

AZ Blue  
Makes It Easy  
to Find the  
Right Plan.



**2025**

Individual and Family  
Affordable Care Act Health Plans



An Independent Licensee of the Blue Cross Blue Shield Association

# Helpful Resources When Shopping

Shop and compare plans: [azblue.com/plans](https://azblue.com/plans)

Review coverage for prescription drugs: [azblue.com/pharmacy](https://azblue.com/pharmacy)

## Find a doctor:

MaricopaFocus Network: [azblue.com/MaricopaFocus](https://azblue.com/MaricopaFocus)

PimaFocus Network: [azblue.com/PimaFocus](https://azblue.com/PimaFocus)

Neighborhood Network: [azblue.com/Neighborhood](https://azblue.com/Neighborhood)

Statewide PPO Network: [azblue.com/PPO](https://azblue.com/PPO)

ACA Health Choice Network: [azblue.com/ACAHealthChoice](https://azblue.com/ACAHealthChoice)


## Let's connect:

Follow us for health tips and updates on AZ Blue news.

 Facebook.com/BCBSAZ

 X.com/BCBSAZ

 YouTube.com/BCBSArizona

 Instagram.com/BCBSAZ

 TikTok.com/@BCBSAZ

If you have questions or need help selecting a plan, call us at **1-855-329-2583**.

We're available Monday through Friday, 8 a.m. to 5 p.m. Arizona time. You can also call your broker with any questions. During Open Enrollment (November 1 to January 15), we're available Monday through Friday, 8 a.m. to 6 p.m. Arizona time.



# A Healthier You Starts Here

For more than 80 years, Blue Cross® Blue Shield® of Arizona (AZ Blue) has been committed to helping Arizonans get healthier faster, and stay healthier longer. Choosing the right health plan is important for you and your family. It's not just about affordable care, but also finding a plan that fits your lifestyle and supports your well-being.

## AZ Blue offers many benefits for you and your family. Our Affordable Care Act (ACA) plans include:



**\$0 primary care provider (PCP) visits\*** — See your doctor with no copay.



**\$0-\$3 generic drugs\*\*** — Including diabetes, heart conditions, and mental health.



**\$0 preventive care services** — Includes screenings, wellness checks, flu shots, other immunizations, and more.



**\$0 Nurse On Call** — Talk with a registered nurse anytime, day or night, at no cost; English- and Spanish-speaking nurses are available.



**Earn up to \$100 in rewards for preventive care** — You can earn rewards for taking healthy actions like getting your annual wellness checkup. Regular health exams and screenings can help you catch health issues early.



**24/7 online doctor visits** — Get medical care from a board-certified doctor 24/7 using your smartphone or other device; English- and Spanish-speaking doctors. Psychiatry and counseling services also available.



**Discounts on health services and equipment** — Enjoy a \$28/month fitness benefit and savings on a wide range of brand-name products and services, including vision services, wearable fitness devices, and more.

\*Applies to two or more visits (depending on your plan) in a calendar year with any in-network doctor. \$0 visits are not available for Portfolio or StandardHealth plans. \*\*Benefit listed is not included on all plans.

# Plans to Fit Your Health and Budget

## HMO Plans

HMO plans are lower cost with exclusive provider networks in your area.

- Plans cover services received from in-network providers.
- If you go to a doctor or hospital that is not in network, you could end up paying the full cost of those services.
- Emergency services, urgent telehealth services, and out-of-network services that have received prior authorization are covered out of network inside and outside of Arizona.

### ACA StandardHealth with Health Choice HMO Plan

- Members are assigned a designated primary care provider (PCP) to help manage care. You can change your PCP up to six times a year.
- A referral from your PCP is required for most non-emergency and non-urgent specialist services.

## PPO Plans

PPO plans give you choice of doctors and the largest provider network in Arizona.

- You have the freedom to choose from a large range of providers, specialists, and hospitals throughout the state.
- If you choose out-of-network providers, facilities, or other healthcare professionals in Arizona, you will pay more than staying in network.
- Emergency services, urgent telehealth services, and out-of-network services that have received prior authorization are covered inside and outside of Arizona. No other out-of-state services are covered.

## Your primary care provider helps in many ways:

- Looks out for your overall health by providing preventive care, including annual checkups, screenings, and immunizations
- Coordinates with specialists and other healthcare providers to support all your healthcare needs, from minor illnesses to ongoing health conditions and mental health
- Works with AZ Blue to help you get the right care at the right time

## ACA HEALTH PLANS COVER THESE 10 ESSENTIAL HEALTH BENEFITS:

- |  |  |
|--|--|
| 1 Doctor visits  | 6 Maternity and newborn care           |
| 2 Prescription drugs   | 7 Mental and behavioral healthcare     |
| 3 Free preventive care, including screenings and immunizations | 8 Emergency care                       |
| 4 Outpatient care  | 9 Urgent care                          |
| 5 Hospital stays   | 10 Dental and vision care for children |



# Healthcare is personal, so we make it easy to find the right plan for you.



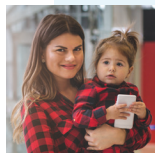
## **PremierHealth Statewide PPO** For Those Wanting Choice of Doctors

For those looking for maximum freedom and choice. This is the right plan if you want to choose your providers and manage your own care with access to the largest provider network in Arizona.\* Out-of-state coverage for urgent and emergency care only.



## **AdvanceHealth HMO** For Peace-of-Mind Coverage

For those in good health who don't see a doctor that often and want predictable low-cost care and prescriptions. This plan gives you peace of mind that you have coverage when you need it, even when the unexpected happens. Includes online doctor visits and a low monthly premium.



## **EverydayHealth HMO** Predictable Out-of-Pocket Costs for Every Budget

For people, especially for those with a family, seeking predictable out-of-pocket costs. You visit the doctor often and take only generic prescription drugs. Get easy access, balancing monthly premium with fixed copays and doctor/Rx costs. Several deductibles to choose from.



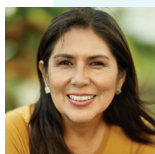
## **Portfolio HSA HMO & PPO** For the Health Planner

For those who are health planners, building a nest egg, or are looking for more control over their health savings. Can be paired with a health savings account (HSA) to plan for healthcare costs. A great plan if you rarely get sick but want to be prepared with financial protection. This plan is also a good fit if you have ongoing health conditions and want to manage health expenses using an HSA. Out-of-state coverage for urgent and emergency care only.



