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# Ever more *a bank like no other*

Strategy Update to 2028

*29<sup>th</sup> June, 2023*

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# Agenda

Time (WET)		Speaker
09:30	Key Highlights	<b>Massimiliano Belingheri</b> <i>Group Chief Executive Officer</i>
10:00	Factoring & Lending	<b>Michele Antognoli</b> <i>Vice President</i> <i>Factoring &amp; Lending</i>
10:20	Payments and Securities Services	<b>Enrico Tadiotto</b> <i>Vice President</i> <i>Transaction Services</i>
10:40	Balance Sheet Management, Operating Costs, Sustainability and Financial Targets	<b>Piergiorgio Bicci</b> <i>CFO, Vice President</i> <i>Finance &amp; Administration</i>
11:00	Closing Remarks Q&A	<b>Massimiliano Belingheri</b> <i>Group Chief Executive Officer</i>

A specialised & trusted service provider with a banking licence

Ever more



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## BY NATURE

- **Specialised** vs. Universal
- **Agile** vs. Crystallised
- **Entrepreneurial** vs. Bureaucratic

## BY OPPORTUNITY

- **Broad addressable market** vs. Saturation
- **Leader** vs. One of the many
- **M&A as an opportunity** vs. M&A as usual

## BY RESULTS

- **RoE >> CoE** vs.  $ROE \leq CoE$
- **Strong capital generation** vs. Medium-low capital generation
- **No credit cycle exp.** vs. Credit cycle exposure

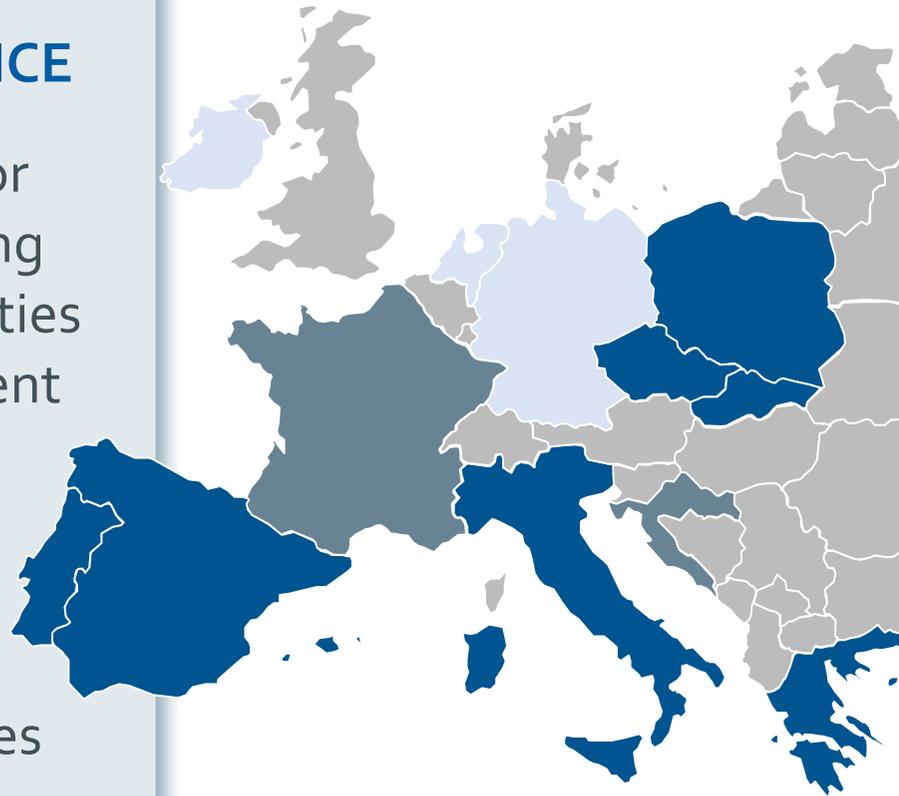
# A leading European B2B Specialty Finance



a bank like no other®

## LEADER IN SPECIALTY FINANCE

- Leader in Europe for factoring and lending towards Public Entities
- The only independent intermediary bank for banking payments and the only Italian provider of securities services



- Branches and subsidiaries
- Freedom of Service (FOS) Factoring
- On-line FOS deposits through third party platform

- **9 Countries** + **3 Countries** for online FOS deposits
- **800+** Employees > 30% outside Italy
- **200+** Credit Managers in Europe
- **12,500+** Public Debtors managed
- **400+** Banks, AM Companies and Pension choose BFF as custodian
- **300+** Pension Funds, UCITS and AIF Funds choose BFF as depository bank
- The only independent player in Bank Payment, with **100+ banks and PSPs** as clients

# A great value creation story...

	1985 Foundation	2017 IPO	2023 Today
<b>Value</b>	€ 0.26m Capital invested in 1985	€ 800m IPO Market Cap	€ 1,800m Current Market Cap <sup>(2)</sup>
<b>Share Price</b>	€ 0.002 <sup>(1)</sup>	€ 4.7	€ 9.8 <sup>(2)</sup>
<b>RoTE<sup>(3)</sup></b>		35%	39% <sup>(4)</sup>
<b>Dividends Cumulated</b>		€ 448m Pre IPO	€ 615m Post IPO

77% of IPO Market Cap

(1) Based on shares outstanding at IPO. (2) As of 23 June 2023. (3) RoTE: Adj. Net Profit / (Year end Equity book value – Reported Net Income + Interim dividend - AT<sub>1</sub> – Year End Intangibles).

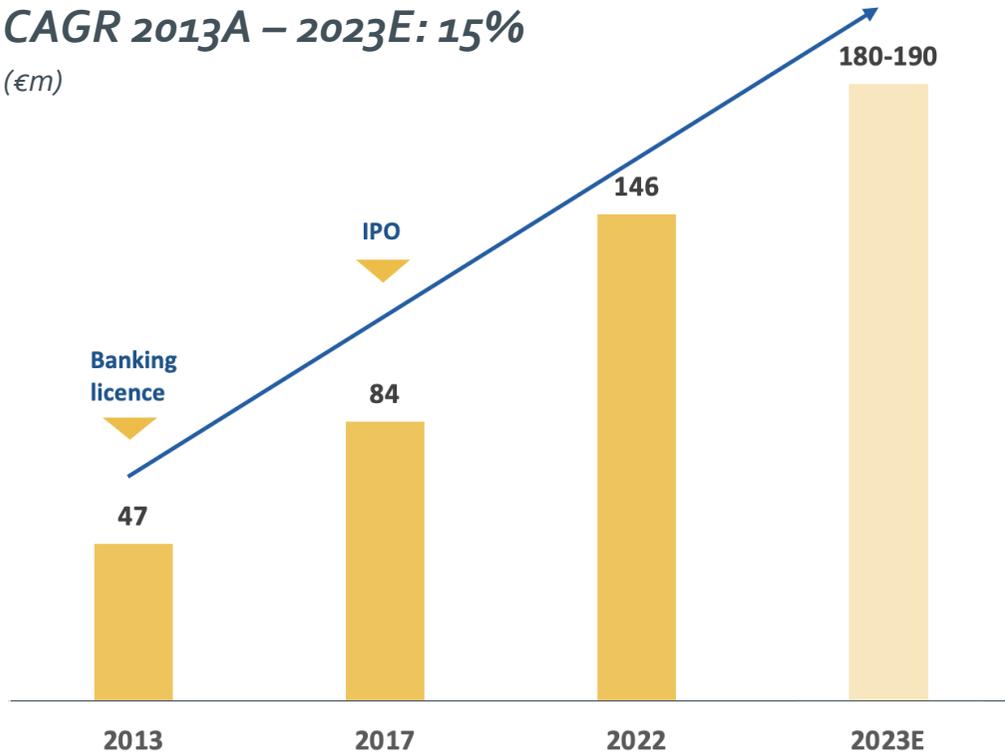
(4) As of 31 December 2022.

# ...with consistent profit growth in the last 10 years and shareholder returns significantly above market

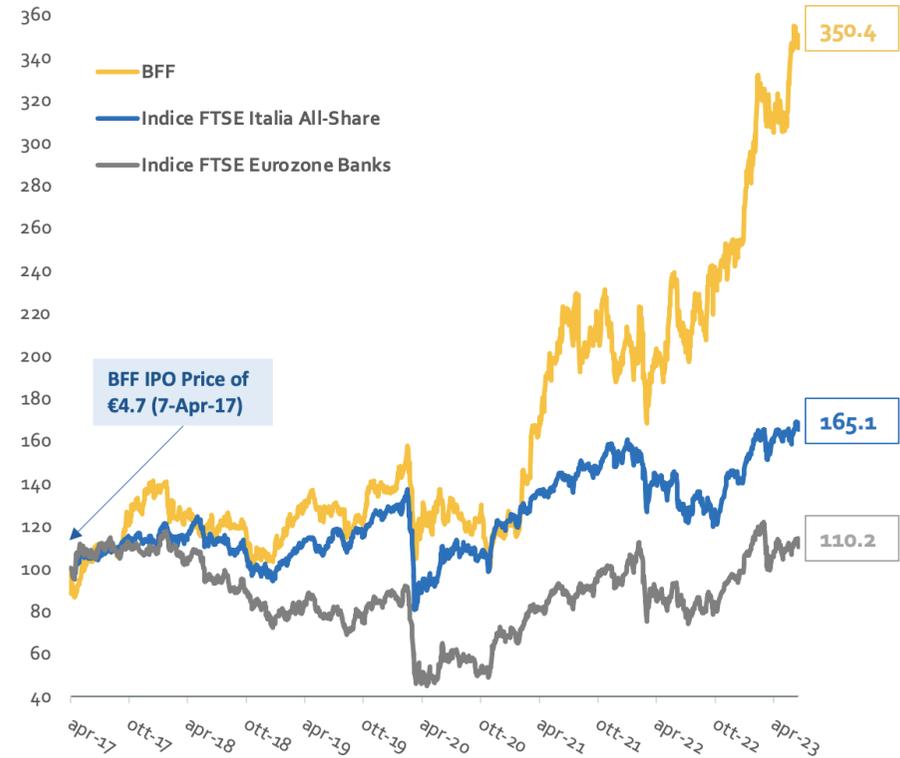
## Adjusted Net Profit (€m)

CAGR 2013A – 2023E: 15%

(€m)



## Total Return since IPO, with reinvested dividends



# Superior execution: majority of “BFF 2023” Plan financial targets hit one year ahead

	Target “BFF 2023”		Comments
<b>Volumes</b>	20-23 CAGR >10%	✓	20-22 CAGR 13%
<b>Customer loans</b>	20-23 CAGR >10%	✓	20-22 CAGR 16%
<b>AuM<sup>(1)</sup></b>	20-23 CAGR ~ 5%	✗	Entirely driven by Arca’s exit
<b>#Transactions<sup>(2)</sup></b>	20-23 CAGR ~ 10%	✓	20-22 CAGR 10%
<b>Cost/income ratio<sup>(3)</sup></b>	~ 40-45%	✓	FY22 44%
<b>Adjusted Net Income</b>	€ 170-180m	✓	Target increased to € 180-190m at YE22
<b>ROE<sup>(4)</sup></b>	>30%	✓	FY22 >30%

✓ Target met 1 year in advance

✓ On track to meet or exceed target

✗ Target not met

(1) Assets under Depositary (AuD) and Assets under Custody (AuC), net of duplications.

(2) Including transfer and collections, cards and other settlements, checks and promissory notes, client payments and receipts.

(3) Calculated as (OPEX and D&A)/(Net Banking Income and Other operating income).

(4) Please note that from YE22, net book value increased by positive €100m one-off related to the new accrual accounting in RR and step up in LPI accrual rate.

