

Accessing funds from your HELOC

Accessing funds from your home equity line of credit (HELOC) is easy. If you opened your HELOC on or after April 8, 2024, your account number will start with 6 and you will follow one of these processes.¹

Advance funds from your HELOC account into your Bank of Albuquerque² checking or savings account

Advances requested on business days between 7:00 a.m.–4:00 p.m. CT will be deposited into your Bank of Albuquerque checking or savings account within 2–3 hours. Advances requested after 4:00 p.m. CT or on weekends/holidays will be deposited the next business day. Funds may be advanced either online or with assistance.



ADVANCING HELOC FUNDS ONLINE

Follow these steps to advance the funds from your HELOC online:

- 1 Log in to Bank of Albuquerque Digital Banking at onlinebanking.bankofalbuquerque.com.
- 2 Click on the **Access HELOC** button to see the details of your HELOC including available balance.
- 3 Click on the **Loan** tab to view your HELOC details.
- 4 Click on the **Request Advance** button in the **Loan** tab in the bottom left corner and follow the prompts to submit your request.



ADVANCING HELOC FUNDS WITH ASSISTANCE

If you would like assistance, visit any Bank of Albuquerque location or call Mortgage Customer Service at 866.910.5218.

Write a check from your HELOC account

To order checks to access the funds from your HELOC, visit any Bank of Albuquerque location or call Mortgage Customer Service at 866.910.5218. Checks will arrive via mail within 12–14 mailing days.

¹ Accounts opened prior to April 8, 2024, will have account numbers that start with a 7. Accessing funds from these accounts follows a different process.

² Clients may choose to deposit HELOC funds into any BOKF, NA checking or savings account. Funds are not able to be deposited into external accounts.