

Medicare Advantage (MA) Plans

Overview

AZ Blue is contracted with CMS to offer Arizona-based Medicare Advantage Prescription Drug (MAPD) health plans serving Medicare-eligible residents in Maricopa, Pinal, and Pima counties. Our Medicare Advantage benefit plans provide the same medically necessary services as Original Medicare and also include prescription drug coverage.

Blue Advantage network for HMO plans

Our Blue Advantage network serves all of our MA HMO plans across Maricopa, Pinal, and Pima counties. The member ID prefix for these plans is M2K.

- We have contracted with Optum Health Network Arizona (OHNAZ) and Arizona Priority Care (AZPC) to provide utilization management and claim/payment services for a subset of our HMO membership in Maricopa and Pinal counties.
- OHNAZ will also provide services for some of the members in Pima County. These members can be identified by the OHNAZ claim filing information and prior authorization number on the back of the ID card.

BlueJourney PPO network for out-of-area PPO plans

BlueJourney network providers will remain in-network for MA PPO group plans issued by other Blue Plans. This includes being in-network for the National MA Care Coordination Program for these members.

Note: The MA PPO “suitcase” logo displayed on the bottom of a BCBS member ID card means that the member is covered under the MA PPO network sharing program.



2025 overview

The table below includes the 2025 Medicare Advantage networks, benefit plan names, plan ID numbers, member ID prefix, service area, and plan administrators.



NETWORK	BENEFIT PLANS	PREFIX	SERVICE AREA	PLAN ADMINISTRATOR
Blue Advantage Network	Blue Best Life Classic H0302-006 (HMO)	M2K	Maricopa and Pinal counties	<p><i>Check the member ID card back for the administrator's claim filing/payment information, and the prior authorization and inpatient admission phone number.</i></p> <p>AZ Blue EDI: 53589</p> <p>Optum Health Network Arizona (OHNAZ) EDI: LIFE1</p> <p>Arizona Priority Care (AZPC) EDI: 27154</p>
	Blue Best Life Plus H0302-001 (HMO)			
Blue Advantage Network	Blue Best Life Classic H0302-008 (HMO)	M2K	Pima County	<p>AZ Blue (EDI: 53589)</p> <p>Optum Health Network Arizona (OHNAZ) EDI: LIFE1</p>
BlueJourney PPO Network	Supports out-of-area Medicare Advantage PPO group plans issued by other Blue Plans (various prefixes), for members visiting or living in Arizona			<p>AZ Blue EDI: 53589</p>

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Blue Best Life HMO plan ID card samples

The back of the ID card displays the administrator for prior authorization and claim payment services.



Card front

 BlueCross BlueShield Arizona <small>An Independent Licensee of the Blue Cross Blue Shield Association</small>		Blue Best Life Classic	
Member	Service Area	Maricopa/Pinal	
MEMBER NAME	Plan ID	H0302-006	
Member ID	PCP	[REDACTED]	
M2K987654321	Network	BLUE ADVANTAGE	
RxBIN	Service Types	Medical, Rx	
610011	Office Visit Copay	\$0	
RxPCN	Specialist Copay	\$20	
CTRXMEDD	Emergency Room Copay	\$125	
RxGRP		BAZMAPD	
		MEDICARE HMO	



Card back with AZ Blue

	
	
Member Services:	(480) 937-0409
Toll Free:	(800) 446-8331
TTY:	711
DO NOT BILL MEDICARE	
Arizona providers send claims to:	BCBSAZ P.O. Box 29234 Phoenix, AZ 85038-9234
Payor ID:	53589
Providers outside of Arizona should file all claims to the local Blue Cross Blue Shield Plan in whose service area the member received services.	
Pharmacists submit claims to: Pharmacy Benefits Administrator P.O. Box 650629 Dallas, TX 75265-0629	
For Providers Only Admissions Notice: (800) 446-8331 Eligibility: (800) 446-8331 Pharmacists: (844) 883-8523 Prior Authorization: (800) 446-8331	
Please present this card at time of service with every prescription. Coverage is limited outside of the service area.	

Card back with Optum Health Network Arizona

	
	
Member Services:	(480) 937-0409
Toll Free:	(800) 446-8331
TTY:	711
DO NOT BILL MEDICARE	
Arizona providers send claims to:	OHNAZ P.O. Box 30539 Salt Lake City, UT 84130
Payor ID:	LIFE1
Providers outside of Arizona should file all claims to the local Blue Cross Blue Shield Plan in whose service area the member received services.	
Pharmacists submit claims to: Pharmacy Benefits Administrator P.O. Box 650629 Dallas, TX 75265-0629	
For Providers Only Admissions Notice: (877) 370-2845 Eligibility: (800) 446-8331 Pharmacists: (844) 883-8523 Prior Authorization: (877) 370-2845	
Please present this card at time of service with every prescription. Coverage is limited outside of the service area.	

Card back with Arizona Priority Care

	
	
Member Services:	(480) 937-0409
Toll Free:	(800) 446-8331
TTY:	711
DO NOT BILL MEDICARE	
Arizona providers send claims to:	Arizona Priority Care 585 N. Juniper Drive #150 Chandler, AZ 85226
Payor ID:	27154
Providers outside of Arizona should file all claims to the local Blue Cross Blue Shield Plan in whose service area the member received services.	
Pharmacists submit claims to: Pharmacy Benefits Administrator P.O. Box 650629 Dallas, TX 75265-0629	
For Providers Only Admissions Notice: (480) 449-8720 Eligibility: (800) 446-8331 Pharmacists: (844) 883-8523 Prior Authorization: (480) 499-8720	
Please present this card at time of service with every prescription. Coverage is limited outside of the service area.	

Where to find summary of benefits and evidence of coverage (EOC) documents

AZ Blue MA benefit plan documents are available at azblue.com/medicare/resources/documents-medicare-advantage-2024 > Plan Documents.

Benefit exclusions are not covered and not reimbursed

AZ Blue does not cover and will not reimburse providers for excluded services. Except in rare circumstances, as described in Section 17 under “Billing for non-covered services,” AZ Blue MA network providers may not bill a member for non-covered services, and are fully responsible for the billed charges. For current information about specific excluded services, check member eligibility and benefits or access the plan’s evidence of coverage document at azblue.com/medicare/resources/documents-medicare-advantage-2024 > Plan Documents.

Services considered not medically necessary or experimental/investigational

The following types of items and services are *not* covered under Original Medicare or AZ Blue MAPD plans:

- Services considered not reasonable and necessary, according to the standards of Original Medicare, unless these services are listed in the member’s EOC as covered services.
- Procedures, equipment, and medications considered experimental or investigational, unless covered as a Medicare benefit or as part of a Medicare-approved clinical research study, or included in an AZ Blue MA benefit plan.

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Dental benefits

Several of our MAPD plans include preventive and restorative dental benefits that are administered by AZ Blue. To qualify as an in-network provider for these benefits, you must be contracted with AZ Blue for the BlueDental Prime network. For more information and ID card samples, see Section 26.

Optum Health Network Arizona (OHNAZ) is a separate, wholly owned subsidiary of Optum and is contracted with AZ Blue to provide utilization management and claim/payment processing services for providers and attributed members with certain AZ Blue Medicare Advantage HMO plans.

Arizona Priority Care (AZPC) is a separate, independent company contracted with AZ Blue to provide utilization management and claim/payment processing services for providers and attributed members in Maricopa and Pinal counties with AZ Blue Medicare Advantage HMO plans.