



Professional Services

Accelerate your supply chain modernization

Modern supply chains face rapid changes like fluctuating customer demands, geopolitical and climate-related disruptions, and increasing complexity.

For a supply chain that is resilient, agile, and designed to grow with your business, Blue Yonder Professional Services give you the clarity and confidence to evolve with purpose.

We combine proven expertise with innovative solutions to simplify transformation and deliver results that matter. From strategy to execution, we partner with you to connect data, processes and people to improve your supply chain, every step of the way.

The challenges supply chains face today

- **Limited expertise:** Businesses often lack the specialized expertise to manage complex transformations, putting projects at risk of delay, errors and underutilized tools.
- **High costs:** Maintaining an in-house team of experts is costly and unsustainable, so businesses need flexible access to skills and tools that scale with their needs.
- **Ongoing support and maintenance:** Maintaining functional solutions amidst constant change is challenging. Without dedicated external support, alert mechanisms, and proactive health checks, you risk inefficiencies and disruptions. Continuous expert support is crucial to keep systems optimized and resolve issues quickly.



Results

- **30%**

faster time to value with vendor-related professional services

- **5x**

fewer post-go-live issues with Blue Yonder Services-led implementations

- **25%**

improvement in system performance

- **22%**

increase in user adoption of solutions

Professional services: your supply chain partner

Blue Yonder Professional Services combine deep expertise, continuous support, and future-proof strategies to help your supply chain thrive today and adapt for tomorrow.

Supply Chain Advisory

We are committed to helping you achieve your business objectives at every step. Our supply chain advisors have a unique combination of expertise in Blue Yonder Solutions, industry knowledge and data science. Together, we will work with you to create a tailored roadmap that maximizes business benefits and ensures future success.

Solution Implementation

We use proven implementation accelerators to streamline design, reduce manual effort and speed data migration. From planning and configuration to integration and performance improvement, we collaborate closely with your team to optimize your solutions, align your employees, and set the stage for supply chain excellence. We accelerate migration to cloud native solutions with our proprietary generative AI automation migration tools.

Continuous Optimization

We partner with you beyond initial implementation to ensure your solutions keep providing value. Through proactive performance assessments, tailored support and extensive education, we help reduce risks, enhance system performance and maintain long-term effectiveness. With continuous improvements and White Glove Support, your supply chain remains resilient, efficient, and prepared for the future.

Education and change management

Your teams will gain the knowledge, skills, and confidence necessary to fully adopt and maximize your solutions through customized education and change management practices. Our emphasis on user advocacy and certification leads to higher adoption rates, reduced turnover and greater return on investment (ROI).

Key Benefits

- Supplement your team with access to supply chain expertise to drive transformation and efficiencies.
- Keep your solutions running at peak performance with proactive support and ongoing improvements that maximize your investment.
- Navigate complex transformations with trusted partners who provide ongoing guidance throughout your journey.

Transform potential into performance

- Partner with experts who align with your goals through transparency, direct product access, and proven experience.
- Achieve faster, consistent delivery and smooth adoption with expert guidance, training, and ongoing support.
- Reduce costs, realize results faster and build a foundation for sustainable growth.

Your trusted partner, helping you navigate every step of the transformation

Partnering with Blue Yonder Professional Services helps you get the most value at every step as you transition to a more modern and resilient supply chain.