## Vision

Leader in specialty finance, with a unique value proposition in our reference markets: a highly-specialised and sustainable *bank like no other*

## Mission

- Operating with honesty and transparency, respecting and valuing people
- Maintaining leadership in innovation, customer service and execution in the reference markets
- With a low risk profile and high operational efficiency

From  
"BFF 2023"  
Strategy



a bank like no other®

## The foundations of our success

# BFF 2028: "A growth *like no other*" supported by a different context and unexploited business opportunities

1 Favourable macro-context

2 Unexploited markets opportunities

GROWTH

REVENUES

EPS

RoTE

ENABLERS

a

Operating leverage across all divisions

b

Diversified funding

c

Upside from embedded profitability

d

Low credit risk

e

Disciplined M&A

f

Sustainable business

g

Team

h

Aligned with shareholders

# 1 We have entered a new and favourable environment for our business...

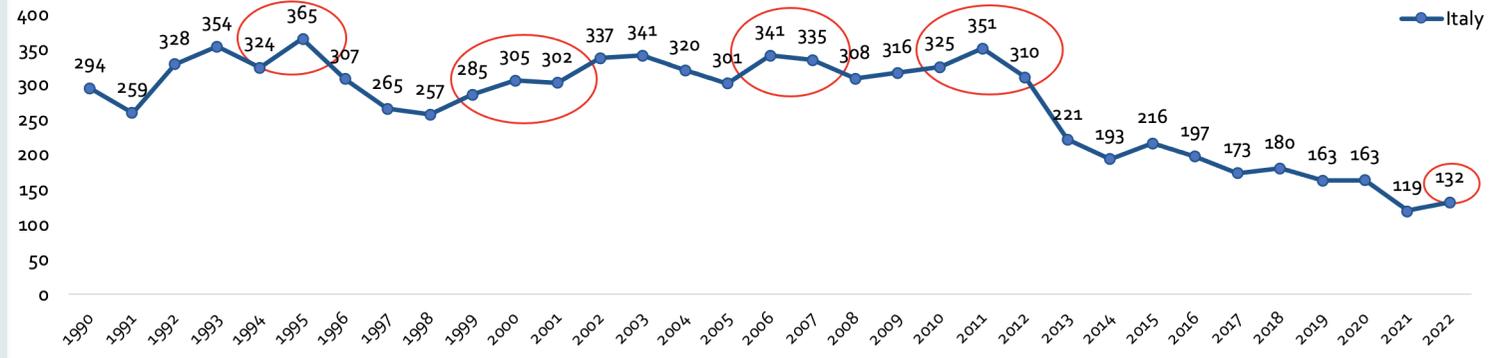
Previous Strategic Plans' (2019 <sup>(1)</sup> and 2021 <sup>(2)</sup> )	2023 Strategic Plan	Expected Impact for BFF
High liquidity in the market	Low liquidity in the market	Volumes 
Negative interest rates	Positive interest rates expected to remain at a higher level vs. 2019-1H22	Interest Income 
Low inflation	Surging inflation	Volumes 
Low Public Investments	High Public Investments also driven by NGEU	Volumes 
Legislative changes (LPD, split payment, e-invoice, Past Due)	Legislative framework is more stable with some uncertainty (split payment)	No expected impacts
Decreasing DSO (i.e.: Italy from 351 days in 2011 to 119 days in 2021)	Increasing DSO (i.e.: Italy from 119 days in 2021 to 132 days in 2022)	Volumes 

(1) "BFF 2023" Strategy  
(2) BFF 2023 Investors Day

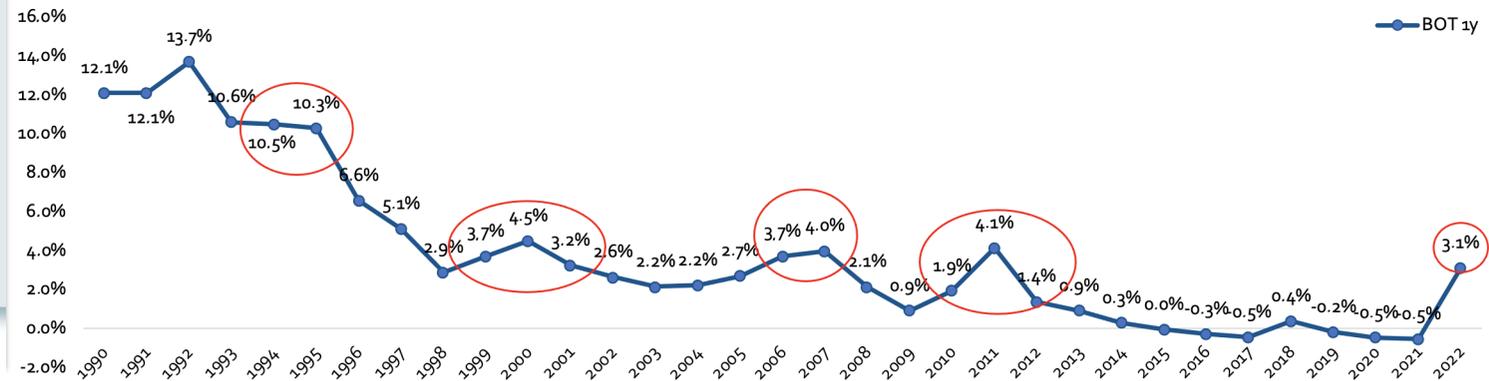
# 1 ...with DSO driven by PA's structure and by cost of public debt...

- DSO tend to follow the increase in public debt interest rates due to worsening of public finances.
- PA late payments are also due to:
  - Mismatch between centralised tax collection and decentralised public spending.
  - Administrative complexity, with many public entities: c. 22,925 in Italy<sup>(1)</sup>, 17,949 in Spain, and 4,820 in Portugal.
  - Commercial debt not classified as public debt, allowing financial flexibility to governments.

## Public Administration Days Sales Outstanding



## Short-term Public Debt Interest Rates



Source: Company data, Bloomberg.

(1) Source as of 12/06/2023: <https://indicepa.gov.it/ipa-portale/dati-statistiche/numeri-ipa>

## 2 ...and with growth opportunities for all our businesses

### Factoring & Lending



**€1 trillion market**

- Inertial growth driven by inflation and real GDP growth
- Increase in market penetration in all segments of PA expenditures and investments

### Payments Services



**Structural shift to digital payments**

- Expecting a significant increase in the number of digital payments in Italy

### Securities Services



**Steady growth across all segments of the AM industry**

- Growth opportunities in Pension Fund, *Casse* and AIF segments
- Higher nominal returns drive AuM growth

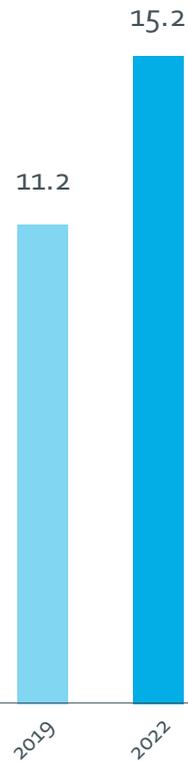
# a Operating leverage across all divisions

## Scalable business model

- Embedded scale economies: increase in volume generates a lower increase in costs both in the F&L, Payments + Securities Services
- Light operating structure with no retail branch network

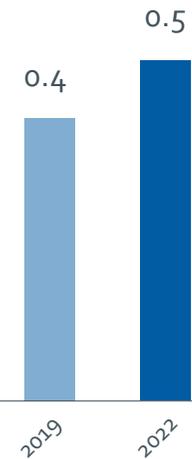
### Factoring & Lending

Loans / Employees (€m)



### Payments + Securities Services

Revenues / Employees (€m)



# b A diversified and ample funding backing our growth

## Diversified Funding Platform

- Ample funding almost entirely from Transaction Services operational deposits and retail deposits
- Access to multiple sources of funding
- No ECB LT facilities to be refinanced



## Geographical Diversification

- Online deposits platform covering 6 geographies



## Ample Funding Capacity

- Loan to deposit ratio
- Available funding headroom to back growth



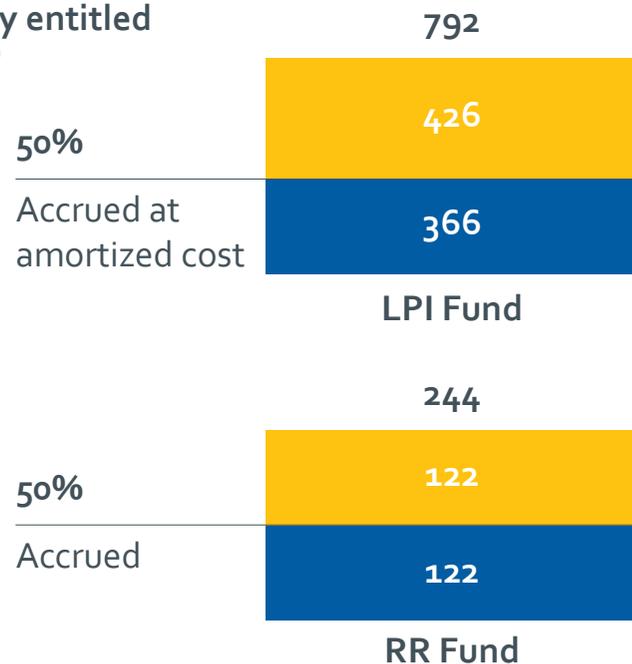
(1) Indirect offer through third-party platforms.

(2) As of 1Q23.

# C Significant off balance-sheet reserves and embedded profitability upside

## LPIs and Recovery Rights Funds<sup>(1)</sup>

Amount legally entitled to collect (€m)



€ 426m

€ 122m

**Deferred Profitability Potential**

 Focus on slide 32

■ Unrecognised in P&L
 ■ Recognised in P&L

(1) As of 1Q23.

# d Low risk business model, no exposure to credit cycle

## Exposure vs. PA

Loan book almost entirely towards PA

**95%**<sup>(1)</sup>

## Cost of Risk (bps)

Average Cost of Risk<sup>(2)</sup> since IPO of 8.5 bps

## Credit losses

€6.2m<sup>(3)</sup> cumulated losses in the last 16 years

(1) FY22.

(2) Also including generic provisions.

(3) Excluding DEPObank and BFF Polska Group.

# e Disciplined M&A strongly connected with business strategy

Consolidation of existing business and/or entry into new market niches not covered by traditional banks  
Maintaining the Group's low risk profile  
Value creation through (i) revenue growth, (ii) funding/capital synergies or (iii) cost efficiencies

## Existing Business



## Adjacent Sectors



## New Niche Markets



### Target

- Same or adjacent business as BFF
- High asset yield with a low risk profile
- New + existing geographies

### Expected Benefits

- Market share consolidation, new segments, vertical integration
- Operational synergies
- Funding synergies

### Target

- New market niches not covered by traditional banks
- Only in existing geographies

### Expected Benefits

- Funding synergies
- Diversification

# f Strong governance, commitment on social-responsibility and more sustainable operations

## Environment



- 47% employees currently working in green building<sup>(1)</sup>
- 37% reduction of paper (vs. 2019)
- 25% reduction of gasoline/ diesel cars, replaced by Hybrid / Electric ones

## Social



- Wide distribution of value through LTI covering c. 21% of total employees
- Diversity drivers: focus on gender and nationality, "gender pay-gap reduction" in CEO's scorecard
- 37%<sup>(2)</sup> of female managers
- 21,000 hours of training
- c. €600k of contributions to Farmafactoring Foundation and charitable initiatives for community

## Governance



- Full alignment to Self-Regulation code
- Our BoD:
  - 56% independent
  - 44% female
  - 33% foreign residents
  - 78% international experience
- Succession plan for the CEO and Chairman
- One of the few Italian banks to present BoD's slate

 **SUSTAINALYTICS**  
2022 ESG Risk Rating 18.1  
**Low Risk**

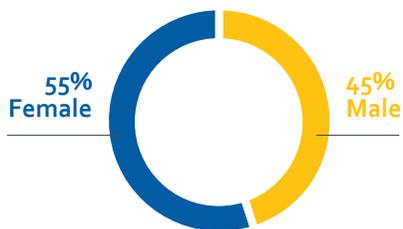
**MSCI**  
2023 ESG Rating  
**AA**

(1) Building with LEED rating gold or higher. LEED, or Leadership in Energy and Environmental Design, is a rating system developed by the U.S. Green Building Council to evaluate the environmental performance of a building. (2) [See NFD 2022 page 111](#).

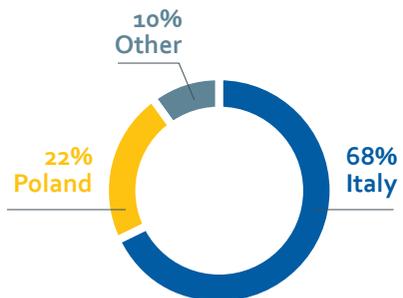
# 9 Strong team with a well-balanced management team

## Our Team

842<sup>(1)</sup> Employees



By Gender



By Countries

11 CEO's first reports

45% with international experience

36% female management, doubled since 2018

Average tenure: **7.1Y**

## Our Management

Group CEO, *Massimiliano Belingheri*

CEO's First Reports

Vice Presidents	Finance & Administration	Factoring & Lending	Transaction Services	Technology & Processes
	<i>Piergiorgio Bicci</i>	<i>Michele Antognoli</i>	<i>Enrico Tadiotto</i>	<i>Massimo Pavan</i>
	9 years	8 years	6 years	3.5 years

Directors	Communication & Institutional Rel.	Compliance & AML	HR & Organizational Development	Investor Relations, Strategy, M&A
	<i>Alessia Barrera</i>	<i>Michela Della Penna</i>	<i>Marilena Ferri</i>	<i>Caterina Della Mora</i>
	5 years	25 years	1 years	4 years
	Group General Counsel & Legal	Risk Management	Chief of Staff	
	<i>Mario Gustato</i>	<i>Marco Piero</i>	<i>Alessandro Mayer</i>	
	7 years	6.5 years	3 years	

Tenure

(1) As of 31.12.2022

# h Organization aligned to shareholders through incentives promoting meritocracy, ownership and sustainability



## Short Term Incentives

- 100% of employees covered by bi-annual review system
- 72% employees coverage, pursuing sustainability:
  - gate criteria and multiple performance criteria based on:
    - i) risk-adjusted profit EBTDA<sup>RA(1)</sup>, ii) LCR and iii) TCR;
  - 50% paid in shares or financial instruments for risk takers;
  - 60% of total deferred for up to 5y.

