

EVIDENCE-BASED CRITERIA SECTION: SURGERY
 ORIGINAL EFFECTIVE DATE:
 09/19/22

 LAST REVIEW DATE:
 10/01/24

 CURRENT EFFECTIVE DATE:
 10/01/24

 LAST CRITERIA REVISION DATE:
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 10/03/23

NEXT ANNUAL REVIEW DATE: 4TH QTR 2025

PROSTATIC URETHRAL LIFT

Non-Discrimination Statement and Multi-Language Interpreter Services information are located at the end of this document.

Coverage for services, procedures, medical devices and drugs are dependent upon benefit eligibility as outlined in the member's specific benefit plan. This Evidence-Based Criteria must be read in its entirety to determine coverage eligibility, if any.

This Evidence-Based Criteria provides information related to coverage determinations only and does not imply that a service or treatment is clinically appropriate or inappropriate. The provider and the member are responsible for all decisions regarding the appropriateness of care. Providers should provide BCBSAZ complete medical rationale when requesting any exceptions to these guidelines.

The section identified as "<u>Description</u>" defines or describes a service, procedure, medical device or drug and is in no way intended as a statement of medical necessity and/or coverage.

The section identified as "<u>Criteria</u>" defines criteria to determine whether a service, procedure, medical device or drug is considered medically necessary or experimental or investigational.

State or federal mandates, e.g., FEP program, may dictate that any drug, device or biological product approved by the U.S. Food and Drug Administration (FDA) may not be considered experimental or investigational and thus the drug, device or biological product may be assessed only on the basis of medical necessity.

Evidence-Based Criteria are subject to change as new information becomes available.

For purposes of this Evidence-Based Criteria, the terms "experimental" and "investigational" are considered to be interchangeable.

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Description:

Benign prostatic hyperplasia (BPH) is a common condition in older individuals that can lead to increased urinary frequency, an urgency to urinate, a hesitancy to urinate, nocturia, and a weak stream when urinating. The prostatic urethral lift (PUL) procedure involves the insertion of one or more permanent implants into the prostate, which retracts prostatic tissue and maintains an expanded urethral lumen.

The NeoTract UroLift® System UL400, an implantable transprostatic tissue retractor system, has received FDA approval through the 510(k) process.

Benign Prostatic Hyperplasia

Benign prostatic hyperplasia (BPH) is a common disorder among older individuals that results from hyperplastic nodules in the periurethral or transitional zone of the prostate. The clinical manifestations of BPH include increased urinary frequency, nocturia, urgency or hesitancy to urinate, and a weak stream when urinating. The urinary tract symptoms often progress with worsening hypertrophy and may lead to acute urinary retention, incontinence, renal insufficiency, and/or urinary tract infection. Benign prostatic hyperplasia prevalence increases with age and is present in more than 80% of individuals ages 70 to 79 years.

Two scores are widely used to evaluate BPH-related symptoms: the American Urological Association Symptom Index (AUASI) and the International Prostate Symptom Score (IPSS). The AUASI is a self-administered 7-item questionnaire assessing the severity of various urinary symptoms. Total AUASI scores range from 0 to 35, with overall severity categorized as mild (≤7), moderate (8-19), or severe (20-35). The IPSS incorporates questions from the AUASI and a quality of life question or a "Bother score."

Evaluation and management of BPH include assessment for other causes of lower urinary tract dysfunction (e.g., prostate cancer), symptom severity, and the degree that symptoms are bothersome to determine the therapeutic approach.

For individuals with moderate-to-severe symptoms (e.g., an AUASI score of \geq 8), bothersome symptoms, or both, a discussion about medical therapy is reasonable. Benign prostatic hyperplasia should generally be treated medically first. Available medical therapies for BPH-related lower urinary tract dysfunction include α -adrenergic blockers (e.g., alfuzosin, doxazosin, tamsulosin, terazosin, silodosin), 5 α -reductase inhibitors (e.g., finasteride, dutasteride), combination α -adrenergic blockers and 5 α -reductase inhibitors, anti-muscarinic agents (e.g., darifenacin, solifenacin, oxybutynin), and phosphodiesterase-5 inhibitors (e.g., tadalafil).



