retired		
Likely financial situation	<ul> <li>Employed if income protection is required and</li> <li>Either employed or unemployed for TPD cover or Death cover</li> <li>Have the ability to maintain a sufficient balance to pay for insurance premiums.</li> </ul>					
Age	Age 15 to 24	Age 25 to 64	Age 65 and 66	Age 67 to 69	Age 70 and over	
ailored Death over	•				N/A	
ailored TPD over					N/A	
ailored TPD ssist Cover					N/A	
Opt-In Income Protection cover			N/A	N/A	N/A	
ncome Protection over			N/A	N/A	N/A	
Vhite Collar cover					N/A	
ife and Age Events cover	•				N/A	

- Consumers must apply for all types of cover but Standard and opt-in white collar and opt-in income protection cover available on first joining the fund, including tailored and any other additional cover types. Applications are subject to satisfactory evidence of health and acceptance by the Insurer.
- Cover may cease automatically due to contribution inactivity or insufficient funds to pay premiums.
- Limited cover conditions apply for 24 months for any increases as result of white collar cover applications or life and age events cover applications until consumer satisfies at work test for 30 consecutive days after the end of the 24 month period.

#### Important information regarding eligibility for other insurance cover

#### **Excluded Consumers**

- Opt-In and Tailored Income Protection cover is not appropriate for consumers who:
  - o are not Australian residents that are not employed with an Australian-based employer,
  - o are not eligible for Standard Death and TPD Assist cover,
  - o casual workers or contract employees on a contract duration less than 6 months,
  - working less than 15 hours per week,
  - o employed under a work visa, or
  - o have their financial affairs under supervision of a third party due to a medical condition or incapacity.
- Opt-In or Tailored cover is not appropriate for consumers who:
  - o have previously received or are eligible to receive a benefit as a result of 'permanent incapacity' or 'terminal medical condition' from a superannuation fund or insurer.

# 6. Consistency between target market and the product

Australian Retirement Trust regularly monitors the consumers acquiring the product for consistency with the target market, and has assessed whether the product is likely to be suitable for the target market. We consider that the product is likely to be consistent with the likely objectives, financial situation or needs of the target market, on the basis that the product offers the following key features and attributes:

Product features or attributes	Target Markets' likely objectives, financial situation or needs
Accepts contributions permitted by law and supports super consolidation from other funds.	This is consistent with target market needs to make contributions or consolidate multiple super accounts.
Offers a range of investment options, with risk ranging range from very low to very high.  Consumers can choose the percentage allocation of their balance across different investment options.	This is consistent with meeting the need of the target market to have access to select from a range of investment options to suit personal risk/return profile and investment objectives.
If eligible, provides Standard and Tailored insurance options.	This is consistent with meeting the need of the target market to access flexible insurance options. Eligibility criteria apply.
Offers access to withdraw lump sum amounts upon meeting a condition of release.	This is consistent with meeting the need of the target market to access super on meeting a condition of release.
Offers assistance to vulnerable consumers through translation services, phone assistance, National Relay Service (NRS), physical offices at various locations in Australia, and specialised support from Australian Retirement Trust staff.	This is consistent with meeting the need of the target market to receive assistance for vulnerable consumers.

# 7. How this product is to be distributed

Distribution means 'retail product distribution conduct' in relation to a consumer. Distribution includes:

- Dealing in this financial product
- Giving a disclosure document in relation to offering this financial product
- Providing a Product Disclosure Statement (PDS) for this product
- Providing financial product advice about this product

A distributor is a regulated person who issues or sells a product, as an AFS licensee or their authorised representative.