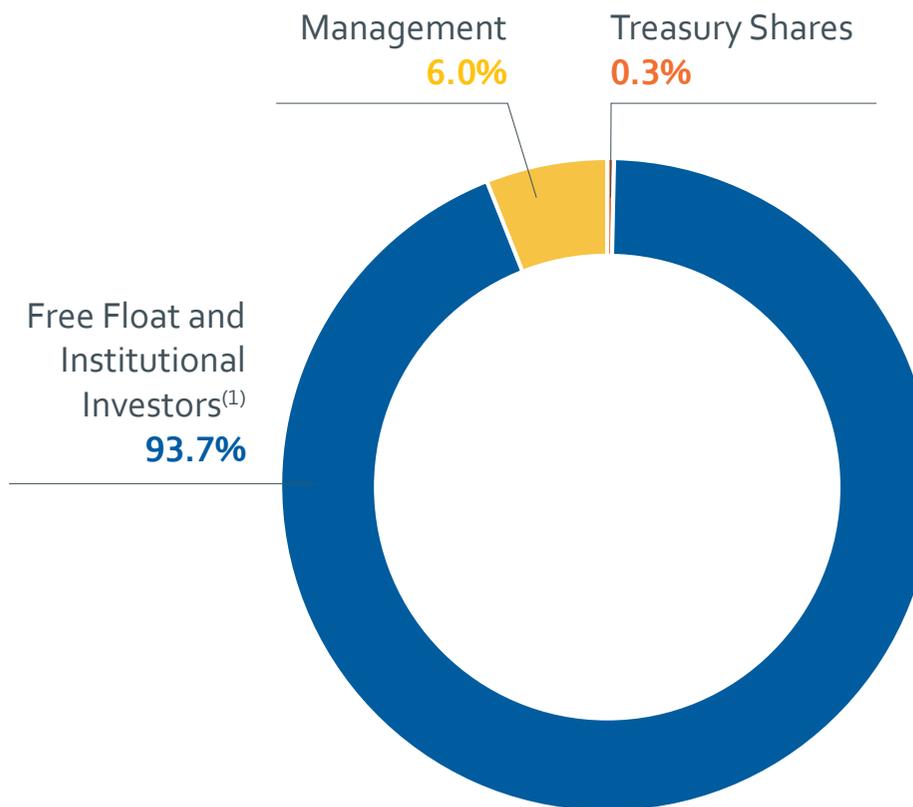


## Stock Option Plans

- 21% employees coverage, promoting ownership and retention:
  - gate criteria and multiple performance criteria including EBTDA<sup>RA(1)</sup> and carbon emission;
  - deferral period: 3y+3y for risk takers;
  - new LTI 2025-27 expected to be launched at expiration of the current one.

# h Proud to be a true Public Company

- One of the few true Public Companies in Italy
- Management owning >6%, strongly aligned with Shareholders
- First-class and very well-balanced Shareholders' base<sup>(2)</sup>



(1) Source: 120A - 120B - 120D Disclosure Forms and Internal Dealing communications. Percentage stakes are calculated on 185,744,276 total issued shares as of 06/06/2023. As of 06/06/2023 Capital Research and Management Company held 9.4m of BFF shares, equal to 5.1% of the share capital. As of 06/06/2023 JPMorgan Asset Management Holdings Inc. held 5.7m of BFF shares, equal to 3.1% of the share capital. (2)Source: Company analysis based on public records.



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**Factoring & Lending**  
**Payments**  
**Securities Services**

# Our Business Units: Factoring & Lending

## Factoring & Lending



**€1 trillion market**

- Inertial growth driven by inflation and real GDP growth
- Increase in market penetration in all segments of PA expenditures and investments

## Payments Services



**Structural shift to digital payments**

- Expecting a significant increase in the number of digital payments in Italy

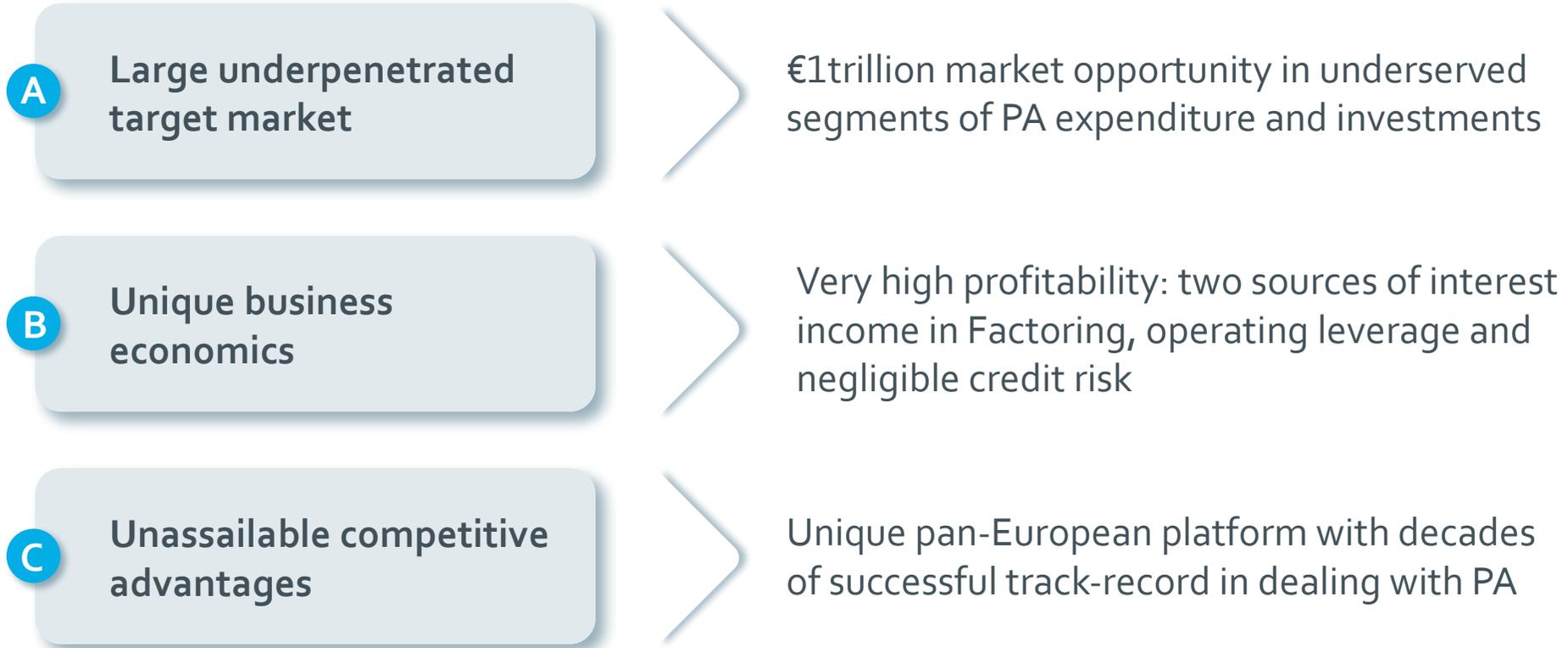
## Securities Services



**Steady growth across all segments of the AM industry**

- Growth opportunities in Pension Fund, *Casse* and AIF segments
- Higher nominal returns drive AuM growth

# Foundation of our success in F&L

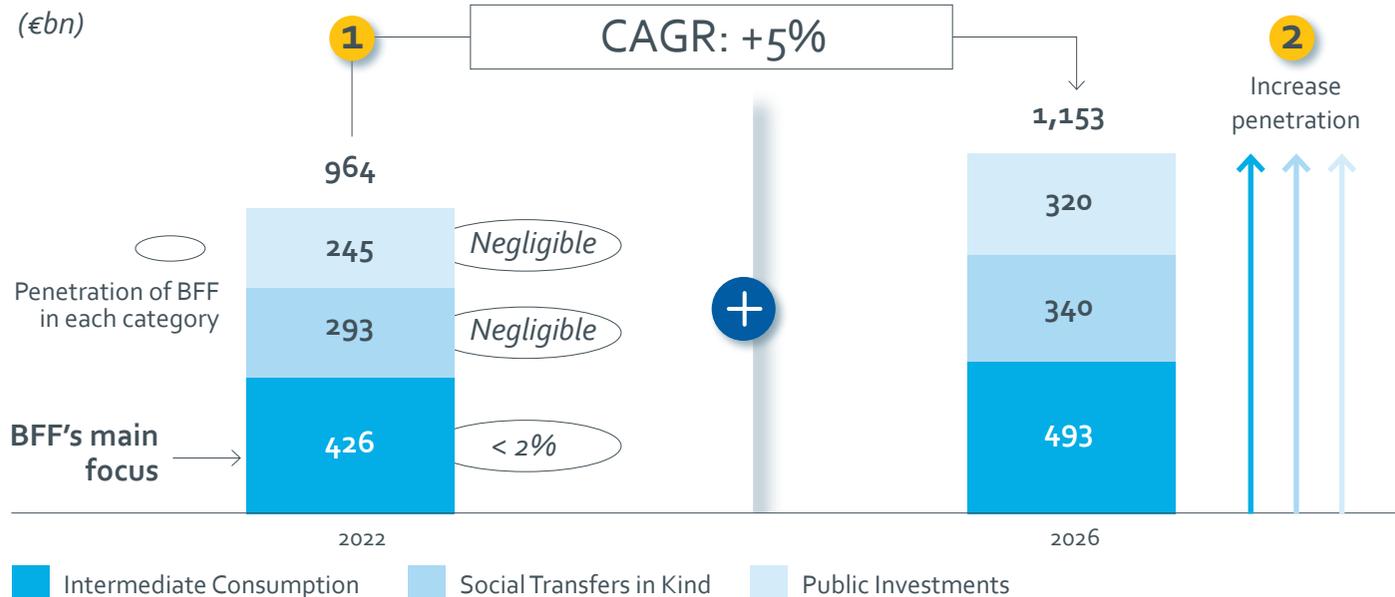


# A €1 trillion market opportunity, mostly underserved

- 1 Secular growth of total public investments and public expenditure and
- 2 increased coverage in all PA spending categories, with
- 3 further upside from international expansion

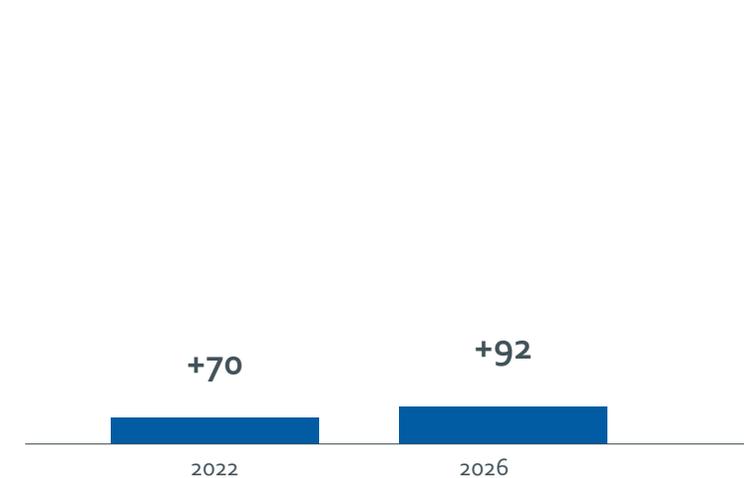
## Organic Loans Growth CAGR 22-26 >10%

### Long Term Public investments and Public expenditure Growth in BFF countries



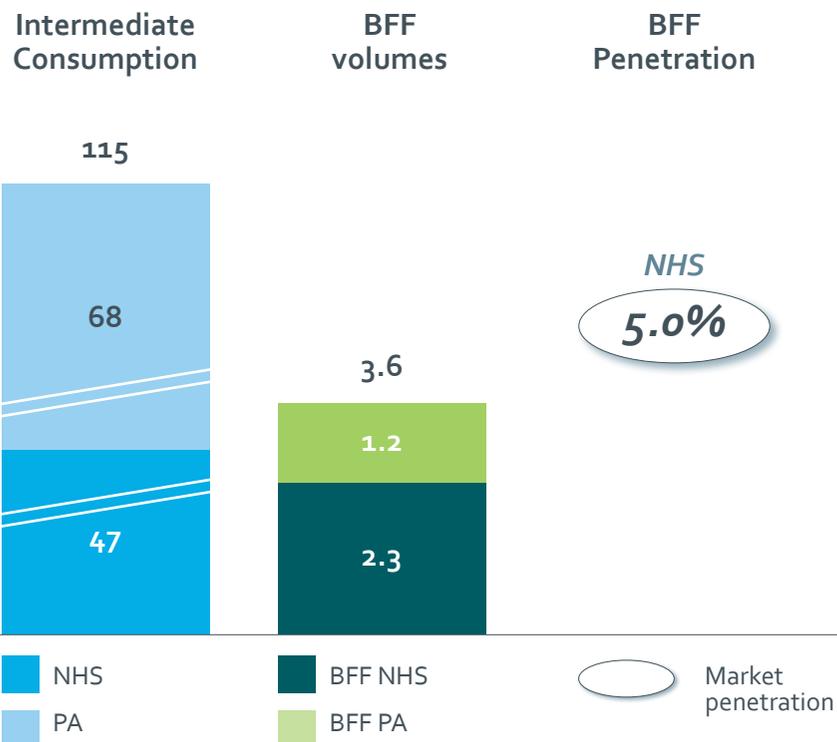
### Further Upsides (Not incl. in target growth)