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Criteria:

- Use of prostatic urethral lift in individuals with moderate-to-severe lower urinary tract obstruction due to benign prostatic hyperplasia is considered *medically necessary* with documentation of ALL of the following:
 - The individual has persistent or progressive lower urinary tract symptoms despite medical therapy (α1-adrenergic antagonists maximally titrated, 5α-reductase inhibitors, or combination medication therapy maximally titrated) over a trial period of no less than 6 months, or is unable to tolerate medical therapy
 - 2. Prostate gland volume is ≤80 mL
 - 3. Prostate anatomy demonstrates normal bladder neck without an obstructive or protruding median lobe
 - 4. Individual does not have urinary retention related to conditions other than benign prostatic hyperplasia, urinary tract infection, or recent prostatitis (within past year)
 - 5. Individual has had appropriate testing to exclude diagnosis of prostate cancer
 - 6. Individual does not have a known allergy to nickel, titanium or stainless steel
- Use of prostatic urethral lift for all other indications not previously listed or if above criteria not met is considered *experimental or investigational* when any **ONE** or more of the following criteria are met:
 - 1. Lack of final approval from the appropriate governmental regulatory bodies (e.g., Food and Drug Administration); or
 - 2. Insufficient scientific evidence to permit conclusions concerning the effect on health outcomes; or
 - 3. Insufficient evidence to support improvement of the net health outcome; or
 - 4. Insufficient evidence to support improvement of the net health outcome as much as, or more than, established alternatives; or
 - 5. Insufficient evidence to support improvement outside the investigational setting.

These indications include, but are not limited to:

Repeat procedures



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Resources:

Literature reviewed 10/01/24. We do not include marketing materials, poster boards and non-published literature in our review

Resources prior to 10/01/24 may be requested from the BCBSAZ Medical Policy and Technology Research Department.

- 1. Barry MJ, Fowler FJ, Jr., O'Leary MP, Bruskewitz RC, Holtgrewe HL, Mebust WK. Measuring disease-specific health status in men with benign prostatic hyperplasia. Measurement Committee of The American Urological Association. *Med Care*. Apr 1995;33(4 Suppl):AS145-55.
- 2. Barry MJ, Williford WO, Chang Y, et al. Benign prostatic hyperplasia specific health status measures in clinical research: how much change in the American Urological Association symptom index and the benign prostatic hyperplasia impact index is perceptible to patients? *J Urol*. Nov 1995;154(5):1770-4. doi:10.1016/s0022-5347(01)66780-6
- 3. Bozkurt A, Karabakan M, Keskin E, Hirik E, Balci MB, Nuhoglu B. Prostatic Urethral Lift: A New Minimally Invasive Treatment for Lower Urinary Tract Symptoms Secondary to Benign Prostatic Hyperplasia. *Urol Int.* 2016;96(2):202-6. doi:10.1159/000441850
- 4. Cantwell AL, Bogache WK, Richardson SF, et al. Multicentre prospective crossover study of the 'prostatic urethral lift' for the treatment of lower urinary tract symptoms secondary to benign prostatic hyperplasia. *BJU international*. Apr 2014;113(4):615-22. doi:10.1111/bju.12540
- 5. Cappelleri JC, Rosen RC. The Sexual Health Inventory for Men (SHIM): a 5-year review of research and clinical experience. *Int J Impot Res*. Jul-Aug 2005;17(4):307-19. doi:10.1038/sj.ijir.3901327
- 6. Chin PT, Bolton DM, Jack G, et al. Prostatic urethral lift: two-year results after treatment for lower urinary tract symptoms secondary to benign prostatic hyperplasia. *Urology*. Jan 2012;79(1):5-11. doi:10.1016/j.urology.2011.10.021
- 7. Djavan B, Marberger M. A meta-analysis on the efficacy and tolerability of alpha1-adrenoceptor antagonists in patients with lower urinary tract symptoms suggestive of benign prostatic obstruction. *Eur Urol.* 1999;36(1):1-13. doi:10.1159/000019919
- 8. Eure G, Gange S, Walter P, et al. Real-World Evidence of Prostatic Urethral Lift Confirms Pivotal Clinical Study Results: 2-Year Outcomes of a Retrospective Multicenter Study. *J Endourol*. Jul 2019;33(7):576-584. doi:10.1089/end.2019.0167
- 9. Eure G, Rukstalis D, Roehrborn C. Prostatic Urethral Lift for Obstructive Median Lobes: Consistent Results Across Controlled Trial and Real-World Settings. *J Endourol*. Jan 2023;37(1):50-59. doi:10.1089/end.2022.0324



