# Group PPO BlueSignature<sup>SM</sup> Prosano Silver 5000 Plan Attachment Off Marketplace

**Your Cost-Sharing Information** 

azblue.com/MyBlue



## YOUR PLAN NETWORK

See your ID card for the name of the plan network that applies to your benefit plan. You'll find the complete directory of providers in your plan's network at <a href="MyBlue">MyBlue</a>SM. If you do not have Internet access, would like to request a paper copy of the directory, or have questions about whether or not a certain provider is in the network, please call Blue Cross® Blue Shield® of Arizona (BCBSAZ) Customer Service at the number on your ID card. It's important to make sure your provider is in your plan network before you receive services.

## MEMBER COST SHARING AND OTHER PAYMENTS

Members pay part of the costs for benefits received under this plan. What you pay depends on your particular benefit plan, the service you receive, and the provider you choose. You may have an access fee, balance bill, coinsurance, copay, deductible, prior authorization charge, or some combination of these payments as detailed in the tables that follow. You can refer to Appendix A in your Base Benefit Book for a definition of the terms. BCBSAZ uses your claims to track whether you have met some cost-share obligations. We apply claims based on the order in which we process the claims and not based on date of service.

#### **COST-SHARE TABLE**

Type of Cost Share	In-Network	Out-of-Network
Calendar-Year Deductible	Prosano Health: Deductible waived \$5,000 per member \$10,000 per family	<b>\$5,500</b> per member <b>\$11,000</b> per family
Out-of-Pocket Maximum	<b>\$8,000</b> per member <b>\$16,000</b> per family	<b>\$16,000</b> per member <b>\$32,000</b> per family

You can receive covered services from in-network or out-of-network providers. Your cost share is waived for covered services provided at or by Prosano Health Advanced Primary Care Centers (Prosano Health). You will pay in-network cost share for covered services provided by in-network providers other than Prosano Health. You will pay out-of-network cost share and the provider's balance bill for covered services provided by out-of-network providers.

The following services are available at Prosano Health for **zero cost share**:

- **Primary Care:** Primary care services, including well visits for children over 5 years of age, both in person and virtual
- Integrated Behavioral Health: A behavioral health assessment and counseling, both in person and virtual
- Urgent Care: Same-day appointments available during normal clinic hours
- Lab Services: For labs ordered, drawn, and processed at Prosano Health locations
- **Care Guide:** A clinical resource for questions regarding follow-up care, referrals to non-primary care services, appointment support, and any other care concerns
- Benefit Liaison: Dedicated support for any questions regarding your benefits, cost share, or claims

For services performed outside of Prosano Health, until you meet your deductible, you will pay the allowed amount for most services, plus the balance bill for out-of-network services. If you have family coverage, there is also a calendar-year deductible for the family. Amounts counting toward an individual's calendar-year deductible will also count toward any family deductible. When the family satisfies its calendar-year deductible, it also satisfies the deductible for all the individual members. An individual member cannot contribute more than his or her individual deductible toward the family's deductible. For services that require a copay, the calendar-year deductible is waived.

If your out-of-network provider does not get a prior authorization from BCBSAZ for a service that requires it, you may be required to pay a \$500 prior authorization charge, or the claim may be denied. You'll find a list of services that need prior authorization at <a href="mailto:azblue.com/individualsandfamilies/resources/forms">azblue.com/individualsandfamilies/resources/forms</a> and medications that need prior authorization at <a href="mailto:azblue.com/pharmacy">azblue.com/pharmacy</a>. If you have to pay a prior authorization charge, it does not count toward your calendar-year deductible or out-of-pocket maximum.

Cost share for ancillary services provided by an out-of-network provider at an in-network facility will be based on the Qualifying Payment Amount, as defined by federal law. All out-of-network cost share for these ancillary services will be counted toward any in-network deductible and cost-share limits.

