IMPORTANT CHANGE STARTING JANUARY 1, 2020



An Independent Licensee of the Blue Cross Blue Shield Association

A change in federal law may affect your choice of Medicare Supplement plans. Starting January 1, 2020, Medicare Supplement plans will no longer cover the Part B deductible for people who are new to Medicare.

Because of this change, Medicare Supplement Plans C and F will be available only to people who are eligible for Medicare before January 1, 2020.

Rest assured that Blue Cross® Blue Shield® of Arizona will continue to offer many choices in Medicare Supplement plans. We can help you find one that's right for you, no matter what your needs might be.

WHAT DOES THIS CHANGE MEAN FOR YOU?

- If you will turn 65 and become eligible for Part A coverage before January 1, 2020, you can purchase any of the following Medicare Supplement plans: Senior Security Plans A, C, D, F, G, or N, OR Senior Preferred Plans C, D, G, or N.
- If you will be turning 65 on or after January 1, 2020, your choices include Senior Security Plans A, D, G, or N, OR Senior Preferred Plans D, G, or N.*

If you have questions about this change or want to know more about which Medicare Supplement plans you can purchase, we're here to help. Call 1-888-264-1733; TTY hearing impaired users, call 711.

Blue Cross Blue Shield of Arizona (BCBSAZ) does not discriminate on the basis of race, color, national origin, age, disability, or sex. We provide free aids and services to people with disabilities to communicate effectively with us, such as qualified interpreters and written information in other formats such as large print and accessible electronic formats. We also provide free language services to people whose primary language is not English, such as qualified interpreters and written information in other languages. If you need these services call 877-853-7693. If you believe that BCBSAZ has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the BCBSAZ Civil Rights Coordinator at Attn: Civil Rights Coordinator, Blue Cross Blue Shield of Arizona, P.O. Box 13466, Phoenix, AZ 85002-3466, (602) 864-2288, TTY/TDD (602) 864-4823, or cro@azblue.com. You can file a grievance by phone or by mail, fax, or email. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

^{*}Senior Preferred plans are available only to residents of Maricopa, Pima, Apache, Cochise, Coconino, Mohave, Pinal, and Santa Cruz counties.