



Installation, User and Service Manual

Solar domestic hot water tank

AS 300-2E BC

Dear Customer,

Thank you very much for buying this appliance.

Please read through the manual carefully before using the product, and keep it in a safe place for later reference. In order to ensure continued safe and efficient operation we recommend that the product is serviced regularly. Our service and customer service organisation can assist with this.

We hope you enjoy years of problem-free operation with the product.

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1 Safety

1.1 Safety



Danger

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.



Caution

Draining the domestic hot water tank:

1. Shut off the domestic cold water inlet.
2. Open a hot water tap in the installation.
3. Open a valve on the safety unit.
4. When the water stops flowing, the domestic hot water tank has been drained.



Warning

Pressure limiter device

- The pressure limiter device (safety valve or safety unit) must be regularly operated in order to remove limescale deposits and ensure that it is not blocked.
- A pressure limiter device must be fitted to a discharge pipe.
- As water may flow out of the discharge pipe, the pipe must be kept open to the open air, in a frost-free environment, and at a continuous downward gradient.

To ascertain the type, specifications and connection of the pressure limiter device, refer to the chapter "Connecting the domestic hot water tank to the drinking water mains" in the domestic hot water tank Installation and Service Manual.



Important

The installation, user and maintenance manual can also be found on our internet site.



Caution

A disconnection method must be allowed in the fixed pipes in accordance with the rules on installation in force in the country.



Caution

If a power cord comes with the appliance and it turns out to be damaged, it must be replaced by the manufacturer, its after sales service or persons with similar qualifications in order to obviate any danger.



Warning

Respect the minimum water inlet pressure to ensure correct operation of the appliance, referring to the chapter "Technical Specifications".



Warning

Before any work, switch off the power supply to the appliance.

1.2 Recommendations



Caution

Do not neglect to service the appliance. Service the appliance regularly to ensure that it operates correctly.



Warning

Only qualified persons are authorised to assemble, install and maintain the installation.



Warning

- The heating water and the water-propylene-glycol mixture must not come into contact with the domestic hot water.
- The domestic hot water must not circulate through an exchanger.
- Solar installations can be protected against lightning and must be earthed or connected to an equipotential connection.

To benefit from extended warranty cover, no modifications should be made to the appliance. Only remove the covers for maintenance and breakdown repair operations and put the covers back in place once these operations are complete.

Warning stickers

The instructions and warnings affixed to the appliance must never be removed or covered and must remain legible during the entire lifespan of the appliance. Immediately replace damaged or illegible instructions and warning stickers.

**Warning**

Never turn the power off to the solar control system even for extended absences. The control system protects the installation from overheating when it is operating in the summer.

**Warning**

Do not modify the control system parameters unless fully conversant with them.

During extended absences, we recommend lowering the set point temperature in the solar DHW tank to 45°C. When the user is present, the set point should be set to 60°C.

1.3 Liabilities

1.3.1 Manufacturer's liability

Our products are manufactured in compliance with the requirements of the various Directives applicable. They are therefore delivered with the CE marking and any documents necessary. In the interests of the quality of our products, we strive constantly to improve them. We therefore reserve the right to modify the specifications given in this document.

Our liability as manufacturer may not be invoked in the following cases:

- Failure to abide by the instructions on installing and maintaining the appliance.
- Failure to abide by the instructions on using the appliance.
- Faulty or insufficient maintenance of the appliance.

1.3.2 Installer's liability

The installer is responsible for the installation and initial commissioning of the appliance. The installer must observe the following instructions:

- Read and follow the instructions given in the manuals provided with the appliance.
- Install the appliance in compliance with prevailing legislation and standards.

- Carry out initial commissioning and any checks necessary.
- Explain the installation to the user.
- If maintenance is necessary, warn the user of the obligation to check the appliance and keep it in good working order.
- Give all the instruction manuals to the user.

1.3.3 User's liability

To guarantee optimum operation of the system, you must abide by the following instructions:


- Read and follow the instructions given in the manuals provided with the appliance.
- Call on a qualified professional to carry out installation and initial commissioning.
- Get your installer to explain your installation to you.
- Have the required inspections and maintenance carried out by a qualified installer.
- Keep the instruction manuals in good condition close to the appliance.


2 About this manual


2.1 Symbols used


2.1.1 Symbols used in the manual


This manual uses various danger levels to draw attention to special instructions. We do this to improve user safety, to prevent problems and to guarantee correct operation of the appliance.

