The Federal Communications Commission (FCC") requires Sparklight to provide certain information to its customers on an annual basis. The information in this notice may change in the future. Customers receiving service as part of a commercial account, bulk rate or similar arrangement may be subject to separate policies or procedures. In this document

"Sparklight" means Cable One, Inc. ("Cable One") DBA Sparklight (collectively, "Sparklight" or "we") and any Cable One affiliate or subsidiary authorized to provide you with services, including Cable One VoIP LLC.

Please note that the information set forth below regarding our service, installation and repair policies, billing procedures and complaint procedures is provided as a partial summary only and does not constitute all terms for our service. The complete terms of service and related policies are posted at https://www.sparklight.com/legal/.

Information regarding our rates and channel lineups is located at https://www.sparklight.com/ratecard and https://www.sparklight.com/channel-lineup. If you wish to request a paper copy of our rates or channel lineups, or if you have any questions, pleas call 1-855-425-6161.

OVERVIEW OF OUR SERVICES

Economy Service TV Tier: (Basic Tier Availability) The Economy TV Tier is our lowest level of video service. Economy TV includes all available off-air broadcast stations and may include any public educational and government access channels required by local franchise. All such programming varies by community served and is subject to change at any time subject to applicable law. Pursuant to federal law cable customers must subscribe to Economy TV Tier to subscribe to any other video service.

Other Services: Where available the following services are optional levels of service above and beyond the Economy TV Tier: Standard TV Tier, Digital Value Pack tier, Premium Services, Hispanic Tier, High-Speed Internet, and Phone.

Channel Service Price and Other Changes: Subject to applicable law, Sparklight has the right to change at any time our channels, programming, services, and equipment, with or without notice and with or without adjustments or refunds to prices or charges. Such changes may include, but are not limited to, rearranging, deleting, adding to, or otherwise changing programming, features, offerings, content, functionality, hours of availability, customer equipment requirements, speed, and upstream and downstream rate limitations. Any notice may be provided through your monthly bill, annual notice, newspaper ad, our website, email, or other communication. Continuing to receive services after the change constitutes acceptance of the change.

Channel Lineup: A complete listing of our current channel lineup including all programming options and available additional services can be reviewed at https://www.sparklight.com/channel-lineup. Your channel lineup is also available through your on-screen guide. A printed copy is also available at your local cable system office, or you may call us at the number on your bill to obtain a copy.

Programming Schedules: Sparklight receives programming from various broadcast and cable networks. Sparklight is not responsible for the content or schedule aired by these networks. Please contact specific cable or broadcast networks directly with your programming complaints or questions.

Notification of Programming Changes Within Our Control: Sparklight provides notice to its customers at least thirty (30) days in advance of the deletion of any programming service (if the change is within Sparklight's control) channel assignment changes or rate increases.

INSTALLATION & SERVICE MAINTENANCE POLICIES

Installation: For scheduling installations or maintenance, please contact the local office. To avoid confusion later we require that the account holder signs for any necessary equipment as well as sign any service agreements or work orders. The account holder may also authorize in writing anyone else over age 18 to sign for the account holder. The account holder is responsible whether they signed or not. The account holder or authorized person must be present at installation. If a credit card is required for a promotional service or otherwise you may not use another person's card. Sparklight reserves the right to condition service on a satisfactory credit review and provision of a deposit or other security in appropriate circumstances.

Products and Services Offered: You may decide to add new services or substitute something else for what you have. Sparklight offers several additional and optional services (including telephone and Internet services) along with a number of video service tiers such as our Economy TV tier, Standard TV tier and several premium tiers. A listing of our current service packages and prices is available online on our website at: www.sparklight.com/ratecard. For scheduling, please contact a local office.

Moving: If you are disconnecting your Sparklight services please call Customer Service at the applicable phone number on page one. This is the best way for us to schedule a disconnect for your service and to make arrangements for the return of Sparklight's equipment. If you want services in your new home we will schedule a transfer of service to your new address. Equipment provided by Sparklight should be returned within 7 days to Sparklight, should you decide to disconnect your service.

As discussed below under "Sparklight Equipment," to avoid imposition of additional charges, you are responsible for these items until the equipment is returned in proper working condition. If you are currently under contract, additional penalties and fees may apply.

Service Calls: If you are experiencing trouble with your service, please contact Customer Service at the applicable phone number on page one. If a customer service representative cannot resolve the problem with you over the phone, we will schedule a service technician visit. Technicians will be dispatched to address service problems on a prioritized basis.

Emergencies such as fallen lines, violent storms, ice, or other weather-related problems may interfere with service. We seek to ensure consistently reliable services, but from time to time, service outages can occur. Additional truck roll fees may apply when the problem is caused by the customer or use of non-Sparklight equipment.

Access to Customer Premises: By ordering service you agree to allow Sparklight employees and agents access to your premises at reasonable times to inspect and maintain the cable equipment and upon termination of service to remove the equipment. Under no circumstances shall Sparklight be deemed to have abandoned equipment that it does not remove.

Buried Drops: The "drop" represents the line connecting your building with main line cable located on a pole or pedestal (buried "drop"). On occasion, it is necessary to temporarily place these lines on top of the ground. Sparklight will make every effort to bury these facilities with six to eight weeks of installation, weather permitting. If a drop has been inadvertently missed, please call Customer Service at the applicable phone number on page one.

Digging: Call your local office 48 hours (excluding weekends

and holidays) before you dig. If you are planning to dig or drive posts, call Sparklight to locate Sparklight lines. If Sparklight does not receive a call, you may be responsible for repair costs.