(€bn) Romania, Bulgaria, Hungary 3



# A Considerable growth potential in NHS and Italy by aligning PA penetration to NHS current penetration

## BFF Italian Market (2022 - €bn)



## Market Opportunity

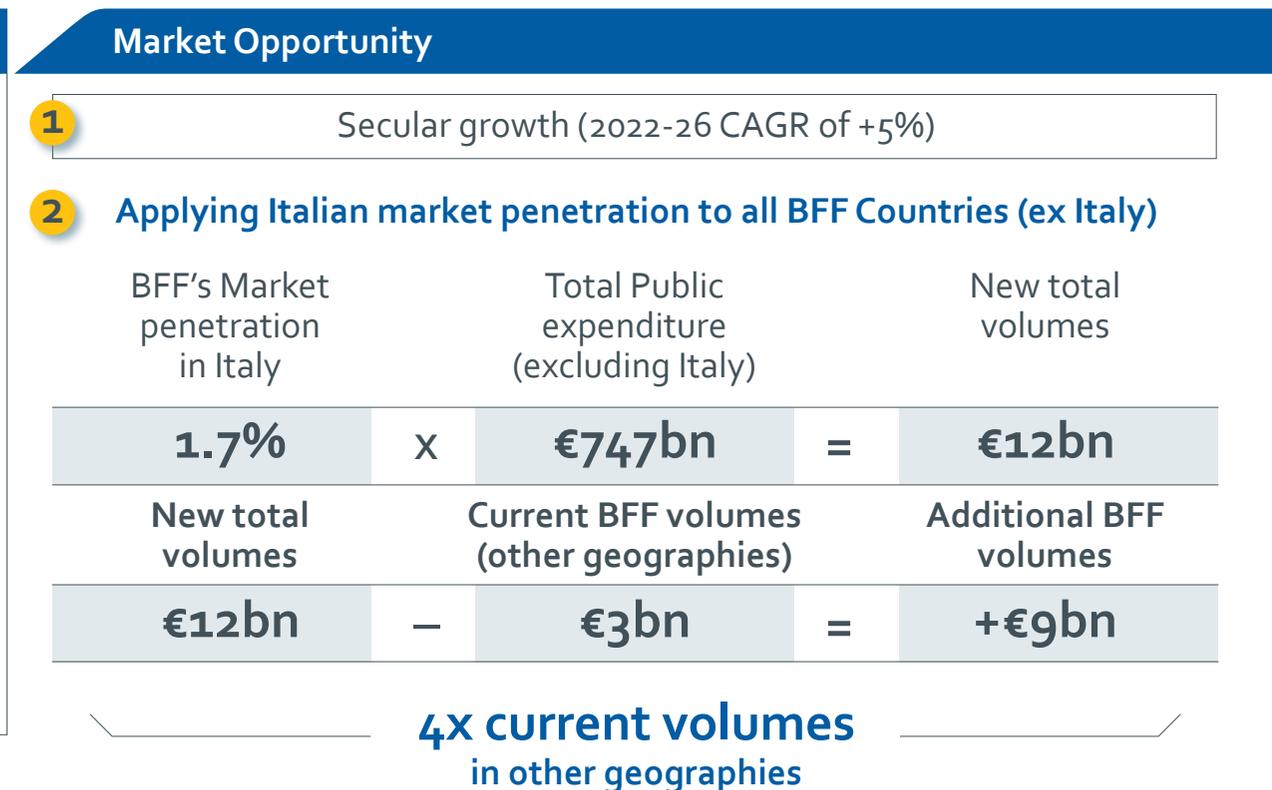
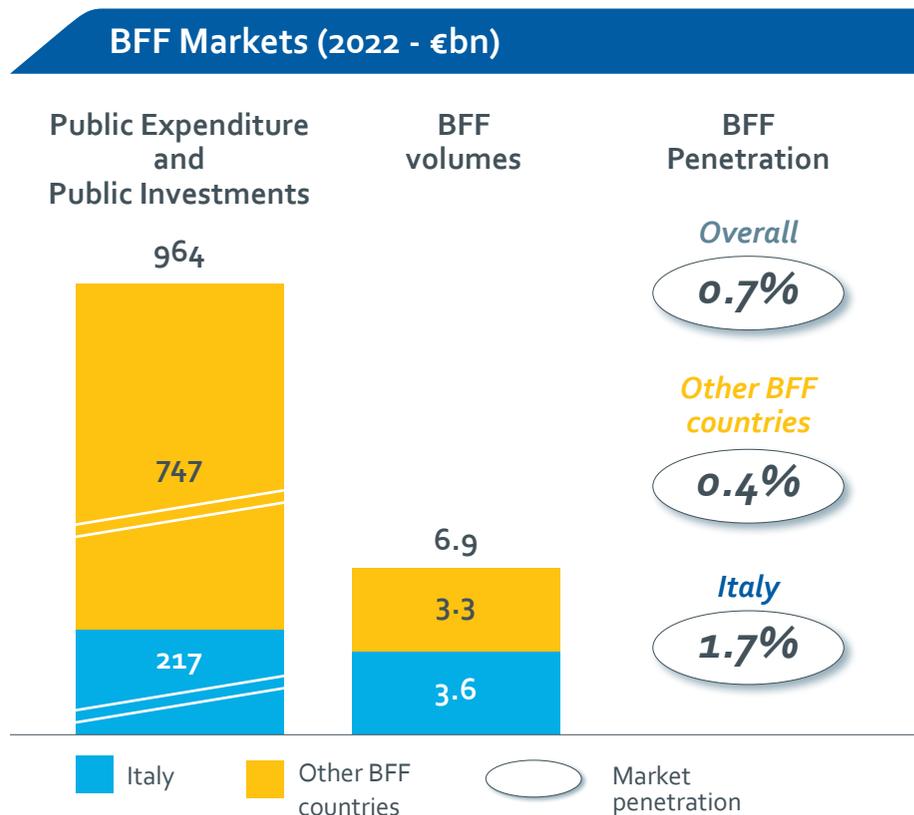
1 Growth in NHS market (2022-26 CAGR of +5%)

2 Applying NHS market penetration to all PA market

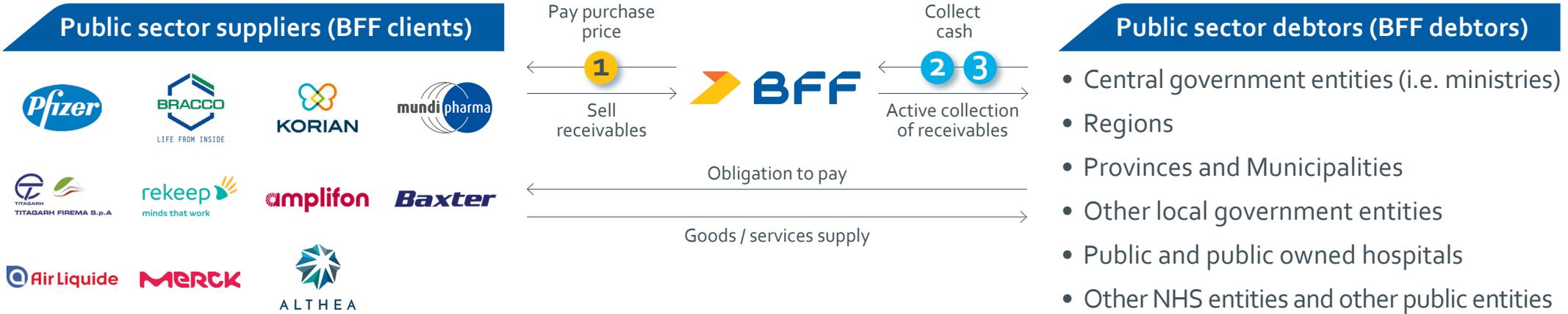
BFF's NHS market penetration in Intermediate Consumption		PA Intermediate Consumption	=	New total volumes
5.0%	x	€68bn	=	€3.4bn
New total volumes		Current BFF volumes in PA		Additional BFF volumes
€3.4bn	-	€1.2bn	=	+€2.1bn

**2.3x current volumes in Italy**

# A Substantial opportunity abroad: bringing international markets to BFF's penetration in Italy would quadruple our volumes



# B Unique revenue generation model with income coming from both clients and debtors...



## Revenues components

- 1 Maturity commission**
  - Discount on the face value of the invoice
- +**
- 2 Late Payment Interests (LPIs)**
  - ECB Refinancing rate + 8% spread
  - 50% accrued in P&L
  - Over-recoveries vs. 50% cashed over 5-6y (deferred income)
- +**
- 3 Recovery Rights (€40 per invoice)**
  - 50% accrued in P&L
  - Over-recoveries vs. 50% cashed over 5-6y (deferred income)

# ...underpinned by the EU Late Payment Directive...

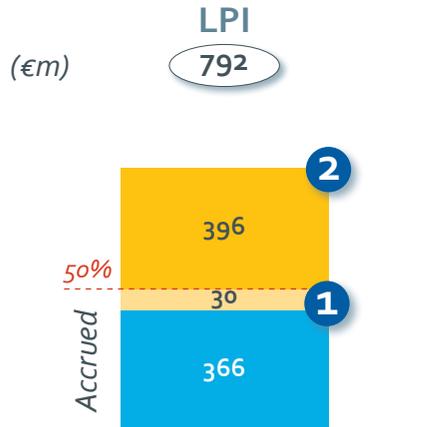
European Directive on Late Payment (LPD) sets a clear regulatory framework for late payments in B2G (and B2B)

	Regulatory Framework	Statutory Rate	Recovery Rights	Payment terms (#days)	
2000	Late Payment Directive (2000/35/EC)	ECB refinancing rate +7%	--	NHS 90	PA 60
+11 years 2011	First Revision (2011/7/EU)	ECB refinancing rate +8%	At least €40 per invoice	NHS 60	PA 30
+12 years 2023	Public Consultation finalized to the new Revision	Possible upside, no negative impacts expected <sup>(1)</sup> In 2023/24 expected stable environment for further 10 years			

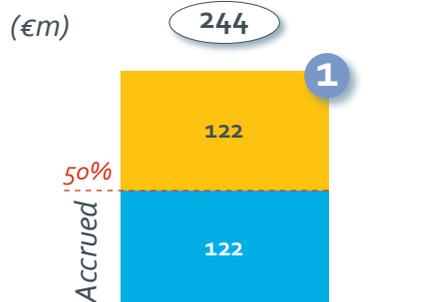
<sup>(1)</sup> [https://ec.europa.eu/info/law/better-regulation/have-your-say/initiatives/13665-Late-payments-update-of-EU-rules\\_en](https://ec.europa.eu/info/law/better-regulation/have-your-say/initiatives/13665-Late-payments-update-of-EU-rules_en)

# B ...with significant deferred profitability, expected to increase even further

## Funds<sup>(1)</sup>



## Recovery Rights (€40)



## Deferred Components

- 1 Discounting effect of the 50% accrual rate:**  
LPIs accrued in P&L will increase in next 5y also in case of stable outstanding.
- 2 Over-recovers LPIs**  
Over-collection vs. 50% minimum accrual recognized on a cash basis only in c. 6y.
- 1 Over recovery RR**  
Over-collection vs. 50% minimum accrual recognized on a cash basis only in c. 6y.

■ Unrecognised in P&L  
■ Recognised in P&L

€30m  
 +  
 c. €158m  
 (20%<sup>(2)</sup>  
 of €792m)

*Illustrative example*

+  
 c. €49m  
 (20%<sup>(2)</sup>  
 of €244m)

*Illustrative example*

**Total €237m**

**Expected to increase**

## Growth Drivers

LPI Rate increase from 8% to 12%

Volumes increase

DSO increase

# invoices increase

DSO increase

(1) As of 1Q23.  
 (2) Based on a 70% illustrative final collection rate.