Benefit	In-Network Cost Share	Out-of-Network Cost Share
Ambulance Services	20% coinsurance Deductible is waived	
Behavioral Health Services Inpatient facility and professional services	20% coinsurance (after deductible)	50% coinsurance (after deductible) + balance bill
	Primary care provider (PCP) or specialist visit copay—see the Physician Services row	
Behavioral Health Services Outpatient facility and	20% coinsurance (after deductible) for services you receive at other locations	50% coinsurance (after deductible) + balance bill
professional services	*Prosano Health Services—see description above this table for the Integrated Behavioral Health services available at no cost share	balance bill
Behavioral Therapy	PCP or specialist visit copay—see the Physician Services row	
Services for the Treatment of Autism Spectrum Disorder	20% coinsurance (after deductible) for professional services you receive at an inpatient or outpatient facility, and any related facility charges	50% coinsurance (after deductible) + balance bill
	PCP or specialist visit copay—see the Physician Services row	50% coinsurance (after deductible) + balance bill
Cataract Surgery and Keratoconus	20% coinsurance (after deductible) for professional services you receive at an inpatient or outpatient facility, and any related facility charges	
	Specialist visit copay—see the Physician Services row. The copay does not apply if you receive only physical medicine and rehabilitation services and no other covered service during your visit.	
<b>Chiropractic Services</b>	20% coinsurance (after deductible) for:	50% coinsurance (after deductible) + balance bill
	<ul> <li>Visits in which you receive only physical medicine and rehabilitation services and no other covered service</li> </ul>	
	Chiropractic services provided at other locations	
Chronic Disease Education and Training	\$0 Deductible is waived	50% coinsurance (after deductible) + balance bill
	PCP or specialist visit copay—see the Physician Services row	
Clinical Trials	20% coinsurance (after deductible) for professional services you receive at an inpatient or outpatient facility, and any related facility charges	50% coinsurance (after deductible) + balance bill
Dental Services—Medical	20% coinsurance (after deductible)	50% coinsurance (after deductible) + balance bill

Benefit	In-Network Cost Share	Out-of-Network Cost Share
Durable Medical Equipment, Medical Supplies, and Prosthetic Appliances and Orthotics	<ul> <li>\$0 for one FDA-approved manual or electric breast pump and breast pump supplies per member, per calendar year PCP or specialist visit copay—see the Physician Services row</li> <li>20% coinsurance (after deductible) for:</li> <li>Durable medical equipment (DME) picked up at the doctor's office but billed through a DME supplier. If you have a doctor's office visit at the time you pick up your DME, medical supplies, prosthetic appliance, or orthotics, you also pay the PCP or specialist copay.</li> <li>Services you receive at locations other than a doctor's office</li> </ul>	50% coinsurance (after deductible) + balance bill
	than a doctor's office  20% coinsurance (afte	r in-network deductible)
Emergency Services	You pay your in-network cost share for emeout-of-network providers.	rgency services, even for services from
Eosinophilic	20% coinsurance	25% of the cost of formula
Gastrointestinal Disorder	Deductible is waived	Deductible is waived
		Cost is defined as billed charges.
Family Planning— Contraceptives and Sterilization	\$0 for professional charges for implantation and/or removal (including follow-up care) of FDA-approved female implanted contraceptive (birth control) devices when the purpose of the procedure is contraception, as documented by your provider on the claim \$0 for professional and facility charges for FDA-approved female sterilization procedures when the purpose of the procedure is contraception, as documented by your provider on the claim \$0 for female oral contraceptives, patches, rings, and contraceptive injections  \$0 for FDA-approved over-the-counter emergency contraception that is prescribed by a doctor or other healthcare provider  \$0 for diaphragms, cervical caps, cervical shields, condoms, sponges, and spermicides  For FDA-approved male sterilization procedures:  • PCP or specialist visit copay—see the Physician Services row  • 20% coinsurance (after deductible)	50% coinsurance (after deductible) + balance bill
Hearing Aids and Services	for services you receive at locations other than a doctor's office  PCP or specialist visit copay—see the Physician Services row  20% coinsurance (after deductible) for professional services you receive at an inpatient or outpatient facility, any related facility charges, and hearing devices obtained in any location	50% coinsurance (after deductible) + balance bill