 **Danger**
Risk of dangerous situations that may result in serious personal injury.

 **Danger of electric shock**
Risk of electric shock.

 **Warning**
Risk of dangerous situations that may result in minor personal injury.

 **Caution**
Risk of material damage.

 **Important**
Please note: important information.

 **See**
Reference to other manuals or pages in this manual.

2.1.2 Symbols used on the equipment

- 1 Before installing and commissioning the appliance, carefully read the instruction manuals provided
- 2 Dispose of used products in an appropriate recovery and recycling structure

Fig.1



1



2

MW-6000691-1

2.2 Abbreviations

- **CFC:** Chlorofluorocarbon
- **DHW:** Domestic Hot Water

2.3 Homologations

2.3.1 Directives

This product complies with the requirements of the following European Directives and Standards:

- Pressure Equipment Directive 2014/68/EU
- Low Voltage Directive 2014/35/EU
Generic standard: EN 60335-1
Relevant Standard: EN 60335-2-21
- Electromagnetic Compatibility Directive 2014/30/EU
Generic standards: EN 61000-3-2, EN 61000-3-3
Relevant standards: EN 55014-1, EN 55014-2

This product conforms to the requirements of European Directive 2009/125/EC on the ecodesign of energy-related products.

In addition to the legal requirements and guidelines, the supplementary guidelines in this manual must also be followed.

Supplements or subsequent regulations and guidelines that are valid at the time of installation shall apply to all regulations and guidelines specified in this manual.

3 Description of the product

3.1 General description

The AS 300–2E BC domestic hot water tank is connected to solar collectors by a solar station and a heat pump.

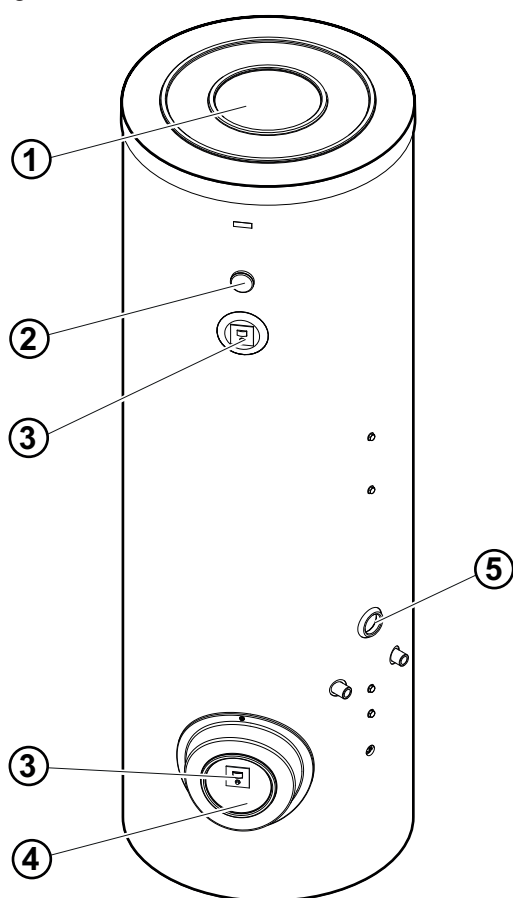
The AS 300–2E BC domestic hot water tank can use an immersion heater as back-up.

Main components:

- The tanks are made of high-quality steel lined with glazed, food-quality standard enamel, fired to 850 °C, which protects the tank from corrosion.
- The heat exchangers welded into the tank are made of smooth piping, that has an enamelled external surface that comes into contact with the drinking water.
- The appliance is insulated by chlorofluorocarbon-free (CFC) polyurethane foam, which helps to reduce heat losses to a minimum.
- The external casing is made of ABS.
- The tanks are protected against corrosion by one or more magnesium anodes.
- An anode tester allows the wear of the magnesium anodes to be checked.

3.2 Main components

Fig.2



MW-5000829-2

- 1 Top inspection hatch
- 2 Thermometer
- 3 Anode tester
- 4 Side inspection hatch
- 5 Electrical back-up (optional)

i Important
If the electrical back-up (optional) is not fitted, fit a 1 1/2" plug and its gasket (not supplied) to close the opening.

3.3 Technical data

Tab.1

	Unit	AS 300–2E BC
Primary circuit: Solar exchanger		
Maximum operating temperature	°C	110
Maximum operating pressure	MPa (bar)	1.0 (10)
Exchanger capacity	litres	6.7
Exchange surface	m ²	1.2
Pressure drop at 1 m ³ /h	kPa	3.1
Primary circuit: Back-up exchanger		
Maximum operating temperature	°C	110
Maximum operating pressure	MPa (bar)	1.0 (10)
Exchanger capacity	litres	13.2
Exchange surface	m ²	2.4
Pressure drop at 2 m ³ /h	kPa	19.2
Secondary circuit (domestic water)		
Maximum operating temperature	°C	110
Maximum operating pressure	MPa (bar)	1.0 (10)
Water capacity	litres	300
Weight		
Shipping weight - Tank package	kg	140
Primary circuit performances: Back-up exchanger		
Output exchange ⁽¹⁾	kW	25.5
Performance		
Hourly flow rate ($\Delta T = 35 \text{ }^\circ\text{C}$) ⁽¹⁾	litres/h	626
Standby heat loss ($\Delta T=45\text{K}$)	kWh/24h	2.10
(1) Primary temperature: 55 °C - Domestic cold water inlet: 10 °C - Domestic hot water outlet: 45 °C - Primary flow rate: 2 m ³ /h		