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- 10. Foster HE, Barry MJ, Dahm P, et al. Surgical Management of Lower Urinary Tract Symptoms Attributed to Benign Prostatic Hyperplasia: AUA Guideline. *J Urol*. Sep 2018;200(3):612-619. doi:10.1016/j.juro.2018.05.048
- 11. Franco JVA, Jung JH, Imamura M, et al. Minimally invasive treatments for benign prostatic hyperplasia: a Cochrane network meta-analysis. *BJU international*. Aug 2022;130(2):142-156. doi:10.1111/bju.15653
- 12. Gaffney CD, Basourakos SP, Al Hussein Al Awamlh B, et al. Adoption, Safety, and Retreatment Rates of Prostatic Urethral Lift for Benign Prostatic Enlargement. *J Urol.* Aug 2021;206(2):409-415. doi:10.1097/JU.000000000001757
- 13. Garrido Abad P, Coloma Del Peso A, Sinues Ojas B, Fernandez Arjona M. [Urolift(R), a new minimally invasive treatment for patients with low urinary tract symptoms secondary to BPH. Preliminary results]. *Arch Esp Urol*. Jul-Aug 2013;66(6):584-91. Urolift(R), un nuevo tratamiento minimamente invasivo para los sintomas de tracto urinario inferior secundarios a HBP. Resultados preliminares.
- 14. Gratzke C, Barber N, Speakman MJ, et al. Prostatic urethral lift vs transurethral resection of the prostate: 2-year results of the BPH6 prospective, multicentre, randomized study. *BJU international*. May 2017;119(5):767-775. doi:10.1111/bju.13714
- 15. Hoffman RM, Monga M, Elliott SP, et al. Microwave thermotherapy for benign prostatic hyperplasia. *Cochrane Database Syst Rev*. Sep 12 2012;(9):CD004135. doi:10.1002/14651858.CD004135.pub3
- 16. Jones P, Rajkumar GN, Rai BP, et al. Medium-term Outcomes of Urolift (Minimum 12 Months Follow-up): Evidence From a Systematic Review. *Urology*. Nov 2016;97:20-24. doi:10.1016/j.urology.2016.05.003
- 17. Jung JH, Reddy B, McCutcheon KA, et al. Prostatic urethral lift for the treatment of lower urinary tract symptoms in men with benign prostatic hyperplasia. *Cochrane Database Syst Rev.* May 25 2019;5(5):CD012832. doi:10.1002/14651858.CD012832.pub2
- 18. Kaplan SA. Surgical Reintervention Rate after Prostatic Urethral Lift: Systematic Review and Meta-Analysis Involving over 2,000 Patients. Letter. *J Urol*. Mar 2021;205(3):939-940. doi:10.1097/JU.00000000001532
- 19. Lerner LB, McVary KT, Barry MJ, et al. Management of Lower Urinary Tract Symptoms Attributed to Benign Prostatic Hyperplasia: AUA GUIDELINE PART II-Surgical Evaluation and Treatment. *J Urol*. Oct 2021;206(4):818-826. doi:10.1097/JU.00000000002184
- 20. McNicholas TA, Woo HH, Chin PT, et al. Minimally invasive prostatic urethral lift: surgical technique and multinational experience. *Eur Urol*. Aug 2013;64(2):292-9. doi:10.1016/j.eururo.2013.01.008