Benefit	In-Network Cost Share	Out-of-Network Cost Share
Home Health Services	20% coinsurance (after deductible)	50% coinsurance (after deductible) + balance bill
Hospice Services	\$0 Deductible is waived	\$0 + balance bill Deductible is waived
Inpatient and Outpatient Detoxification Services	PCP or specialist visit copay—see the Physician Services row 20% coinsurance (after deductible) for services you receive at other locations	50% coinsurance (after deductible) + balance bill
Inpatient Hospital	20% coinsurance (after deductible) \$0 for professional and facility charges for FDA-approved female sterilization procedures when the purpose of the procedure is contraception, as documented by your provider on the claim	50% coinsurance (after deductible) + balance bill
	<b>\$1,000 bariatric surgery access fee</b> (in ad coinsurance) for all bariatric surgeries. This charges for bariatric surgery.	
Inpatient Rehabilitation— Extended Active Rehabilitation and Skilled Nursing Facility Services	20% coinsurance (after deductible)	50% coinsurance (after deductible) + balance bill
Long-Term Acute Care— Inpatient	20% coinsurance (after deductible)	50% coinsurance (after deductible) + balance bill
	PCP or specialist visit copay (see the Physician Services row) for your first prenatal office or home visit, which covers all services included in the provider's global charge	
Maternity	See the Physician Services row for cost share if you receive services that are not included in the provider's global charge.	50% coinsurance (after deductible) + balance bill
Global charge is a fee charged by the delivering provider that includes certain prenatal, delivery, and postnatal services.	20% coinsurance (after deductible) for professional services you receive at an inpatient or outpatient facility, and any related facility charges	
	Your cost-share obligations may be affected by the addition of a newborn or adopted child, as described in the Eligibility for Benefits section in your Base Benefit Book. If you have coverage only for yourself and no dependents, the addition of a child will result in a change from individual coverage to family coverage, and you may be required to pay additional premium. If you currently have individual coverage, when a child is added to your plan, you will have a family deductible.	
Medical Foods for Inherited Metabolic Disorders	20% coinsurance Deductible is waived	<b>50%</b> of the cost of medical foods <b>Deductible is waived</b> Cost is defined as billed charges.
Neuropsychological and Cognitive Testing	PCP or specialist visit copay—see the Physician Services row 20% coinsurance (after deductible) for professional services you receive at an inpatient or outpatient facility, and any related facility charges	50% coinsurance (after deductible) + balance bill

<b>\$0</b> for lab services ordered, drawn, and processed at Prosano Health locations <b>Diagnostic Laboratory Services:</b>	
\$0 if you only receive covered laboratory services at a doctor's office	
PCP or specialist visit copay—see the Physician Services row for services you receive at a doctor's office	
20% coinsurance (after deductible) for professional services you receive from a pathologist or dermapathologist, and services you receive at locations other than a doctor's office	
Radiology Services:	
PCP or specialist visit copay—see the Physician Services row for services you receive at a doctor's office	50% coinsurance (after deductible) + balance bill
20% coinsurance (after deductible) for professional services you receive from a radiologist, and services you receive at locations other than a doctor's office	
Outpatient Facility Services (including outpatient surgery):	
• 20% coinsurance (after deductible)	
\$0 for FDA-approved female sterilization procedures when the purpose of the procedure is contraception, as documented by your provider on the claim	
Sleep Studies: 20% coinsurance (after deductible)	
Medications Given to You at an Outpatient Facility: 20% coinsurance (after deductible)	
\$1,000 bariatric surgery access fee (in adcoinsurance) for all bariatric surgeries. This charges for bariatric surgery.	
	processed at Prosano Health locations  Diagnostic Laboratory Services:  \$ 1 if you only receive covered laboratory services at a doctor's office.  PCP or specialist visit copay—see the Physician Services row for services you receive at a doctor's office.  20% coinsurance (after deductible) for professional services you receive from a pathologist or dermapathologist, and services you receive at locations other than a doctor's office.  Radiology Services:  PCP or specialist visit copay—see the Physician Services row for services you receive at a doctor's office.  20% coinsurance (after deductible) for professional services you receive from a radiologist, and services you receive at locations other than a doctor's office.  Outpatient Facility Services (including outpatient surgery):  20% coinsurance (after deductible)  \$ 10 for FDA-approved female sterilization procedures when the purpose of the procedure is contraception, as documented by your provider on the claim.  Sleep Studies: 20% coinsurance (after deductible).  Medications Given to You at an Outpatient Facility: 20% coinsurance (after deductible).  \$ 1,000 bariatric surgery access fee (in adcoinsurance) for all bariatric surgeries. This

