## Group PPO EverydayHealth Platinum 500 Plan Attachment Off Marketplace

**Your Cost-Sharing Information** 

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## YOUR PLAN NETWORK

See your ID card for the name of the plan network that applies to your benefit plan. You'll find the complete directory of providers in your plan's network at <u>MyBlue</u><sup>SM</sup>. If you do not have Internet access, would like to request a paper copy of the directory, or have questions about whether or not a certain provider is in the network, please call Blue Cross<sup>®</sup> Blue Shield<sup>®</sup> of Arizona (BCBSAZ) Customer Service at the number on your ID card. It's important to make sure your provider is in your plan network before you receive services.

## MEMBER COST SHARING AND OTHER PAYMENTS

Members pay part of the costs for benefits received under this plan. What you pay depends on your particular benefit plan, the service you receive, and the provider you choose. You may have an access fee, balance bill, coinsurance, copay, deductible, prior authorization charge, or some combination of these payments as detailed in the tables that follow. You can refer to Appendix A in your Base Benefit Book for a definition of the terms. BCBSAZ uses your claims to track whether you have met some cost-share obligations. We apply claims based on the order in which we process the claims and not based on date of service.

## **COST-SHARE TABLE**

| Type of Cost Share       | In-Network   | Out-of-Network   |
|--------------------------|--|--|
| Calendar-Year Deductible | <b>\$500</b> per member<br><b>\$1,000</b> per family   | <b>\$1,000</b> per member<br><b>\$2,000</b> per family |
| Out-of-Pocket Maximum    | <b>\$2,000</b> per member<br><b>\$4,000</b> per family | <b>\$4,000</b> per member<br><b>\$8,000</b> per family |

Until you meet your deductible, you will pay the allowed amount for most services, plus the balance bill for out-of-network services. If you have family coverage, there is also a calendar-year deductible for the family. Amounts counting toward an individual's calendar-year deductible will also count toward any family deductible. When the family satisfies its calendar-year deductible, it also satisfies the deductible for all the individual members. An individual member cannot contribute more than his or her individual deductible toward the family's deductible. For services that require a copay, the calendar-year deductible is waived.

If your out-of-network provider does not get a prior authorization from BCBSAZ for a service that requires it, you may be required to pay a \$500 prior authorization charge, or the claim may be denied. You'll find a list of services that need prior authorization at <u>azblue.com/individualsandfamilies/resources/forms</u> and medications that need prior authorization at <u>azblue.com/pharmacy</u>. If you have to pay a prior authorization charge, it does not count toward your calendar-year deductible or out-of-pocket maximum.

Cost share for ancillary services provided by an out-of-network provider at an in-network facility will be based on the Qualifying Payment Amount, as defined by federal law. All out-of-network cost share for these ancillary services will be counted toward any in-network deductible and cost-share limits.

| Benefit  | In-Network Cost Share  | Out-of-Network Cost Share                            |
|--|--|--|
| Ambulance Services   | 10% coinsurance<br>Deductible is waived  |  |
| <b>Behavioral Health Services</b><br>Inpatient facility and professional<br>services | <b>10% coinsurance</b> (after deductible)  | 50% coinsurance (after deductible) +<br>balance bill |
| Behavioral Health Services<br>Outpatient facility and<br>professional services       | <ul> <li>Primary care provider (PCP) or specialist visit copay—see the Physician Services row</li> <li>10% coinsurance (after deductible) for services you receive at other locations</li> </ul>   | 50% coinsurance (after deductible) +<br>balance bill |
| Behavioral Therapy<br>Services for the Treatment<br>of Autism Spectrum<br>Disorder   | <b>PCP or specialist visit copay</b> —see the<br>Physician Services row<br><b>10% coinsurance</b> (after deductible) for<br>professional services you receive at an<br>inpatient or outpatient facility, and any<br>related facility charges | 50% coinsurance (after deductible) +<br>balance bill |

