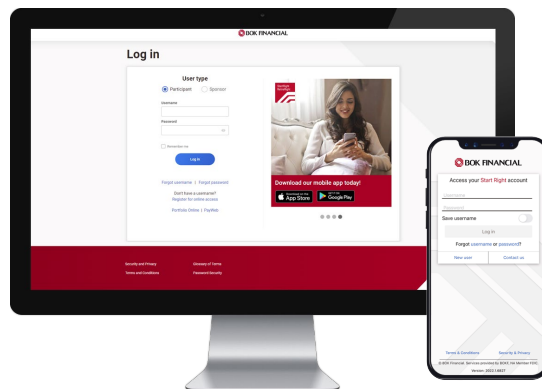


# Start Right New User Guide

## ACCOUNT ACCESS

1. Go to [startright.bokf.com](http://startright.bokf.com) or download the Start Right app from the App Store or Google Play
2. Click [Register for online access/new user.](#)
3. Enter your social security number and date of birth.
4. Then verify you are not a robot and click [Register.](#)



**New User ID and Password**

Your password:

- Must be between 8 and 20 characters long
- Must contain at least 1 lowercase letter
- Must contain at least 1 uppercase letter
- Must contain 1 number
- Must not contain your user ID
- Must not contain your social security number
- Must not contain first or last name
- Must contain at least one special character
- May only contain allowed characters

- Case sensitive
- Cannot be the same as any of the last 10 passwords
- Cannot be changed for 48 hours after last change

New user ID: DemoUser01

New password: Demo@9876

5. Create a new **User ID** and **Password** (pay extra attention to the password special character requirements. Each item **MUST** have a green checkmark to continue).
6. Confirm your password and log back in with your new credentials.

7. A verification code will be sent to the phone number your employer has on file for you.
8. Enter the verification code when you receive it and click [Submit](#).
9. If you forget your Username or Password, click the [Forgot Username/Forgot Password](#) to reset.

**Multi-Factor Authentication**

Enter your code

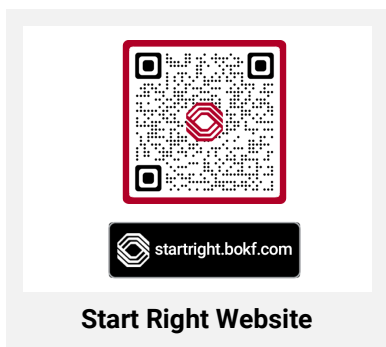
We are texting a verification code to +X XXX-XXX-9398.

Passcode  
123456

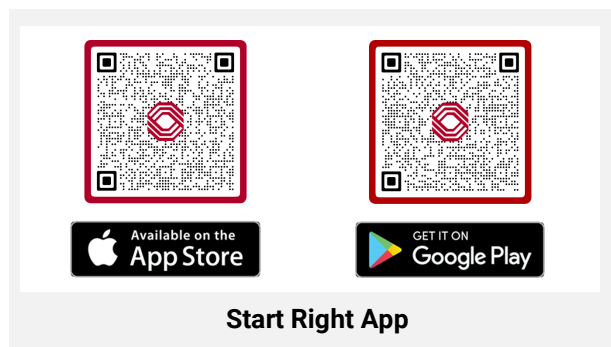
Request a new code

You can request a new code after 30 seconds.

Back Submit



Start Right Website

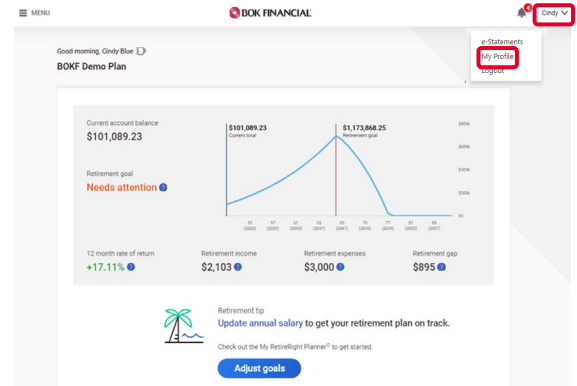


Start Right App

## Start Right Online: Profile

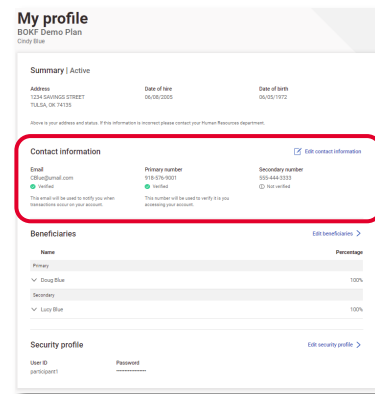
1. Click your name in the upper right corner, then tap on **MY PROFILE**

You can find all your quarterly statements under the **E-Statements** tab.



## Contact Information

2. You can update/verify your email address and phone number(s).



## Start Right Mobile: Profile

1. Tap on **PROFILE**

## Profile

2. You can update/verify your email address and phone number(s).

