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## Medical Policy Access – Quick Guide

TYPE OF PLAN	HOW TO ACCESS MEDICAL POLICIES
<b>AZ Blue Commercial Plans</b>	<p>Access the following resources in the <a href="#">AZ Blue provider portal</a> at “Practice Management &gt; Medical Policies”</p> <ul style="list-style-type: none"> <li>• <a href="#">eviCore guidelines</a></li> <li>• <a href="#">AZ Blue proprietary policies</a></li> <li>• MCG care guidelines</li> <li>• Site-of-Service Requirements (for certain medications)</li> <li>• <a href="#">ASH chiropractic guidelines</a></li> <li>• <a href="#">Pharmacy coverage guidelines</a> (for drugs covered under pharmacy benefits)</li> </ul> <p>If you can't find policies by accessing the above resources, call 602-864-4614</p>
<b>ACA StandardHealth with Health Choice Plan</b>	<p><b>Prefix IAZ:</b> Visit <a href="https://standardhealthhc.com./providers/clinical-guidelines">https://standardhealthhc.com./providers/clinical-guidelines</a> or call 1-800-322-8670</p>
<b>Federal Employee Program® (FEP®) Plans</b>	<p><a href="http://fepblue.org/legal/policies-guidelines">fepblue.org/legal/policies-guidelines</a></p>
<b>BlueCard® (Out-of-Area) Plans</b>	<p>Use the BlueCard medical policy router tool in the <a href="#">AZ Blue provider portal</a> at “Practice Management &gt; Medical Policies” to access medical policy resources for the member’s home plan</p>
<b>Corporate Health Services (CHS) Group Plans (administered by TPAs)</b>	<p>Check the back of the member ID card for utilization management information</p>
<b>AZ Blue-TPA Co-Administered Plans</b>	<p><b>Prefixes K8Y and K8Z</b> (Amkor Technology, Inc.; Group #039176): Contact AmeriBen at 1-800-388-3193</p> <p><b>Prefix NBT</b> (NAEBT; Group #037461): Contact American Health Group at 1-800-847-7605</p> <p><b>Prefix PTP</b> (Pioneer Title Holding Company, Inc.; Group #044410): Contact AmeriBen at 1-800-388-3193</p>
<b>Medicare Advantage (MA) Plans administered by AZ Blue</b>	<ul style="list-style-type: none"> <li>• <a href="#">CMS National Coverage Determinations (NCD)</a></li> <li>• <a href="#">Local Coverage Determinations (LCD)</a></li> <li>• <a href="#">eviCore guidelines</a></li> <li>• <a href="#">AZ Blue proprietary policies</a></li> <li>• MCG care guidelines – Call AZ Blue at 1-800-446-8331</li> </ul>
<b>MA HMO Plans administered by OptumCare Arizona</b> (as indicated on the back of the ID card)	<p><a href="https://providers.optumcaremw.com">https://providers.optumcaremw.com</a></p>

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OptumCare Network of Arizona (“OptumCare Arizona”) is a separate, wholly owned subsidiary of Optum and is contracted with AZ Blue to provide utilization management and claim/payment processing services for providers and attributed members with certain AZ Blue Medicare Advantage HMO plans.

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