Tab.2 Technical parameters for hot water storage tank

Product name		Unit	AS 300–2E BC
Storage volume	V	litres	300
Standing loss	S	W	88

4 Installation

4.1 Installation regulations



Important

Only qualified professionals are permitted to install the domestic hot water tank, in accordance with prevailing local and national regulations.



Danger

Limit temperature at draw-off points: the maximum domestic hot water temperature at the draw-off points is the subject of special regulations that vary from country to country in order to protect consumers. These special regulations must be observed when installing the appliance.

France:



Caution

The system must satisfy each point in the rules that govern works and interventions in individual homes, blocks of flats or other buildings.

4.2 Package list

4.2.1 Standard delivery

The delivery includes:

- One domestic hot water tank.
- One installation, user and service manual.

4.2.2 Accessories & options

A detailed list of accessories and options can be found in our catalogue.

4.3 Choice of the location

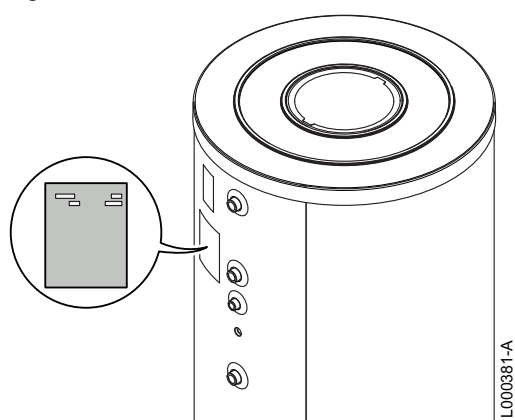
4.3.1 Data plate

The data plate must be accessible at all times.

The data plate identifies the product and provides the following information:

- Type of domestic hot water tank.
- Date of manufacture (Year - Week).
- Serial number.

Fig.3



4.3.2 Position of the appliance



Caution

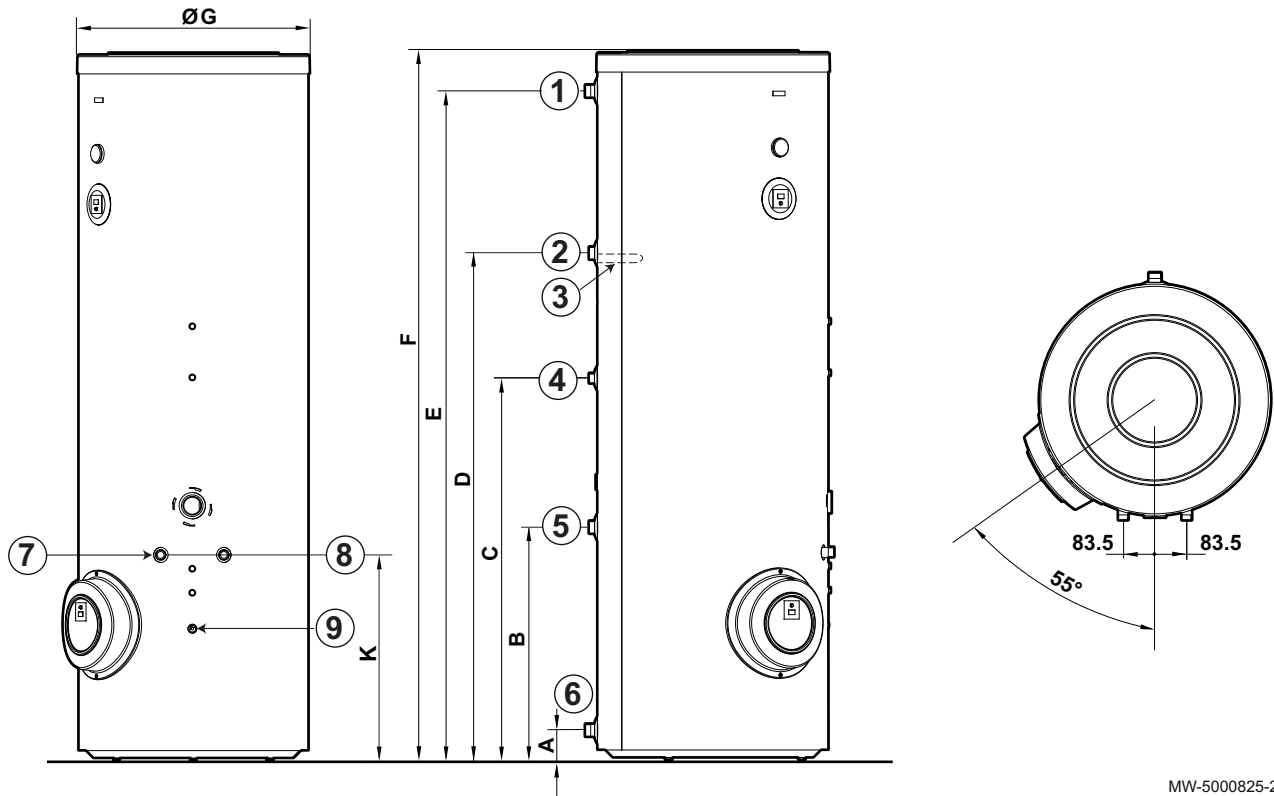
Install the appliance in a frost-free location.

