Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services **Coverage Period:**
BluePreferred® Copay 100 5000 BlueCross BlueShield Arizona An Independent Licensee of the Blue Cross Blue Shield Association **Coverage for:** Individual & Family | **Plan Type:** Grandfathered PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit **azblue.com/benefit2026g**. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-877-475-8440 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-network and out-of-network combined: **$5,000**/individual or **$10,000**/family per calendar year	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible. Unless a copay, fee, or other percent is shown, the coinsurance percent of the allowed amount that you pay for most services is 0% ("no charge after deductible") in-network and 50% out-of-network.
Are there services covered before you meet your deductible?	Yes. In-network: primary care and specialist visits, urgent care visits, mental health outpatient services, and routine eye exams are covered before you meet your deductible. In-network and out-of-network: prescription drugs, emergency medical transportation, and hospice services are covered before you meet your deductible.	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the out-of-pocket limit for this plan?	In-network: **$0/**individual or **$0/**family per calendar year Out-of-network: **$20,000**/individual or **$40,000**/family per calendar year	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit?	Premiums, deductibles, copays, access fees, out-of-network prior authorization charges, balance bills, costs for health care this plan doesn't cover, and certain other charges listed in the benefit book.	Even though you pay these expenses, they don't count toward the out–of–pocket limit.

Important Questions	Answers	Why This Matters:
Will you pay less if you use a network provider?	Yes. See www.azblue.com or call 1-877-475-8440 for a list of in-network providers.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist?	No.	You can see the specialist you choose without a referral.

⚠ All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	$25 copay, deductible does not apply	50% coinsurance & balance bill	Copay for in-network routine vision exam is $25. Specialist cost sharing for most chiropractic services. Radiologist, pathologist, and dermapathologist always subject to deductible and coinsurance regardless of place of service. No charge for medical telehealth consultations through BlueCare Anywhere℠. $300 charge if no prior authorization for out-of-network services.
	Specialist visit	$40 copay, deductible does not apply		
	Preventive care/screening/ immunization	Office visit copay (deductible does not apply) or no charge	50% coinsurance & balance bill	Cost share varies based on place of service and provider's network status and type. Deductible waived for out-of-network mammography. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	Office visit copay (deductible does not apply) or no charge after deductible. No charge at in-network clinical laboratory.	50% coinsurance & balance bill may apply	Cost share varies based on place of service and provider's network status and type. $300 charge if no prior authorization for out-of-network services.
	Imaging (CT/PET scans, MRIs)			

* For more information about limitations, exceptions, and prior authorization, see the plan or policy document at azblue.com/benefit2026g.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is available at www.azblue.com	Tier 1	Copays (deductible does not apply): Retail: $15 Mail Order: $30	Copays (deductible does not apply): Retail: $15 copay & balance bill	Some drugs require prior authorization and won't be covered without it. Copay covers up to 30-day supply (retail). 90-day supply is 2.5 copays for retail and mail order. Mail order not covered out-of-network.
	Tier 2	Copays (deductible does not apply): Retail: $35 Mail Order: $70	Copays (deductible does not apply): Retail: $35 copay & balance bill	
	Tier 3	Copays (deductible does not apply): Retail: $65 Mail Order: $130	Copays (deductible does not apply): Retail: $65 copay & balance bill	
	Tier 4	Copays (deductible does not apply): Retail: $120 Mail Order: $240	Copays (deductible does not apply): Retail: $120 copay & balance bill	
	Specialty drugs	Copays (deductible does not apply): Tier A: $30 Tier B: $60 Tier C: $90 Tier D: $120	Not covered	Specialty copay covers up to a 30-day supply. Some drugs require prior authorization and won't be covered without it.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge after deductible	50% coinsurance & balance bill	$300 charge if no prior authorization for out-of-network services.
	Physician/surgeon fees		50% coinsurance & balance bill may apply	

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Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need immediate medical attention	Emergency room care	$200 access fee/member/facility/day, then no charge after deductible		Access fee waived if you are admitted as an inpatient to the hospital. Out-of-network providers can't balance bill for the difference between the allowed amount and the billed charge.
	Emergency medical transportation	20% coinsurance, deductible does not apply		None.
	Urgent care	$75 copay/provider/day, deductible does not apply	50% coinsurance & balance bill	Copay applies only to providers specifically contracted for urgent care.
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge after deductible	50% coinsurance & balance bill	$300 charge if no prior authorization for out-of-network services.
	Physician/surgeon fees	No charge after deductible	50% coinsurance & balance bill may apply	
	Long-term acute care (LTAC)	No charge after deductible except 50% coinsurance after 365 days of LTAC	50% coinsurance plus balance bill for all days of LTAC	$300 charge if no prior authorization for out-of-network services.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	$15 copay for office or home visits (deductible does not apply). Cost share waived for all other locations.	50% coinsurance & balance bill may apply	Cost share varies based on place of service and provider's network status and type. $15 copay for counseling or psychiatric telehealth consultations through BlueCare Anywhere℠. $300 charge if no prior authorization for out-of-network services.
	Inpatient services	No charge after deductible		Cost share waived for professional services. $300 charge if no prior authorization for out-of-network services.
If you are pregnant	Office Visits	Office visit copay (deductible does not apply), or no charge after deductible	50% coinsurance & balance bill	In-network: Other than initial copay, cost-sharing is waived on physician's global delivery fee. Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services	No charge after deductible	50% coinsurance & balance bill may apply	
	Childbirth/delivery facility services	No charge after deductible	50% coinsurance & balance bill	