## **StandardHealth HMO & PPO** Fixed Costs for Frequent Doctor Visits and Prescription Drugs

For those who visit the doctor often, may take prescription drugs, and see specialists frequently for a chronic condition. Several deductibles to choose from and provider network options. Out-of-state coverage for urgent and emergency care only.



## **ACA StandardHealth with Health Choice HMO** StandardHealth Plan Paired with Our ACA Health Choice Network

Includes the same medical benefits as the StandardHealth plan but with access to our ACA Health Choice network and an extensive care management team to help coordinate care when you need it. Designated PCP assigned and specialist referrals required for this plan.

# Tips for Choosing the Right Health Plan

When choosing a plan, it’s important to think about your health needs (and those of your family) as well as your budget. This section will help you find a plan that fits your budget and overall health needs.

## TIP #1: Check If You Qualify for Financial Help from the Government

Subsidies are given to individuals and families based on their household income and family size. All AZ Blue Individual ACA plans qualify for subsidies.

There are two types of subsidies that can lower your overall cost of health insurance:

- 1. **Premium tax credit**—helps pay for all or part of your monthly premium depending on your household income. Income ranges that qualify for a \$0 premium health plan or financial help are outlined in the chart below.
- 2. **Cost-share reduction**—a discount on your deductibles, copayments, and coinsurance; available on Silver plans only for those who are eligible.

### Qualifying Income Levels

Subsidies are based on the household income earned during the year you will be covered.

Persons in Household	Income range that qualifies for \$0 plans	Income range that qualifies for subsidy	Income range that may qualify for a subsidy
1	\$20,783 to \$22,590	\$22,591 to \$60,240	\$60,241 and above
2	\$28,207 to \$30,660	\$30,661 to \$81,760	\$81,761 and above
3	\$35,632 to \$38,730	\$38,731 to \$103,280	\$103,281 and above
4	\$43,056 to \$46,800	\$46,801 to \$124,800	\$124,801 and above
5	\$50,480 to \$54,870	\$54,871 to \$146,320	\$146,321 and above
6	\$57,905 to \$62,940	\$62,941 to \$167,840	\$167,841 and above

Source: U.S. Department of Health and Human Services Federal Poverty Level (FPL) Guidelines for 2024

You can apply for subsidies at [azblue.com/plans](https://azblue.com/plans) as part of our online price quoting and application tool. If you have questions or need help with your application, call us at **1-855-329-2583**.

## TIP #2: Assess Your Healthcare Needs

QUESTIONS TO THINK ABOUT	HELPS YOU CHOOSE
How often do you visit a doctor?	<ul style="list-style-type: none"><li>You only go for routine services (like yearly checkups or wellness visits) or an occasional illness.</li><li>Or, you have a condition that needs the care of a specialist.</li></ul>
Who do you need to cover?	<ul style="list-style-type: none"><li>You need a plan for just you.</li><li>Or, you need to cover other people in your family.</li></ul> <p>Separate plans may save you money if your health needs are different.</p>
Do you take any prescription drugs regularly?	<p>Costs for prescriptions can be different from one plan to the next. If you take certain medications regularly, you'll want to check the drug list (sometimes called a <i>formulary</i>) for each plan to:</p> <ol style="list-style-type: none"><li>1) Make sure your drugs are covered, and</li><li>2) Find out how much they will cost.</li></ol> <p>With most plans, drugs are assigned to pricing tiers. What you pay for a certain drug will depend on which tier it belongs to.</p>
Do you expect to have any major healthcare needs?	<ul style="list-style-type: none"><li>You are pregnant or planning to get pregnant.</li><li>You expect to have surgery.</li><li>There are other healthcare needs you need to discuss with your doctor.</li></ul> <p>If you expect to have surgery or maternity care, you'll want to pick a plan with a deductible and out-of-pocket maximum that fit your budget.</p>

All plans cover preventive services, so things like **wellness visits, vaccinations, and preventive medications are \$0.**

## TIP #3: Understanding Metal Levels and Choosing the Right One for You

Health plans are listed in categories called Metal Levels. Blue offers Bronze, Silver, and Gold levels of coverage. The different levels are determined by the amount the health plan pays toward medical costs, on average.

**Why is this important?** When looking for a plan, you want to look at the premium, but also your overall annual out-of-pocket cost. To find out which metal level and plan is the most affordable for your annual out-of-pocket costs, visit [azblue.com/plans](https://azblue.com/plans).

### How you and AZ Blue split costs

Plan Category	Blue Pays	You Pay
Bronze	60%	40%
Silver	70%	30%
Gold	80%	20%

### Which Metal Level is right for you?

**BRONZE**  
**60%**

**PREMIUM**  
\$

**DEDUCTIBLE**  
\$\$\$\$

**OUT-OF-POCKET  
MAXIMUM**  
\$\$\$\$

#### Bronze

- **Lowest** monthly premium
- **Highest** costs when you need care
- **Good choice if:** You want a low-cost way to protect yourself from worst-case medical scenarios, like serious sickness or injury. Your monthly premium will be low, but you'll have to pay for most routine care yourself.

**SILVER**  
**70%**

**PREMIUM**  
\$\$

**DEDUCTIBLE**  
\$\$\$

**OUT-OF-POCKET  
MAXIMUM**  
\$\$\$

#### Silver

- **Moderate** monthly premium
- **Moderate** costs when you need care
- **Good choice if:** You're willing to pay a slightly higher monthly premium to have more of your routine care covered, or if you qualify for "extra savings."

#### If you qualify for cost-sharing reductions:

You **must** pick a Silver plan to get the extra savings. You can save hundreds or even thousands of dollars per year if you go to the doctor a lot.

**GOLD**  
**80%**

**PREMIUM**  
\$\$\$

**DEDUCTIBLE**  
\$\$

**OUT-OF-POCKET  
MAXIMUM**  
\$\$

#### Gold

- **Highest** monthly premium
- **Lowest** costs when you need care
- **Good choice if:** You're willing to pay more each month to have more costs covered when you get medical treatment. If you use a lot of care, a Gold plan could be a good value.