1. Position the appliance as close as possible to the draw-off points in order to minimise energy losses through the pipes.
2. Place the appliance on a base frame to facilitate cleaning of the area.
3. Install the appliance on a solid, stable structure able to bear its weight.

4.3.3 Main dimensions

■ AS 300–2E BC

Fig.4



MW-5000825-2

- 1 Domestic hot water outlet G1"
- 2 Domestic hot water recirculation G3/4"
- 3 Exchanger inlet G1"
- 4 Domestic hot water sensor
- 5 Exchanger outlet G1"
- 6 Domestic cold water inlet and drain opening G1"
- 7 Solar exchanger inlet G3/4"
- 8 Solar exchanger outlet G3/4"
- 9 Solar sensor position



Caution

G: Cylindrical threading, sealed by sheet gasket

Tab.3

	AS 300–2E BC
A	70.5
B	602
C	992
D	1319.5

	AS 300-2E BC
E	1743.5
F	1845.5
G (Ø)	605
K	537

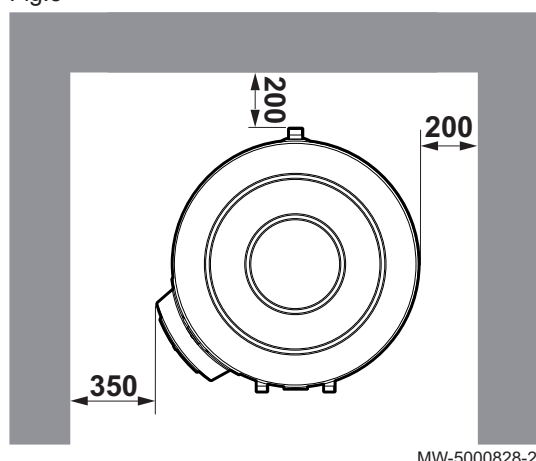
4.4 Positioning the appliance



Caution

- Have 2 people available.
- Handle the appliance with gloves.

Fig.5



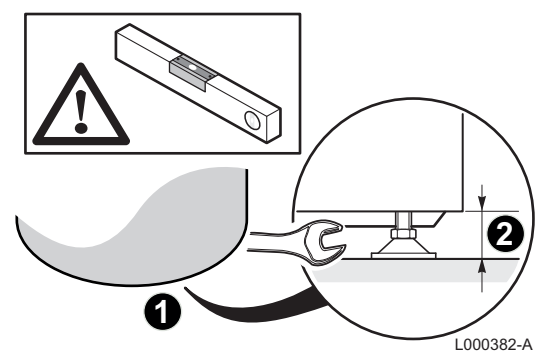
MW-5000828-2

1. Remove the packaging from the calorifier but leave the calorifier on the shipping pallet.
2. Remove the protective packaging.
3. Remove the three screws securing the tank to the pallet.
4. Lift the tank and place it in its final position, respecting the distances shown on the diagram.

4.5 Levelling the domestic hot water tank

The domestic hot water tank is levelled using the three feet (supplied in the bag) to be screwed to the bottom of the domestic hot water tank.

Fig.6



L000382-A

1. Screw the three adjustable feet to the bottom of the domestic hot water tank.
2. Level the appliance using the adjustable feet.
 - Adjustment range: 10 mm.
 - Use metal blocks under the feet of the tank if necessary.