| Benefit   | In-Network Cost Share  | Out-of-Network Cost Share                            |
|---|--|--|
| Cataract Surgery and<br>Keratoconus   | <b>PCP or specialist visit copay</b> —see the<br>Physician Services row<br><b>10% coinsurance</b> (after deductible) for<br>professional services you receive at an<br>inpatient or outpatient facility, and any<br>related facility charges   | 50% coinsurance (after deductible) +<br>balance bill |
| Chiropractic Services   | <ul> <li>Specialist visit copay—see the<br/>Physician Services row. The copay does<br/>not apply if you receive only physical<br/>medicine and rehabilitation services and<br/>no other covered service during your visit.</li> <li>10% coinsurance (after deductible) for: <ul> <li>Visits in which you receive only<br/>physical medicine and rehabilitation<br/>services and no other covered service</li> <li>Chiropractic services provided at other<br/>locations</li> </ul> </li> </ul>   | 50% coinsurance (after deductible) +<br>balance bill |
| Chronic Disease Education and Training  | \$0<br>Deductible is waived  | 50% coinsurance (after deductible) + balance bill    |
| Clinical Trials   | <ul> <li>PCP or specialist visit copay—see the Physician Services row</li> <li>10% coinsurance (after deductible) for professional services you receive at an inpatient or outpatient facility, and any related facility charges</li> </ul>  | 50% coinsurance (after deductible) +<br>balance bill |
| Dental Services—Medical   | 10% coinsurance (after deductible)   | 50% coinsurance (after deductible) + balance bill    |
| Durable Medical<br>Equipment, Medical<br>Supplies, and Prosthetic<br>Appliances and Orthotics | <ul> <li>\$0 for one FDA-approved manual or electric breast pump and breast pump supplies per member, per calendar year PCP or specialist visit copay—see the Physician Services row</li> <li>10% coinsurance (after deductible) for: <ul> <li>Durable medical equipment (DME) picked up at the doctor's office but billed through a DME supplier. If you have a doctor's office visit at the time you pick up your DME, medical supplies, prosthetic appliance, or orthotics, you also pay the PCP or specialist copay.</li> <li>Services you receive at locations other than a doctor's office</li> </ul> </li> </ul>  | 50% coinsurance (after deductible) +<br>balance bill |
| Emergency Services  | You pay your in-network cost share for emergency services, even for services from<br>out-of-network providers.<br>Emergency Room (ER)<br>\$100 copay per member, per facility, per day for ER facility and ancillary charges,<br>and \$0 for professional services you receive while you are at the ER<br>After the first visit, 10% coinsurance (after in-network deductible). If your claim is<br>submitted with a primary behavioral health diagnosis, you will only pay the ER copay.<br>Admission to the Hospital from the ER<br>If you are admitted as an inpatient:<br>• \$0 ER copay<br>• 10% coinsurance (after in-network deductible) for facility and ancillary services<br>related to the emergency, including facility and ancillary services you receive while<br>you are at the ER, and emergency professional services you receive after admission |  |

| Benefit   | In-Network Cost Share  | Out-of-Network Cost Share                            |
|---|--|--|
|   | If you are admitted for observation or as an outpatient:   |  |
|   | <ul> <li>\$100 ER copay for the first visit, then 10% coinsurance (after in-network deductible). If your claim is submitted with a primary behavioral health diagnosis, you will only pay the ER copay.</li> <li>10% coinsurance (after in-network deductible) for professional, facility, and ancillary services you receive that are related to the emergency, and any related services you receive after you are admitted for observation, or as an outpatient</li> </ul>   |  |
|   |  |  |
| Facinophilia  | 10% coinsurance  | 25% of the cost of formula                           |
| Eosinophilic<br>Gastrointestinal Disorder               | Deductible is waived   | Deductible is waived                                 |
|   | Deductible is walved   | Cost is defined as billed charges.                   |
| Family Planning—<br>Contraceptives and<br>Sterilization | <ul> <li>\$0 for professional charges for<br/>implantation and/or removal (including<br/>follow-up care) of FDA-approved female<br/>implanted contraceptive (birth control)<br/>devices when the purpose of the<br/>procedure is contraception, as<br/>documented by your provider on the claim</li> <li>\$0 for professional and facility charges for<br/>FDA-approved female sterilization<br/>procedures when the purpose of the<br/>procedure is contraception, as<br/>documented by your provider on the claim</li> </ul> |  |
|   | <ul> <li>\$0 for female oral contraceptives, patches, rings, and contraceptive injections</li> <li>\$0 for FDA-approved over-the-counter emergency contraception that is prescribed by a doctor or other healthcare provider</li> <li>\$0 for diaphragms, cervical caps, cervical shields, condoms, sponges, and spermicides</li> </ul>  | 50% coinsurance (after deductible) +<br>balance bill |
|   | For FDA-approved male sterilization<br>procedures:<br>• PCP or specialist visit copay—see  |  |
|   | <ul> <li>the Physician Services row</li> <li>10% coinsurance (after deductible)<br/>for services you receive at locations<br/>other than a doctor's office</li> </ul>  |  |
| Hearing Aids and Services                               | <b>PCP or specialist visit copay</b> —see the<br>Physician Services row<br><b>10% coinsurance</b> (after deductible) for<br>professional services you receive at an<br>inpatient or outpatient facility, any related<br>facility charges, and hearing devices<br>obtained in any location  | 50% coinsurance (after deductible) +<br>balance bill |
| Home Health Services                                    | 10% coinsurance (after deductible)   | 50% coinsurance (after deductible) + balance bill    |
| Hospice Services  | \$0<br>Deductible is waived  | \$0 + balance bill<br>Deductible is waived           |
| Inpatient and Outpatient<br>Detoxification Services     | <ul> <li>PCP or specialist visit copay—see the Physician Services row</li> <li>10% coinsurance (after deductible) for services you receive at other locations</li> </ul>   | 50% coinsurance (after deductible) + balance bill    |