# C Unassailable competitive advantage in a market with high entry barriers

	<b>BFF</b>	<b>Banks</b>	<b>Specialty Finance</b>	<b>New entrants</b>
<b>Client base</b>	Mostly large multinational suppliers of PA, high creditworthiness, high growth potential from cross borders sales	Mix of SME and large companies	Mix of SME and large companies	Mainly SMEs while large companies require long engagement
<b>Debtors</b>	Almost entire exposure vs PA and NHS with no credit risk	Medium credit risk, debtors are also SMEs	Medium credit risk, debtors are also SMEs	High credit risk, debtors are mainly SMEs
<b>International coverage</b>	Operating in 9 countries, minimum incremental investment to open new countries	May have international coverage but lower profitability abroad	Mainly domestic	Fully domestic
<b>Fixed cost base</b>	Minimum incremental costs with higher volumes	High fixed costs branches	Costs increase with volumes	Costs increase with volumes

# C Unassailable competitive advantage in a market with high entry barriers (Cont'd)

	<b>BFF</b>	<b>Banks</b>	<b>Specialty Finance</b>	<b>New entrants</b>
<b>Relationship with PA</b>	PA is not a client, no conflict of interest in the LPI collection process	PA is a client, with conflict of interest	PA is not a client, with no conflict of interest	PA is not a client, with no conflict of interest
<b>Ability to collect LPIs and RR from PA</b>	Multi-year collection database of LPI and RR allows for accrual accounting vs. cash accounting	No charge of LPIs and RR	Accrual accounting w/o multi-year collection database	Cash accounting
<b>Funding</b>	Ample and stable funding thanks to operational deposits	Ample but with high fixed costs: i.e. branches	Funding constraint	Funding constraint

# Strong opportunity ahead in F&L

(€m)	FY 2022	2023 – 2026 Expected Trends
<b>Volumes</b>	7,364	Volumes and loans growth CAGR 22-26 >10%
<b>Loans</b>	5,442	
<b>Gross yield on avg. Loans (%)</b>	5.6%	High single digit gross yield on loans
<b>Revenues from F&amp;L</b>	264	2.5x increase in revenues from 2022
<i>of which Gross Interest Income</i>	247	
<i>of which Other Revenues</i>	16	

- Interest Income: in Factoring, revenues from both clients (maturity commissions) and debtors (LPis)

- Other revenues: mainly include "Recovery cost rights"

# Our Business Units: Payments

## Factoring & Lending



€1 trillion market

- Inertial growth driven by inflation and real GDP growth
- Increase in market penetration in all segments of PA expenditures and investments

## Payments Services



Structural shift to digital payments

- Expecting a significant increase in the number of digital payments in Italy

## Securities Services



Steady growth across all segments of the AM industry

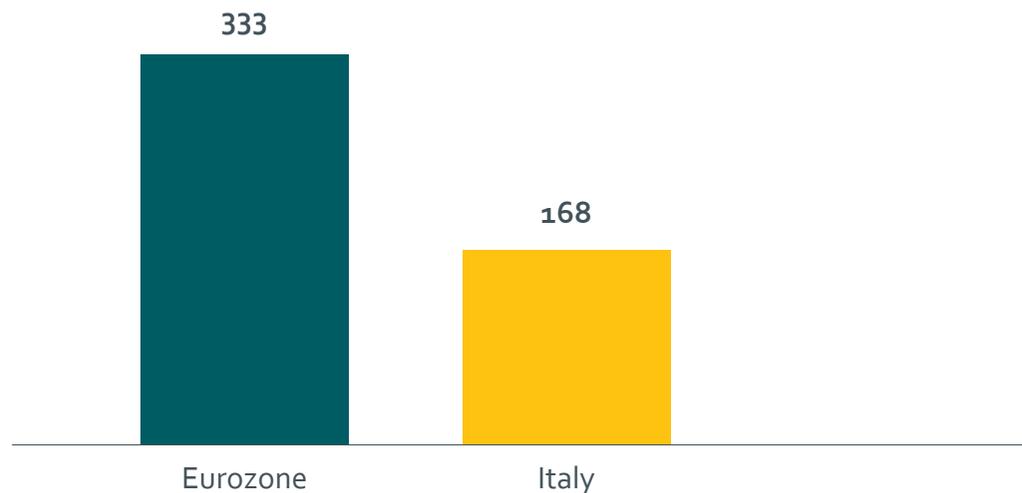
- Growth opportunities in Pension Fund, *Casse* and AIF segments
- Higher nominal returns drive AuM growth

# Growth potential in Italy aligning digital payments penetration rates with European levels...

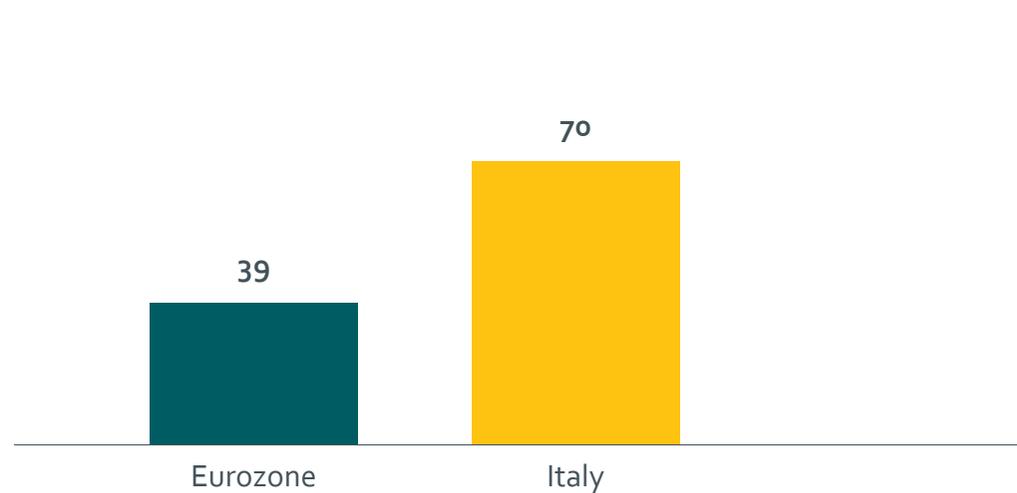
- Italy is in the bottom tier of the Eurozone countries in terms of number of cashless transactions per capita...

- ...but with high-growth potential given that Italy relies on a well-developed payment infrastructure vs. Eurozone countries

*# of digital payments transactions per capita (2021)*



*# of Pos per thousand inhabitants (2021)*



# ... also driven by NRRP, new regulations and innovations

## NRRP<sup>(1)</sup>

Aiming at the **digitalisation** of the Italian economy, with an impact on **Italian digital payments**



PA

- Digitalisation of the payments to/from the **Public Administrations**
- **Mandatory electronic payments** for merchants and professionals also for small amounts



## New Regulations

New regulations boosting an **increase of activity** in the digital payment markets, and creating **new use cases**:



- **Instant Payment Regulation**, making it mandatory for all banks to provide instant payment services



- **Digital Euro / digital currency**, there is need for a systemic bank to guarantee interoperability and reachability



- **PSD revision**, generating higher costs for PSPs favoring outsourcing of non-competitive activities

## Innovation

Innovation increases the number of both **players** and **digital payment instruments** available in the market:



- **Payment Institutions (PI) and Electronic Money Institutions (EMI)**



- **Fintech**



- **Smart devices**



- **Account-to-Account payments**



- **Bank As a Services**



- **DLT/Blockchain**

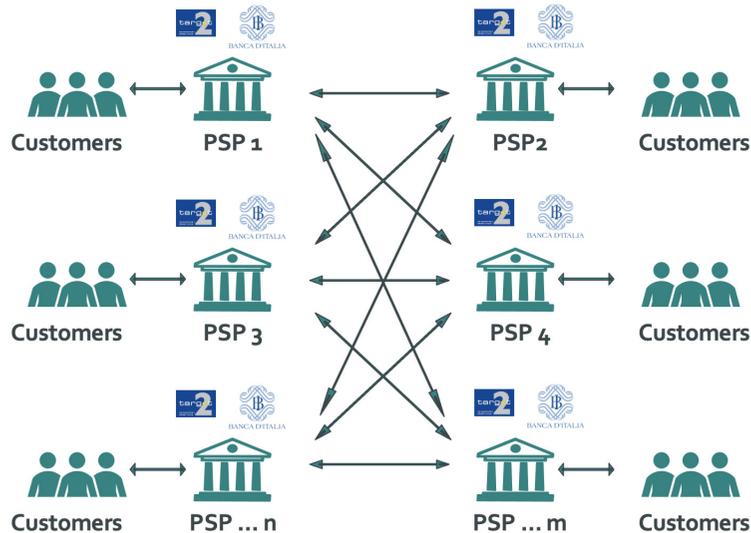
Supported by a digital native generation (i.e. millennials)

# "Banca di Secondo Livello"<sup>(1)</sup>: providing efficiency, simplification and a level playing field for small players

- Clear value proposition allowing smaller PSPs to focus their investments on payment instruments (competitive area) rather than the payment process (non-competitive area) and, therefore, to compete with major PSPs → **resulting in increased competition in the digital payments market**
- Recognized as the only independent intermediary in the Italian market (not a competitor of other PSPs in any segment) → **"natural" monopoly**": for PSPs the value of the information regarding their customers' payments flow is higher than the cost of the payment itself

## Direct Model

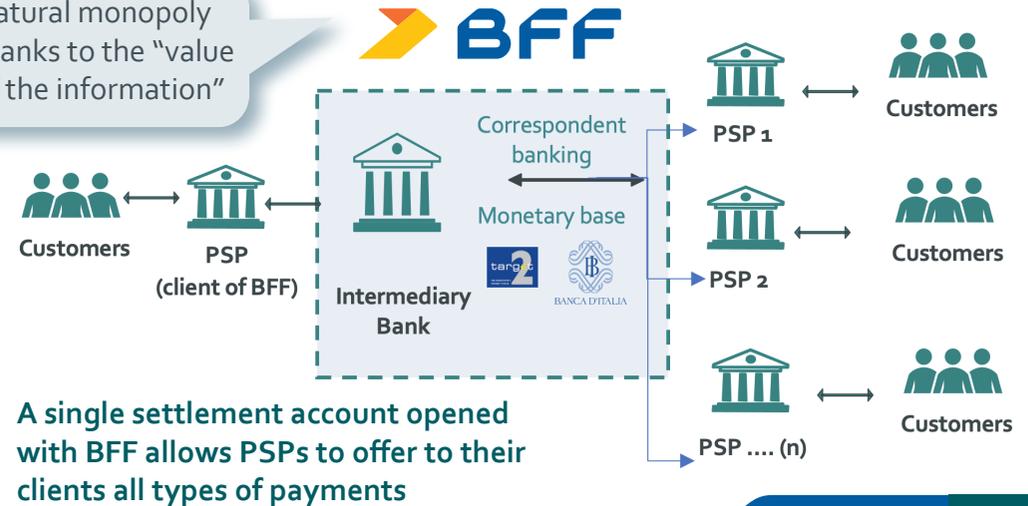
Higher cost and investment and more complexity