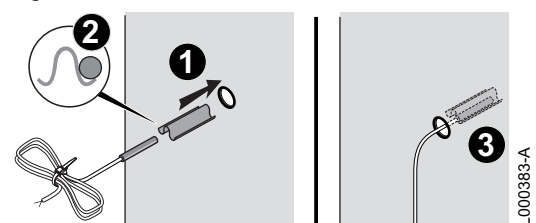


Caution

Do not place the blocks on the exterior sides of the domestic hot water tank.

4.6 Fitting the temperature sensors

Fig.7



L000383-A

1. Position the probe in the sensor tube, using the sensor tube separator. The sensor tube separator is provided in the documentation bag.
2. Check that the probes are correctly positioned in the sensor tube.
3. Check the mounting of the sensor tube separator.



For more information, see
Main dimensions, page 14

4.7 Fitting the 1 1/2" cap



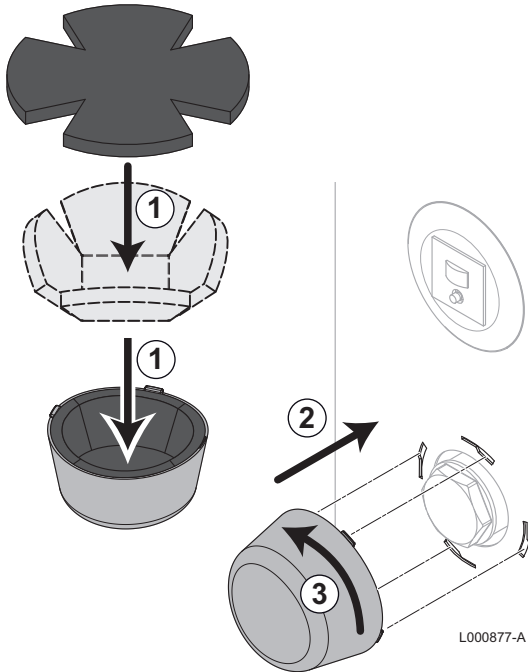
Important

If the immersion heater option is not fitted:

- The cap and its insulation are supplied in an accessories bag.
- A plug and its new 1 1/2" gasket (not supplied) must be fitted before using the water tank.

1. Insert the insulation into the cap.
2. Fit the cap in place.
3. Lock the cap by turning it.

Fig.8



4.8 Fitting the immersion heater (optional)

Fig.9

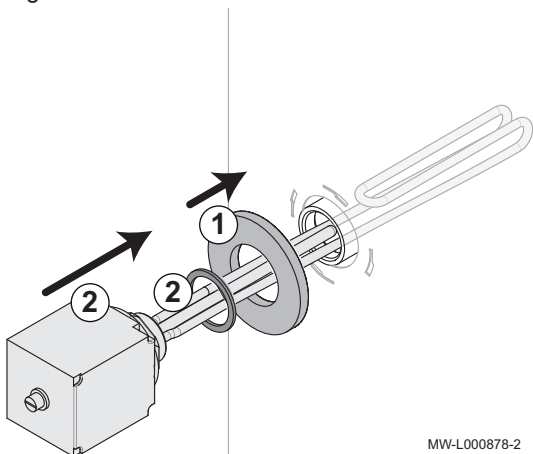
1. Affix the washer to the 1 1/2" connector.



Important

The washer is located in the accessories bag.

2. Fit the immersion heater into position along with a new gasket.
3. Connect the immersion heater by following the instructions in the manual.



4.9 Hydraulic connections

4.9.1 Primary heating circuit

Before connection, flush the primary circuit to remove any particles that may damage certain devices (safety valve, pumps, valves, etc.)

1. Hydraulically isolate the primary and domestic circuits with stop valves to facilitate maintenance on the tank. The valves make it possible to carry out maintenance on the tank and its components without draining the entire installation.
2. Carry out installation in compliance with the applicable legislation and standards.

4.9.2 Connecting the tank to the domestic water circuit (secondary circuit)

When making the connection, it is imperative that the standards and corresponding local directives be respected. Insulate the pipes to keep heat losses to a minimum.

■ Specific precautions

Before making the connection, **flush the drinking water inlet pipes** in order not to allow metal or other particles into the appliance's tank.

■ Safety valve

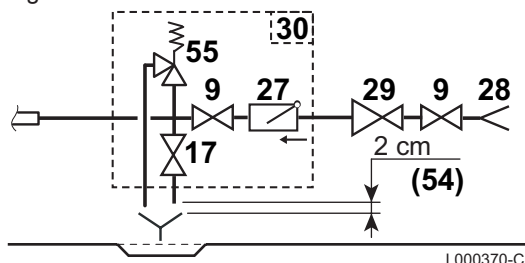


Caution

In accordance with safety rules, a safety valve calibrated to 7 bar (0.7 MPa) is mounted on the domestic hot water tank's domestic cold water inlet.