* For more information about limitations, exceptions, and prior authorization, see the plan or policy document at azblue.com/benefit2026g.

Common Medical Event	Services You May Need	What You Will Pay: Network Provider (You will pay the least)	What You Will Pay: Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help recovering or have other special health needs	Home health care/Home infusion therapy	No charge after deductible	50% coinsurance & balance bill	$300 charge if no prior authorization for out-of-network services.
	Rehabilitation services • EAR = Extended Active Rehabilitation Facility • PT/OT/ST = Physical Therapy, Occupational Therapy, Speech Therapy	No charge after deductible except 50% coinsurance after 120 days per calendar year of EAR care	50% coinsurance plus balance bill for all days of EAR care	$300 charge if no prior authorization for out-of-network services. *Limited coverage available for habilitation services to treat autism spectrum disorder for groups of 51 or more eligible employees.
	Habilitation services	Not covered*	Not covered*	
	Skilled nursing care in skilled nursing facility (SNF)	No charge after deductible except 50% coinsurance after 180 days per calendar year of SNF care	50% coinsurance plus balance bill for all days of SNF care	$300 charge if no prior authorization for out-of-network services.
	Durable medical equipment	Office visit copay (deductible does not apply) or no charge after deductible	50% coinsurance & balance bill	Cost share varies based on place of service and provider's network status & type. $300 charge if no prior authorization for out-of-network services.
	Hospice services	No charge	No charge except balance bill	$300 charge if no prior authorization for out-of-network services.
If your child needs dental or eye care	Children's eye exam	$25 copay, (deductible does not apply)	50% coinsurance & balance bill	None.
	Children's glasses	Not covered	Not covered	Excluded.
	Children's dental check-up	Not covered	Not covered	Excluded.

* For more information about limitations, exceptions, and prior authorization, see the plan or policy document at azblue.com/benefit2026g.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)		
• Acupuncture • Autism spectrum disorders (not covered for groups of 2-50 eligible employees, but covered for other groups) • Care that is not medically necessary • Cosmetic surgery, cosmetic services & supplies • Custodial care • Dental care except as stated in plan • DME rental/repair charges that exceed DME purchase price • Experimental and investigational treatments except as stated in plan	• Eyewear except as stated in plan • Fertility and infertility medication and treatment • Flat feet treatment and services • Genetic and chromosomal testing except as stated in plan • Habilitation services, except certain autism services for groups of 51 or more eligible employee • Hearing aids • Homeopathic services • Long-term care, except long-term acute care • Massage therapy other than allowed under evidence-based criteria	• Naturopathic services • Out-of-network mail order prescriptions and specialty self-injectable medications • Private-duty nursing • Respite care, except as stated in plan • Routine eye care, except routine vision exams • Routine foot care • Sexual dysfunction treatment and services • Smoking cessation programs and medications • Weight loss programs and medications

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)		
• Bariatric surgery	• Chiropractic care	• Non-emergency care when traveling outside the U.S.

* For more information about limitations, exceptions, and prior authorization, see the plan or policy document at azblue.com/benefit2026g.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- Arizona Department of Insurance at 602-364-2499, or 1-800-325-2548 in Arizona but outside the Phoenix area or https://difi.az.gov/consumer/i/health.
- Healthcare.gov at www.HealthCare.gov or call 1-800-318-2596
- Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov.

For more information on your rights to continue coverage, contact the insurer at 1-877-475-8440. You may also contact your state insurance department at 602-364-2499, or 1-800-325-2548 in Arizona but outside the Phoenix area.

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact:

- Blue Cross Blue Shield of Arizona at 1-877-475-8440.
- You may also contact the Arizona Department of Insurance at 602-364-2499, or 1-800-325-2548 in Arizona but outside the Phoenix area.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

* For more information about limitations, exceptions, and prior authorization, see the plan or policy document at azblue.com/benefit2026g.

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

English: Free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-877-475-4799.

Spanish: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 602-864-4884.

