



ORDER PRESCRIPTIONS TO YOUR FRONT DOOR

Make life a little easier – with OptumRx® home delivery.

Get your prescriptions delivered straight to your mailbox, or any other location you prefer. No more trips to the pharmacy or standing in line. Plus, it might even help you save money!

HOME DELIVERY:

A convenient way to get prescriptions



- 24/7 pharmacist access via phone or virtual visit
- **FREE** standard shipping
- Most orders are processed in three to five days
- Orders can be shipped to any location: home, office, friend, or family member
- Prescriptions arrive in plain, non-branded packages



GETTING STARTED:

1. Log in to azblue.com/MyBlue and select “Pharmacy” to access the pharmacy portal.
2. Go to the **My Prescriptions tool** to refill a home delivery prescription or transfer a prescription to home delivery.

Call **1-866-325-1794** for questions on home delivery for your prescriptions.

Refilling home delivery prescriptions



Refillable medications are already approved by your doctor and will be processed immediately. When a refillable medication approaches or passes its expiration date, you'll need to request a renewal from your doctor.

Transferring to home delivery

To make this change, go to the "Retail Pharmacies" section and select the "Transfer to Home Delivery" button (the price for each of your prescriptions available for home delivery is shown). We'll contact your doctor with your request, and once approved, it will be processed and filled within two weeks.

Keep in mind



- You can pay for your home delivery prescriptions with a credit card, an HSA or FSA, or link your bank account.
- Once you place your order, you'll receive a confirmation email. We will also let you know when your order has been approved, and when it ships.
- We will reach out to your provider to approve the prescription. You can also reach out to your doctor to check in, which may speed up the process. Your estimated delivery date depends on your doctor's approval.
- To check the status of your order, go to the **Order Status tool**.



WE'VE GOT YOU COVERED, SO YOU CAN  LIFE.