- Integrate the safety valve in the cold water circuit.
- Install the safety valve close to the DHW tank in a place with easy access.

Fig.10



- 9 Isolation valve
- 17 Drain valve
- 27 Non-return valve
- 28 Domestic cold water inlet
- 29 Pressure reducer
- 30 Safety unit
- 54 End of the discharge pipe free and visible 2 to 4 cm above the flow funnel
- 55 Safety valve 0.7 MPa (7 bar)

■ Sizing

- The diameter of the safety unit and its connection to the tank must be at least equal to the diameter of the domestic cold water inlet on the tank.
- There must be no cut-off devices between the safety valve or unit and the domestic hot water tank.
- The discharge pipe in the safety unit valve must not be blocked.

To avoid obstructing the flow of water in the event of overpressure:

- The safety unit discharge pipe must have a continuous, adequate gradient.
- The cross section of the discharge pipe from the safety unit must be at least equal to the cross section of the opening on the safety unit outlet.

■ Isolation valves

Hydraulically isolate the primary and domestic circuits with isolation valves to facilitate maintenance on the domestic hot water tank. The valves make it possible to carry out maintenance on the domestic hot water tank and its components without draining the entire installation.

These valves are also used to isolate the domestic hot water tank when conducting a pressurised check on the tightness of the installation if the test pressure is greater than the admissible operating pressure for the domestic hot water tank.

■ Connecting the domestic cold water

Connect to the cold water supply according to the hydraulic installation diagram.

The components used for the connection to the cold water supply must comply with the prevailing standards and regulations in the country concerned.

- Install a water drain in the boiler room and a funnel-siphon for the safety unit.
- Fit a non-return valve to the domestic cold water circuit.
- Install a dielectric union on the domestic cold water inlet.

■ Pressure reducer

If the supply pressure exceeds 80% of the safety valve or unit calibration (e.g.: 0.55 MPa/5.5 bar for a safety unit calibrated to 0.7 MPa/7 bar), a pressure reducer must be located upstream of the appliance.

Install the pressure reducer downstream of the water meter in such a way as to ensure the same pressure in all of the system's pipes.

■ Domestic hot water circulation loop

To guarantee the availability of hot water as soon as the taps are turned on, a circulation loop between the draw-off points and the recirculation pipes in the domestic hot water tank can be installed. A non-return valve must be included in this loop.

Run the domestic hot water circulation loop via the boiler control system or an additional timer program to optimise energy consumption.

■ Measures to take to prevent hot water flow return

Fit a non-return valve to the domestic cold water circuit.

4.10 Filling the domestic hot water tank



Caution

Initial commissioning must be performed by a qualified professional.

1. Flush the domestic water circuit and fill the tank through the cold water inlet pipe.
2. Open a hot water tap.
3. Completely fill the domestic hot water tank via the cold water inlet pipe, leaving the hot water tap open.
4. Close the hot water tap when the water flow is regular, without any noises in the pipes.
5. Carefully vent all of the domestic hot water pipes by repeating steps 2 to 4 for each hot water tap.
Venting the domestic hot water tank and the mains network helps to prevent noises and banging caused by trapped air moving through the pipes during draw-off.
6. Vent the DHW tank exchanger circuit using the air vent provided for this purpose.
7. Check the safety components (particularly the safety valve or safety unit), referring to the instructions provided with those components.



Caution

During the heating process, a certain amount of water may escape via the safety valve or unit because of the expansion of the water. This phenomenon is perfectly normal and no steps should be taken to prevent it.

4.10.1 Domestic water quality

In regions where the water is very hard ($T_h > 20$ °fH (11 °dH)), we recommend fitting a softener.

The water hardness must always be between 12 °fH (7 °dH) and 20 °fH (11 °dH) to be capable of providing effective protection against corrosion.

The softener does not bring about a derogation from our warranty provided that it is approved and set pursuant to the codes of practice and the recommendations given in the instructions for the softener and is regularly inspected and maintained.

4.11 Filling the primary solar circuit

**See**

Installation and commissioning instructions for the solar station.

4.12 Filling the heating circuit

**See**

Installation and service manual for the boiler or heat pump.

5 Commissioning

5.1 Checklist before commissioning



Caution

If the temperature in the solar collectors is higher than 130 °C, the control system operates in safety mode. Wait until the evening before starting-up or cooling down (covering) the solar collectors.

5.1.1 Domestic hot water tank

1. Before commissioning, the heating installation must be completely emptied and flushed.
2. Make sure that all valves on the circuit are opened.
3. Fill the installation with water and check that it is watertight.

