



# Welcome to Better Care



**Exclusively Available Through  
BlueSignature Prosano Plans**

[prosanohealth.com](https://prosanohealth.com)



An Independent Licensee of the Blue Cross Blue Shield Association



# More Coverage. More Care.

GET MORE OF WHAT MATTERS.

Everyone should have  
a health plan like this.  
Everyone should have  
care like this!

- TOM, MEMBER





## A New Approach to Employee Health

Prosano Health is an integrated care and coverage solution developed by Blue Cross® Blue Shield® of Arizona. With our BlueSignature<sup>SM</sup> Prosano plans, your employees have exclusive access to the Prosano Health care experience, where the plan and care model work together to benefit our members.

Through their BlueSignature Prosano plan, members will have unlimited access to **\$0** advanced primary care at Prosano Health Care Centers. **That's right – \$0.** No deductibles, no copays, no hidden fees.

The Prosano Health team will be able to draw and process all basic primary care laboratory testing panels. Lab draws performed at a Prosano Health Care Center which have been ordered by a Prosano Health provider are at no additional cost to members.



**MORE AFFORDABLE.  
FOR YOU AND YOUR EMPLOYEES.**

With our BlueSignature Prosano plans, your employees pay \$0 when they receive care at our Prosano Health Care Centers. Plus, our clinical Care Guides act as champions for your employees by recommending high-value specialists and in-network facilities when they need care outside of our Care Centers.

**MORE CONVENIENCE.**

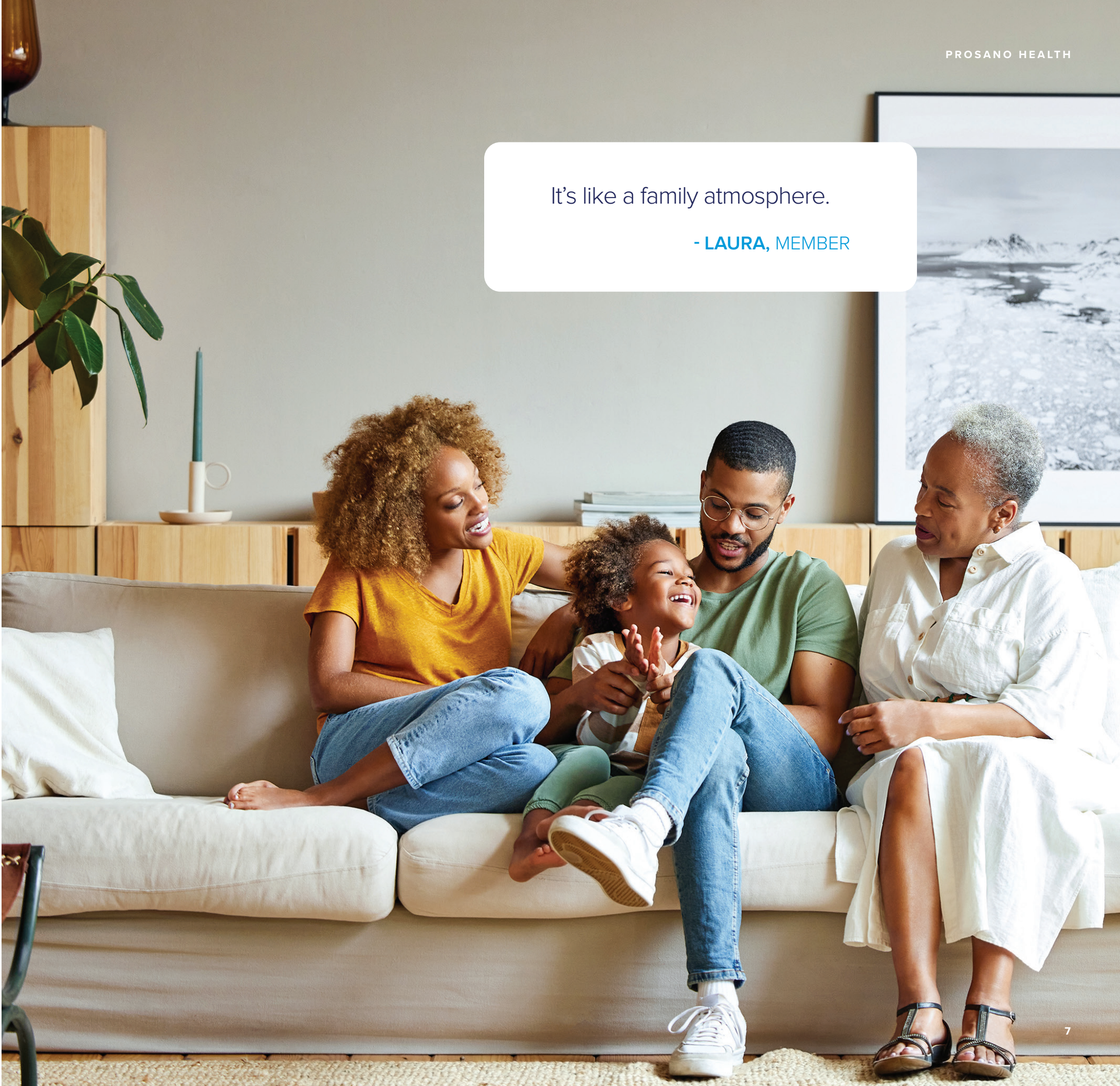
With BlueSignature Prosano, your employees – and their entire families – can get preventive care, sick care, labs, after-hours care, and more under one roof. And when they need care outside of the Prosano Health Care Centers, they’re covered with a broad PPO network. We’ll even help them understand their benefits and coordinate specialist appointments.