## TIP #4: Determine the Cost of the Plan for Your Healthcare Needs

Once you have an idea of your healthcare needs, it's time to think about your budget. You'll want to look at the different out-of-pocket costs you will have with each health plan.

### EXAMPLE: EverydayHealth HMO Silver

#### Estimated monthly premium

**\$419**

#### Deductible

**\$5,000**

Individual total

#### Out-of-pocket maximum

**\$8,200**

Individual total

#### Copayments/Coinsurance

Primary doctor: **\$0** for first 2 visits, then **\$20**

Specialist doctor: **\$75**

Generic drugs: **\$3** Tier 1a, **\$15** Tier 1b

### EXAMPLE: EverydayHealth HMO CSR Silver 5

#### Estimated monthly premium

**\$103**

Your monthly payment to keep your plan active.

#### Deductible

**\$100**

Individual total

Amount you pay before your health plan starts to pay for covered services. Some plans cover doctor visits and certain drugs before the deductible.

#### Out-of-pocket maximum

**\$2,500**

Individual total

Once you reach this amount in a plan year, your plan will pay 100% of covered services.

#### Copayments/Coinsurance

Primary doctor: **\$0** for first 2 visits, then **\$15**

Specialist doctor: **\$50**

Generic drugs: **\$3** Tier 1a, **\$15** Tier 1b

How much you pay for doctor visits, lab tests, and prescriptions. A copay is a fixed dollar amount; coinsurance is a fixed percentage of the bill. When we talk about your cost share, that's another way of saying "copay and/or coinsurance."

*Premium rates are for a 40-year-old who lives in Maricopa County.*

## RULE OF THUMB FOR PREMIUMS AND DEDUCTIBLES



**HIGHER**  
deductible,  
higher out-of-pocket costs



**LOWER**  
monthly premium

A higher-deductible plan is a good fit for you and your family if you are healthy and rarely need healthcare. You are willing to pay a higher out-of-pocket cost when you need care in exchange for a lower monthly premium.



**HIGHER**  
monthly premium



**LOWER**  
deductible,  
lower out-of-pocket costs

A lower-deductible plan is a good fit for you if you have an ongoing health condition. You are willing to pay a higher monthly premium for lower out-of-pocket costs for things like regular doctor visits and prescription drugs.

## TIP #5: Verify If Your Doctors Are in the Plan's Network

Before you pick a plan, you'll want to check to see if your doctors are included in the plan's network. A plan network is a set of doctors who agree to offer care to members of that plan. These doctors are called in-network providers.

When checking a plan's network, keep these questions in mind:

- Are your doctors in the plan's network?
- If your primary care provider or specialist is not in the plan's network, would you be willing to see a different doctor?
- Would you consider using online doctor visits for illnesses and injuries that aren't serious?

### HMO Plans

What's important to know is if you go to a doctor or hospital that is not in network, you could end up paying the full cost of those services. Out-of-network coverage may be limited, and may not be covered at all, except in emergencies and rare situations that we have preapproved. All our HMO plans typically have lower premiums than PPO plans and cover services received from in-network providers.

### PPO Plans

These plans offer the freedom and choice of doctors with the largest provider network in Arizona. You can choose doctors and hospitals in network or out of network within Arizona. If you choose providers out of network you will pay more than in network.



If you need help finding out which doctors are in a particular plan network, you can use the "Find a Doctor" tool at [azblue.com/findadoctor](https://azblue.com/findadoctor). Or you can call us at **1-855-329-2583**.

## TIP #6: Find Out When You Can Enroll

You've found your health plan. Here's when you can enroll:

### 1. During Open Enrollment (OE)

November 1 to January 15. This is the period each year when you can enroll in a health plan or change to a different plan.

### 2. Special Enrollment Period

If you need health insurance outside of the dates of Open Enrollment, you will need to have a Qualifying Life Event. In most cases, your special enrollment period will be the 60 days following certain life events. In some cases, you may even be able to apply 60 days before the qualifying life event.

### Qualifying Life Events include:



Losing your job



Moving to a new state



Getting married



Aging off your parent's plan



Having a baby



Newly eligible for financial help

Go to [azblue.com/plans](https://azblue.com/plans) to shop and enroll.



## Plans & Networks by County

We offer HMO and PPO ACA health plans in all 15 Arizona counties.

Network	Plans
<b>Statewide PPO</b>	<ul style="list-style-type: none"> <li>• <b>PremierHealth Statewide PPO (Gold, Silver)</b></li> <li>• <b>Portfolio HSA PPO (Gold)</b></li> <li>• <b>StandardHealth PPO (Gold, Silver)</b></li> </ul>
<b>MaricopaFocus</b> (Maricopa County only)	<ul style="list-style-type: none"> <li>• <b>EverydayHealth HMO (Gold, Silver)</b></li> <li>• <b>AdvanceHealth HMO (Gold, Silver, Bronze)</b></li> <li>• <b>Portfolio HSA HMO (Bronze)</b></li> <li>• <b>StandardHealth HMO (Gold, Silver, Bronze)</b></li> </ul>
<b>PimaFocus</b> (Pima County only)	
<b>Neighborhood</b> (all other counties)	
<b>ACA Health Choice</b> (Maricopa, Pima, Pinal, Coconino, Gila, Mohave, and Santa Cruz counties)	<ul style="list-style-type: none"> <li>• <b>ACA StandardHealth with Health Choice HMO (Silver)</b></li> </ul>



# Plans & Networks by County

## Statewide PPO Network

- Covers 96% of providers in Arizona\*
- Only available for residents who live in Arizona
- Covers 98% of all hospitals including Dignity Health, Banner Health, HonorHealth, Tucson Medical, Northwest Medical, and more

## MaricopaFocus Network

- Over 13,900 providers in Maricopa County\*
- Includes Abrazo Health and Dignity Health facilities and physicians
- Available to residents of Maricopa County