### Product distribution channels, conditions and restrictions

Product Distribution Channel	Product Distribution Conditions	Product Distribution Restrictions
Direct	<ul> <li>Application must be completed by:         <ul> <li>the consumer</li> </ul> </li> <li>A parent/guardian for a consumer under 15.</li> <li>An authorised attorney, guardian or trustee to consumers that do not have capacity to make financial decisions.</li> <li>Consumers are provided with a Product Disclosure Statement.</li> </ul>	<ul> <li>This product is restricted to individuals who meet the eligibility requirements outlined in Section 3.</li> <li>Consumers are required to provide information about their eligibility for the product in the application form via the paper-based and online channels.</li> </ul>
Financial Adviser	<ul> <li>Application must be completed with the eligible consumer consent via a licensed Financial Adviser under a personal financial product advice arrangement.</li> <li>Consumers are provided a Product Disclosure Statement by the licensed Financial Adviser</li> <li>An application is completed with the consumer's Financial Adviser via ARTs Adviser online portal under a personal financial product advice arrangement.</li> </ul>	The product should not be distributed to a consumer who is not in the target market unless there is a personal financial product advice arrangement where the consumer's personal objectives, financial situation and needs have been considered by the Financial Adviser, and where the best interest duty applies.

Product Distribution Channel	Product Distribution Conditions	Product Distribution Restrictions
Employer	<ul> <li>Application submitted by a consumer's employer.</li> </ul>	<ul> <li>The employer is a standard employer-sponsor in order for the employer to satisfy its superannuation obligations to the consumer under the Superannuation Guarantee (Administration) Act 1992.</li> </ul>
Indirect	<ul> <li>By issue from Australian Retirement Trust to non-member spouses as a result of a family law split</li> <li>By issue to consumers acquiring an interest in Australian Retirement Trust due to a successor fund transfer.</li> <li>Consumers are provided with a Product Disclosure Statement and welcome letter.</li> </ul>	Default arrangements apply to non member spouses receiving the Accumulation product.

#### **Product distribution controls**

Controls supporting product distribution to the product's target market include:

- System and process checks to ensure product eligibility is met when applications for the product are received, including checks relating to, age, and acceptance of application form declarations if required.
- Marketing and promotional activities in respect to the distribution of the product by Australian Retirement Trust (ART) are designed having regard to the target market and suitability for the audience. This includes an assessment of all marketing, promotional and educational material and its audience before being published.
- Targeted training is provided to consumer facing ART representatives in respect to the product, including the product's key features, eligibility to hold the product and things to consider when applying for the product.
- ART undertakes ongoing call monitoring of interactions with consumers (subject to call recording consent received) via wholly owned AFSL monitoring and supervision arrangements to help ensure correct product information is communicated, including but not limited to eligibility and important product considerations.
- Investment switching may be suspended or restricted in some unfavourable market conditions.
- Standard insurance cover is provided automatically to consumers that meet the eligibility criteria in sections 3 and 5.
- Standard insurance cover eligibility is only validated by Australian Retirement Trust when a claim is lodged and assessed.
- Standard and opt-in insurance cover does not start until a Superannuation Guarantee contribution is received into the consumer's account.
- Tailored insurance cover and other cover in addition to Standard cover (excluding opt-in Income Protection
  and white collar cover) requires consumers to submit an application which is subject to acceptance by the
  Insurer. Consumers are required to accept any special terms, conditions, exclusions or premium loadings if
  applicable before Tailored cover will start.
- Registered Financial Advisers can transact on a consumer's account via Australian Retirement Trust's Adviser Online portal only where explicitly authorised by the consumer.
- External financial advisers registered with ART providing advice on ART products are also subject to
  monitoring and regular ASIC Financial Adviser Register checks. ART also does not pay or receive
  commissions from financial advisers in respect to the product, which minimises the risk of conflicts of interest
  that could result in distribution that is inconsistent with the TMD.