| Benefit  | In-Network Cost Share  | Out-of-Network Cost Share  |
|--|--|--|
| Inpatient Hospital   | <ul> <li>10% coinsurance (after deductible)</li> <li>\$0 for professional and facility charges for FDA-approved female sterilization procedures when the purpose of the procedure is contraception, as documented by your provider on the claim</li> </ul>   | 50% coinsurance (after deductible) +<br>balance bill   |
|  | <b>\$1,000 bariatric surgery access fee</b> (in ad coinsurance) for all bariatric surgeries. This charges for bariatric surgery.   |  |
| Inpatient Rehabilitation—<br>Extended Active<br>Rehabilitation and Skilled<br>Nursing Facility Services                              | <b>10% coinsurance</b> (after deductible)  | 50% coinsurance (after deductible) +<br>balance bill   |
| Long-Term Acute Care—<br>Inpatient   | 10% coinsurance (after deductible)   | 50% coinsurance (after deductible) + balance bill  |
| Maternity  | <b>PCP or specialist visit copay</b> (see the<br>Physician Services row) for your first<br>prenatal office or home visit, which covers<br>all services included in the provider's<br>global charge<br>See the Physician Services row for cost<br>share if you receive services that are not<br>included in the provider's global charge.   | 50% coinsurance (after deductible) +<br>balance bill   |
| Global charge is a fee charged<br>by the delivering provider that<br>includes certain prenatal,<br>delivery, and postnatal services. | <b>10% coinsurance</b> (after deductible) for<br>professional services you receive at an<br>inpatient or outpatient facility, and any<br>related facility charges  |  |
|  | Your cost-share obligations may be affected by the addition of a newborn or adopted child, as described in the Eligibility for Benefits section in your Base Benefit Book. If you have coverage only for yourself and no dependents, the addition of a child will result in a change from individual coverage to family coverage, and you may be required to pay additional premium. If you currently have individual coverage, when a child is added to your plan, you will have a family deductible.   |  |
| Medical Foods for Inherited<br>Metabolic Disorders   | 10% coinsurance<br>Deductible is waived  | <b>50%</b> of the cost of medical foods<br><b>Deductible is waived</b><br>Cost is defined as billed charges. |
|  | PCP or specialist visit copay—see the  | oust is defined as blied charges.  |
| Neuropsychological and<br>Cognitive Testing  | Physician Services row<br><b>10% coinsurance</b> (after deductible) for<br>professional services you receive at an<br>inpatient or outpatient facility, and any<br>related facility charges  | 50% coinsurance (after deductible) +<br>balance bill   |
| Outpatient Services  | <ul> <li>Diagnostic Laboratory Services:</li> <li>\$0 if you only receive covered<br/>laboratory services at a doctor's office</li> <li>PCP or specialist visit copay—see<br/>the Physician Services row for services<br/>you receive at a doctor's office</li> <li>10% coinsurance (after deductible)<br/>for professional services you receive<br/>from a pathologist or dermapathologist,<br/>and services you receive at locations<br/>other than a doctor's office</li> <li>Radiology Services:</li> <li>PCP or specialist visit copay—see<br/>the Physician Services row for services<br/>you receive at a doctor's office</li> <li>10% coinsurance (after deductible)<br/>for professional services you receive at a doctor's office</li> </ul> | 50% coinsurance (after deductible) +<br>balance bill   |