## Intermediation Model

Lower cost and investment and less complexity

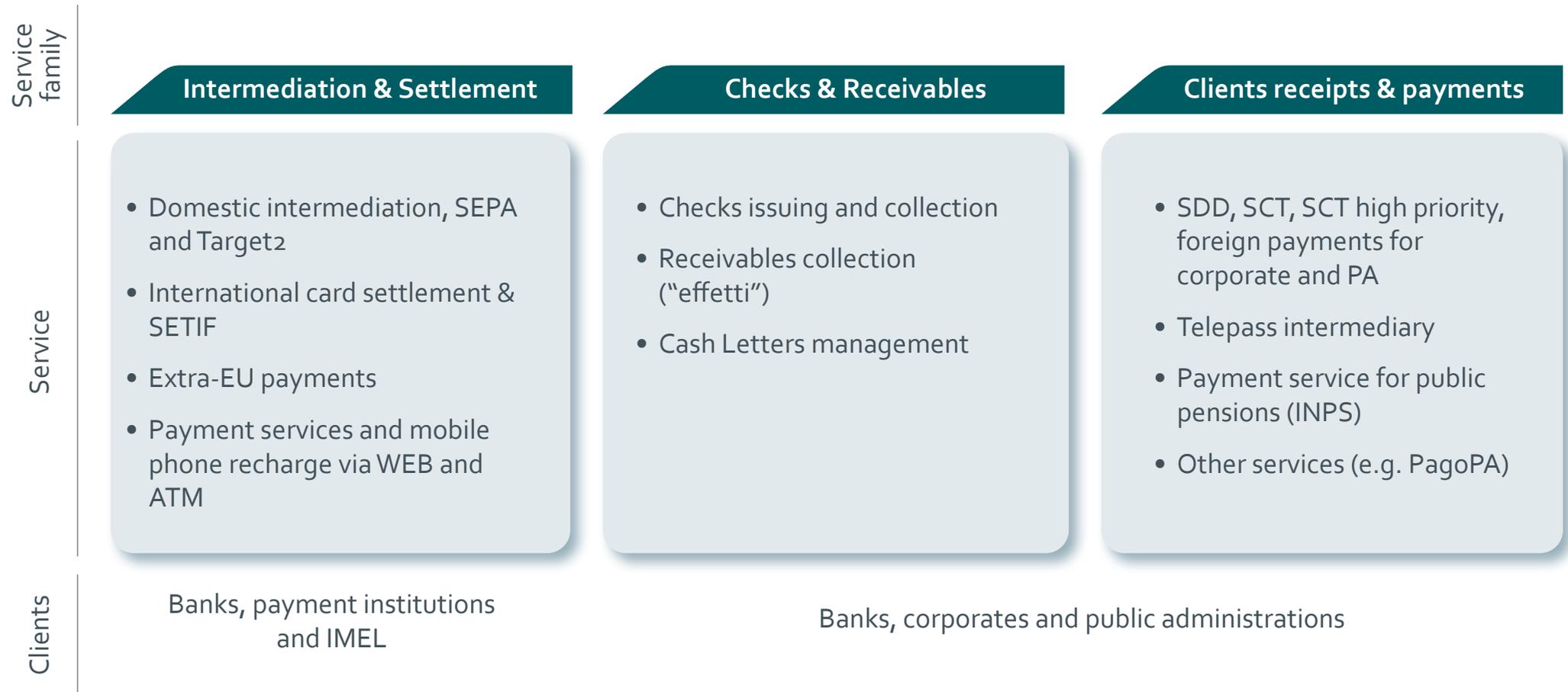
Natural monopoly thanks to the "value of the information"



A single settlement account opened with BFF allows PSPs to offer to their clients all types of payments

(1) Second level bank, i.e. a bank offering services to other banks.

# Wide spectrum of services offered in the payments value chain



# Expected trends

# transactions \* % fee  
+ Flat service charges

Balances on  
operational accounts  
related to payment  
transactions

(€m)	FY 2022	2023 – 2026 Expected Trends
<b>N° of transactions (#m)</b>	675	Modest growth resulting from balancing high-growth activities with structurally declining ones
<b>Revenues (Net Fee and Commission Income)</b>	57	
<b>EoP Deposits</b>	2,852	Slight decrease due to lower liquidity in the banking system

# Our Business Units: Securities Services

## Factoring & Lending



**€1 trillion market**

- Inertial growth driven by inflation and real GDP growth
- Increase in market penetration in all segments of PA expenditures and investments

## Payments Services



**Structural shift to digital payments**

- Expecting a significant increase in the number of digital payments in Italy

## Securities Services



**Steady growth across all segments of the AM industry**

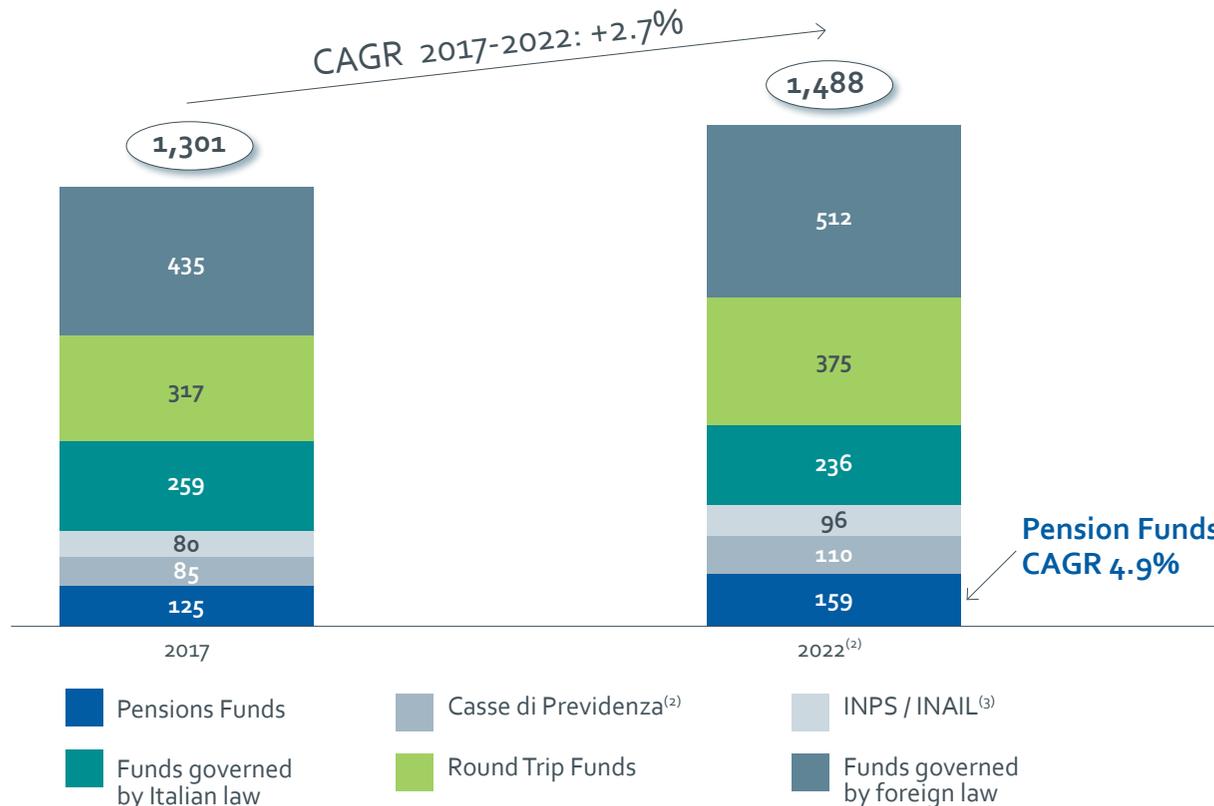
- Growth opportunities in Pension Fund, *Casse* and AIF segments
- Higher nominal returns drive AuM growth

# Italian AM market shows a growing trend in AuM, even faster in Pension Funds

## Considerations

- BFF serves all types of Italian funds (Pension, Alternative and Mutual), also providing value-added services.
- Secular growth in the Italian AM market, with a positive CAGR of 2.7%. Pension Funds have the steadiest growth and are less affected by market volatility.
- New regulation introducing the obligation for *Casse di Previdenza*<sup>(4)</sup> to appoint a Depositary Bank, opening a market worth c. €110bn (public tenders to select the Depositary Bank in 2H23/24).
- Positive trends also for Alternative Funds<sup>(1)</sup>, a strategically attractive segment in terms of size and liquidity.

## AuM Trend (€bn) excl. AIFs<sup>(1)</sup>



Source: Q4 2022 Assogestioni Data, Bollettino MEFOP 84, Itinerari Previdenziali-Nono Report.

(1) Not including AIFs due to lack of reliable data; (2) Pension schemed data as of 1Q22; (3) INPS / INAIL and Casse di Previdenza data for 1Q22 have been estimated equal to those at the end of 2021. (4) Social Insurance Funds providing income following the retirement of professional workers.

# Well positioned in the domestic arena, delivering steady growth and liquidity to the Group

BFF Services		Client	Market	Competitive Advantage	Growth Outlook
Depository Bank	Fund Accounting	Pension Funds	<ul style="list-style-type: none"> <li>BFF provides services in a highly fragmented market, where local presence is a competitive advantage</li> </ul>	<ul style="list-style-type: none"> <li>Local presence</li> <li>Focus on tailored solutions</li> <li>Customer-centric approach</li> </ul>	Accumulation phase
		AIFs			Growth
	Transfer Agent	Domestic Mutual Funds	<ul style="list-style-type: none"> <li>BFF operates with small funds, better served by local players</li> <li>Medium/large funds served by large Securities Services providers with long term relations originated by M&amp;A deals</li> </ul>		Low growth
		Banks & Brokers	<ul style="list-style-type: none"> <li>BFF provides custody services to small/medium banks who need an independent and flexible operator</li> </ul>		Low/steady growth
Global Custody					

- Important source of stable and operational deposits**
- Steady revenue inflow with mostly fixed cost base**

## Increasing penetration among AIFs

- Very dynamic segment where BFF can act as a reference Securities Services provider for medium-small asset managers thanks to the full coverage of core and added-value services
- Track record of innovation (litigation, vessel, SIS), quality service, and ability to attract existing funds migrated from other Securities Services providers

## New Market *Casse di Previdenza*

- Opening a new market of c. €110bn, where BFF can offer not only the traditional services of a Depository Bank but also value-added services
- Leveraging on the leading position in the Closed Pension Fund segment and on unique value-added services (where some *Casse* are already clients of BFF for such services)

## BFF's strong anchoring to domestic operating context

- Ability to offer Depository Bank and administrative services in outsourcing to all types of domestic funds with tailor-made solutions leveraging on a deep knowledge of local regulations
- The only Italian Securities Services provider operating in the Italian market

## New value-added services

- Continuously adding new value-added services to BFF's current offering, thanks to the deep knowledge of the reference market and new regulations (i.e., ESG, SDRII, etc.)
- Servicing new clients (family offices, professional categories with "conto pegnato")

# Expected trends

(€m)	FY 2022	2023 – 2026 Expected Trends
Depository Bank (AuD EoP)	49,524	Double digit growth in Depository Bank AuD and low single digit growth in Global Custody AuC
Global Custody (AuC EoP)	153,065	
Revenues (Net Fee and Commission Income)	44	High single digit growth net of Arca
EoP Deposits	3,167	Up to 2x current volumes including <i>Casse di Previdenza</i>

AuD and AuC \* % fee

Liquidity balances in connection with clients' asset allocations policy

# Potential challenges

## Factoring & Lending

- **Execution risk** and **higher past due exposure**
- Adverse change in **Late Payment Directive**
- **DSO decrease**

## Payments Services

- **Consolidation** of the **Italian banking system**
- Limited growth potential and **decreasing volumes** for some **instruments**
- Developments of **new products** which may **reduce need** for **intermediation services** (Digital Euro and DLT/Crypto/digital asset technologies)

## Securities Services

- **Consolidation** of the **Italian banking system**
- **Increasing pressure on margins** also due to large international players
- **Lack of coverage of funds established abroad** (by Italian or foreign asset managers) and **distributed in Italy**



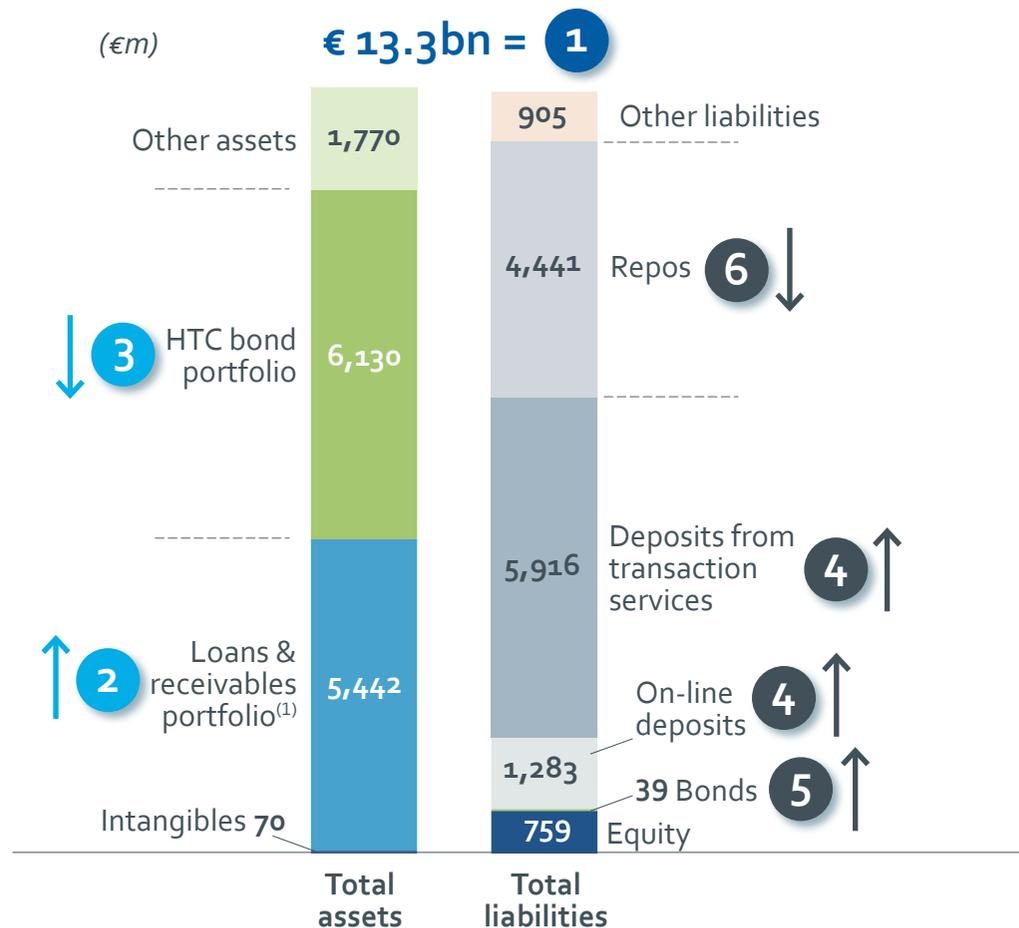
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# Balance Sheet Management Operating Costs and Sustainability