#### Adequacy of distribution conditions, restrictions and controls

The Trustee has determined that the distribution conditions, restrictions and controls for this product to be appropriate and are designed to ensure that consumers who acquire the product are in the target market. This is due to:

- An application (either paper-based or online) is to be completed for all members from direct, Financial
  Adviser, and employer channels. Consumer eligibility criteria is validated from all applications received
  before an account is opened. All consumers are also provided with a Product Disclosure Statement,
  enabling them to assess and determine whether a product is suitable for their requirements and situation.
- The distribution conditions and restrictions applicable to investment, insurance and other product options
  reduces the risks of potential harm to consumers exercising those options and the product being distributed
  to consumers outside the target market.
- Consumers must apply for any Tailored or opt-in insurance which includes providing information to enable
  eligibility to be assessed. Tailored or opt-in is also subject to satisfactory evidence of health and acceptance
  by the Insurer, which reduces the likelihood of the insurance being provided to consumers outside of the
  relevant target market.
- Distribution of the product to a consumer outside the target market for this product under a personal financial product advice arrangement is permitted, as the Financial Adviser is required to take into account the personal objectives, financial situation and needs of the consumer.
- Distribution controls are designed to ensure ART's systems and processes prevent consumers form
  acquiring the product outside of the target market, representatives of ART are appropriately trained on the
  product, and product marketing and promotional activities have regard to the target market and suitability for
  the audience.

## 8. Reporting and monitoring this Target Market Determination

All distributors who are regulated people must report complaints and significant dealings to us.

A significant dealing includes:

- High proportion of consumers who have acquired the product but are not in the target market. This includes
  those consumers who are specifically excluded from the target market.
- Identifying potential/actual harm to consumers outside of the target market acquiring the product.
- Distribution inconsistent with this TMD, which is significant in nature and extent.
- High proportion of transfers into the product from consumers outside the target market.

Complaints and significant dealings information outlined the table below should be sent to us at <a href="mailto:DDOReporting@ART.com.au">DDOReporting@ART.com.au</a>

#### **Complaints**

Distributors must report the number of complaints in relation to the product(s) covered by this TMD on a quarterly basis. Reporting is required as soon as practicable, but within 10 business days of the end of a calendar quarter. The type of data required for a complaint:

- Product
- Complaint ID
- Date complaint received
- Complaint issue
- Complaint content
- Complaint status
- Compensation
- · Who made the complaint
- AFCA status and reference

# Significant dealings

Distributors must report if they become aware of a significant dealing in relation to this TMD within 10 business days. The type of data required for a significant dealing:

- Product
- · Date of significant dealing
- Client
- Description
- Why it is significant
- How it was identified
- Financial impact to member (if any)
- · Steps to rectify

# 9. Reviewing this Target Market Determination

This Target Market Determination is effective from 1 July 2024. We will review this Target Market Determination in accordance with the periods or events below:

Review trigger or events  There are several events/circumstances that could arise and would suggest that the TMD is no longer appropriate. This may include (but is not limited to):  Significant changes to the product design that would reasonably suggest that the TMD is no longer appropriate, including:  changes to, or removal of, investment options available in the product; and changes to, or removal of, key product features relating to payments, withdrawals, and beneficiary options.  Findings from the annual Member Outcomes Assessment and/or Business Performance Review indicating that a review of the TMD is necessary.  A change to the superannuation law that would materially alter the nature of the product or for whom or how the product could be distributed and issued to (e.g. material change in tax applicable to the product).  Distribution conditions do not make it likely that consumers who acquire the product are in the target market.  Identification of a significant dealing by the Issuer.  Notification of a significant dealing by a distributor.  Identification of significant detriment to consumers if TMD was not reviewed.  External events such as adverse media coverage or regulatory attention indicating that a review of the TMD is necessary.  Events and circumstances occur to suggest that the product is unlikely to achieve its investment objective over time.  Over 5% of account holders complain in a quarter (as defined in section 994A(1) of the Corporations Act 2001) about the product or distribution of the product.  Over 5% of account holders rollover to another fund or SMSF in a quarter.  Over 5% of insured members cancel their insurance in a quarter.  Over 5% of insurance claims are denied or withdrawn in a quarter.  Failure of the APRA performance test in a year for the investment options offered by the product.	Last review	1 July 2024	
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the likely goals and needs of the target market.			
Liquidity restrictions or the inability to continue to offer withdrawals.		Liquidity restrictions or the inability to continue to offer withdrawals.	