**MORE “WE’VE GOT YOU.”**

Shh...we’ll let you in on a little secret. Healthcare doesn’t have to be complicated. By bringing together claims and care data and having our Care Guides connect with members, we’re able to close care gaps and address health issues before they begin.

It’s like a family atmosphere.

- LAURA, MEMBER





# What's Included



VIRTUAL APPOINTMENTS AVAILABLE FOR MANY CARE NEEDS



<sup>1</sup> Sick care provided for all ages. All other care services are for ages 5 and older.  
<sup>2</sup> The Prosano Health team will be able to draw and process all basic primary care laboratory testing panels. Lab draws performed at a Prosano Health Care Center which have been ordered by a Prosano Health provider are at no additional cost to members.



# Meet the Prosano Health Care Team

IN-PERSON OR VIRTUAL  
APPOINTMENTS



## WORLD-CLASS DOCTORS AND CLINICAL STAFF

Your employees will receive affordable, clear, and customized care, both at the Care Centers and virtually. Our Care Team gets to know each member and crafts custom care plans that address whole health needs, including primary care, sick care, behavioral health support, and chronic condition management.

## BEHAVIORAL HEALTH CLINICIANS

Our team considers mental wellness a part of primary care. Your employees can get help for everything from stress to depression and grief to substance abuse and eating disorders.





## CARE GUIDES AND BENEFIT LIAISONS




Your employees are covered when they need care outside our Care Centers with a comprehensive PPO. They'll even have access to Care Guides to help coordinate in-network, specialty appointments. They can also meet with our Benefit Liaisons to review their current benefits and get help with available programs and cost estimates.