| Benefit  | In-Network Cost Share  | Out-of-Network Cost Share   |
|--|--|---|
|  | receive at locations other than a<br>doctor's office   |   |
|  | Outpatient Facility Services (including outpatient surgery):   |   |
|  | • <b>10% coinsurance</b> (after deductible)  |   |
|  | • <b>\$0</b> for FDA-approved female<br>sterilization procedures when the<br>purpose of the procedure is<br>contraception, as documented by your<br>provider on the claim  |   |
|  | Sleep Studies: 10% coinsurance (after deductible)  |   |
|  | Medications Given to You at an<br>Outpatient Facility: 10% coinsurance<br>(after deductible)   |   |
|  | <b>\$1,000 bariatric surgery access fee</b> (in ad coinsurance) for all bariatric surgeries. This charges for bariatric surgery.   |   |
| Pharmacy and Medications B   | senefits (next two rows)   |   |
| is filled. No exceptions will be mad   | lication is based on the tier to which BCBSAZ<br>e regarding the assigned tier of a medication.<br>ice. To confirm the status and tier of a particul<br>ce at the number on your ID card.  | BCBSAZ may change the tier of a   |
|  | Retail Medications (30-day supply)   |   |
|  | <ul> <li>Tier 1a: \$3 copay</li> </ul>   |   |
|  | <ul> <li>Tier 1b: \$10 copay</li> </ul>  |   |
|  | • Tier 2: <b>\$25 copay</b>  |   |
|  | <ul> <li>Tier 3 (including compounded<br/>medications and formulary<br/>exceptions): <b>\$50 copay</b></li> </ul>  |   |
|  | Mail Order Medications (90-day supply)   |   |
|  | <ul> <li>Tier 1a: \$6 copay</li> </ul>   |   |
|  | <ul> <li>Tier 1b: \$20 copay</li> </ul>  |   |
|  | • Tier 2: <b>\$50 copay</b>  |   |
|  | <ul> <li>Tier 3 (including formulary exceptions):</li> <li>\$100 copay</li> </ul>  | The following are <b>not covered</b> when<br>obtained from out-of-network pharmacies:<br>• Mail order medications   |
| Pharmany Panafit   | <b>Specialty Medications</b> (30-day supply of most medications)   | <ul> <li>Mail order medications</li> <li>Specialty medications</li> </ul>   |
| Pharmacy Benefit<br>See the Using Your Pharmacy  | • 50% coinsurance  | You must pay the full cost for retail   |
| Benefits section in your Base  | Calendar-year deductible is waived   | prescriptions purchased from an out-  |
| Benefit Book for details about<br>your Pharmacy benefits,<br>including how your cost share is<br>calculated. | You may obtain up to a 90-day supply of<br>covered maintenance medications at a<br>network retail pharmacy (keep in mind<br>that not all medications are available for<br>more than a 30- or 60-day supply). If you<br>receive a 31- to 60-day supply of<br>medication, you will pay two times the<br>applicable cost share for a 30-day supply.<br>If you receive a 61- to 90-day supply of<br>medication from a network retail<br>pharmacy, you will pay two and a half<br>times the 30-day cost share. Your cost<br>share will be different depending on the<br>type of pharmacy, how much of the<br>medication, you're getting, and the tier of<br>the medication. | of-network pharmacy and submit a<br>claim to BCBSAZ. You will be<br>reimbursed at the in-network level of<br>benefits, up to the allowed amount. You<br>will be responsible for any balance bill,<br>including the difference between the<br>allowed amounts for the generic and<br>brand-name medications. |
|  | If you purchase a brand-name medication<br>when a generic equivalent is available,<br>you will pay the applicable <b>tier 1 copay</b><br><b>plus the difference between the</b><br><b>allowed amounts for the generic and</b>  |   |