Call Before Your Dig – Dial 811

Alabama – Dial 811 or 1-800-292-8525
Arizona – Dial 811 or 1-800-782-5348
Arkansas – Dial 811 or 1-800-482-8998
Georgia – Dial 811 or 1-800-282-7411
Idaho – Dial 811 or 1-800-342-1585
Illinois – Dial 811 or 1-800- 892-0123
Indiana – Dial 811 or 1-800-382-5544
Iowa – Dial 811 or 1-800-292- 8989
Kansas – Dial 811 or 1-800-344-7233
Louisiana – Dial 811 or 1-800-272-3020
Minnesota – Dial 811 or 1-800-252-1166
Mississippi – Dial 811 or 1-800- 227-6477
Missouri – Dial 811 or 1-800-344-7483
Nebraska – Dial 811 or 1-800-331-5666
New Mexico – Dial 811 or 1-800-321-2537
North Dakota – Dial 811 or 1-800-795-0555
Oklahoma – Dial 811 or 1-800-522-6543
Oregon – Dial 811 or 1-800-332-2344
South Carolina – Dial 811 or 1-888-721-7877
South Dakota – Dial 811 or 800-781-7474
Tennessee – Dial 811 or 1-800-351-1111
Texas – Dial 811 or 1-800-344-8377
Washington – Dial 811 or 800-424-5555

Sparklight Equipment: The equipment that we provide to our subscribers shall remain the property of Sparklight and must be returned to us if service is discontinued for any reason or at any time that the company wishes to exchange such equipment. Failure to return Sparklight equipment may result in charges being applied to your account as specified in our equipment agreement or as permitted by law. We will replace or repair Sparklight equipment at no charge in the event of a failure due to normal use. Remote control devices can be repaired or replaced in our office. The customer is responsible for the replacement of remote-control batteries.

See your copy of our equipment agreement for additional details.

HOW TO USE YOUR TV SERVICE

How Sparklight TV Works: How Sparklight TV Works: Sparklight TV is an IP-based TV service that provides cloud-based video programming to residential and business customers. Sparklight TV delivers advanced cable TV features in a simple and convenient app designed to run on popular streaming devices such as Sparklight TV Streaming Devices, Amazon Fire TV, Android TV and Apple TV over Sparklight's reliable fiber-based infrastructure.

How to Hook Up Sparklight TV Service: There are several configurations possible to connect your consumer electronics equipment based upon your specific home equipment and your desired results. Sparklight provides detailed step-by-step instructions for each configuration on its website as well as printed brochures which are made available at no cost at each Sparklight office. Please go to the Sparklight TV Quick Start Guide at support.sparklight.com for more connection setups and troubleshooting.

Parental Control Features: Sparklight TV has parental controls built-in the app. To access these, go to settings in the app. For more information about parental controls, go to the Sparklight TV Quick Start Guide at support.sparklight.com.

Theft of Cable Service: Unauthorized cable hook-up service theft and or tampering with cable equipment is a federal crime that is punishable by fines or imprisonment. [See 47 U.S.C. § 553]. This includes the theft of audio, video, textual data or other services including data transmitted to or from a customer over a system that has interactive capability. Cable theft can also occur when an individual continues to receive Sparklight's cable signal subsequent to termination of service.

Watch TV Everywhere: WTVE is a service that provides viewing of select networks via app through your mobile phone, tablet, or computer at any location with an internet signal.

CONSUMER EQUIPMENT NOTICE

Sparklight TV Streaming Device: Sparklight TV Streaming Device is similar to other Android streaming devices, except the device comes preloaded with the Sparklight TV app (no need to download the app).

The Sparklight TV menu has the ability to download other apps through the Google Play store. A streaming device or Sparklight TV compatible device is necessary to watch Sparklight TV programming. For a complete list of compatible devices, go to https://www.sparklight.com/sparklighttvcompatible-devices.

Remote Controls: A remote control is included with the lease of a Sparklight TV Streaming Device at no charge. If you choose to connect to Sparklight TV via your own personal streaming device or Smart TV, you will use the remote control that came with that device.

Modems: Sparklight requires customers of its broadband Internet access service or services requiring access to the Sparklight broadband network to connect to its network using a model of modem that Sparklight's research has indicated is compatible with its equipment and services and that does not harm the network. Use of a non-approved modem may be subject to service interruption due to network updates or incompatibility. A DOCSIS 3.1 or higher modem is required to receive nearly all of Sparklight's speed offerings. Although DOCSIS 2.0 modems will operate on Sparklight's network at this time customers may experience substantially slower speeds than advertised. Information regarding approved modem models can be found at support.sparklight.com or by contacting Customer Service at the applicable phone number on page one. The pace of technological change is rapid and due to customer demand and other advancements modem models previously compatible may become obsolete. Sparklight may require customers to replace a non-approved or previously approved modem model with an approved one and reserves the right to discontinue provision of service to any non-approved modem. Customers may choose to lease a modem from Sparklight or purchase an approved model from a retailer.

For Gig Internet Speeds: 32-channel Docsis 3.1 modem needed. Actual speeds vary and are subject to equipment limitations. Wi-Fi speeds will be substantially lower.

For Cable Modem Internet Speeds of 2 Gig or Higher: Docsis 3.1 modem with ethernet port capacity exceeding 2 Gbps required. Up to 2 Gbps wired download speeds available at the cable modem. Actual speeds may vary and are not guaranteed. Multi-gig equipment, including a multi-gig router, is necessary to experience wired multi-gig speeds. Speeds available over WiFi will be limited by the capabilities of the WiFi router and environmental

variables, including size of home, distance of devices from the router, device performance, and thickness of walls.

For Fiber Internet Speeds of 2 Gig or Higher: Optical Network Unit (ONU) with ethernet port capacity exceeding 2 Gbps required. Up to 2 Gbps wired download speeds available at the ONU. Actual speeds may vary and are not guaranteed. Multi-gig equipment, including a multi-gig router, is necessary to experience wired multi-gig speeds. Speeds available over

WiFi will be limited by the capabilities of the WiFi router and environmental variables, including size of home, distance of devices from the router, device performance, and thickness of walls.

Information regarding approved modem/router models can be found by contacting Customer Service at the applicable phone number on page one. The pace of technological change is rapid and due to customer demand and other advancements, modem models previously compatible may become obsolete. Sparklight may require customers to replace a non-approved or previously approved modem model with an approved one and reserves the right to discontinue provision of service to any non-approved modem. Customers may choose to lease a modem from Sparklight or purchase an approved model from a retailer.

BILLING PROCEDURES

Billing Cycle: Invoices for customers are generated each month and are due in advance. The day that an invoice is generated establishes the first day of the billing cycle for that account. Invoices are normally generated and then posted for online immediately or mailed to the customer within two days. Because different systems may use several different billing cycles, the first day of your billing cycle could be the 1st of the month or the 28th of the month or something in between. Usage charges such as phone service charges for international calls and directory assistance are billed after use.