# A stable Balance Sheet, with strong growth in loan book

## FY 2026 Trends

- 1 Stable Total Assets
- 2 Strong growth in Loans & Receivables
- 3 Progressive reduction of HTC portfolio
- 4 Transaction Services and on-line deposits expected to grow, substituting Repos
- 5 Expected issuance of €300-500m senior preferred to cover MREL requirements
- 6 Repos to significantly decrease, faster than HTC bond portfolio reduction



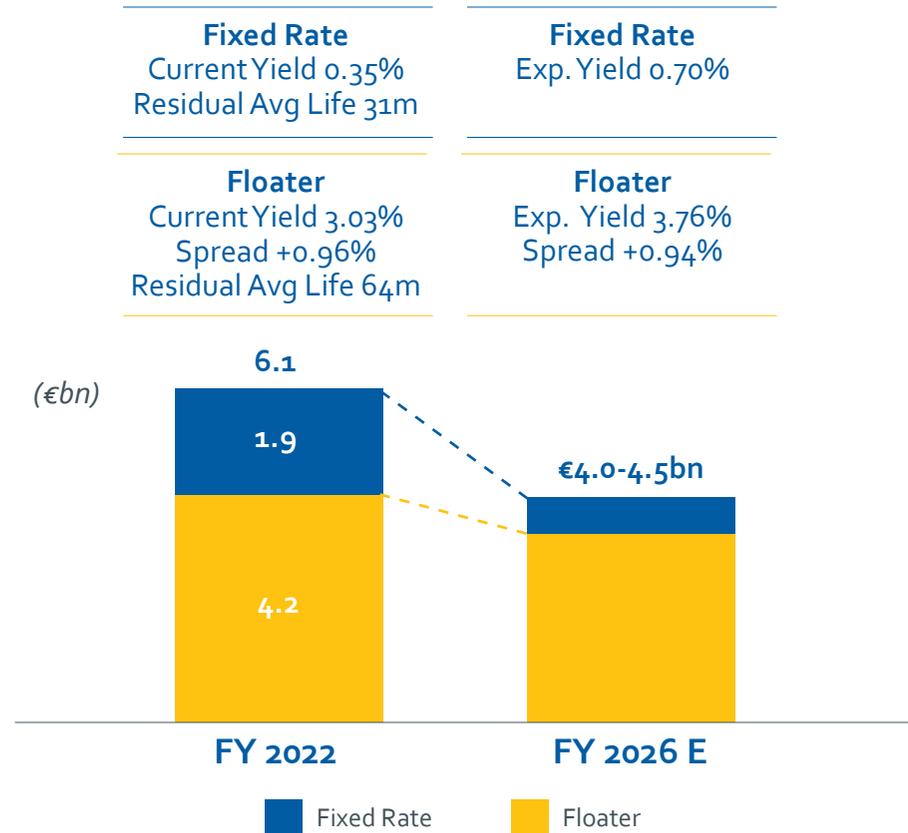
FY 2022

(1) Including fiscal receivables "Ecobonus" for €221m, which are accounted in «Other Assets» in FY22 Consolidated Financial Accounts, and stock of on balance-sheet "Recovery cost" rights and LPIs at €466m.

# 3 HTC Italian Government Bond Portfolio progressively gives up space to a higher loan book

## Strategy

- Progressive amortization of HTC Italian Government Bond portfolio.
- At YE26, c. 80% of HTC portfolio expected to be floater.
- Repos utilized partially to refinance the HTC portfolio to optimize Group liquidity.
- Long-term bond portfolio target size at ~25% of Total Assets.
- Gross Interest Income from HTC portfolio to triple in 2026 from 2022.



# A diversified funding mix, with ample availability supporting our growth

	Instruments		2022	2026E Range
Core	4 <b>TS Deposits</b> Investment Grade <sup>(1)</sup>	Main source of funding, expected to increase with AuM	€5.9bn	€8.0-9.0bn
	4 <b>On-line Deposits</b> Investment Grade <sup>(1)</sup>	Second most important funding source ("insurance policy"), expected to open to new countries	€1.3bn	€1.5-2.5bn
	<b>Loans from banks / Interbank funding</b>	Funding liquidity back-up and short-term liquidity optimization	€0.3bn	--
	5 <b>Bonds</b>	Improving MREL	€39m	€300-500m
	6 <b>Repo</b>	Refinancing of HTC Bond Portfolio	€4.4bn	€1.0-2.0bn



- Diversified funding with "core" coming from operational deposits and term deposits
- Good L/D ratio to cover growth
- Bonds to cover MREL and NSFR requirements

FY26 interest expenses c. 4x vs. €83m<sup>(2)</sup> FY22, due to interest rates growth

(1) Moody's Rating as of 18/11/2022: i. Long-Term deposits: Baa3 / negative, ii. Long-Term Issuer: Ba2 / Stable, iii. Baseline Credit Assessment: Ba2.

(2) Includes Gains/Losses on trading.

# Improving operating leverage while investing in growth and operational improvements

- Improved cost / income to below 40% in 2026, despite continuing investments in our growth.
- Key strategic investments to improve growth trajectory and risk management such as:
  - New Factoring System
  - Branch in France
  - Online-deposits platform in additional markets
  - AIRB development (internal model for credit risk calculation)
  - Further efficiency in legal collection activities.



(1) Calculated as (OPEX and D&A)/(Net Banking Income and Other operating income); (2) See page 61 for 2026 Key Financial Targets.

# Asset quality like no other

- Low Cost of Risk.
- Impaired loans are essentially towards Public Sector (92% YE22).
- NPL ratio 2023-26 expected to remain substantially constant on F&L portfolio compared to YE22. NPLs are due to mainly to municipalities in conservatorship<sup>(1)</sup>.
- Capital deductions from Calendar Provisioning prudently estimated to be around €10m per annum (€1 estimated for 2023).

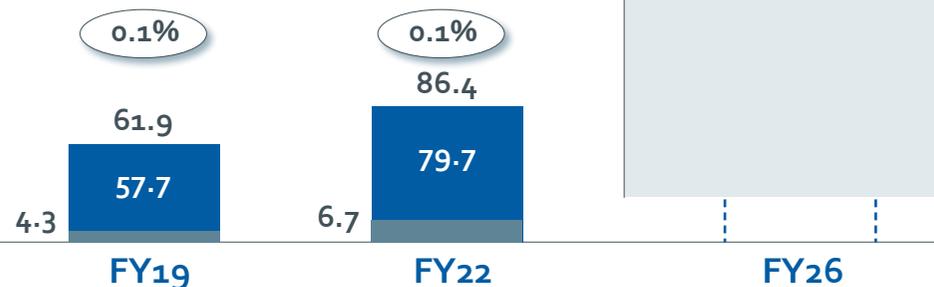
€m	FY19	FY22	FY26
Net NPLs	61.9	86.4	
Net UTP	9.5	12.1	
Net Past Due	34.7	185.3	
<b>Net impaired loans</b>	<b>106.2</b>	<b>283.8</b>	
Excl. Italian municipalities	48.5	204.1	

Change in DoD<sup>(2)</sup> guidelines

Increase in NPE in line with growing loan book and expected to be almost entirely towards the public sector, therefore technical in nature

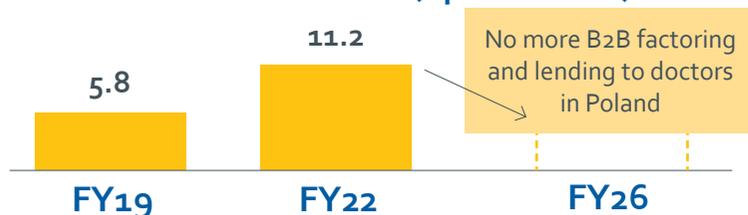
## Net Non-Performing Loans evolution (€m)

NPL ratio excl. Italian Municipalities



- Others. Mainly Polska SMEs and lending to doctors expected to substantially decrease by 2026
- Italian Municipalities in conservatorship

## Annualized Cost of Risk (bps on loans)

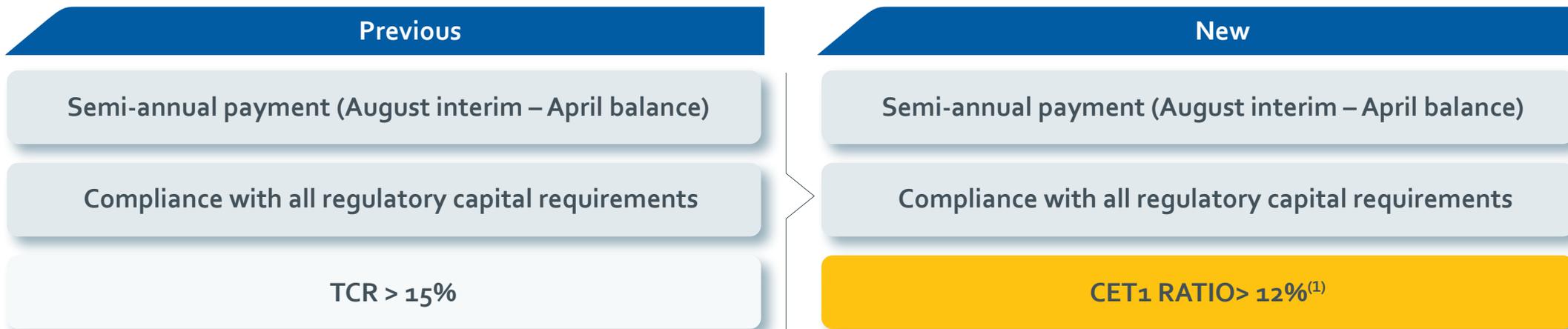


(1) Exposures are currently classified NPLs by regulation despite BFF being legally entitled to receive 100% of the capital and LPIs at the end of the process.

(2) DoD: "Guidelines on the application of the definition of default under Art. 178 of Regulation (EU) no. 575/2013".

# Confirmed our Dividend Policy, but at CET<sub>1</sub> level

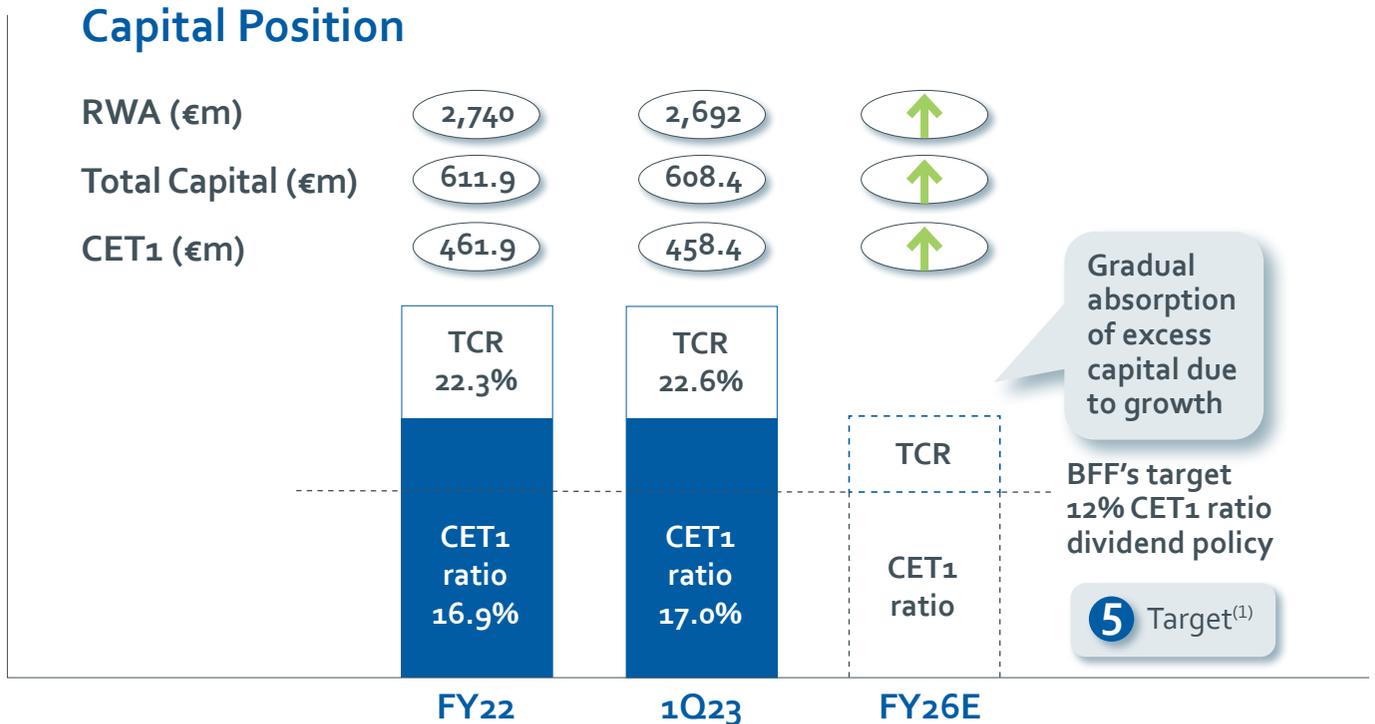
- Unique dividend policy which pays out – twice a year – all the excess capital generated above of a certain threshold to fund Group’s growth, preserve capital in case of need and distribute excess capital to the shareholders.
- Previously capital threshold was set with reference to TCR, now it has been moved to CET<sub>1</sub>, to align it with other banks main capital target.