## PimaFocus Network

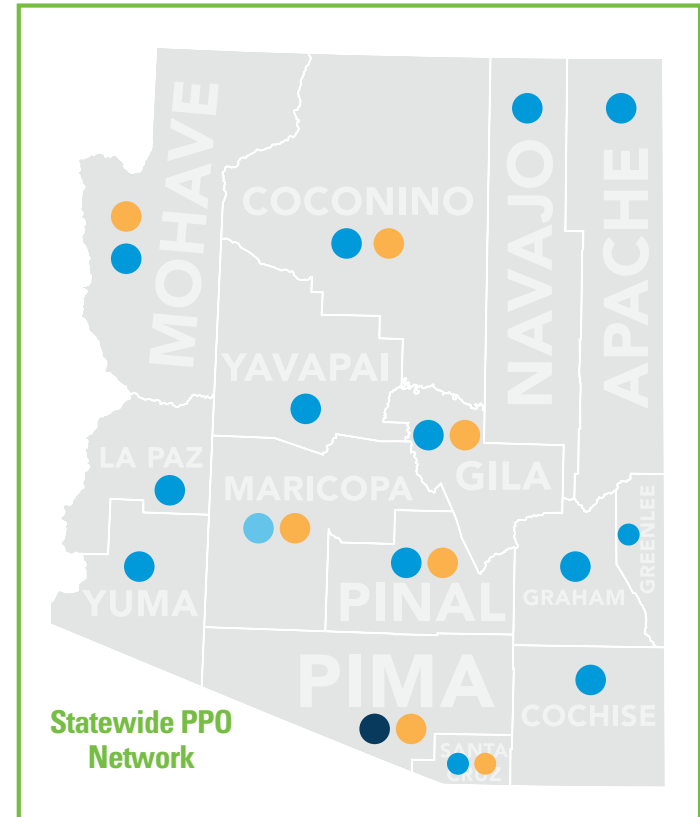
- Over 7,700 providers in Pima County\*
- Includes Tucson Medical Center and Carondelet Health Network facilities and physicians
- Available to residents of Pima County

## Neighborhood Network

- Over 33,700 providers throughout the state and some in Maricopa County\*
- Includes Dignity Health and Banner Health facilities and physicians
- Available to Arizona residents living outside of Maricopa County and Pima County

## ACA Health Choice Network

- Over 15,900 providers throughout Arizona\*
- Includes Abrazo Health, Banner Health, Carondelet Health Network, HonorHealth, Phoenix Children's Hospital, Tucson Medical Center, and more
- Available to residents in Maricopa, Pima, Pinal, Coconino, Gila, Mohave, and Santa Cruz counties



- Neighborhood Network
- MaricopaFocus Network
- PimaFocus Network
- ACA Health Choice Network

For HMO plans, only care from network providers are covered, except for emergencies and special situations preapproved by AZ Blue.

\*Source: AZ Blue internal data 2024

## Pharmacy Coverage

Plan Type	Pharmacies Covered
PPO Plans	All major pharmacies
HMO Plans	All major pharmacies except Target and CVS

## Prescription Drug Tiers

Rx Tier	Description
Tier 1	Generic prescription drugs at the lowest cost
Tier 2	Preferred brand prescription drugs at a higher cost than generic prescription drugs
Tier 3	Non-preferred brand drugs at a higher cost than preferred brand prescription drugs
Speciality Drugs	Typically, high-cost prescription drugs used to treat complex, chronic conditions



**NEW  
FOR 2025:**

### Pharmacy discount program

Always get the lowest cost for your prescription drugs through Price Edge. This new program scans discount card pricing for generic prescriptions (like GoodRx®, SingleCare®, and WellRx™), compares the options, and applies the lowest possible price. There is nothing you need to do to get the lowest cost possible.

**Easily manage your  
medications with Blue**

- Look up prescriptions to see if they are covered
- Compare prescription costs at pharmacies to get the lowest cost
- Order prescriptions online and have them delivered to you at no extra cost
- Track your medications

# Detailed Plan Information: 2025 Plan Options

	EverydayHealth HMO		AdvanceHealth HMO			Portfolio HSA HMO	PremierHealth Statewide PPO		Portfolio HSA PPO
	GOLD	SILVER	GOLD	SILVER	BRONZE	BRONZE	GOLD	SILVER	GOLD
<b>Deductible</b>	\$1,300	\$5,000	\$4,375	\$6,600	\$9,000	\$7,050	\$1,250	\$3,400	\$2,500
<b>Coinsurance (Plan/Member)</b>	70%/30%	60%/40%	100%/0%	100%/0%	100%/0%	100%/0%	80%/20%	80%/20%	80%/20%
<b>Out-of-Pocket Maximum</b>	\$7,250	\$8,200	\$4,375	\$6,600	\$9,000	\$7,050	\$9,100	\$9,100	\$4,500
<b>Assigned Primary Care Provider (PCP) Required</b>	No	No	No	No	No	No	No	No	No
<b>Specialist Referral Required</b>	No	No	No	No	No	No	No	No	No
<b>PCP Visit</b>	\$0 for first 2 visits, then \$15	\$0 for first 2 visits, then \$20	\$0 for first 4 visits, then deductible	\$0 for first 4 visits, then deductible	\$0 for first 4 visits, then deductible	Deductible	\$0 for first 2 visits, then \$5	\$0 for first 2 visits, then \$15	20% after deductible
<b>Specialist Visit</b>	\$50	\$75	Deductible	Deductible	Deductible	Deductible	\$25	\$75	20% after deductible
<b>Online Medical Doctor Visit*</b>	\$10	\$10	\$10	\$10	\$10	Deductible	\$10	\$10	20% after deductible
<b>Online Counseling or Psychiatry Visit*</b>	\$10	\$10	Deductible	Deductible	Deductible	Deductible	\$10	\$10	20% after deductible
<b>Urgent Care Visit</b>	\$60	\$60	Deductible	Deductible	Deductible	Deductible	\$50	\$75	20% after deductible
<b>Emergency Room Visit</b>	Deductible/Coinsurance	Deductible/Coinsurance	Deductible	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
<b>Lab Tests &amp; Imaging</b>	Deductible/Coinsurance	Deductible/Coinsurance	Deductible	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
<b>Inpatient Care</b>	Deductible/Coinsurance	Deductible/Coinsurance	Deductible	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
<b>Outpatient Facility – Non ASC**</b>	Deductible/Coinsurance	Deductible/Coinsurance	Deductible	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
<b>Outpatient Facility – ASC**</b>	Coinsurance (deductible waived)	Coinsurance (deductible waived)	Deductible	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
<b>Outpatient Care</b>	Deductible/Coinsurance	Deductible/Coinsurance	Deductible	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
<b>Drug Deductible (Tiers 2 and 3)</b>	\$400	\$600	N/A	N/A	N/A	N/A	N/A	N/A	20% after deductible
<b>Tier 1a (Generic Drugs)</b>	\$3	\$3	\$0	\$0	\$0	N/A	\$3	\$3	20% after deductible
<b>Tier 1b (Generic Drugs)</b>	\$15	\$15	\$5	\$5	\$20	Deductible	\$5	\$15	20% after deductible
<b>Tier 2 (Preferred Brand Drugs)</b>	\$70 after prescription drug deductible	\$75 after prescription drug deductible	Deductible	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
<b>Tier 3 (Non-Preferred Brand Drugs)</b>	50% after prescription drug deductible	50% after prescription drug deductible	Deductible	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
<b>Specialty Drugs</b>	50% coinsurance (deductible waived)	50% coinsurance (deductible waived)	Deductible	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible

\*The BlueCare Anywhere<sup>SM</sup> service should not be used in health emergencies. If you have a health emergency or need immediate help for an illness, accident, or injury, seek emergency care or call 911.

\*\*Ambulatory surgery center

Note: All plans are subject to limitations, exceptions, and cost-share requirements. See page 20 for specific benefit limitations and exclusions.

# Detailed Plan Information: 2025 StandardHealth Plan Options

	StandardHealth HMO			StandardHealth PPO		ACA StandardHealth with Health Choice HMO
	GOLD	SILVER	BRONZE	GOLD	SILVER	SILVER
<b>Deductible</b>	\$1,500	\$5,000	\$7,500	\$1,500	\$5,000	\$5,000
<b>Coinsurance (Plan/Member)</b>	75%/25%	60%/40%	50%/50%	75%/25%	60%/40%	60%/40%
<b>Out-of-Pocket Maximum</b>	\$7,800	\$8,000	\$9,200	\$7,800	\$8,000	\$8,000
<b>Assigned Primary Care Provider (PCP) Required</b>	No	No	No	No	No	Yes
<b>Specialist Referral Required</b>	No	No	No	No	No	Yes
<b>PCP Visit</b>	\$30	\$40	\$50	\$30	\$40	\$40
<b>Specialist Visit</b>	\$60	\$80	\$100	\$60	\$80	\$80
<b>Online Medical Doctor Visit*</b>	\$30	\$40	\$50	\$30	\$40	\$40
<b>Online Counseling or Psychiatry Visit*</b>	\$30	\$40	\$50	\$30	\$40	\$40
<b>Urgent Care Visit</b>	\$45	\$60	\$75	\$45	\$60	\$60
<b>Emergency Room Visit</b>	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance
<b>Lab Tests &amp; Imaging</b>	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance
<b>Inpatient Care</b>	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance
<b>Outpatient Facility – Non ASC**</b>	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance
<b>Outpatient Facility – ASC**</b>	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance
<b>Outpatient Care</b>	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance
<b>Drug Deductible (Tiers 2 and 3)</b>	N/A	N/A	N/A	N/A	N/A	N/A
<b>Tier 1 (Generic Drugs)</b>	\$15	\$20	\$25	\$15	\$20	\$20
<b>Tier 2 (Preferred Brand Drugs)</b>	\$30	\$40	\$50 after deductible	\$30	\$40	\$40
<b>Tier 3 (Non-Preferred Brand Drugs)</b>	\$60	\$80 after deductible	\$100 after deductible	\$60	\$80 after deductible	\$80 after deductible
<b>Specialty Drugs</b>	\$250	\$350 after deductible	\$500 after deductible	\$250	\$350 after deductible	\$350 after deductible

# Detailed Plan Information:

## 2025 Cost-Share Reduction (CSR) Plan Options

Detailed Plan Information:

2025 Cost-Share Reduction (CSR) Plan Options

Eligibility Category

SILVER 73AV PLAN 4

Plans available to members with household incomes between 200% and 250% of the federal poverty level.

SILVER 87AV PLAN 5

Plans available to members with household incomes between 150% and 200% of the federal poverty level.

SILVER 94AV PLAN 6

Plans available to members with household incomes between 100% and 150% of the federal poverty level.

	EverydayHealth HMO CSR			AdvanceHealth HMO CSR			PremierHealth Statewide PPO CSR		
	SILVER 4	SILVER 5	SILVER 6	SILVER 4	SILVER 5	SILVER 6	SILVER 4	SILVER 5	SILVER 6
Deductible	\$4,500	\$100	\$0	\$5,250	\$1,900	\$ 600	\$2,700	\$1,150	\$350
Coinsurance (Plan/Member)	60%/40%	60%/40%	80%/20%	100%/0%	100%/0%	100%/0%	80%/20%	80%/20%	80%/20%
Out-of-Pocket Maximum	\$6,500	\$2,500	\$1,200	\$5,250	\$1,900	\$600	\$7,250	\$2,500	\$750
Assigned Primary Care Provider (PCP) Required	No	No	No	No	No	No	No	No	No
Specialist Referral Required	No	No	No	No	No	No	No	No	No
PCP Visit	\$0 for first 2 visits, then \$20	\$0 for first 2 visits, then \$15	\$0 for first 2 visits, then \$5	\$0 for first 4 visits, then deductible	\$0 for first 4 visits, then deductible	\$0 for first 4 visits, then deductible	\$0 for first 2 visits, then \$15	\$0 for first 2 visits, then \$5	\$0 for first 2 visits, then \$5
Specialist Visit	\$75	\$50	\$10	Deductible	Deductible	Deductible	\$75	\$25	\$10
Online Medical Doctor Visit*	\$5	\$5	\$5	\$5	\$5	\$5	\$10	\$10	\$10
Online Counseling or Psychiatry Visit*	\$5	\$5	\$5	Deductible	Deductible	Deductible	\$10	\$10	\$10
Urgent Care Visit	\$60	\$40	\$20	Deductible	Deductible	Deductible	\$75	\$50	\$25
Emergency Room Visit	Deductible/Coinsurance	Deductible/Coinsurance	Coinsurance	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
Lab Tests & Imaging	Deductible/Coinsurance	Deductible/Coinsurance	Coinsurance	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
Inpatient Care	Deductible/Coinsurance	Deductible/Coinsurance	Coinsurance	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
Outpatient Facility – Non ASC**	Deductible/Coinsurance	Deductible/Coinsurance	Coinsurance	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
Outpatient Facility – ASC**	Coinsurance (deductible waived)	Coinsurance (deductible waived)	Coinsurance	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
Outpatient Care	Deductible/Coinsurance	Deductible/Coinsurance	Coinsurance	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
Drug Deductible (Tiers 2 and 3)	\$600	\$300	\$50	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1a (Generic Drugs)	\$3	\$3	\$0	\$0	\$0	\$0	\$3	\$3	\$3
Tier 1b (Generic Drugs)	\$15	\$15	\$5	\$5	\$5	\$5	\$15	\$5	\$5
Tier 2 (Preferred Brand Drugs)	\$75 after prescription drug deductible	\$70 after prescription drug deductible	\$10 after prescription drug deductible	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
Tier 3 (Non-Preferred Brand Drugs)	50% after prescription drug deductible	50% after prescription drug deductible	50% after prescription drug deductible	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible
Specialty Drugs	50% coinsurance (deductible waived)	50% coinsurance (deductible waived)	50% coinsurance (deductible waived)	Deductible	Deductible	Deductible	20% after deductible	20% after deductible	20% after deductible