5.1.2 Primary solar circuit



See

Installation and commissioning instructions for the solar station.

5.1.3 Primary heating circuit



See

Installation and service manual for the boiler or heat pump.

5.1.4 Electrical connection

1. Check the electrical connection, particularly the earthing.

5.2 Commissioning procedure



Warning

- Initial commissioning must be performed by a qualified professional.
- During the heating process, water can flow through the bleed circuit to guarantee the safety of the installation. This phenomenon is perfectly normal and no steps should be taken to prevent it.

5.2.1 Primary solar circuit



See

Installation and commissioning instructions for the solar station.

6 Maintenance

6.1 General instructions



Caution

- Maintenance operations must be completed by a qualified installer.
- Use only genuine spare parts.

6.2 Safety valve or safety unit

1. The safety valve or unit on the domestic cold water inlet must be operated at least **once a month** in order to ensure that it works properly and take precautions against possible pressure surges which would damage the domestic hot water tank.



Warning

Failure to follow this maintenance requirement may lead to the deterioration of the domestic hot water tank and void its warranty.

6.3 Cleaning the casing

1. Clean the outside of appliances using a damp cloth and a mild detergent.

6.4 Checking the magnesium anode

Regularly check the condition of the anodes. After the first check and in light of the wear of the anodes, determine the frequency of future checks.

6.4.1 Check with anode tester

Check all the testers on the calorifier. The calorifier has a tester for each anode.

1. Hold down the anode tester button.

Green	Anode in good condition
Red	Check anode

2. Check the position of the anode tester needle.
3. Have the anode inspected by the installer if the tester needle is in the red.

Fig.11

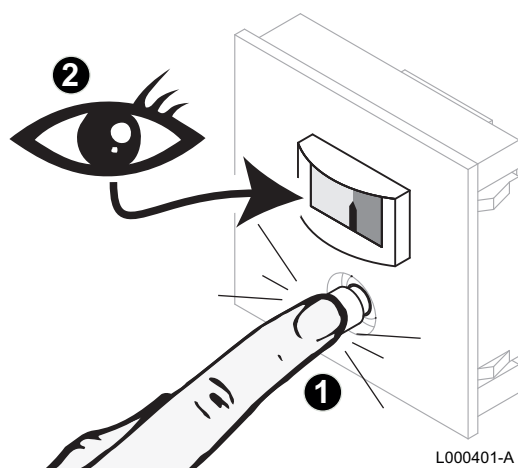
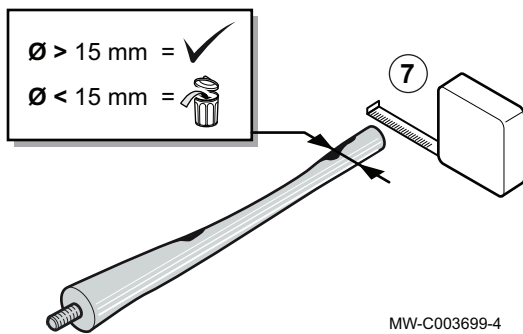


Fig.12



6.4.2 Inspection

1. Remove the inspection hatches.



Important

Descale the DHW tank if necessary.

2. Measure the diameter of the anode.
Replace the anode if its diameter is less than 15 mm.
3. Reassemble the anode/inspection hatch unit.

6.5 Removing limescale

In hard water regions, annual descaling of the appliance is recommended in order to maintain its performance.

1. Remove the inspection hatches.
2. Check the magnesium anode each time the hatch is opened.
3. Remove limescale deposits in the form of sludge or strips from the bottom of the tank. However, do not touch the limescale adhering to the walls of the tank as it provides effective protection against corrosion and improves the insulation of the domestic hot water tank.
4. Remove limescale deposits from the exchanger to guarantee its performance.
5. Remount the unit.



For more information, see

Remove the inspection hatches, page 22

Checking the magnesium anode, page 21

Putting the inspection hatches back in place, page 23

6.6 Removing and remounting the inspection hatches



Caution

To guarantee tightness, the gasket unit must be replaced each time the hatch is opened.

- Have a new lip gasket and a new retainer ring on hand for the inspection hatch.
- Use a new gasket for the side inspection hatch.