Your Monthly Statement: Your monthly statement is generated by our billing service. When you receive your statement, we recommend that you examine it carefully. The last date for which payments were posted is shown on the bill. Any payment received after that date will be reflected in your next billing statement. The balance (less any payments you made which are not yet posted) must be paid by the date indicated to avoid late fees or collection activity. Sparklight is not responsible for payments mailed but not received on or before the due date. If you mail your payment, please allow seven business days for it to be posted to your account.

Bill Payments: Sparklight offers many different methods of bill payment. We accept payments at sparklight.com, through the mail using the invoice from your monthly billing statement, through our automated phone system and at the various retail payment locations around town. Sparklight also offers the ability to set up Sparklight Auto Pay, a convenient monthly payment solution that will automatically debit your Credit Card, Debit Card, Checking or Savings account for monthly payment. Sparklight no longer accepts payments at the local office. Payments made with a customer service representative over the phone will incur a $10 fee. To avoid that fee when making a phone payment use our convenient and simple automated payment alternatives. Please visit us at sparklight.com or contact Sparklight for more information about Sparklight Auto Pay and your many payment options. If you have any questions regarding your bill or disagree with any portion of your bill, immediately contact Sparklight with your concerns. To make corrections or challenge a charge you must contact us no later than 60 days from the bill's Due By date at 1-855-425-6161. For any other billing questions please go to support.sparklight.com.

Late Fees: Upon a customer's failure to pay an invoice before the next monthly invoice is generated (on approximately day 30 of the billing cycle) Sparklight may impose a late fee of $8.00 on the account in accordance with applicable laws and show the assessment of this late fee on the invoice. If the account is still delinquent on day 40 of the billing cycle Sparklight may assess a second late fee of $2.00 to the account. Oklahoma residents will be assessed a late fee of $6. Sparklight will not assess this second late fee if services have already been terminated for non-payment. Sparklight may terminate services on any account and require the return of its equipment on any account that has not paid its invoice by the beginning of the subsequent billing cycle. If Sparklight makes a collection or disconnect attempt at the subscriber's residence, then we may also be entitled to assess an additional charge for that home collection or disconnect effort. The late fees collection and disconnect fees serve to benefit customers who pay in a timely fashion. Our rate schedule has been established with the anticipation that bills will be paid on time. Due to the difficulty in predicting what costs, we will incur as a result of any specific late payments, our late fees are intended to be a reasonable estimate of our costs due to late payment. This is not an extension of credit, and the fees are not interest, a credit service charge or a finance charge. The above late fee practices, including without limitation the fee amounts, are modified in certain states to comply with applicable state or local laws, rules or regulations.

Disconnect/Downgrade Policy: A customer may request to have their cable service disconnected (or downgraded if a lower-tier plan is available in your service area) at any time. In such case, any payments you have already made to Sparklight will be non-refundable; Sparklight does not issue refunds or credits for any unused portion(s) of a monthly billing period. Additionally, you will remain liable for any non-recurring charges, and the equipment Sparklight has provided to you must be returned upon disconnection, or downgrade if applicable, of service or certain charges will apply.

Reconnect/Reactivation Fee: If you do not pay your bill in full by its due date or you at any time fail, neglect or refuse to make timely payment for your services we may electronically or physically disconnect or disable your services and in such event, we will be wholly relieved from any and all of our duties and obligations under this agreement ("Disconnected Services"). Such disconnection or disablement will only take place after late fees have already been applied per the paragraph above. In the event you desire to reactivate your Disconnected Services we will require you to pay, and you agree to pay before we are required to reconnect or reactivate your services all past due charges and all outstanding balances accrued through the date of such disconnection plus a Reconnect Fee.

Disruption of Service: You should notify Sparklight as soon as possible of any service outage you are experiencing. Sparklight endeavors to respond and resolve outages in a customer's service area within 24 hours of the outage being reported. Unless otherwise required under applicable law Sparklight shall provide you with the proportionate credit for those qualifying outages that last for 6 or more consecutive hours after such interruption is reported to us and for which you have requested a credit within 60 days after the conclusion of such service outage. Such credit shall not exceed your monthly recurring charges for service at the time of the service outage and shall exclude all one-time nonrecurring and per view/use charges as well as governmental, franchise, regulatory or other similar required or permissible fees, surcharges or taxes. In no event shall Sparklight be liable for any failure or interruption of program transmissions or service resulting in part or entirely from circumstances beyond Sparklight's reasonable control. Except where specifically prohibited by law the outage credit set forth herein shall be your sole and exclusive remedy for an interruption of service.

Billing Disputes: If you ever have any questions about your bill call our Customer Service Department as soon as possible and no later than 60 days from the Due By date. When our representative answers your call be as specific as you can in describing your question or problem. A customer service representative will check our computer records for your account and will usually be able to answer your question while you are on the phone. Occasionally it may be necessary for us to check records that are not immediately available. In these cases, we will ask for a telephone number where we can reach you as soon as that research has been completed.

Where you have concerns regarding particular charges on your monthly statement be sure to mention to the customer service representative the amount that you dispute. We encourage you to voluntarily pay any amounts not in dispute

on time to avoid the assessment of applicable late fees.

Subscriber Notices: In the event of a required notice to our subscribers we will attempt to provide notice by the most effective means under the circumstances which might include notice in the billing envelope, on the billing statement, a text crawl on a television channel, via e-mail, on our website, a newspaper announcement or a combination where appropriate.

Rates are available on our website:
https://www.sparklight.com/phone

CUSTOMER PROPRIETARY NETWORK INFORMATION

If you are a subscriber to Sparklight's phone service, we have access to data known as customer proprietary network information ("CPNI") which is derived from the provision of this service. CPNI includes information such as the telephone numbers called by a customer; the frequency, duration and timing of such calls; and any optional phone features purchased by the customer such as call waiting. We will not use, disclose or permit access to your CPNI, except in connection with our provision of your phone service and related services such as the publishing of directories unless required by law or with your approval.

