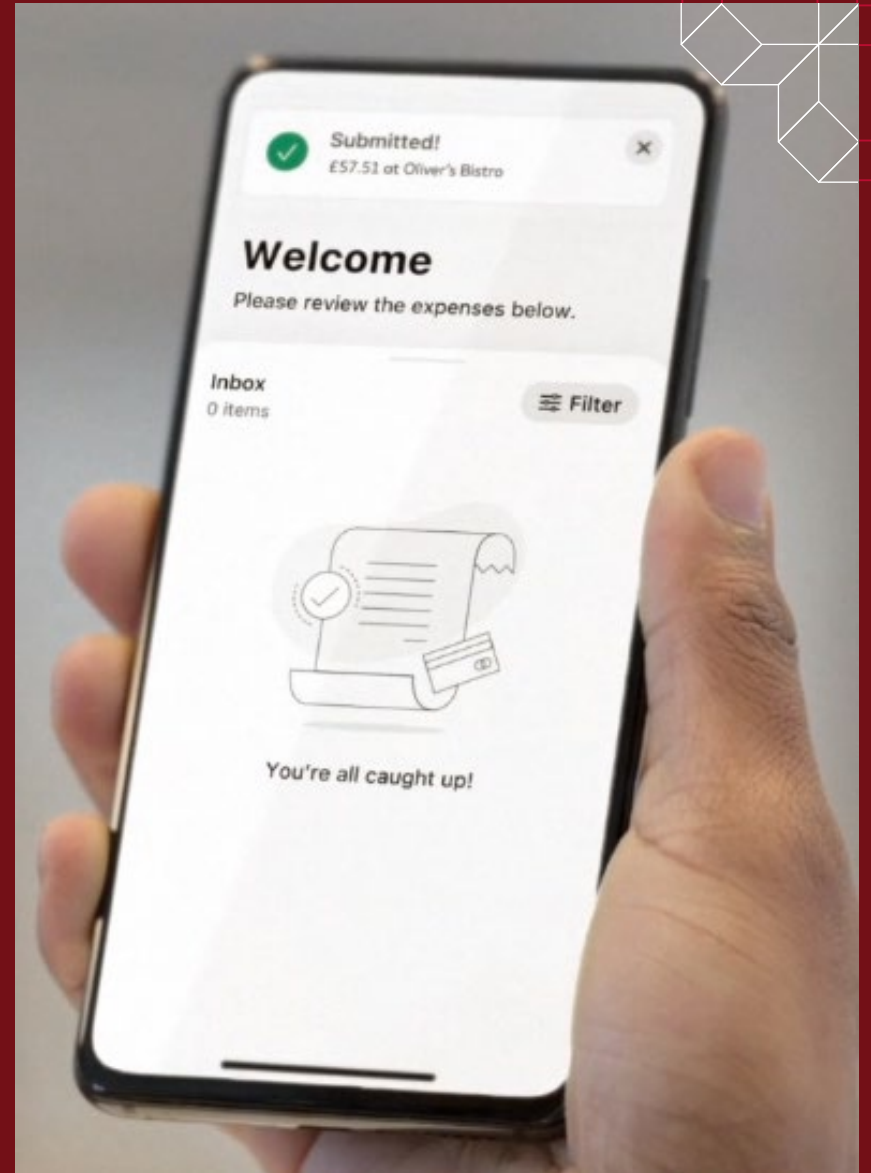


Biometrics



BOKF Corporate Card Mobile App

Mobile App Biometrics



Why do customers need this?

Password-less authentication is a foundational expectation in mobile experiences. As password complexity increases, this solution offers a seamless and secure sign-in process without sacrificing Smart Data's rigorous security standards.

What does our solution do?

- Enables users to authenticate into the mobile app with a face scan or fingerprint
- Links a single user's credentials to biometric login at a device-level, no need for additional authentication (OTP)
- Leverages industry leading FIDO authentication standards

What is the impact?

- Creates a seamless login experience for mobile app users

What version of the mobile app is required to use biometrics?

Customers must be using mobile app version **2.2.0 or newer** to take advantage of biometric authentication.

Can customers opt out of biometrics?

Customers will always see the option to enable biometrics; however, enrollment is entirely optional and based on customer choice.

When will Biometrics be available?

Go Live date is set for May 27th, 2026.

Can I change my mind and turn off Biometrics?

Yes, users can turn off biometrics anytime.

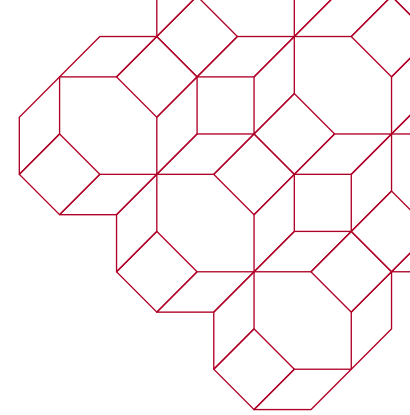
How is my biometric data stored?