6.6.1 Remove the inspection hatches

1. Shut off the domestic cold water inlet.
2. Drain the tank.



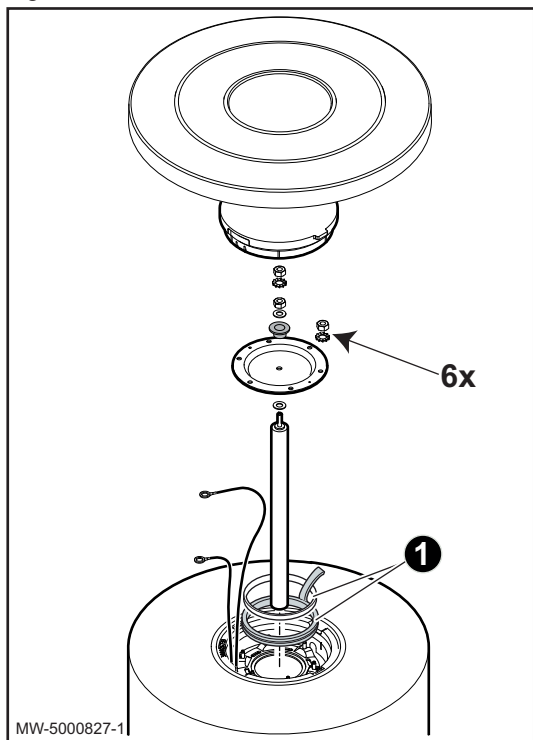
Important

The domestic cold water inlet is also the drain opening.

3. Remove the inspection hatches.

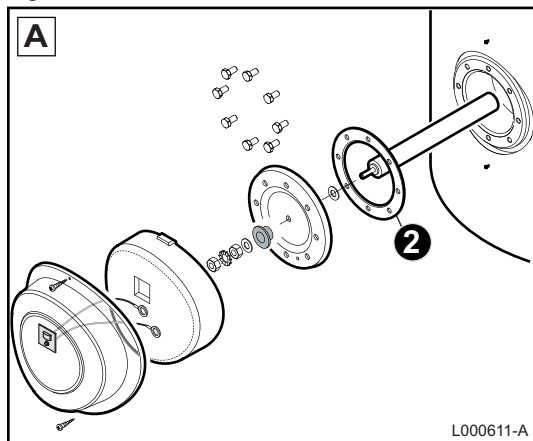
6.6.2 Putting the inspection hatches back in place

Fig.13



1. Replace the lip gasket and retainer ring unit and place it in the inspection opening, taking care to position the tab on the lip gasket outside the domestic hot water tank.

Fig.14

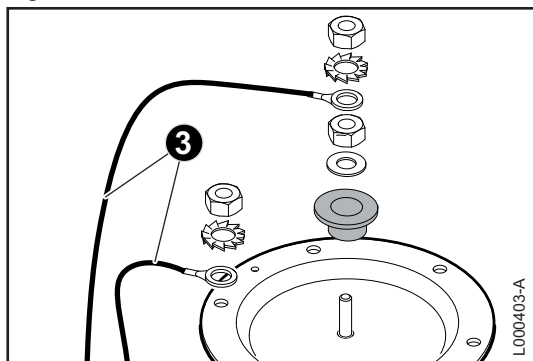


2. Replace the sheet gasket.

Tab.4

A	Side inspection hatch with anode
---	----------------------------------

Fig.15




3. Carefully refit the connections on the anode tester.



Important

- Connect the beige wire to the anode.
- Connect the black wire to the inspection hatch.


4. Remount the unit.

 **Caution**
Use a torque wrench.

Torque applied to the anode: 8 N·m.
The retaining screws on the inspection hatch must not be over tightened.

Tab.5

Gasket	Torque load
Lip gasket	6 N m +1/-0
Sheet gasket	15 N m

 **Important**
Approximately 6 N·m is obtained by manipulating the box spanner with the small lever and 15 N·m by manipulating it with the large lever.

5. After reassembly, check the tightness of the lateral flange.
6. Proceed with commissioning.

6.7 Inspection and maintenance of the solar circuit

 **See**
Solar station installation and service manual.

6.8 Maintenance form

Tab.6

No.	Date	Checks made	Remarks	By	Signature

No.	Date	Checks made	Remarks	By	Signature

7 Disposal and Recycling

Fig.16



Important

Removal and disposal of the domestic hot water tank must be carried out by a qualified installer in accordance with local and national regulations.

1. Cut the electricity to the domestic hot water tank.
2. Disconnect the cables on the electrical components.
3. Close the domestic water inlet valve.
4. Drain the installation.
5. Dismantle all water connections fitted to the domestic hot water tank outlet.
6. Scrap and recycle the domestic hot water tank in accordance with local and national regulations.


8 Appendix

8.1 Information on the ecodesign and energy labelling directives

8.1.1 Specific information

■ Product fiche - Solar devices

Tab.7 Product fiche for solar devices

Brand name - Product name	Unit	AS 300-2E BC
Solar hot water storage tank - Energy efficiency class		
Solar hot water storage tank - Standing loss	W	88
Solar hot water storage tank - Storage volume	l m ³	300 0.300

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