Please note that we are permitted to use your CPNI to initiate, render, bill and collect for our service; to protect against fraudulent abusive or unlawful use of our service; and to provide inbound telemarketing, referral or administrative services. Additionally, there are several laws such as the Patriot Act and the Communications Assistance for Law Enforcement Act which authorize law enforcement to override our privacy policies and through legal process demand that we provide personal subscriber information and CPNI.

PRIVACY NOTICE

To provide you with the best Sparklight services including cable television, digital cable Internet services and phone services we collect and keep on file certain information about our subscribers. This notice will tell you what information we collect, how we use it and how you can help us make sure it is correct. In this Privacy Notice the terms "subscriber" or "you" refer to customers of our Sparklight cable or other services. The terms "Sparklight," "we," "our" or "us" refer to Cable One, Inc. DBA Sparklight and the cable television system in your local area.

COLLECTION OF PERSONALLY IDENTIFIABLE INFORMATION

We collect certain personally identifiable information from our subscribers in connection with the provision of our services. The types of information that may constitute personally identifiable information include name; home, e-mail and alternate billing addresses; telephone, social security or driver's license numbers; credit or bank account data services you ask to receive; service, connection and device information; service preferences or transactions you initiate through your voluntary interaction with the service; subscriber correspondence, accounting, maintenance and repair records; service complaints; home ownership or rental information; and other information that you provide to us or that we may request to provide our services to you and/or to maintain regular business records. We specifically ask that you provide contact information and by doing so you agree that we or our agent may contact you using an auto dialer or through pre-recorded messages. We may also have a record of the devices that you use to connect to our services in your home including the location and configuration of these devices and a list of the equipment we installed in your home.

We may also collect additional subscriber information during voluntary interviews or surveys. When cable modem subscribers access the Sparklight Internet portal page or other Sparklight websites, Sparklight, its affiliates, partners and advertisers may use various software devices to collect information to allow participation in certain online activities or to facilitate online access. We may collect personally identifiable information that you provide to us through our presence on third party websites such as social networking websites. These third parties may retain the information you provide to us in this manner under their own terms and privacy policies. Sparklight may also collect cable modem technical data and information about aggregate cable modem usage for service offering analysis. This process generally does not involve the collection of additional subscriber personally identifiable information. To protect the security of our services we may also operate certain network protection features that automatically scan proper subscriber use of the Sparklight services and that scan certain electronic addresses, identifiers or communications to protect against spam and/or viruses. Other than monitoring bandwidth usage we do not collect additional personally identifiable information while utilizing these protection features. During the course of provision of phone services Sparklight may accumulate customer information that relates to the quantity, technical configuration type, destination and location of Sparklight Phone Services used by you as a Sparklight Phone Services customer.

USE OF COLLECTED INFORMATION

Under federal law we may not use our cable system to collect personally identifiable information about you without your consent except to obtain information necessary to provide you with cable or other services and/or to help us detect unauthorized reception of communications over the cable system. For example, when you interact with certain Sparklight services the cable system may automatically collect certain information on your use of that service. Most of this information is not personally identifiable and such information is generally used to carry out your particular request. This may include your choice of designated channel menu selections or service offerings such as On Demand or pay per view programming. These selections may be linked to your personally identifiable information already stored on our system so we can confirm your entry or transaction and/or confirm proper billing for the selection. We use the information we collect to make sure you receive the services you subscribe to; to send your bills and credit you for payments; to send you program or service listings, new product or service offerings, special announcements and other information we think you may want; to provide and enhance our services; to respond promptly to your questions, complaints and requests for changes in service; for our own tax and accounting purposes; to help anticipate, identify and resolve any service or maintenance problems; to protect the security of our equipment and services; to ensure compliance with applicable laws and compliance with applicable subscriber agreements, policies and terms of service; and to prevent the unauthorized reception of service. We may also collect and use aggregate non-personal information about our subscribers. This information does not identify individual subscribers. We may combine this aggregate data with our subscriber records. Among other things aggregate nonpersonal information is used to help refine our programming offerings and tailor marketing messages to particular interests.

DISCLOSURE OF PERSONALLY I IDENTIFIABLE INFORMATION

We may disclose personally identifiable information maintained in our business records if (a) you provide written or electronic consent to the disclosure in advance; (b) it is necessary to provide our services to you or to carry out our business activities; or (c) it is otherwise authorized by federal law. These disclosures generally occur for, but are not limited to, account management, billing and collection services; surveys; marketing; service delivery;

administration and customization; service maintenance and operations and fraud detection and prevention. Persons that have authorized access to your personally identifiable information include but are not limited to system employees; sales and service agents; other businesses that work with us in bringing you our services including program and program guide providers; accountants, outside auditors, billing, collection and legal services; repair and subscriber assistance providers; marketers of our products and services; merchants or other third parties from whom you make purchases or other requests; purchasing entities if we sell or transfer ownership; authorized representatives of government; and entities affiliated with us through common ownership or control. Any information that you provide to us through our presence on third-party websites such as social networking websites may be accessible to those sites and the public. Sparklight may use a third-party vendor to receive and manage the information that you submit through these websites.

The frequency of disclosures to these parties varies according to business or legal purposes or service needs. Disclosures occur as often as necessary and may be on a daily basis. Unless you object, we may disclose your name and addresses, including e-mail address, to nonaffiliated entities such as advertising and marketing entities, charities or other businesses for other purposes. In such cases we may only furnish your name, home address and/or email address – not the extent of your use of Sparklight's services or transactions you make over the Sparklight system. You may prohibit or limit these name and address disclosures by sending us a letter with such request at the address in this notice. Consistent with federal law we may disclose personally identifiable information to representatives of government or other lawfully authorized persons which may include lawyers or other parties in connection with litigation. We will disclose such information pursuant to a warrant, court order, administrative subpoena, other legal process or voluntarily if we reasonably believe that an emergency involving danger of death or serious injury justifies disclosure of the information to a governmental entity. Under some situations federal law may allow you the opportunity to appear and contest a governmental entity's request for a court order to disclose personally identifiable information. Federal law also authorizes us to disclose subscriber content or other communications if we become aware of evidence of child pornography, we inadvertently obtain content or communications, and it appears to pertain to the commission of a crime or disclosure is to a local, state or federal government entity if we believe there is an emergency involving death or serious injury. Disclosure of content and communications (e.g., e-mail account content) is also permitted to an addressee or intended recipient when it is necessarily incident to providing our service or to protect our rights or property or to others with your consent or the consent of the addressee or intended recipient of such communications. We may also use or disclose personally identifiable information about you to protect our employees, services, property and customers and/or to enforce our rights under our service agreements terms and policies in court or elsewhere as may be necessary. Except as indicated in this notice we may not disclose personally identifiable information to other third parties unless we are authorized to do so by court order or federal law otherwise permits. If federal law requires, we will notify you of a disclosure.