Biometric information is securely stored on your device and is not shared or transmitted.

What happens if biometric authentication fails?

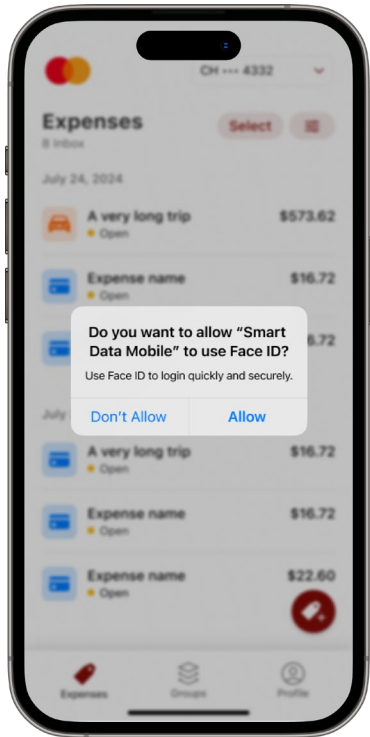
If biometric authentication fails, users can still sign in using their password and a verification code.

Mobile App Biometrics

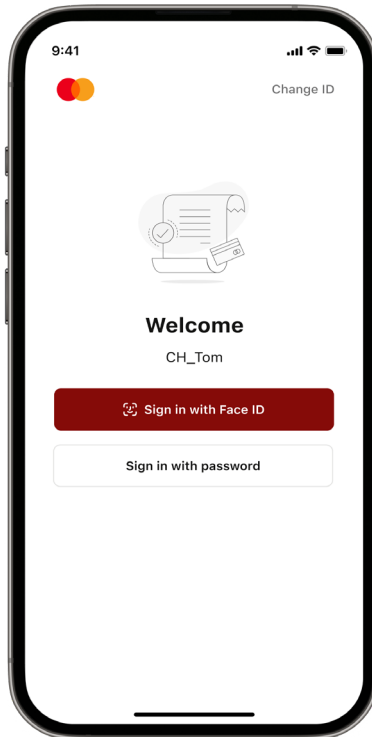


Biometrics User Journey – iOS Experience

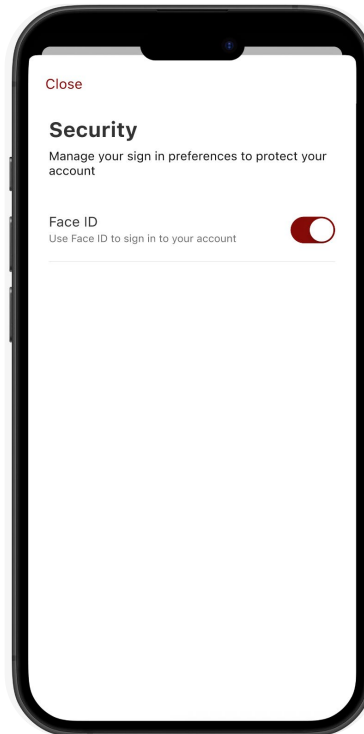
Enrollment Prompt



Returning Sign-in Screen

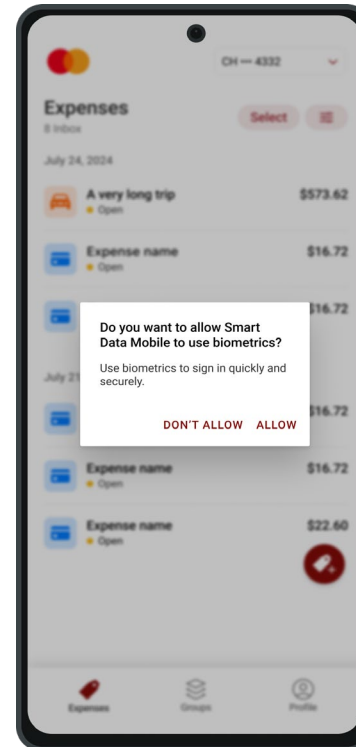


Manage in App Settings

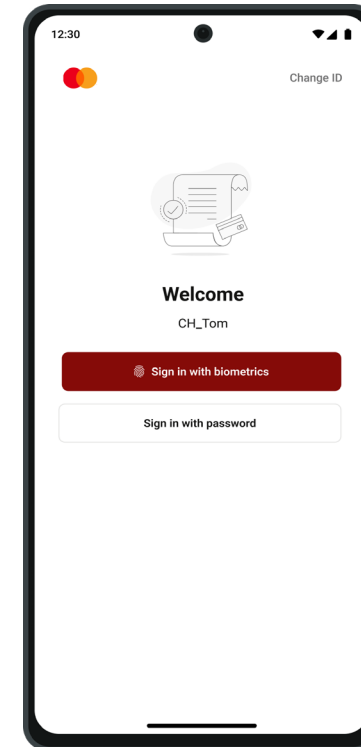


Biometrics User Journey – Android Experience

Enrollment Prompt



Returning Sign-in Screen



Manage in App Settings