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- 21. McVary KT, Gange SN, Shore ND, et al. Treatment of LUTS secondary to BPH while preserving sexual function: randomized controlled study of prostatic urethral lift. *J Sex Med*. Jan 2014;11(1):279-87. doi:10.1111/jsm.12333
- 22. McVary KT, Kaplan SA. A Tower of Babel in Today's Urology: Disagreement in Concepts and Definitions of Lower Urinary Tract Symptoms/Benign Prostatic Hyperplasia Re-Treatment. *J Urol.* Aug 2020;204(2):213-214. doi:10.1097/JU.000000000001073
- 23. Miller LE, Chughtai B, Dornbier RA, McVary KT. Surgical Reintervention Rate after Prostatic Urethral Lift: Systematic Review and Meta-Analysis Involving over 2,000 Patients. *J Urol*. Nov 2020;204(5):1019-1026. doi:10.1097/JU.00000000001132
- 24. Miller LE, Chughtai B, Dornbier RA, McVary KT. Surgical Reintervention Rate after Prostatic Urethral Lift: Systematic Review and Meta-Analysis Involving over 2,000 Patients. Reply. *J Urol.* Mar 2021;205(3):940-941. doi:10.1097/JU.000000000001533
- 25. National Institute for Health and Care Excellence (NICE). Insertion of prostatic urethral lift implants to treat lower urinary tract symptoms secondary to benign prostatic hyperplasia [IPG475]. 2014. Accessed June 25, 2024. https://www.nice.org.uk/guidance/ipg475/chapter/1-recommendations
- 26. National Institute for Health and Care Excellence (NICE). UroLift for treating lower urinary tract symptoms of benign prostatic hyperplasia [MTG58]. 2021. Accessed June 24, 2024. https://www.nice.org.uk/guidance/MTG58
- 27. O'Leary M P. Validity of the "bother score" in the evaluation and treatment of symptomatic benign prostatic hyperplasia. *Rev Urol.* Winter 2005;7(1):1-10.
- 28. Page T, Veeratterapillay R, Keltie K, Burn J, Sims A. Prostatic urethral lift (UroLift): a real-world analysis of outcomes using hospital episodes statistics. *BMC Urol*. Apr 7 2021;21(1):55. doi:10.1186/s12894-021-00824-5
- 29. Perera M, Roberts MJ, Doi SA, Bolton D. Prostatic urethral lift improves urinary symptoms and flow while preserving sexual function for men with benign prostatic hyperplasia: a systematic review and meta-analysis. *Eur Urol*. Apr 2015;67(4):704-13. doi:10.1016/j.eururo.2014.10.031
- 30. Ray A, Morgan H, Wilkes A, Carter K, Carolan-Rees G. The Urolift System for the Treatment of Lower Urinary Tract Symptoms Secondary to Benign Prostatic Hyperplasia: A NICE Medical Technology Guidance. *Appl Health Econ Health Policy*. Oct 2016;14(5):515-26. doi:10.1007/s40258-015-0218-x
- 31. Reich O, Gratzke C, Bachmann A, et al. Morbidity, mortality and early outcome of transurethral resection of the prostate: a prospective multicenter evaluation of 10,654 patients. *J Urol*. Jul 2008;180(1):246-9. doi:10.1016/j.juro.2008.03.058