| In-Network Cost Share   | Out-of-Network Cost Share   |
|---|---|
| <ul> <li>brand-name medications, even if the prescribing provider indicates on the prescription that the brand-name medication is what you should have. If you have completed step therapy and are taking a brand-name drug with a generic equivalent as a result of the step therapy process, you pay the cost share that applies to the brand-name medication.</li> <li>\$0 for preventive medications and covered vaccines. BCBSAZ determines under 45 CFR § 147.130:</li> <li>Which medications are considered preventive,</li> <li>Which vaccines are covered, and</li> <li>For which there is a \$0 cost share</li> <li>\$0 for the generic version of certain covered preventive medications or items; applicable cost share for the brandname version. You may request an exception for waiver of cost share (see the Preventive Services section in your Base Benefit Book) for the brand-name version of a preventive medication or item.</li> <li>\$0 for the following female contraceptive (birth control) methods when your provider prescribes them for the purpose of contraception and obtained from an innetwork pharmacy:</li> <li>Condoms</li> <li>FDA-approved brand oral, patch, vaginal ring, and injectable cost, and ervical shields</li> <li>FDA-approved emergency contraception for members of any age</li> <li>FDA-approved generic oral, patch, vaginal ring, and injectable</li> </ul> |   |
|   |   |
| <ul> <li>medications you purchase through your medical benefit</li> <li>See the Pharmacy Benefit cost-share row to determine your cost share for services you receive through the Pharmacy benefit.</li> <li>For cancer treatment medications that are also classified as specialty medications, you pay the tier 1b pharmacy copay. For certain cancer treatment medications, as determined by BCBSAZ, you will receive a <b>15-day supply</b>, and pay <b>one-half of the tier 1b</b> pharmacy copay the first time you receive it. You will be able to refill the medication every 15 days, and you will continue to pay one-half of the tier 1b pharmacy copay for each refill during your first three months using the medication. If you have side effects from the medication</li> </ul>   | 50% coinsurance (after deductible) +<br>balance bill<br>Not covered   |
|   | <ul> <li>brand-name medications, even if the prescribing provider indicates on the prescription that the brand-name medication is what you should have. If you have completed step therapy and are taking a brand-name drug with a generic equivalent as a result of the step therapy process, you pay the cost share that applies to the brand-name medication.</li> <li>\$0 for preventive medications and covered vaccines. BCBSAZ determines under 45 CFR § 147.130:</li> <li>Which medications are considered preventive,</li> <li>Which medications are considered preventive,</li> <li>Which vaccines are covered, and</li> <li>For which there is a \$0 cost share</li> <li>\$0 for the generic version of certain covered preventive medications or items; applicable cost share for the brand-name version. You may request an exception for waiver of cost share (see the Preventive Services section in your Base Benefit Book) for the brand-name version of a preventive medication or item.</li> <li>\$0 for the following female contraceptive (birth control) methods when your provider prescribes them for the purpose of contraception and obtained from an innetwork pharmacy:</li> <li>Condoms</li> <li>FDA-approved brand oral, patch, vaginal ring, and injectable contraception for members of any age</li> <li>FDA-approved generic oral, patch, vaginal ring, and injectable contraceptives</li> <li>Sponges and spermicides</li> <li>10% coinsurance (after deductible) for medications you purchase through your medical benefit</li> <li>See the Pharmacy Benefit cost-share row to determine your cost share for services you receive through the Pharmacy copay. For certain cancer treatment medications, as determined by BCBSAZ, you will receive a 15-day supply, and pay one-half of the ir 1b pharmacy copay for each refill during your first three months using the medication. If</li> </ul> |