\*The BlueCare Anywhere service should not be used in health emergencies. If you have a health emergency or need immediate help for an illness, accident, or injury, seek emergency care or call 911.

\*\*Ambulatory surgery center

Note: All plans are subject to limitations, exceptions, and cost-share requirements. See page 20 for specific benefit limitations and exclusions.

# Detailed Plan Information:

## 2025 StandardHealth Cost-Share Reduction (CSR) Plan Options

Detailed Plan Information:

2025 StandardHealth Cost-Share Reduction (CSR) Plan Options

				Eligibility Category	SILVER 73AV PLAN 4	SILVER 87AV PLAN 5	SILVER 94AV PLAN 6		
					Plans available to members with household incomes between 200% and 250% of the federal poverty level.	Plans available to members with household incomes between 150% and 200% of the federal poverty level.	Plans available to members with household incomes between 100% and 150% of the federal poverty level.		
	StandardHealth HMO CSR			StandardHealth PPO CSR			ACA StandardHealth with Health Choice HMO CSR		
	SILVER 4	SILVER 5	SILVER 6	SILVER 4	SILVER 5	SILVER 6	SILVER 4	SILVER 5	SILVER 6
Deductible	\$3,000	\$500	\$0	\$3,000	\$500	\$0	\$3,000	\$500	\$0
Coinsurance (Plan/Member)	60%/40%	70%/30%	75%/25%	60%/40%	70%/30%	75%/25%	60%/40%	70%/30%	75%/25%
Out-of-Pocket Maximum	\$6,400	\$3,000	\$2,000	\$6,400	\$3,000	\$2,000	\$6,400	\$3,000	\$2,000
Assigned Primary Care Provider (PCP) Required	No	No	No	No	No	No	Yes	Yes	Yes
Specialist Referral Required	No	No	No	No	No	No	Yes	Yes	Yes
PCP Visit	\$40	\$20	\$0	\$40	\$20	\$0	\$40	\$20	\$0
Specialist Visit	\$80	\$40	\$10	\$80	\$40	\$10	\$80	\$40	\$10
Online Medical Doctor Visit*	\$40	\$20	\$0	\$40	\$20	\$0	\$40	\$20	\$0
Online Counseling or Psychiatry Visit*	\$40	\$20	\$0	\$40	\$20	\$0	\$40	\$20	\$0
Urgent Care Visit	\$60	\$30	\$5	\$60	\$30	\$5	\$60	\$30	\$5
Emergency Room Visit	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Coinsurance
Lab Tests & Imaging	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Coinsurance
Inpatient Care	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Coinsurance
Outpatient Facility – Non ASC**	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Coinsurance
Outpatient Facility – ASC**	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Coinsurance
Outpatient Care	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Deductible/Coinsurance	Coinsurance
Drug Deductible (Tiers 2 and 3)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1a (Generic Drugs)	\$20	\$10	\$0	\$20	\$10	\$0	\$20	\$10	\$0
Tier 1b (Generic Drugs)	\$20	\$10	\$0	\$20	\$10	\$0	\$20	\$10	\$0
Tier 2 (Preferred Brand Drugs)	\$40	\$20	\$15	\$40	\$20	\$15	\$40	\$20	\$15
Tier 3 (Non-Preferred Brand Drugs)	\$80 after deductible	\$60 after deductible	\$50	\$80 after deductible	\$60 after deductible	\$50	\$80 after deductible	\$60 after deductible	\$50
Specialty Drugs	\$350 after deductible	\$250 after deductible	\$150	\$350 after deductible	\$250 after deductible	\$150	\$350 after deductible	\$250 after deductible	\$150

\*The BlueCare Anywhere service should not be used in health emergencies. If you have a health emergency or need immediate help for an illness, accident, or injury, seek emergency care or call 911.

\*\*Ambulatory surgery center

Note: All plans are subject to limitations, exceptions, and cost-share requirements. See page 20 for specific benefit limitations and exclusions.

# Important Information

## Allowed Amount

All claims are processed using the AZ Blue *allowed amount*. AZ Blue reimbursement, member cost-share payments, and accumulations toward deductibles and out-of-pocket limits are calculated using the AZ Blue allowed amount. The allowed amount is the total amount of reimbursement allocated to a covered service, and includes both the AZ Blue payment and the member cost-share payment. It does not include any balance bill. The allowed amount is based on AZ Blue or other fee schedules. It is not tied to and does not necessarily reflect a provider's regular billed charges.

## Balance Bill

This is the difference between the amount a doctor in your network charges for covered healthcare and the allowed amount.