ONLINE MARKETING

Sparklight's marketing goal is to make its advertisements for its goods and services more relevant to each individual subscriber. To accomplish that Sparklight uses an array of tools designed to give us more information which will permit us to send you advertisements tailored to your interests. We collect information such as your visits to websites and the personal information you voluntarily provided to us, and we work with third party companies that help us gather non-personal information as well as facilitate the use of such information in the form of targeted advertisements. They use cookies, web beacons and other ever-changing technological tools to help us better understand all our customers and provide a positive marketing experience. Even when using third party agencies in this way we do not provide them with any of your personally identifiable information.

LENGTH OF INFORMATION RETENTION

We will maintain personally identifiable information about you only so long as it is necessary for the purpose for which it was collected or to comply with laws governing our business. This period of time extends for up to ten years after termination of service so we may maintain legally required tax and accounting documentation and/or information consistent with our record retention practices. When no longer needed such information will be destroyed unless there are legitimate pending requests for access to such information.

RIGHT TO REVIEW PERSONALLY IDENTIFIABLE INFORMATION

You may inspect personally identifiable information we have about you by sending a written request to us at the address listed in this notice (please include your name, address and telephone number). Following your request, we may need a reasonable period of time to arrange, locate, and if necessary, prepare the information for review. In reply we may arrange an appointment or ask that you to come to our business office during regular business hours to review your personally identifiable information we have on file. When you come you must bring your driver's license or some other positive identification. Be sure to tell us if you think personally identifiable information about you in our file is wrong – we will be glad to make appropriate corrections. Depending on the nature of the information, however, we may ask you for documents or other proof that the personally identifiable information we have on file is incorrect.

YOUR RIGHTS UNDER FEDERAL LAW

If you believe that we have collected, used or disclosed personally identifiable information about you in any way that violates these federal limitations on the collection and disclosure of personally identifiable information you have the right to bring suit in a federal district court.

CHANGES TO OUR PRIVACY NOTICE

We may modify or update our services from time to time and if necessary, the provisions of this Privacy Notice. We will provide notice to subscribers of changes to our privacy provisions. If you do not agree with the changes, you have a right to cancel the services you subscribe to. If you continue to use our services following notice of privacy changes such usage will constitute your acceptance of and consent to the changes.

CHILDREN'S PRIVACY

Sparklight does not knowingly collect personally identifiable information from children under thirteen years of age to connect and provide Sparklight cable or other services. If as a part of future service offerings, we decide to request personally identifiable information from children under thirteen we will require verifiable parental or guardian consent before we collect this information except in circumstances authorized by law. Sparklight encourages parents and guardians to actively participate in children's online activities and to take measures to protect the online privacy and security of their children. Sparklight supports the use of technologies that help control the collection and use of personal information from children participating in online activities.

OPEN INTERNET POLICIES AND FCC MANDATED DISCLOSURE STATEMENT

The FCC requires Sparklight to provide information regarding its mass market retail broadband Internet access services, including information regarding any network management

practices that it employs, the performance characteristics of its services and the commercial terms of its service offerings. A copy of Sparklight's Open Internet Disclosure Statement containing such information can be found on our website at:

https://www.sparklight.com/legal/open-internet. This disclosure incorporates and includes by reference Sparklight's "Acceptable Use Policy" ("AUP") available at: https://www.sparklight.com/legal/acceptable-use-policy and its "Terms of Service" available at https://www.sparklight.com/legal. Sparklight reserves the right to alter its policies and network management practices and the information contained in this Internet Disclosure Statement may change from time to time. Sparklight will post on its website any material changes to its policies.

COMPLAINT RESOLUTION AND ARBITRATION

Read the following paragraphs carefully because they require the parties to arbitrate their private disputes and limit the manner in which you can seek relief from Sparklight. Sparklight is committed to providing quality customer service and our policies are intended to follow the Federal Communications Commission's guidelines on customer service. Any time you have a problem with cable, internet or phone service, please call Customer Service at the applicable phone number on page one. Our representatives are available 24/7 (billing support is available during normal weekday business hours only) and will help you or arrange for a technician to address the problem. All efforts will be made by our service technicians and other associates to resolve any complaints concerning the technical quality of service promptly and efficiently. If your problem is not resolved to your satisfaction, please contact your local system manager to obtain corrective action. If your problem is not handled to your satisfaction, you may feel free to contact your regulatory authority. You may contact the FCC or local regulatory authorities. A full list of Sparklight regulatory authorities is available on www.sparklight.com.

By accepting service from Sparklight you and Sparklight agree to binding arbitration of any disputes arising from such services or any aspect of your relationship with Sparklight, except that you and Sparklight are NOT required to arbitrate any dispute in which either party seeks equitable relief for the alleged unlawful use of copyrights, trademarks, trade names, logos, trade secrets or patents. ARBITRATION PREVENTS YOU FROM SUING Sparklight IN COURT OR FROM HAVING A JURY TRIAL. You and Sparklight agree that you will notify Sparklight of any dispute within 30 days of when it arises, that you and Sparklight will attempt informal resolution prior to any demand for arbitration, that any arbitration will occur in the city of your nearest Sparklight office and that arbitration will be conducted in accordance with the Rules of the American Arbitration Association ("AAA") by a single arbitrator selected by the parties or, if we cannot agree on an arbitrator, by the AAA. If it is necessary to file with the AAA to obtain its assistance in appointment of an arbitrator, Sparklight will pay the entire filing fee and will pay all arbitrator's fees. Whether the dispute is heard in arbitration or in court you and Sparklight will not commence against one another or seek a class action class arbitration or other consolidated representative or aggregate action or treatment, but the arbitrator has the authority to grant any other remedy that would be available in court.