# **Pharmacy and Medications Benefits** (next two rows)

**Note:** Your cost share for any medication is based on the tier to which BCBSAZ has assigned it at the time the prescription is filled. No exceptions will be made regarding the assigned tier of a medication. BCBSAZ may change the tier of a medication at any time without notice. To confirm the status and tier of a particular medication, visit <a href="MyBlue">MyBlue</a>, or call Pharmacy Benefit Customer Service at the number on your ID card.

#### **Pharmacy Benefit**

See the Using Your Pharmacy Benefits section in your Base Benefit Book for details about your Pharmacy benefits, including how your cost share is calculated.

#### Retail Medications (30-day supply)

• Tier 1a: \$3 copay

• Tier 1b: \$35 copay

• Tier 2: \$80 copay

• Tier 3 (including compounded medications and formulary

exceptions): \$160 copay

Mail Order Medications (90-day supply)

• Tier 1a: \$6 copay

• Tier 1b: \$70 copay

• Tier 2: **\$160 copay** 

• Tier 3 (including formulary exceptions): \$320 copay

The following are **not covered** when obtained from out-of-network pharmacies:

- Mail order medications
- · Specialty medications

You must pay the full cost for retail prescriptions purchased from an outof-network pharmacy and submit a claim to BCBSAZ. You will be reimbursed at the in-network level of benefits, up to the allowed amount. You will be responsible for any balance bill, including the difference between the allowed amounts for the generic and brand-name medications.

Benefit	In-Network Cost Share	Out-of-Network Cost Share
	<b>Specialty Medications</b> (30-day supply of most medications)	
	• 50% coinsurance	
	Calendar-year deductible is waived	
	You may obtain up to a 90-day supply of covered maintenance medications at a network retail pharmacy (keep in mind that not all medications are available for more than a 30- or 60-day supply). If you receive a 31- to 60-day supply of medication, you will pay two times the applicable cost share for a 30-day supply. If you receive a 61- to 90-day supply of medication from a network retail pharmacy, you will pay two and a half times the 30-day cost share. Your cost share will be different depending on the type of pharmacy, how much of the medication you're getting, and the tier of the medication.  If you purchase a brand-name medication when a generic equivalent is available, you will pay the applicable tier 1 copay plus the difference between the	
	allowed amounts for the generic and brand-name medications, even if the prescribing provider indicates on the prescription that the brand-name medication is what you should have. If you have completed step therapy and are taking a brand-name drug with a generic equivalent as a result of the step therapy process, you pay the cost share that applies to the brand-name medication.	
	<b>\$0</b> for preventive medications and covered vaccines. BCBSAZ determines under 45 CFR § 147.130:	
	<ul> <li>Which medications are considered preventive,</li> </ul>	
	Which vaccines are covered, and	
	• For which there is a \$0 cost share  \$0 for the generic version of certain covered preventive medications or items; applicable cost share for the brand- name version. You may request an exception for waiver of cost share (see the Preventive Services section in your Base Benefit Book) for the brand-name version of a preventive medication or item.	
	<ul> <li>\$0 for the following female contraceptive (birth control) methods when your provider prescribes them for the purpose of contraception and obtained from an innetwork pharmacy:</li> <li>Condoms</li> </ul>	
	FDA-approved brand oral, patch, vaginal ring, and injectable contraceptives with no generic equivalent components	
	FDA-approved diaphragms, cervical caps, and cervical shields	
	FDA-approved emergency contraception for members of any age	