| Benefit  | In-Network Cost Share  | Out-of-Network Cost Share                         |
|--|--|---|
|  | you will be able to refill the cancer<br>treatment medication for up to 30 days<br>after your first three months of treatment.   |   |
| Physical Therapy,<br>Occupational Therapy,<br>Speech Therapy, Cognitive<br>Therapy, Cardiac, and<br>Pulmonary Services | <b>10% coinsurance</b> (after deductible)  | 50% coinsurance (after deductible) + balance bill |
|  | <b>\$15 copay</b> when you see a PCP   |   |
|  | <b>\$30 copay</b> when you see a specialist  |   |
|  | One copay per member, per provider,<br>per day for services you receive during an<br>office, home, or walk-in clinic visit   |   |
|  | <b>\$0</b> if you only receive the following<br>services and no other covered service<br>during your office, home, or walk-in clinic<br>visit:   |   |
|  | <ul> <li>Covered allergy injections</li> </ul>   |   |
|  | Covered immunizations  |   |
|  | Covered laboratory services  |   |
|  | <b>\$0</b> for the following when the purpose is female contraception (birth control), as documented by your provider on the   |   |
|  | claim:   |   |
| Physician Services   | <ul> <li>Professional services for FDA-<br/>approved female sterilization<br/>procedures, regardless of the location<br/>of service</li> </ul>   |   |
|  | <ul> <li>Professional services for fitting,<br/>implantation, and/or removal (including<br/>follow-up care) of FDA-approved<br/>female contraceptive devices</li> </ul>  |   |
| Your cost share will be waived if<br>you receive covered preventive<br>services only from an in-network                | <ul> <li>FDA-approved implanted female<br/>contraceptive devices</li> </ul>  | 50% coinsurance (after deductible) + balance bill |
| provider during your visit.  | • The following FDA-approved generic<br>and brand-with-no-generic-equivalent<br>prescription hormonal and barrier<br>contraceptive methods and devices:<br>patches, rings, contraceptive<br>injections, diaphragms, cervical caps,<br>cervical shields, condoms, sponges,<br>and spermicides |   |
|  | 10% coinsurance (after deductible) for:  |   |
|  | <ul> <li>Covered physical therapy,<br/>occupational therapy, and speech<br/>therapy</li> </ul>   |   |
|  | <ul> <li>PCP and specialist services provided<br/>at locations other than a doctor's<br/>office, home, or walk-in clinic</li> </ul>  |   |
|  | <ul> <li>Professional services you receive from<br/>a radiologist or pathologist, including a<br/>dermapathologist, and professional<br/>services you receive that are related to<br/>a sleep study, even when the services<br/>are provided at a doctor's office</li> </ul>                 |   |
|  | Medications given to you at a doctor's office  |   |

| Benefit   | In-Network Cost Share  | Out-of-Network Cost Share  |
|---|--|--|
|   | PCP or specialist visit copay—see the<br>Physician Services row  |  |
| Post-Mastectomy Services  | <b>10% coinsurance</b> (after deductible) for<br>professional services you receive at an<br>inpatient or outpatient facility, and any<br>related facility charges  | 50% coinsurance (after deductible) +<br>balance bill   |
|   | <b>\$0</b> regardless of the location where services are provided if:  |  |
|   | • You receive one of the services<br>covered as explained in the Preventive<br>Services section in your Base Benefit<br>Book;  |  |
| <b>Preventive Services</b><br>You pay applicable cost share<br>for any tests, procedures, or                            | • The procedure code, the diagnosis<br>code, or the combination of procedure<br>and diagnosis codes billed by your<br>provider on the line of the claim<br>indicates the service is preventive; <b>and</b>   | 50% coinsurance (after deductible) +   |
| services not covered in the<br>Preventive Services section in<br>your Base Benefit Book.                                | <ul> <li>The primary purpose of the visit at<br/>which you received the services was<br/>preventive care</li> </ul>  | balance bill   |
|   | <b>\$0</b> for the generic version of certain<br>covered preventive medications or items;<br><b>applicable cost share</b> for the brand-<br>name version. You may request an<br>exception for waiver of cost share (see the<br>Preventive Services section in your Base<br>Benefit Book) for the brand-name version<br>of a preventive medication or item.                                   |  |
|   | PCP or specialist visit copay—see the Physician Services row   |  |
| Reconstructive Surgery<br>and Services  | <b>10% coinsurance</b> (after deductible) for<br>professional services you receive at an<br>inpatient or outpatient facility, and any<br>related facility charges  | 50% coinsurance (after deductible) + balance bill  |
|   | PCP or specialist visit copay—see the<br>Physician Services row  |  |
| Services to Diagnose<br>Infertility   | <b>10% coinsurance</b> (after deductible) for<br>professional services you receive at an<br>inpatient or outpatient facility, and any<br>related facility charges  | 50% coinsurance (after deductible) +<br>balance bill   |
| Telehealth Services—<br>BlueCare Anywhere <sup>s™</sup>   | <b>\$0</b> for telehealth medical consultations  |  |
| Telehealth services are video<br>consultations you have with a<br>provider using BCBSAZ's<br>BlueCare Anywhere service. | <ul> <li>\$20 copay for telehealth counseling sessions provided by a counselor</li> <li>\$30 copay for telehealth psychiatric consultations provided by a psychiatrist</li> </ul>  | Not covered  |
| Telehealth Services—  | You pay the cost-share amounts that<br>apply to the services you receive via<br>telehealth (remote services performed by<br>the provider) along with the cost-share<br>amounts that apply to the services you<br>receive in-person at your physical<br>location.<br><b>Example:</b> If you are at a PCP's office and   | Not covered, except for emergency and<br>urgent services. In those cases, you pay<br>the cost-share amounts applicable to all        |
| In-Network Providers  | have a consultation with a remote<br>specialist, you will pay the cost share<br>applicable for a PCP office visit and the<br>cost share applicable for a specialist office<br>visit or consultation. If you are at home<br>and receive a consultation from a remote<br>specialist, you will pay only the specialist<br>cost share because no other provider is<br>involved at your location. | services provided via telehealth. You will<br>always pay in-network cost share for<br>emergency services provided via<br>telehealth. |

