

# Annual Report of Community Benefits



## Baylor Scott & White

HEALTH

### Baylor Scott & White Medical Center - Pflugerville

2600 E Pflugerville Pkwy, Suite 100 Pflugerville, TX 78660

**Taxpayer ID # 81-3040663**

For the Fiscal Year Ended June 30, 2024

#### OUR Mission:

Baylor Scott & White Medical Center – Pflugerville, an affiliated hospital of Baylor Scott & White Health (BSWH), is committed to fulfilling its mission: *“founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.”*

#### OUR Community:

The community served by the hospital facility listed above includes Hays, Milam, Travis, and Williamson Counties. BSWH has at least one hospital facility or a provider-based clinic in each of these counties, and together they comprise more than 80% of admitted patients according to the hospital facilities' inpatient admissions over the 12-month period of FY20.

#### OUR Community Health Needs:

The complete 2022 Community Health Needs Assessment (CHNA) and Implementation Strategy can be found at [BSWHealth.com/CommunityNeeds](https://BSWHealth.com/CommunityNeeds). This assessment is a compilation of public and hospital data and input gleaned from stakeholders representing the broad interests of the community. The following health concerns are identified in priority order based on the results of the CHNA.

Priority	Need	Category of need
1	Preventive screenings	Conditions/diseases
2	Access to primary healthcare providers	Access to care
3	Adult obesity	Conditions/diseases
4	Access to mental healthcare (providers and resources)	Mental health
5	Severe housing problems	Housing/environment
6	Digital divide	Digital divide

OUR Community Benefit:

FY24 Total \$ 9,512,917

Charity Care \$ 3,776,613

Unreimbursed cost of providing medical care to the beneficiaries of Medicare and other federal, state, and local government health care programs.

Government Sponsored Programs \$ 5,430,269

Unreimbursed cost of providing medical care to the beneficiaries of Medicare and other federal, state, and local government health care programs.

Community Health Improvement \$ 9,533

The programs and services that extend beyond patient care activities and include services directed to both individuals and larger populations in the community. These services include such things as educational information about preventive health care and treatment for specific diseases, informational health lectures to help understand various conditions and diseases as well as available treatment options, opportunities that promote healthy activity and wellness initiatives, health fairs and screenings, and support groups.

Health Professions Education \$ 260,802

Baylor Scott & White Health provides opportunities to health professionals for furthering their education and training. This includes clinical education and supervision for clinical rotations for medical students, nursing students, and other health care professions. Opportunities include but are not limited to Baylor Scott & White Health employees.

Subsidized Health Services \$ 13,554

Clinical programs that are provided despite a financial loss because it meets an identified community need and if no longer offered, it would either be unavailable in the area or fall to the responsibility of government or another not-for-profit organization to provide. (Examples include: outpatient/outreach palliative care services, enrollment services, and injury prevention/trauma).

Financial and In-Kind Donations \$ 21,546

Baylor Scott & White Health provides community benefit program grants and support to local non-profit organizations through dedicated community benefit funds as well as donations of staff time, medical supplies or equipment.

Other Community Benefits

\$ 600

Baylor Scott & White Health provides other services with the goal of improving the overall health of the community including ongoing assessment of community health needs and evaluation of community health programs and services.

## Total Operating Expenses and Calculation of the Ratio of Cost to Charge

Baylor Scott & White Health  
***Baylor Scott & White Medical Center – Pflugerville***

**Total Operating Expenses**  
**Section 311.046(a)(4)**

For the Fiscal Year Ended June 30, 2023 42,024,615

**Calculation of the Ratio of Cost to Charge**  
**Section 311.046(a)(5)**

Total Patient Revenues (from 2023 Medicare Cost Report, Worksheet G-3, Line 1)	(a)	219,307,164
Total Operating Expenses (from 2023 Medicare Cost Report, Worksheet A, Line 118, Col. 7)	(b)	40,153,137
Initial Ratio of Cost to Charge ((b) divided by (a))	(c)	<u>18.31%</u>
Application of Initial Ratio of Cost to Charge to Bad-Debt Expense		
Bad Debt Expense (from 2024 audited financial statements)	(d)	<u>9,677,924</u>
Multiply "Bad Debt Expense" by "Initial Ratio of Cost to Charge" ((d)*(c))	(e)	<u>1,772,028</u>
Add the allowable "Bad-Debt Expense" to "Total Operating Expenses" ((b) + (e))	(f)	<u>41,925,165</u>
Calculation of Ratio of Cost to Charge ((f) divided by (a))	(g)	<u>19.12%</u>