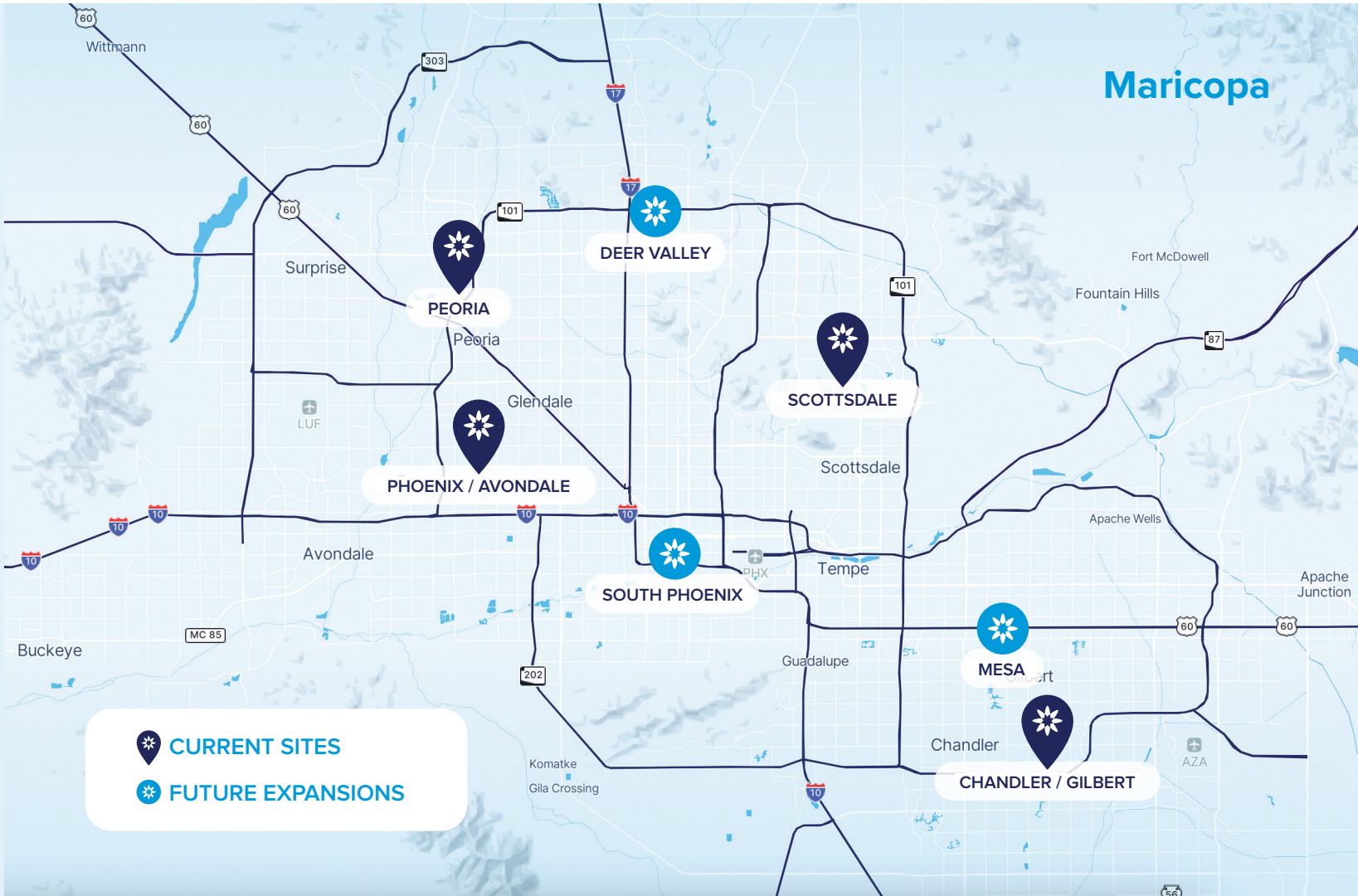


# Care Centers in your community

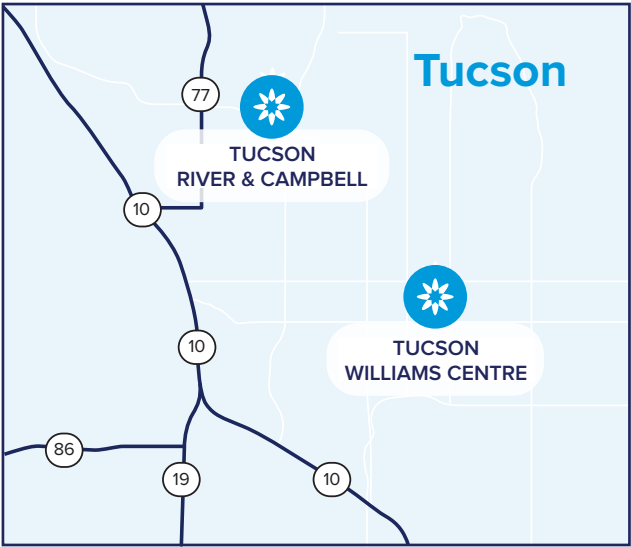
You'll find Prosano Health Care Centers conveniently located throughout Maricopa County. Visit [prosanohealth.com](https://prosanohealth.com) to see the most up-to-date list of locations.

-  **Chandler/Gilbert**  
3530 S. Val Vista Dr., Ste. B105  
Gilbert, AZ 85297
-  **Deer Valley**  
**Opening 2024**  
19810 N. 7th Ave., Ste. 150  
Phoenix, AZ 85027
-  **Mesa**  
**Opening 2024**  
1910 S. Stapley Dr., Ste. 101  
Mesa, AZ 85204
-  **Peoria**  
9000 W. Thunderbird Rd., Ste. 110  
Peoria, AZ 85381

-  **Phoenix/Avondale**  
9321 W. Thomas Rd., Ste. 420  
Phoenix, AZ 85037
-  **Scottsdale**  
7373 N. Scottsdale Rd., Ste. A178  
Scottsdale, AZ 85253
-  **South Phoenix**  
**Opening 2025**  
4039 E. Raymond St.  
Phoenix, AZ 85040



-  **Tucson: River & Campbell**  
**Opening 2025**  
1790 E. River Rd., Ste. 200  
Tucson, AZ 85718
-  **Tucson: Williams Centre**  
**Opening 2025**  
5210 E. Williams Cir., Ste. 120  
Tucson, AZ 85711







★★★★★

**ABOVE & BEYOND**

“Where has Prosano Health been all my life? Way to go BCBSAZ showing patients what the standard of care can and should be!!! Entire team goes above and beyond!!!”

★★★★★

**KIND, CARING, & HELPFUL**

“Everything about the Prosano Health experience was positive. They were able to schedule me just hours after we called, and everyone I encountered in the office was kind and caring. From the front office staff to the medical assistants and the doctor. I was feeling very sick and frustrated that day, and I left the appointment feeling supported with a positive outlook. The personal care of the staff meant a lot to me that day.”



Welcome to Better.

PROSANOHEALTH.COM





[prosanohealth.com](https://prosanohealth.com)

Reach out to your broker or Blue Cross® Blue Shield® of Arizona sales representative for more information.



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