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- 32. Roehrborn CG. Prostatic Urethral Lift: A Unique Minimally Invasive Surgical Treatment of Male Lower Urinary Tract Symptoms Secondary to Benign Prostatic Hyperplasia. *The Urologic clinics of North America*. Aug 2016;43(3):357-69. doi:10.1016/j.ucl.2016.04.008
- 33. Roehrborn CG, Barkin J, Gange SN, et al. Five year results of the prospective randomized controlled prostatic urethral L.I.F.T. study. *Can J Urol*. Jun 2017;24(3):8802-8813.
- 34. Roehrborn CG, Gange SN, Shore ND, et al. The prostatic urethral lift for the treatment of lower urinary tract symptoms associated with prostate enlargement due to benign prostatic hyperplasia: the L.I.F.T. Study. *J Urol*. Dec 2013;190(6):2161-7. doi:10.1016/j.juro.2013.05.116
- 35. Roehrborn CG, Rukstalis DB, Barkin J, et al. Three year results of the prostatic urethral L.I.F.T. study. *Can J Urol*. Jun 2015;22(3):7772-82.
- 36. Roehrborn CG, Wilson TH, Black LK. Quantifying the contribution of symptom improvement to satisfaction of men with moderate to severe benign prostatic hyperplasia: 4-year data from the CombAT trial. *J Urol*. May 2012;187(5):1732-8. doi:10.1016/j.juro.2011.12.083
- 37. Rosen RC, Catania JA, Althof SE, et al. Development and validation of four-item version of Male Sexual Health Questionnaire to assess ejaculatory dysfunction. *Urology*. May 2007;69(5):805-9. doi:10.1016/j.urology.2007.02.036
- Rukstalis D, Grier D, Stroup SP, et al. Prostatic Urethral Lift (PUL) for obstructive median lobes: 12 month results of the MedLift Study. *Prostate Cancer Prostatic Dis.* Sep 2019;22(3):411-419. doi:10.1038/s41391-018-0118-x
- 39. Rukstalis D, Rashid P, Bogache WK, et al. 24-month durability after crossover to the prostatic urethral lift from randomised, blinded sham. *BJU international*. Oct 2016;118 Suppl 3:14-22. doi:10.1111/bju.13666
- 40. Sarma AV, Wei JT. Clinical practice. Benign prostatic hyperplasia and lower urinary tract symptoms. *N Engl J Med*. Jul 19 2012;367(3):248-57. doi:10.1056/NEJMcp1106637
- 41. Shah BB, Tayon K, Madiraju S, Carrion RE, Perito P. Prostatic Urethral Lift: Does Size Matter? *J Endourol*. Jul 2018;32(7):635-638. doi:10.1089/end.2017.0855
- 42. Shin BNH, Qu L, Rhee H, Chung E. Systematic review and network meta-analysis of reintervention rates of new surgical interventions for benign prostatic hyperplasia. *BJU international*. Aug 2024;134(2):155-165. doi:10.1111/bju.16304
- 43. Shore N. A Review of the Prostatic Urethral Lift for Lower Urinary Tract Symptoms: Symptom Relief, Flow Improvement, and Preservation of Sexual Function in Men With Benign Prostatic Hyperplasia. *Current bladder dysfunction reports*. 2015;10(2):186-192. doi:10.1007/s11884-015-0296-5



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- 44. Shore N, Freedman S, Gange S, et al. Prospective multi-center study elucidating patient experience after prostatic urethral lift. *Can J Urol*. Feb 2014;21(1):7094-101.
- 45. Sievert KD, Schonthaler M, Berges R, et al. Minimally invasive prostatic urethral lift (PUL) efficacious in TURP candidates: a multicenter German evaluation after 2 years. *World J Urol*. Jul 2019;37(7):1353-1360. doi:10.1007/s00345-018-2494-1
- 46. Sonksen J, Barber NJ, Speakman MJ, et al. Prospective, randomized, multinational study of prostatic urethral lift versus transurethral resection of the prostate: 12-month results from the BPH6 study. *Eur Urol*. Oct 2015;68(4):643-52. doi:10.1016/j.eururo.2015.04.024
- 47. Sundaram D, Sankaran PK, Raghunath G, et al. Correlation of Prostate Gland Size and Uroflowmetry in Patients with Lower Urinary Tract Symptoms. *J Clin Diagn Res*. May 2017;11(5):AC01-AC04. doi:10.7860/JCDR/2017/26651.9835
- 48. Tanneru K, Gautam S, Norez D, et al. Meta-analysis and systematic review of intermediate-term follow-up of prostatic urethral lift for benign prostatic hyperplasia. *Int Urol Nephrol*. Jun 2020;52(6):999-1008. doi:10.1007/s11255-020-02408-y
- 49. Woo HH, Bolton DM, Laborde E, et al. Preservation of sexual function with the prostatic urethral lift: a novel treatment for lower urinary tract symptoms secondary to benign prostatic hyperplasia. *J Sex Med*. Feb 2012;9(2):568-75. doi:10.1111/j.1743-6109.2011.02568.x
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Coding:

CPT: 52441, 52442 HCPCS: C9739, C9740

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History:	<u>Date</u> :	<u>Activity</u> :
Medical Policy Panel	10/01/24	Review with revisions
Medical Policy Panel	10/03/23	Review with revisions
Medical Policy Panel	08/01/22	Review with no revisions
Medical Policy Panel	08/16/22	Approved guideline (Effective 9/19/22)

Policy Revisions:

10/01/24 10/03/23	Updated: Added:	Resources section "related to conditions other than benign prostatic hyperplasia" to #4 under medical necessity criteria statement; "Insufficient evidence to support improvement of the net health outcome; or", and "Insufficient evidence to support improvement of the net health outcome as much as, or more than, established alternatives, or" to experimental or investigational criteria.
10/03/23	Revised:	"Insufficient evidence to support improvement outside the investigational setting" from #3 to #5 in experimental or investigational criteria.