Visit www.Sparklight.com/ratecard to view your rates.

Sparklight® FRANCHISE AUTHORITY CONTACT LIST

- City of Anniston Mayor, 1128 Gurnee Ave, Anniston AL 36201 (236-3422)
- Calhoun County Administrator, 1702 Noble St. Suite 103, Anniston AL 36201 (256-241-2800)
- City of Anniston, PO Box 233, Anniston AL 36202 (256-236-3422)
- Calhoun County, 1702 Noble St., Ste. 103, Anniston AL 36201 (256-241-2800)
- St. Clair County, 165 5th Ave, Suite 100, Ashville AL 35953 (205-594-2100)
- Town of Hobson City Mayor, 600 Park Ave, Hobson City AL 36201 (831-0441)
- Hobson City, 610 Martin Luther King Dr, Hobson City AL 36201 (256-831-4940)
- City of Jacksonville, 320 Church Ave SE, Jacksonville AL 36265 (435-7611)
- City of Jacksonville, 320 Church Ave., SE, Jacksonville AL 36265 (256-435-7611)
- City of Lincoln, PO Box 2030, Lincoln AL 35096
- City of Moody, 670 Park Ave., Suite 105, Moody AL 35004 (205-640-0302)
- Town of Munford Mayor, PO Box 100, Munford AL 36268 (256-358-9050)
- Munford, 115 Lions Rd, Munford AL 36268 (256-358-9050)
- City of Margaret, 825 Woodland Circle, Odenville AL 35120 (205-629-5501)
- Odenville, 183 Alabama St, Odenville AL 35120 (205-629-6366)
- Town of Ohatchee Mayor, 301 Main St, Ohatchee AL 36271 (892-3232)
- Town of Ohatchee, PO Box 83, Ohatchee AL 36271
- City of Oxford Mayor, PO Box 339, Oxford AL 36203 (256-241-4311)
- City of Oxford, PO Box 356, Oxford AL 36203 (256-832-1562)
- Pell City, 1905 1st Avenue North, Pell City AL 35125 (205-338-2244)
- City of Riverside, 379 Depot St, Riverside AL 35135 (205-338-7692)
- Talladega County Administrator, PO Box 757, Talladega AL 35160 FCC #AL0245
- Talladega County, PO Box 645, Talladega AL 35161 (256-362-1357)
- City of Weaver, 406 Anniston St, Weaver AL 36277 (820-1121)
- City of Weaver, 500 Anniston St, Weaver AL 36277 (256-820-0530)
- City of Alexander, 15605 Alexander Rd, Alexander AR 72002
- City of Ashdown, PO Box 135, Ashdown AR 71822 FCC# AR0109
- City of Bauxite, PO Box 304, Bauxite AR 72011
- City of Beebe, 321 N. Elm St., Beebe AR 72012
- City of Haskell, 2520 AR-229, Benton AR 72015
- City of Benton, PO Box 608, Benton AR 72018
- Saline County, 200 N. Main St., Ste 117, Benton AR 72015
- City of Bryant, 210 SW 3rd St., Bryant AR 72022
- City of Cherokee Village, PO Box 130, Cherokee Village AR 72529
- City Manager, 106 E Main St, Fouke AR 71837
- Town of Greenway, 509 A Davis St, Greenway AR 72430 FCC# AR0273
- City of Hardy, 124 Woodland Hills, Hardy AR 72542
- Town of Lafe, 143 Main St, Lafe AR 72436 FCC# AR0430
- Pulaski County, 201 S. Broadway, Ste 201, Little Rock AR 72201
- City of Mammoth Spring, 325 Main St., Mammoth Spring AR 72554
- City of Marmaduke, PO Box 216, Marmaduke AR 72443 FCC# AR0178
- City of Maumelle, 550 Edgewood, Ste 590, Maumelle AR 72113
- North Little Rock, PO Box 59, North Little Rock AR 72119
- City of Piggott, 194 W Court St, Piggott AR 72454 FCC# AR0027
- City of Rector, 409 S. Stewart, Rector AR 72461 FCC# AR0668 FCC# AR0177 FCC# AR0128
- City of Rector, 409 S. Stewart, Rector AR 72461
- White County, 300 N. Spruce, Searcy AR 72143
- City of Shannon Hills, 10401 High Road East, Shannon Hills AR 72103
- City of St. Francis, PO Box 1177, St. Francis AR 72464 FCC# AR0142
- City Manager, 216 Walnut St, PO Box 277, Texarkana AR 75504
- Miller County Judge, 400 Laurel St Suite 115, Texarkana AR 71854
- City of Tull, 8208 N Main, Tull AR 72015
- Cochise County District 2, 1415 W Melody Ln Bldg G, Bisbee AZ 85603 FCC #AZ0043
- Cochise County District 2, 1415 W Melody Ln Bldg G, Bisbee AZ 85603-3027 FCC #AZ0002
- Yavapai-Apache Tribe, PO Box 123, Campe Verde AZ 86322 FCC #AZ0123
- Town of Chino Valley, 1020 W Palomino Rd, Chino Valley AZ 86323 FCC #AZ0306
- Town of Clarkdale, PO Box 31, Clarkdale AZ 86324 FCC #AZ0029
- Town of Clifton Town Clerk, PO Box 1425, Clifton AZ 85533 FCC #AZ0026
- City of Cottonwood, 827 North Main, Cottonwood AZ 86326 FCC #AZ0003
- City of Globe, 150 N Pine St, Globe AZ 85501
- Gila County Clerk, 1400 E. Ash St, Globe AZ 85501 FCC #AZ0022
- County Manager, 1400 E. Ash Street, Globe AZ 85501
- Navajo County Governmental Complex, 100 East Code Talkers Drive South Highway 77, PO Box 668, Holbrook AZ 86025
- City of Holbrook, PO Box 98, Holbrook AZ 86025 (928-524-6225)
- Navajo County Supervisor, PO Box 677, Holbrook AZ 86025 FCC #AZ0033
- Town of Dewey Humboldt, PO Box 7, Humboldt AZ 86329 FCC #AZ0361
- Town of Pinetop-Lakeside, 325 W. White Mountain Blvd, Lakeside AZ 85929 FCC #AZ0034
- Town of Miami Town Manager, 500 Sullivan St, Miami AZ 85539 FCC #AZ0023
- City Manager, 303 North Beeline Highway, Payson AZ 85541 (928-474-5242)
- Chairman Tonto Apache Reservation, 30 Payson, Payson AZ 85541 (928-474-5000)
- Town of Pima Clerk Manager, PO Box 427, Pima AZ 85543 FCC #AZ0062
- Yavapai County, 1015 Fair St, Prescott AZ 86301 FCC #AZ0146
- City of Prescott, PO Box 208, Prescott AZ 86302 FCC #AZ0014
- Yavapai County, 1100 Commerce Drive, Prescott AZ 86305 FCC #AZ0124
- Town of Prescott Valley, 7501 E Civic Circle, Prescott Valley AZ 86314 FCC #AZ0145