Where a review trigger has occurred, this Target Market Determination will be reviewed within 10 business days.

Review triggers are subject to ongoing monitoring and quarterly assessment unless required earlier.

# **Important Dates**

Date from which this target market determination is effective	1 July 2024
Date when this target market determination was last reviewed	1 July 2024
Date when this target market determination will be next reviewed	1 July 2025

#### Important information about indices we reference in this TMD

Bloomberg AusBond Bank Bill Index
Bloomberg AusBond Composite 0+ Yr Index
Bloomberg Barclays Global Aggregate Index in \$A
"Bloomberg®" and the Bloomberg indices listed
herein (the "Indices") are service marks of
Bloomberg Finance L.P. and its affiliates, including
Bloomberg Index Services Limited ("BISL"), the
administrator of the index (collectively,
"Bloomberg"), and have been licensed for use for
certain purposes by the distributor hereof (the
"Licensee").

The financial products named herein (the "Products") are not sponsored, endorsed, sold or promoted by Bloomberg. Bloomberg does not make any representation or warranty, express or implied, to the owners of or counterparties to the Products or any member of the public regarding the advisability of investing in securities or commodities generally or in the Product particularly. The only relationship of Bloomberg to Licensee is the licensing of certain trademarks, trade names and service marks and of the Indices, which are determined, composed and calculated by BISL without regard to Licensee or the Products. Bloomberg has no obligation to take the needs of Licensee or the owners of the Products into consideration in determining, composing or calculating the Indices. Bloomberg is not responsible for and has not participated in the determination of the timing, price, or quantities of the Products to be issued. Bloomberg shall not have any obligation or liability, including, without limitation, to customers of the Products, in connection with the administration, marketing or trading of the Products.

Bloomberg does not guarantee the accuracy and/or the completeness of the indices or any data related thereto and shall have no liability for any errors. omissions or interruptions therein. Bloomberg does not make any warranty, express or implied, as to results to be obtained by licensee, owners of the product or any other person or entity from the use of the indices or any data related thereto. Bloomberg does not make any express or implied warranties and expressly disclaims all warranties of merchantability or fitness for a particular purpose or use with respect to the indices or any data related thereto. Without limiting any of the foregoing, to the maximum extent allowed by law, Bloomberg, its licensors, and its and their respective employees, contractors, agents, suppliers, and vendors shall have no liability or responsibility whatsoever for any injury or damages —whether direct, indirect, consequential, incidental, punitive or otherwise arising in connection with the product or indices or any data or values relating thereto — whether arising from their negligence or otherwise, even if notified of the possibility thereof.

MSCI Australia 300 Index

MSCI ACWI ex Australia Investible Market Index (IMI) with Special Tax Net in \$A hedged MSCI ACWI ex Australia Investible Market Index (IMI) with Special Tax Net in \$A unhedged Source: MSCI. The MSCI data comprises a custom index calculated by MSCI for, and as requested by, ART Group Services Limited1. The MSCI data is for internal use only and may not be redistributed or used in connection with creating or offering any securities, financial products, or indexes. Neither MSCI nor any other third party involved in or related to compiling, computing or creating the MSCI data (the "MSCI Parties") makes any express or implied warranties or representations with respect to such data (or the results to be obtained by the use thereof), and the MSCI Parties hereby expressly disclaim all warranties of originality, accuracy, completeness, merchantability, or fitness for a particular purpose with respect to such data. Without limiting any of the foregoing, in no event shall any of the MSCI Parties have any liability for any direct, indirect, special, punitive, consequential, or any other damages (including lost profits) even if

# FTSE EPRA/NAREIT Developed Rental Index in \$A Net Dividends hedged

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