# Living with a Baxi Air Source Heat Pump

How to get the best from your air source heat pump



# A warm welcome

### Your journey to a sustainable future starts here.

When you install a Baxi Air Source Heat Pump, you can enjoy low carbon heating and hot water using sustainable energy drawn from the air outside your home.

BAXI

And it will keep working all year round, even when it's below zero outside.





lust how sustainable?

Find out how your air source heat pump can help create a lower carbon future. Scan our QR code with your phone or visit: baxi.co.uk/ashp

#### How it works - like a refrigerator in reverse

Your air source heat pump takes heat from the air outside your home and boosts it to a higher temperature using a compressor.

This heat is then transferred to the water in your heating system, providing warmth in your home and hot water in your cylinder for your hot taps and shower. For your heat pump to work properly, it is important that your home is properly insulated.









# Warm thoughts

Your air source heat pump will give you sustainable, comfortable warmth, even on the coldest days. But you might notice some differences in how your heating system works, compared with what you've been used to.

The biggest difference:

You'll probably notice that your radiators don't feel as hot as they did with a gas boiler or other heating systems. It's a constant warm heat instead of big temperature variations.

### A warm and steady heat

A heat pump works differently to a gas or oil boiler. The water flowing through your radiators doesn't get as hot as before.

This means your heat pump can run at a constantly lower temperature and still deliver a steady warmth through the day. And, if you're heating a room up from cold, it'll take a little longer to bring it up to temperature.

### Just right!

It's perfectly normal for your radiators not to feel hot to the touch, so don't worry, your room will still be heated to your chosen temperature.

The thermostatic radiator valve (TRV) will allow heating control to the radiator. You can adjust the TRV, to get the room temperature just right for you.

### Little by little

If your room isn't warm enough for you, you can turn up your thermostat by a degree or two, for example to 21 degrees C. Then adjust the TRV to the correct temperature. You'll need to give your heat pump at least 20 minutes to respond to the new settings and reach the new set temperatures.



# The smartest control

Your ASHP works with the latest Baxi smart control uSense 2. Take control of your home's comfort, either directly from your uSense 2 interface, or from anywhere via the My Baxi App.

Speak to your installer or find out more: baxi.co.uk/products/heating-controls/usense-2









# Anew Source ofheat

Your air source heat pump can take a bit of getting used to.

But once you learn how to use it correctly, it will pay you back with plenty of clean, sustainable warmth day after day – and you'll be doing the right thing for the planet. We recommend you speak to an MCS registered installer who will survey your property and make sure you have carried out all the measures to make sure your home is as energy efficient as possible.

Read our **Baxi ASHP FAQs** to find out more.

You should also look at what funding and grants are available to help with your installation costs, as this varies from area to area.



# Care and peace of mind

Baxi Customer Support is our award-winning service team. We offer a Baxi ASHP annual service to help you keep your air source heat pump in tip-top condition.

# What happens at your air source heat pump annual service?

An annual service will start with a visual check to ensure that the heat pump and associated pipework is installed and positioned correctly.

Your engineer will then check that your heat pump is operating correctly and identify any initial problems. Then they will remove the heat pump casing to look at its components. They will check the heat pump is working safely and efficiently, and clean the components inside the boiler. BAXI



# Find out more



Watch and learn Learn how to live with your new air source heat pump and watch our videos here. Scan the QR code or visit: baxi.co.uk/ASHP



If you'd like to find out more about Baxi Air Source Heat Pumps, please visit our **ASHP enquiries page** and fill out the form, along with your question, and we'll get back to you. If you want to know more about getting a heat pump installed in your home, or you already have a heat pump and need advice, please contact your installer.

# Any questions?

# Stay in touch

For regular news and advice on how to make the most of your air source heat pump and more about sustainable heating, be sure to visit our website regularly:

#### baxi.co.uk/ashp baxi.ie/products/domestic-products/ASHP





# Visit **<u>baxi.co.uk/electric</u>** to enquire now.



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