## Emergency Services

For emergency services, you will pay your network cost share, even if services are received from healthcare providers outside your network.

## Medications and Prescriptions

AZ Blue applies limitations to certain prescription medications obtained through the pharmacy benefit. A list of these medications and limitations is available online at [azblue.com](https://azblue.com) or by calling AZ Blue. These limitations include, but are not limited to, quantity, age, gender, dosage, and frequency of refills. Prescription drugs are only covered if they are on the drug *formulary* (a list of drugs that AZ Blue and/or the pharmacy benefit manager has designated as covered under the pharmacy benefit) unless a formulary exception is approved. AZ Blue prescription medication limitations are subject to change at any time without prior notice.

## Primary Care Provider (ACA StandardHealth with Health Choice HMO plans)

Your health plan provides a designated primary care provider (PCP) as your main doctor and central point of care. If your doctor isn't available, you can see another doctor at your PCP's practice or get a referral from your doctor to see another PCP at a different practice. If you see a doctor or go to a clinic or hospital that is not in your plan's network, you will be responsible for paying the full amount of your bill. You can change your PCP up to six times a year. To switch your PCP, call the number on the back of your member ID card. Referrals and designated PCP only apply to ACA StandardHealth with Health Choice HMO plans.

## Prior Authorization

Some services and medications require preapproval, also known as *prior authorization*. Except for emergencies, urgent care, and maternity admissions, prior authorization is always required for inpatient admissions (acute care, behavioral health, long-term acute care, extended active rehabilitation, and skilled nursing facilities), home health services, and most specialty medications. Prior authorization may be required for other covered services and medications. Information on prior authorization requirements, including a list of medications that require prior authorization, and the process for obtaining prior authorization are available on the AZ Blue website at [azblue.com](https://azblue.com).

## Providers, Claims, and Out-of-Pocket Costs

All healthcare professionals in your network, also known as network providers, are independent contractors exercising independent medical judgment, and are not employees, agents, or representatives of AZ Blue. AZ Blue has no control over any diagnosis, treatment, or service rendered by any provider. Network providers will file members' claims and generally cannot charge more than the allowed amount for covered services. Services from healthcare professionals outside your network are not covered on HMO plans except for emergencies and in limited circumstances when preapproved by AZ Blue.

## Qualified Health Plan

AZ Blue is a qualified health plan issuer in the Health Insurance Marketplace. All AZ Blue Individual and Family plans are qualified health plans available through the Health Insurance Marketplace.

## Specialist Services (ACA StandardHealth with Health Choice HMO plans)

A referral from your designated PCP is required for non-emergency and non-urgent specialist services. The requirement to obtain a referral from your designated PCP does not apply to services from providers who specialize in obstetrics or gynecology, chiropractic services, outpatient mental health services, pediatric dental and vision services, urgent care, and services provided by walk-in clinics.

If you do not obtain a referral from your designated PCP for services that require a referral, the services will not be covered under your benefit plan and you will be responsible for paying the provider's billed charges for those services. Referrals and designated PCP only apply to ACA StandardHealth with Health Choice HMO plans.

## \*IMPORTANT\*

THIS IS ONLY A BRIEF SUMMARY OF THE BENEFIT PLANS AND IS DESIGNED TO HELP YOU COMPARE FEATURES OF DIFFERENT PLANS. MORE DETAILED INFORMATION ABOUT BENEFITS, COST SHARE, EXCLUSIONS, AND LIMITATIONS IS IN THE BENEFIT PLAN BOOKLETS AND PLAN SUMMARY OF BENEFITS AND COVERAGE (SBCs). BENEFIT PLAN BOOKLETS AND SBCs ARE AVAILABLE UPON REQUEST AND ON [AZBLUE.COM/2025INDBOOKS](https://azblue.com/2025INDBOOKS). IF THE TERMS OF THIS SUMMARY DIFFER FROM THE TERMS OF THE BENEFIT PLAN BOOKLETS, THE TERMS OF THE BOOKLETS CONTROL AND APPLY.

# Exclusions and Limitations

## Examples of services and supplies not covered

The following is a *partial* list of conditions and services that are excluded or limited. Expenses for services that exceed the benefit limits are not covered. Detailed information about benefits, exclusions, and limitations is in the benefit plan booklets and is available upon request.

- Abortions
- Acupuncture
- Adult routine vision
- Alternative medicine
- Care that is not medically necessary
- Chiropractic services exceeding 20 visits per calendar year. Only applies to HMO plans.
- Cosmetic surgery, services, and supplies
- Custodial care
- Dental care, except as stated in plan, and adult orthodontic services
- Durable medical equipment (DME) rental/repair charges that exceed DME allowed amount
- Experimental and investigational treatments
- Eyewear, except as stated in plan
- Fertility and infertility medication and treatment
- Flat feet treatment and services
- Genetic and chromosomal testing
- Habilitation outpatient services exceeding 60 visits per calendar year
- Home healthcare and infusion therapy exceeding 42 visits (of up to four hours each) per calendar year
- Inpatient extended active rehabilitation (EAR) and skilled nursing facility (SNF) treatment exceeding 90 combined days per calendar year
- Long-term care, except long-term acute care
- Massage therapy other than allowed under evidence-based criteria
- Non-emergency care when traveling outside the U.S.
- Orthodontic services (pediatric) that are not dentally necessary
- Pediatric dental checkups exceeding two checkups and cleanings per calendar year
- Pediatric glasses or contact lenses exceeding one pair of glasses or contact lenses per calendar year
- Pediatric routine vision exam exceeding one visit per calendar year
- Private-duty nursing except when medically necessary or when skilled nursing is not available
- Rehabilitation outpatient services exceeding 60 visits per calendar year
- Respite care
- Routine foot care
- Services from providers outside the network, except in emergencies and other limited situations when use is preapproved
- Sexual dysfunction treatment and services
- Weight-loss programs



# Pediatric Dental

All AZ Blue 2025 qualified health plans include dental coverage for children under age 19. Pediatric dental benefits described below are covered with healthcare professionals in your network only.