Benefit	In-Network Cost Share	Out-of-Network Cost Share
	<ul> <li>FDA-approved generic oral, patch, vaginal ring, and injectable contraceptives</li> </ul>	
	Sponges and spermicides	
	20% coinsurance (after deductible) for medications you purchase through your medical benefit  See the Pharmacy Benefit cost-share row to determine your cost share for services you receive through the Pharmacy benefit.	50% coinsurance (after deductible) + balance bill
Medications for the Treatment of Cancer	For cancer treatment medications that are also classified as specialty medications, you pay the tier 1b pharmacy copay. For certain cancer treatment medications, as determined by BCBSAZ, you will receive a 15-day supply, and pay one-half of the tier 1b pharmacy copay the first time you receive it. You will be able to refill the medication every 15 days, and you will continue to pay one-half of the tier 1b pharmacy copay for each refill during your first three months using the medication. If you have side effects from the medication during the three-month period, your prescribing doctor may change your medication. If you tolerate the medication, you will be able to refill the cancer treatment medication for up to 30 days after your first three months of treatment.	Not covered
Physical Therapy, Occupational Therapy, Speech Therapy, Cognitive Therapy, Cardiac, and Pulmonary Services	20% coinsurance (after deductible)	50% coinsurance (after deductible) + balance bill
	\$0 for services you receive from Prosano Health providers \$75 copay when you see a PCP outside of Prosano Health	
	<b>\$100 copay</b> when you see a specialist outside of Prosano Health	
Physician Services Your cost share will be waived if you receive covered preventive services only from an in-network provider during your visit.	One copay per member, per provider, per day for services you receive during an office, home, or walk-in clinic visit	
	<b>\$0</b> if you only receive the following services and no other covered service during your office, home, or walk-in clinic visit:	
	Covered allergy injections	50% coinsurance (after deductible) +
	Covered immunizations	balance bill
	Covered laboratory services      for the following when the purpose is:	
	<b>\$0</b> for the following when the purpose is female contraception (birth control), as documented by your provider on the claim:	
	<ul> <li>Professional services for FDA- approved female sterilization procedures, regardless of the location of service</li> </ul>	
	Professional services for fitting, implantation, and/or removal (including follow-up care) of FDA-approved female contraceptive devices	

Benefit	In-Network Cost Share	Out-of-Network Cost Share
	FDA-approved implanted female contraceptive devices	
	The following FDA-approved generic and brand-with-no-generic-equivalent prescription hormonal and barrier contraceptive methods and devices: patches, rings, contraceptive injections, diaphragms, cervical caps, cervical shields, condoms, sponges, and spermicides	
	20% coinsurance (after deductible) for:	
	<ul> <li>Covered physical therapy, occupational therapy, and speech therapy</li> </ul>	
	<ul> <li>PCP and specialist services provided at locations other than a doctor's office, home, or walk-in clinic</li> </ul>	
	Professional services you receive from a radiologist or pathologist, including a dermapathologist, and professional services you receive that are related to a sleep study, even when the services are provided at a doctor's office	
	Medications given to you at a doctor's office	
	PCP or specialist visit copay—see the Physician Services row	
Post-Mastectomy Services	20% coinsurance (after deductible) for professional services you receive at an inpatient or outpatient facility, and any related facility charges	50% coinsurance (after deductible) + balance bill
	\$0 regardless of the location where services are provided if:	
	You receive one of the services covered as explained in the Preventive Services section in your Base Benefit Book;	
Preventive Services You pay applicable cost share for any tests, procedures, or services not covered in the Preventive Services section in your Base Benefit Book.	The procedure code, the diagnosis code, or the combination of procedure and diagnosis codes billed by your provider on the line of the claim indicates the service is preventive; and	50% coinsurance (after deductible) +
	The primary purpose of the visit at which you received the services was preventive care	balance bill
	\$0 for the generic version of certain covered preventive medications or items; applicable cost share for the brandname version. You may request an exception for waiver of cost share (see the Preventive Services section in your Base Benefit Book) for the brand-name version of a preventive medication or item.	
	PCP or specialist visit copay—see the Physician Services row	
Reconstructive Surgery and Services	20% coinsurance (after deductible) for professional services you receive at an inpatient or outpatient facility, and any related facility charges	50% coinsurance (after deductible) + balance bill

