

Medicare Advantage Plans

Overview

AZ Blue is contracted with CMS to offer Arizona-based Medicare Advantage Prescription Drug (MAPD) health plans serving Medicare-eligible residents in Maricopa, Pinal, and Pima counties. Our Medicare Advantage HMO and PPO benefit plans provide the same medically necessary services as Original Medicare and also include prescription drug coverage:

Blue Best Life HMO plans – available in Maricopa, Pinal, and Pima counties.

Note: We have contracted with OptumCare Arizona to provide utilization management and claim/payment services for a subset of our HMO membership in Maricopa and Pinal counties. These members can be identified by the Optum claim filing information and prior authorization number on the back of the ID card.

BlueJourney PPO plans – available in Maricopa and Pima counties, with access to providers statewide and to the shared PPO network of BCBS Medicare Advantage providers across the country.

2024 benefit plans and networks

The table below includes the Medicare Advantage network names, specific benefit plan names, and plan ID numbers, along with the associated member ID prefixes, service areas, and plan administrators.

MA NETWORK AND ASSOCIATED BENEFIT PLANS	PREFIX	SERVICE AREA	PLAN ADMINISTRATOR
Blue Advantage Network (for Blue Best Life HMO plans)			AZ Blue (EDI 53589) OptumCare Arizona (EDI LIFE1) provides utilization management and claim/payment processing services for attributed HMO members in Maricopa and Pinal counties (as indicated on back of ID card)
Blue Best Life Classic (HMO plan) H0302-006 and H0302-008	M2K	Maricopa, Pinal, and Pima counties	
Blue Best Life Plus (HMO plan) H0302-001		Maricopa and Pinal counties	
BlueJourney PPO Network (for BlueJourney PPO plans)			AZ Blue (EDI 53589)
BlueJourney (PPO plan) H5140-001 and H5140-002	M3P	Maricopa and Pima counties (includes access to network providers statewide)	

Where to find summary of benefits and evidence of coverage (EOC) documents

AZ Blue MA benefit plan documents are available at azblue.com/medicare > Resources > Plan Documents.

Services considered not medically necessary or experimental/investigational

The following types of items and services are *not* covered under Original Medicare or AZ Blue MAPD plans:

- Services considered not reasonable and necessary, according to the standards of Original Medicare, unless these services are listed in the member's EOC as covered services.
- Procedures, equipment, and medications considered experimental or investigational, unless covered as a Medicare benefit or as part of a Medicare-approved clinical research study, or included in an AZ Blue MA benefit plan.

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Benefit exclusions are not covered and not reimbursed

AZ Blue does not cover and will not reimburse providers for excluded services. Except in rare circumstances, as described in Section 17 under “Billing for non-covered services,” AZ Blue MA network providers may not bill a member for non-covered services, and are fully responsible for the billed charges.

For current information about specific excluded services, check member eligibility and benefits or access the relevant evidence of coverage document at azblue.com/medicare > Resources > Plan Documents.

Dental benefits

Several of our MAPD plans include preventive and restorative dental benefits that are administered by AZ Blue. To qualify as an in-network provider for these benefits, you must be contracted with AZ Blue for the BlueDental Prime network. For more information, see Section 26.

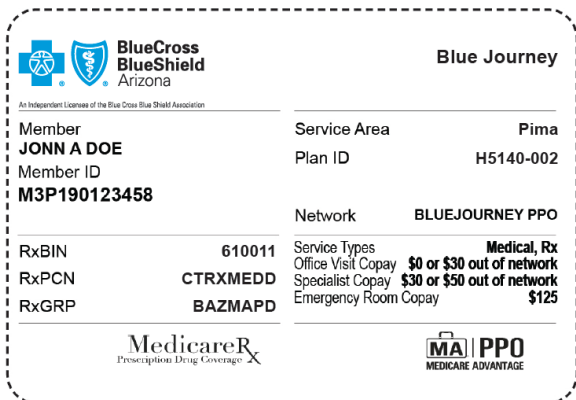
Sample ID cards

For more ID card samples, see Section 10. For MA dental plan card samples, see Section 26.

HMO plan sample:



PPO plan sample:



OptumCare Network of Arizona (“OptumCare Arizona”) is a separate, wholly owned subsidiary of Optum and is contracted with AZ Blue to provide utilization management and claim/payment processing services for providers and attributed members with certain AZ Blue Medicare Advantage HMO plans.