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Non-Discrimination Statement:

Blue Cross Blue Shield of Arizona (BCBSAZ) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. BCBSAZ provides appropriate free aids and services, such as qualified interpreters and written information in other formats, to people with disabilities to communicate effectively with us. BCBSAZ also provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages. If you need these services, call (602) 864-4884 for Spanish and (877) 475-4799 for all other languages and other aids and services.

If you believe that BCBSAZ has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: BCBSAZ's Civil Rights Coordinator, Attn: Civil Rights Coordinator, Blue Cross Blue Shield of Arizona, P.O. Box 13466, Phoenix, AZ 85002-3466, (602) 864-2288, TTY/TDD (602) 864-4823, crc@azblue.com. You can file a grievance in person or by mail or email. If you need help filing a grievance BCBSAZ's Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1–800–368–1019, 800–537–7697 (TDD). Complaint forms are available at <u>https://www.hhs.gov/ocr/office/file/index.html</u>

Multi-Language Interpreter Services:

Spanish: Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Blue Cross Blue Shield of Arizona, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 602-864-4884.

Navajo: Díí kwe'é atah nílínigií Blue Cross Blue Shield of Arizona haada yit'éego bína'ídíłkidgo éí doodago Háida bíjá anilyeedígií t'áadoo le'é yína'ídíłkidgo beehaz'áanii hólo díí t'áá hazaadk'ehjí háká a'doowołgo bee haz'ą doo bąąh ílínígóó. Ata' halne'ígií kojį' bich'į' hodíilnih 877-475-4799.

Chinese: 如果您, 或是您正在協助的對象, 有關於插入項目的名稱 Blue Cross Blue Shield of Arizona 方面的問題, 您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員, 請撥電話 在此插入數字 877-475-4799。

Vietnamese: Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Blue Cross Blue Shield of Arizona quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 877-475-4799.

Arabic:

إن كان لديك أو لدى شخص تساعده أسئلة بخصوص Blue Cross Blue Shield of Arizona، قلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة .للتحدث مع مترجم اتصل ب .877-475-479



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Multi-Language Interpreter Services:

Tagalog: Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Blue Cross Blue Shield of Arizona, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 877-475-4799.

Korean: 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Blue Cross Blue Shield of Arizona 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 877-475-4799 로 전화하십시오.

French: Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Blue Cross Blue Shield of Arizona, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 877-475-4799.

German: Falls Sie oder jemand, dem Sie helfen, Fragen zum Blue Cross Blue Shield of Arizona haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 877-475-4799 an.

Russian: Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Blue Cross Blue Shield of Arizona, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 877-475-4799.

Japanese: ご本人様、またはお客様の身の回りの方でも、Blue Cross Blue Shield of Arizona についてご質問が ございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はか かりません。通訳とお話される場合、877-475-4799 までお電話ください。

Farsi:

اگر شما، یا کسی که شما به او کمک میکنید ، سوال در مورد Blue Cross Blue Shield of Arizona ، داشته باشید حق این را دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت نمایید 4799-475-877 .[تماس حاصل نمایید.

Assyrian:

٤، ٤سهو، بر سو فذيوفة ومنعقوم، نهور، ٤نهكمنور، ٢٥هكمنة معة دمم Alue Cross Blue Shield of Arizona ٤ سهور، ٤سمدة ومحكنهور. امتلام محموطتمام حكمتمون هيئةنام. كامعرومة خصر سو همة إنفتاء مقة نعمان خلا هانها، منابع 479-475-877.

Serbo-Croatian: Ukoliko Vi ili neko kome Vi pomažete ima pitanje o Blue Cross Blue Shield of Arizona, imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste razgovarali sa prevodiocem, nazovite 877-475-4799.

Thai: หากคณ หรอคนทคณกาลงชวยเหลอมคาถามเกยวกบ Blue Cross Blue Shield of Arizona คณมสทธทจะไดรบความชวยเหลอและขอมลในภาษา ของคณไดโดยไมมคาใช้จาย พดคยกบลาม โทร 877-475-4799