Navajo: Diné bee yáníłti'gogo, saad bee aná'awo' bee áka'anída'awo'ít'áá jiik'eh ná hóló. Bee ahił hane'go bee nida'anishí t'áá ákodaat'éhígíí dóó bee áka'anída'wo'í áko bee baa hane'í bee hadadilyaa bich'į' ahoot'i'ígíí éí t'áá jiik'eh hóló. Kohjį' 1-877-475-4799.

Chinese Simplified: 如果您说[中文]，我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务，以无障碍格式提供信息。致电 1-877-475-4799 。

Chinese Traditional: 如果您說[中文]，我們可以為您提供免費語言協助服務。也可以免費提供適當的輔助工具與服務，以無障礙格式提供資訊。請致電 1-877-475-4799。

Tagalog: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 1-877-475-4799.

French: Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1-877-475-4799.

Vietnamese: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1-877-475-4799.

German: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 1-877-475-4799.

Korean: 한국어 를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 1-877-475-4799.

Russian: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1-877-475-4799.

Arabic

تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم 1-877-475-4799.

Hindi: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध होती हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएँ भी निःशुल्क उपलब्ध हैं। 1-877-475-4799 ।

Farsi (Persian)

توجه: اگر فارسی صحبت می‌کنید، خدمات پشتیبانی زبانی رایگان در دسترس شما قرار دارد. همچنین کمک‌ها و خدمات پشتیبانی مناسب برای ارائه اطلاعات در قالب‌های قابل دسترس، به‌طور رایگان موجود می‌باشند. با شماره 1-877-475-4799.

Thai: หมายเหตุ: หากคุณใช้ภาษา ไทย เรามีบริการความช่วยเหลือด้านภาษาฟรี นอกจากนี้ ยังมีเครื่องมือและบริการช่วยเหลือเพื่อให้ข้อมูลในรูปแบบที่เข้าถึงได้โดยไม่เสียค่าใช้จ่าย โปรดโทรติดต่อ 1-877-475-4799.

Japanese: 日本語を話される場合、無料の言語支援サービスをご利用いただけます。アクセシブル（誰もが利用できるよう配慮された）な形式で情報を提供するための適切な補助支援やサービスも無料でご利用いただけます。1-877-475-4799 。

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About These Coverage Examples

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- **The plan's overall deductible** **$5,000**
- **Specialist copayment** **$40**
- **Hospital (facility) coinsurance** **0%**
- **Other coinsurance** **0%**

This EXAMPLE event includes services like:
Specialist office visits (*prenatal care*)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (*ultrasounds and blood work*)
Specialist visit (*anesthesia*)

Total Example Cost	**$12,700**

In this example, Peg would pay:

Cost Sharing	
Deductibles	$5,000
Copayments	$80
Coinsurance	$0
What isn't covered	
Limits or exclusions	$50
The total Peg would pay is	**$5,130**

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

- **The plan's overall deductible** **$5,000**
- **Specialist copayment** **$40**
- **Hospital (facility) coinsurance** **0%**
- **Other coinsurance** **0%**

This EXAMPLE event includes services like:
Primary care physician office visits (*including disease education*)
Diagnostic tests (*blood work*)
Prescription drugs
Durable medical equipment (*glucose meter*)

Total Example Cost	**$5,600**

In this example, Joe would pay:

Cost Sharing	
Deductibles	$50
Copayments	$910
Coinsurance	$0
What isn't covered	
Limits or exclusions	$20
The total Joe would pay is	**$980**

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- **The plan's overall deductible** **$5,000**
- **Specialist copayment** **$40**
- **Hospital (facility) coinsurance** **0%**
- **Other coinsurance** **0%**

This EXAMPLE event includes services like:
Emergency room care *(including medical supplies)*
Diagnostic test (*x-ray*)
Durable medical equipment (*crutches*)
Rehabilitation services (*physical therapy*)

Total Example Cost	**$2,800**

In this example, Mia would pay:

Cost Sharing	
Deductibles	$1,150
Copayments	$290
Coinsurance	$190
What isn't covered	
Limits or exclusions	$0
The total Mia would pay is	**$1,630**

The plan would be responsible for the other costs of these EXAMPLE covered services.

Discrimination is Against the Law

Blue Cross® Blue Shield® of Arizona (AZ Blue) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including sex characteristics, intersex traits, pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes). **AZ Blue** does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

AZ Blue:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language assistance services to people whose primary language is not English, which may include:
  - Qualified interpreters
  - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, call 602-864-4884 for Spanish and 1-877-475-4799 for all other languages and other aids and services.

If you believe that **AZ Blue** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Section 1557 Coordinator
P.O. Box 13466
Phoenix, AZ 85002-3466
Call 602-864-2288; TTY 711
or email us at crc@azblue.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, **AZ Blue Section 1557 Coordinator** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

This notice is available at AZ Blue's website: azblue.com/nondiscrimination-notice.

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