Sparklight® FRANCHISE AUTHORITY CONTACT LIST

- Graham County Manager, 800 Main St, Safford AZ 85546
  FCC #AZ0205
- Graham County Manager, 800 Main St, Safford AZ 85546
  FCC #AZ0061
- Graham County Manager, 800 Main St, Safford AZ 85546
  FCC #AZ0063
- City of Showlow, 180 N 9th St, Showlow AZ 85901
- Town of Snowflake Town Manager, PO Box 105, Snowflake AZ 85937
  FCC #AZ0024
- City Manager, 3675 East Highway 260, Star Valley AZ 928-472-7752
- Town of Taylor Town Manager, PO Box 158, Taylor AZ 85939
  FCC #AZ0032
- Town of Thatcher Town Manager, 1130 N College Ave, Thatcher AZ 85552
  FCC #AZ0059
- City of Winslow, Winslow AZ 86047
- Bannock County FCC, 1919 M Street NW, Washington DC 20554
- City of Bellville, 3 Freeman St, Bellville GA 30417
  (912-739-1141)
- City of Bostwick, PO Box 168, Bostwick GA 30623
  (706-343-0065)
- City of Brooklet, 104 Church St, Brooklet GA 30415
  (912-842-2137)
- City of Byron, 401 Main St, Byron GA 31008
  (478-956-3600)
- City of Centerville, 300 E. Church St, Centerville GA 31028
  (478-953-4734)
- City of Claxton, 206 Railroad St, Claxton GA 30417
  (912-739-1712) ext 16
- Bleckley County, 112 N. Second St, Cochran GA 31014
  (478-934-3200)
- City of Cochran, 112 West Dykes St, Cochran GA 31014
  (478-934-6346)
- City of Collins, 320 Main St, Collins GA 30421
  (912-693-2581)
- City of Eatonton, PO Box 6170, Eatonton GA 31024
  (706-485-3311)
- Putnam County, 117 Putnam Dr, Suite A, Eatonton GA 31024
  (706-485-5826)
- City of Fort Valley, 204 West Church St, Fort Valley GA 31030
  (478-825-8261)
- Peach County, 213 Persons St, Fort Valley GA 31030
  (478-825-2535)
- City of Glennville, 134 S. Veterans Blvd, Glennville GA 30427
  (912-654-2461)
- City of Greensboro, 212 N. Main St, Greensboro GA 30642
  (706-453-7967)
- Greene County, 1034 Silver Drive, Greensboro GA 30642
  (706-453-7716)
- City of Hagan, PO Box 3820, Hagan GA 30429
  (912-739-3801)
- City of Hawkinsville, PO Box 120, Hawkinsville GA 31036
  (478-892-3240)
- Pulaski County, PO Box 307, Hawkinsville GA 31036
  (478-783-4154)
- City of Kingsland, PO Box 250, Kingsland GA 31548
  (912-729-5613)
- City of Lyons, 161 NE Broad St, Lyons GA 30436
  (912-526-3626)
- Toombs County, PO Box 1185, Lyons GA 30436
  (912-526-3311)
- City of Madison, PO Box 3383, Madison GA 30650
  (706-752-7957)
- Morgan County, PO Box 172, Madison GA 30650
  (706-342-0725)
- City of Manassas, PO Box 1185, Manassas GA 30453
  (912-557-3096)
- City of Marshallville, PO Box 8629, Marshallville GA 31057
  (478-967-2535)
- Baldwin County, 1601 N. Columbia St, Suite 230, Milledgeville GA 31061
  (478-445-4791)
- City of Perry, PO Box 2168, Perry GA 31069
  (478-988-2736)
- City of Pinehurst, PO Box 120, Pinehurst GA 31070
  (229-645-3400)
- City of Reidsville, 130 South Main St, Reidsville GA 30453
  (912-557-4786)
- Tattnall County, PO Box 26, Reidsville GA 30453
  (912-557-4335)
- City of Rutledge, PO Box 280, Rutledge GA 30663
  (706-557-2223)
- City of Siloam, PO Box 99, Siloam GA 30665
  (706-467-2787)
- Effingham County, 601 N. Laurel St, Springfield GA 31329
  (912-754-2123)
- City of St. Marys, 418 Osborne St, St. Marys GA 31558
  (912-510-4039)
- Bulloch County, 115 North Main St, Statesboro GA 30458
  (912-764-6245)
- City of Statesboro, 50 E. Main St, Statesboro GA 30458
  (912-764-0683)
- City of Unadilla, PO Box 32, Unadilla GA 31091
  (478-627-3022) ext 104
- City of Union Point, PO Box 250, Union Point GA 30669
  (706-486-4102)
- City of Vidalia, PO Box 29, Vidalia GA 30475
  (912-537-8718)
- Dooly County, 113 N. Third St, Vienna GA 31092
  (229-268-4228)
- City of Warner Robins, PO Box 99, Warner Robins GA 31095
  (478-929-1133)
- Houston County, 200 Carl Vinson Parkway, Warner Robins GA 31088
  (478-542-2115)
- City of White Plains, PO Box 129, White Plains GA 30678
  (706-467-9277)
- Camden County, PO Box 99, Woodbine GA 31569
  (912-510-0464)
- City of Woodbine, PO Box 277, Woodbine GA 31569
  (912-576-3211) ext 304
- City of Woodville, 1001 East Peachtree Ave, Woodville GA 30669
  (706-486-0005)
- Plymouth County, 215 4th Ave SE, AveLe Mars IA 50131
  (712-546-6100)
- City of Sergeant Bluff, PO Box 71, Sergeant Bluff IA 51054
  (712-943-4244)
- City of Sioux City, 405 6th St, Sioux City IA 51101
- Woodbury County, 620 Douglas St., Sioux City IA 51101
  (712-279-6608)
- City of American Falls, 550 North Oregon Trail, American Falls ID 83211
  FCC #ID0137
- City of Ammon, 2135 S Ammon Rd, Ammon ID 83406
  FCC #ID0048
- City of St. Anthony, 110 W Main St, Anthony ID 83445
  FCC #ID0103
- Freemont County, PO Box 463, Anthony ID 83445
  FCC #ID0104
- City of Basalt, PO Box 190, Basalt ID 83218
  FCC #ID0135
- Bingham County, 501 N Maple, Blackfoot ID 83221