Benefit	In-Network Cost Share	Out-of-Network Cost Share
Services to Diagnose Infertility	PCP or specialist visit copay—see the Physician Services row 20% coinsurance (after deductible) for professional services you receive at an inpatient or outpatient facility, and any related facility charges	50% coinsurance (after deductible) + balance bill
Telehealth Services— BlueCare Anywhere <sup>SM</sup> Telehealth services are video consultations you have with a provider using BCBSAZ's BlueCare Anywhere service.	\$0 for telehealth medical consultations \$20 copay for telehealth counseling sessions provided by a counselor \$45 copay for telehealth psychiatric consultations provided by a psychiatrist	Not covered
Telehealth Services— In-Network Providers	You pay the cost-share amounts that apply to the services you receive via telehealth (remote services performed by the provider) along with the cost-share amounts that apply to the services you receive in-person at your physical location.  Example: If you are at a PCP's office and have a consultation with a remote specialist, you will pay the cost share applicable for a PCP office visit and the cost share applicable for a specialist office visit or consultation. If you are at home and receive a consultation from a remote specialist, you will pay only the specialist cost share because no other provider is involved at your location.	Not covered, except for emergency and urgent services. In those cases, you pay the cost-share amounts applicable to all services provided via telehealth. You will always pay in-network cost share for emergency services provided via telehealth.
Transplant or Gene Therapy Travel and Lodging	\$0  Deductible is waived  Maximum reimbursement of \$10,000 per member, per transplant or gene therapy treatment	
Transplants—Organ, Tissue, and Bone Marrow and Stem Cell Procedures If both a donor and a transplant recipient are covered by a BCBSAZ plan or a plan administered by BCBSAZ, the transplant recipient pays the cost share related to the transplant.	PCP or specialist visit copay—see the Physician Services row 20% coinsurance (after deductible) for professional services you receive at an inpatient or outpatient facility, and any related facility charges	50% coinsurance (after deductible) + balance bill
Urgent Care	PCP or specialist visit copay (see the Physician Services row) for services you receive during an office, home, or walk-in clinic visit from an in-network provider that is not specifically contracted for urgent care services  20% coinsurance (after deductible) for urgent care services you receive from any other type of provider  *Prosano Health Services—see description above this table for the urgent care services available at no cost share  See the Emergency Services row for cost sl	
	providers, such as hospitals, that are not sp as urgent care providers.	ecitically contracted with the plan network

Benefit	In-Network Cost Share	Out-of-Network Cost Share
Pediatric Dental Type I Services	\$0 Deductible is waived	\$0 + balance bill Deductible is waived
Pediatric Dental Type II Services	50% coinsurance (after deductible)	60% coinsurance (after deductible) + balance bill
Pediatric Dental Type III Services	50% coinsurance (after deductible)	60% coinsurance (after deductible) + balance bill
Pediatric Dental Type IV Services	50% coinsurance (after deductible)	60% coinsurance (after deductible) + balance bill
Pediatric Vision Exams (Routine)	\$0 Deductible is waived	50% coinsurance (after deductible) + balance bill
	If a medical condition is identified during your routine vision exam, you will be responsible for additional cost share.	
Pediatric Contact Lens Fit and Follow Up	\$0 Deductible is waived	Not covered
Pediatric Eyewear (Eyeglasses or Contact Lenses)	\$0 Deductible is waived	Not covered
Pediatric Low Vision Evaluation and Follow Up	\$0 Deductible is waived	Not covered
Pediatric Low Vision Hardware	\$0 Deductible is waived	Not covered