Type I Covered Services – Diagnostic and Preventive	
Oral exams	Two per year* in any combination of periodic, limited, or comprehensive exams
Prophylaxis – Cleanings	Two per year
X-rays	Any combination of X-rays billed on the same date of treatment cannot exceed the allowed amount for a full-mouth X-ray benefit
Bitewing X-rays	Two sets per year
Periapical X-rays	Covered
Full-mouth X-rays	One set per five-year period
Panoramic X-rays	One set per five-year period. Panoramic X-rays accompanied by bitewing X-rays are considered a set of full-mouth X-rays and are subject to the full-mouth X-ray limit.
Topical Fluoride	Two treatments per year
Sealants	Permanent molars with no decay or restoration only. One application per three-year period.
Space Maintainers	Temporary appliances to replace prematurely lost teeth until permanent teeth erupt
Type II and III Covered Services – Restorative All claims subject to processing based on the least expensive available treatment (LEAT)**	
Restorative Fillings	Amalgam and composite resin fillings covered
Simple and Surgical Extractions	Covered
Periodontics – Non-surgical	Periodontal scaling and root planing limited to one per quadrant per two-year period. Periodontal maintenance procedures limited to four per year; prophylaxis/cleanings count toward this limit.
Prosthodontics – Bridges and Dentures	Five-year replacement limit
General Anesthesia	Limited coverage per AZ Blue dental coverage guidelines***
Endodontics – Root Canal	Covered
Crowns/Inlays/Onlays	Five-year replacement limit
Periodontics – Surgical	One procedure per three-year period
Implants	Limited coverage per AZ Blue dental coverage guidelines***
Type IV Covered Services – Orthodontia Cosmetic orthodontia not covered	
Orthodontics (dentally necessary)	Limited coverage per AZ Blue dental coverage guidelines***

Dental benefits are available through dental providers participating in the BlueDental<sup>SM</sup> network. A listing of providers in the BlueDental network can be found at [azblue.com](https://www.azblue.com).

\*All “per year” benefits mean per calendar year.

\*\*Only the allowed amount, as based on least expensive available treatment (LEAT), if applicable (and not billed charges), counts to satisfy the deductible. There may be several methods for treating a specific dental condition. All claims for restorative services such as fillings and crowns are subject to analysis for the LEAT. Benefits for restorative procedures will be limited only to the LEAT. For these procedures, AZ Blue will only pay benefits up to the LEAT fee. Members may elect to receive a service that is more costly than the LEAT, but the member will be responsible for cost share based on the LEAT, and will also pay the difference between the fee for the LEAT and the more costly treatment (“LEAT balance bill”). Any payment made for this LEAT balance bill will not count toward deductible or out-of-pocket maximum.

\*\*\*AZ Blue dental coverage guidelines are available upon request. Not all dentally necessary services are covered benefits.

# Pediatric Dental Exclusions and Limitations

## Examples of services and supplies not covered

The following is a *partial* list of services that are excluded or limited. Expenses for services that exceed the benefit limit are not covered. Detailed information about benefits, exclusions, and limitations is in the benefit plan booklet or rider and is available prior to enrollment upon request.

- Alternative dentistry
- Athletic mouth guards
- Behavior management of any kind
- Biopsies
- Bleaching of any kind
- Complications of noncovered services
- CT scans (e.g., cone beam) and tomographic surveys
- Correction of congenital malformations except as required by Arizona state law for newborns, adopted children, and children placed for adoption
- Cosmetic services and any related complications
- Dental services and supplies not provided by a dentist, except as stated in plan
- Duplicate, provisional, and temporary devices, appliances, and services
- Experimental or investigational services
- Fixed pediatric partial dentures
- Genetic tests for susceptibility to oral diseases
- Inpatient or outpatient facility charges
- Laboratory and pathology services
- Locally administered antibiotics
- Major restorative and prosthodontic services performed on other than a permanent tooth
- Maxillofacial prosthetics and any related services
- Medications dispensed in a dentist's office, except as stated in plan
- Non-dentally necessary services—services that are not dentally necessary as determined by AZ Blue. AZ Blue may not be able to determine dental necessity until after services are rendered.
- Occlusal guards for the treatment of temporomandibular joint syndrome or sleep apnea
- Oral hygiene instruction, plaque control programs, and dietary instructions
- Over-the-counter items
- Removal of appliances, fixed space maintainers, or posts
- Repair of damaged orthodontic appliances
- Replacement of lost or missing appliances
- Sealants for teeth other than permanent molars
- Services provided by a dentist outside your network, except for emergencies or special circumstances when use is preapproved
- Services resulting from your failure to comply with professionally prescribed treatment
- Telephonic and electronic consultations, except as required by law
- Therapy or treatment of the temporomandibular joint, orthognathic surgery, or ridge augmentation
- Tooth transplantation

# Multi-language Interpreter Services

Spanish: Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Blue Cross Blue Shield of Arizona, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 602-864-4884.

Navajo: Díí kwe'é atah nílínígíí Blue Cross Blue Shield of Arizona haada yit'éego bína'ídíłkidgo éí doodago Háida bíjá anilyeedígíí t'áadoo le'é yína'ídíłkidgo beehaz'áanii hółq díí t'áá hazaadk'ehjí háká a'doowołgo bee haz'ą doo bąqah ílínígóó. Ata' halne'ígíí kojí' bich'í' hodíilnih 877-475-4799.

Chinese: 如果您，或是您正在協助的對象，有關於插入項目的名稱 Blue Cross Blue Shield of Arizona 方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 在此插入數字 877-475-4799。

Tagalog: Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Blue Cross Blue Shield of Arizona, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 877-475-4799.

Blue Cross Blue Shield of Arizona (AZ Blue) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. AZ Blue provides appropriate free aids and services, such as qualified interpreters and written information in other formats, to people with disabilities to communicate effectively with us. AZ Blue also provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages. If you need these services, call 602-864-4884 for Spanish or 1-877-475-4799 for all other languages and other aids and services.

# Ready to enroll?

**When you've found your perfect plan,  
or want more information, go to  
[azblue.com/plans](https://azblue.com/plans), or call us at 1-855-329-2583.**

We're available Monday through Friday, 8 a.m. to 5 p.m. Arizona time.  
You can also call your broker with any questions. During Open Enrollment  
(November 1 to January 15), we're available Monday through Friday,  
8 a.m. to 6 p.m. Arizona time.



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