(1) In addition to TCR >15%, as long as requested by ECB.

# Strong starting capital position, allowing high growth and distribution of excess capital

- The Group has a strong capital position, with significant excess capital (as of 1Q23) allowing RWAs to grow up to c. €1.1bn, while paying until then the entirety of its Adjusted Net Income as dividends.
- Given the high RoTE (39% YE22), further capital needed for loan book growth will be entirely funded through retained earnings, while maintaining an attractive absolute dividend.



(1) See page 61 for 2026 Key Financial Targets.

# Towards carbon neutrality in 2026

## Targets

- **Net zero carbon emissions target<sup>(1)</sup>** to be achieved through low-impact office buildings and efficient technological infrastructure.
- **>80% of employees in buildings LEED certified.**
- Move into **Casa BFF** by **2025**, new headquarter with **LEED Platinum** and **WELL Gold** certifications. The building, with 2,400+ sq m of photovoltaic panels covering c. 65% building's energy needs, will host 500+ employees.
- Full **integration of climate and environmental risks** through all our organization.
- Alignment to **TCFD<sup>(2)</sup>** and **PRB<sup>(3)</sup>** by 2028.
- Maintain low risk **ESG rating profile** and obtain additional **ESG ratings.**

## Carbon Emissions reduction

999 tCO<sub>2</sub>  
2022

- 100%

0  
2026

## Casa BFF



(1) Including scope 1 and 2 emissions. (2) Task Force on Climate-related financial disclosure.  
(3) Principle for Responsible Banking.

## Targets

- Social bond framework.
- 69% of employees in building WELL<sup>(1)</sup> certified.
- 🔍 • *Casa BFF* to focus on people and promote integration with the community.
- **Talent pool diversification:** increase the number of employees belonging to **under-represented groups** (e.g. gender, nationality, age) in core roles.
- **Reduction of gender pay gap and increase women representation in management.**
- 🔍 • Promote the new purpose of the **Farmafactoring Foundation** - *"foster the sustainable and inclusive transformation of welfare for the protection of individuals and communities"* - sustain the execution of the strategy and increase the contributions.

### 🔍 Casa BFF

- Part of the project to regenerate and redevelop one of the historic areas of Milan.
- Sustainability and art will be among the distinctive features of the building, with a museum and Agora outdoor space: a place dedicated not only to all Group employees but to the local community.

### 🔍 Farmafactoring Foundation

- The strategic plan focuses on three main areas, closely interrelated to the concept of **integrated welfare**: *Health, Supplementary Social Protection, Digital Payments for Financial Inclusion.*

(1) For additional details please see: <https://www.wellcertified.com/>

# Full alignment with best corporate governance market practice, even in the BoD slate process

## Targets

- Continue to be aligned with best market practice.
- Enhance further the diversity of the BoD.
- Proposal of new BoD members list fully aligned with our industrial plan targets in order to reinforce key competences (including, for example, ESG competences or specific expertise related to the depositary business).
- Maintain ESG “Low Risk” rating profile.

## Board of Directors timeline



**BoD Self Assessment:** the Board of Directors defined the criteria to strengthen the Board by selecting new Candidates

**Quali-quantitative Composition:** The Board of Directors, with the support of the Nomination Committee and leading independent advisors, identified its optimal qualitative and quantitative composition

**Selection Process:** The outgoing Board of Directors with the support of Nomination Committee and an external advisor conducts the selection process

**Board Slate:** BFF Board of Directors, with the support of the Nomination Committee and leading independent advisors, identified and publishes its own list of candidates for the role of BFF director



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## Financial Targets

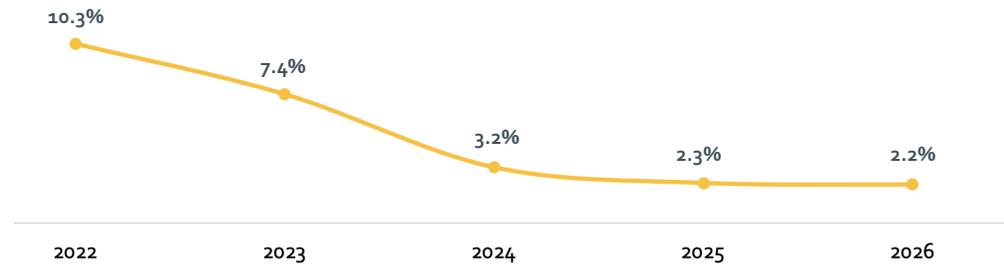
# Positive interest rates and GDP growth over BFF plan horizon

## Real GDP Growth – BFF countries



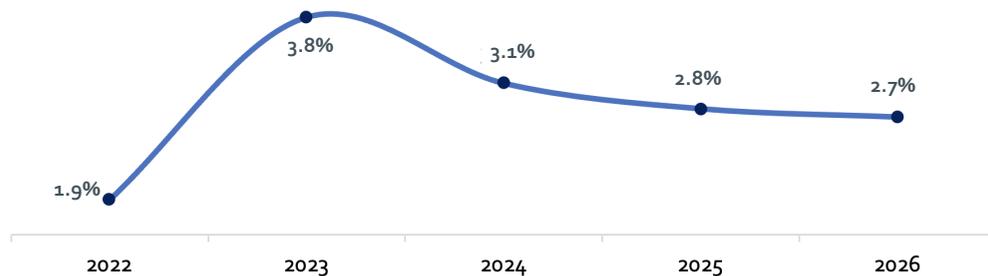
We assume 1.9% average real GDP growth on BP horizon

## Inflation – BFF countries



We assume inflation to converge to c. 2% by 2025

## Euribor 1M



We assume Euribor 1M to decrease starting from 2024, at 2.7% in 2026

## LPI and ECB rate



We assume ECB rate to decrease starting from 2024, at 3.2% in 2026

# 2026 Key Financial Targets

	FY 2022	2026 Targets
<b>1</b> Cost/Income (%)	44%	Below 40%
<b>2</b> Adjusted Net Profit <sup>(1)</sup>	€146m	€255-265m
<b>3</b> EPS (€ per share)	€0.79	€1.37-1.43 (€1.34-1.39 fully diluted <sup>(2)</sup> )
<b>4</b> Cumulated dividends (FY23-26)	-	over €720m (c. 40% current market cap)
<b>5</b> CET 1 Ratio (%)	17%	≥12% <sup>(3)</sup>
<b>6</b> RoTE (%)	39%	>50%

(1) Net income reported less extraordinary expenses including the portion of stock options which is accounted through P&L;  
 (2) Based on maximum dilution related to all outstanding stock-option plans; (3) CET1 ratio target as set in new dividend policy.



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## Closing Remarks

# Final remarks



Strong market opportunity



Favourable macroeconomic context



Operating leverage



Ample and diversified funding



Solid track-record of execution and strong management team



Sustainable business



**BFF**

a bank like no other®

**BFF to 2026:**

- **>75% earnings growth**
- **>40% cash returns**

# Ever more *a bank like no other*

## Vision

Leader in specialty finance, with a unique value proposition in our reference markets: a highly-specialised and sustainable *bank like no other*

## Mission

- Operating with honesty and transparency, respecting and valuing people
- Maintaining leadership in innovation, customer service and execution in the reference markets
- With a low risk profile and high operational efficiency

## Target to 2026

- Cost/Income below 40%
- Adjusted Net Profit at €255-265m
- EPS at €1.37-1.43 (€1.34-1.39 fully diluted)
- Cumulated dividends (FY23-26) over €720m (c. 40% of current market cap)
- CET1 ratio  $\geq 12\%$
- RoTE > 50%

# Glossary



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<b>AIF</b>	Alternative Investments Fund	<b>EU</b>	European Union	<b>P&amp;L</b>	Profit and Loss
<b>AIRB</b>	Advanced internal rating based	<b>F&amp;L</b>	Factoring and Lending	<b>PA</b>	Public Administration
<b>AM</b>	Asset Management	<b>FOS</b>	Freedom of Service	<b>PI</b>	Payment Institution
<b>AT1</b>	Additional Tier 1	<b>FY</b>	Full Year	<b>POS</b>	Point of Sale
<b>ATM</b>	Automated Teller Machine	<b>GCEO</b>	Group Chief Executive Officer	<b>PRB</b>	Principles for Responsible Banking
<b>AuC</b>	Assed Under Custody	<b>GDP</b>	Gross Domestic Product	<b>PSD</b>	Payment Service Directive
<b>AuD</b>	Assed Under Depositary	<b>H</b>	Half	<b>PSP</b>	Payment Service Provider
<b>AuM</b>	Asset Under Management	<b>HTC</b>	Held To Collect	<b>Q</b>	Quarter
<b>B2B</b>	Business to Business	<b>IMEL</b>	Istituto di Moneta Elettronica Europeo	<b>REPO</b>	Repurchase Agreement
<b>B2G</b>	Business to Government	<b>INAIL</b>	Istituto Nazionale Assicurazione contro gli Infortuni sul Lavoro	<b>RoE</b>	Return on Equity
<b>BoD</b>	Board of Directors	<b>INPS</b>	Istituto Nazionale Previdenza Sociale	<b>RoTE</b>	Return on Tangible Equity
<b>BOT</b>	Buoni Ordinari del Tesoro	<b>IPO</b>	Initial Public Offering	<b>RR</b>	Recovery Costs Rights
<b>bps</b>	Basis Points	<b>L/D</b>	Loan to Deposit ratio	<b>RWA</b>	Risk Weighted Assets
<b>CAGR</b>	Compound annual growth rate	<b>LCR</b>	Liquidity Coverage Ratio	<b>SCT</b>	Sepa Credit Transfer
<b>CEO</b>	Chief Executive Officer	<b>LPD</b>	Late Payment Directive	<b>SDD</b>	Sepa Direct Debit
<b>CET1</b>	Common Equity Tier 1	<b>LPI</b>	Late Payment Interest	<b>SDRII</b>	Shareholder Rights Directive II
<b>CoE</b>	Cost of Equity	<b>LT</b>	Long Term	<b>SEPA</b>	Single Euro Payments Area
<b>D&amp;A</b>	Depreciation and Amortization	<b>LTI</b>	Long Term Incentive	<b>SETIF</b>	Sistema Elettronico di Trasferimento Interbancario dei Fondi
<b>DLT</b>	Decentralized Ledger Technology	<b>M&amp;A</b>	Mergers & Acquisitions	<b>SIS</b>	Società di Investimento Semplice
<b>DoD</b>	Definition Of Default	<b>MREL</b>	Minimum requirements for own funds and eligible liabilities	<b>SME</b>	Small Medium Enterprise
<b>DSO</b>	Days Sales Outstanding	<b>NFD</b>	Non Financial Disclosure	<b>TCFD</b>	Task Force on Climate-related Financial Disclosure
<b>EBTDA</b>	Earnings Before Taxes Depreciation and Amortization	<b>NGEU</b>	Next Generation EU	<b>TCR</b>	Total Capital Ratio
<b>ECB</b>	European Central Bank	<b>NHS</b>	Nation Health Service	<b>TS</b>	Transaction Services
<b>EMI</b>	Electronic Money Institution	<b>NPL</b>	Non Performing Loans	<b>UCITS</b>	Undertakings for the Collective Investment in Transferable Securities
<b>EoP</b>	End of Period	<b>NRRP</b>	National Recovery and Resilience Plan	<b>UTP</b>	Unlikely to Pay
<b>EPS</b>	Earning Per Share	<b>NSFR</b>	Net Stable Funding Ratio	<b>YE</b>	Year End
<b>ESG</b>	Environmental Social Governance	<b>OPEX</b>	Operating Expenditures		