| Benefit   | In-Network Cost Share   | Out-of-Network Cost Share                            |
|---|---|--|
| Transplant or Gene<br>Therapy Travel and<br>Lodging   | \$0<br>Deductible is waived<br>Maximum reimbursement of \$10,000 per member, per transplant or gene therapy<br>treatment  |  |
| Transplants—Organ,<br>Tissue, and Bone Marrow<br>and Stem Cell Procedures<br>If both a donor and a transplant<br>recipient are covered by a<br>BCBSAZ plan or a plan<br>administered by BCBSAZ, the<br>transplant recipient pays the cost<br>share related to the transplant. | <b>PCP or specialist visit copay</b> —see the<br>Physician Services row<br><b>10% coinsurance</b> (after deductible) for<br>professional services you receive at an<br>inpatient or outpatient facility, and any<br>related facility charges  | 50% coinsurance (after deductible) +<br>balance bill |
| Urgent Care   | <ul> <li>\$60 copay per member, per provider, per day for services you receive from a provider that is contracted with the plan network to offer urgent care services</li> <li>PCP or specialist visit copay (see the Physician Services row) for services you receive during an office, home, or walk-in clinic visit from an in-network provider that is not specifically contracted for urgent care services</li> <li>10% coinsurance (after deductible) for urgent care services you receive from any other type of provider</li> </ul> | 50% coinsurance (after deductible) +<br>balance bill |
| Pediatric Dental Type I   | See the Emergency Services row for cost share if you receive services from certain providers, such as hospitals, that are not specifically contracted with the plan network as urgent care providers.         \$0       \$0 + balance bill  |  |
| Services  | Deductible is waived  | Deductible is waived                                 |
| Pediatric Dental Type II<br>Services  | 50% coinsurance (after deductible)  | 60% coinsurance (after deductible) + balance bill    |
| Pediatric Dental Type III<br>Services   | 50% coinsurance (after deductible)  | 60% coinsurance (after deductible) + balance bill    |
| Pediatric Dental Type IV<br>Services  | 50% coinsurance (after deductible)  | 60% coinsurance (after deductible) + balance bill    |
| Pediatric Vision Exams  | \$0<br>Deductible is waived   | 50% coinsurance (after deductible) + balance bill    |
| (Routine)   | If a medical condition is identified during your routine vision exam, you will be responsible for additional cost share.  |  |
| Pediatric Contact Lens Fit and Follow Up  | \$0<br>Deductible is waived   | Not covered  |
| Pediatric Eyewear<br>(Eyeglasses or Contact<br>Lenses)  | \$0<br>Deductible is waived   | Not covered  |
| Pediatric Low Vision<br>Evaluation and Follow Up  | \$0<br>Deductible is waived   | Not covered  |
| Pediatric Low Vision<br>Hardware  | \$0<br>Deductible is waived   | Not covered  |