Sparklight® FRANCHISE AUTHORITY CONTACT LIST

- City of Blackfoot, 157 N Broadway, Blackfoot ID 83221
  FCC #ID0073
- Bingham County Commissioners, 501 N. Maple, Blackfoot ID 83221
- Boise City, 150 N. Capital Blvd, Boise ID 83701
  FCC #ID0056
- Ada County, PO Box 290, Boise ID 83701
- Ada County, 200 W Front St 3rd Floor, Boise ID 83702
  FCC #0097
- City of Buhl, 203 Broadway Ave N, Buhl ID 83316-1624
- City of Burley, PO Box 113, Burley ID 83318
- City of Caldwell, 621 Cleveland, Caldwell ID 83605
  FCC #ID0063(455-3000)
- Canyon County, 1115 Albany, Caldwell ID 83605
  FCC #ID0098
- City Manager, PO Box 1014, Caldwell ID 83606
- Valley County Manager, PO Box 668, Cascade ID 83611
- City of Chubbuck, 290 E. Linden Ave, Chubbuck ID 83202-1802
  FCC #ID0008
- Valley County Manager, PO Box 755, Donnelly ID 83615
- Gem County, 501 E. Main St., Emmett ID 83617
- Gem County, 415 E. Main St., Emmett ID 83617
- City of Filer, 300 Main St, PO Box 1415, Filer ID 83328
- City of Firth, PO Box 37, Firth ID 83236
  FCC #ID0134
- Payette County, PO Box 324, Fruitland ID 83619
- City of Garden City, 201 E 50th St, Garden City ID 83714
  FCC #ID0059
- City of Gooding, 308 5th Ave W, Gooding ID 83330-1205
- Canyon County, 20523 N. Whittier Dr, Greenleaf ID 83626
- City of Hagerman, 110 W Main St, Hagerman ID 83332
- 338 Main St, PO Box 176, Hansen ID 83334
- City of Heyburn, PO Box 156, Heyburn ID 83336-0147
- Owyhee County, PO Box 76, Homedale ID 83628
- Gem County, PO Box 247, Horseshoe Bend ID 83629
- City of Idaho Falls, PO Box 517, Idaho Falls ID 83402
  FCC #ID0046
- Bonneville County, 605 North Capitol, Idaho Falls ID 83402
  FCC #ID0049
- City of Inkom, PO Box 39, Inkom ID 83245
  FCC #ID0054
- City of Iona, PO Box 487, Iona ID 83427
  FCC #ID0131
- City of Jerome, 152 E Ave A, Jerome ID 83338-2614
- 122 Main North, PO Box 703, Kimberly ID 83341
- City of Kuna, 329 W 3rd St, Kuna ID 83634
  FCC #ID0152(922-5546)
- City of Lewiston, 1134 F Street, PO Box 630, Lewiston ID 83501
- Nez Perce County ID, 1230 Main St, Lewiston ID 83501
  (208-799-3195)
- Owyhee County, PO Box 128, Marsing ID 83639
- Valley County Manager, 216 East Park St., McCall ID 83638
- City of Meridian, 33 East Idaho, Meridian ID 83642
  FCC #ID0064
- Canyon county, PO Box 4954, Middleton ID 83644
- Owyhee County, PO Box 129, Murphy ID 83660
- City of Nampa, 411 Third St, Nampa ID 83651
  FCC #ID0065
- Adams County, PO Box 328, New Meadows ID 83619
- Payette County, PO Box 16, New Plymouth ID 83655
- Canyon county, PO Box 250, Notus ID 83656
- Canyon county, PO Box 609, Parma ID 83660
- City of Paul, PO Box 135, Paul ID 83347
- Payette County, 1130 Third Ave. N Rm 103, Payette ID 83661
- Payette City Manager, 700 Center Ave, Payette ID 83661
- City of Pocatello, PO Box 42, Pocatello ID 83205
  FCC #ID0009
- City of Rexburg, PO Box 266, Rexburg ID 83440
  FCC #ID0053
- Madison County, PO Box 389, Rexburg ID 83440
  FCC #ID0155
- City of Rigby, 158 West Freemont, Rigby ID 83442
  FCC #ID0096
- Jefferson County Commissioners, 210 Courthouse Way, Rigby ID 83442
- City of Ririe, PO Box 69, Ririe ID 83443
  FCC #ID0133
- City of Rupert, PO Box 428, Rupert ID 83350
- City of Shelley, 101 South Emerson, Shelley ID 83274
  FCC #ID0095
- City of Shoshone, 111 W B St, Shoshone ID 83352
- Ada County, PO Box 137, Star ID 83669
- City of Sugar City, PO Box 57, Sugar City ID 83448
  FCC #ID0094
- City of Teton, 20 North Center, Teton ID 83451
  FCC #ID0155
- Twin Falls, 321 2nd Ave E, Twin Falls ID 83301-6426
- City of Ucon, PO Box 98, Ucon ID 83454
  FCC #ID0132
- Washington County, 55 West Idaho St., Weiser ID 83672
- City of Wendell, 158 W Main St, PO Box 208, Wendell ID 83355
- Canyon County, PO Box 689, Wilder ID 83676
- City of Eagle
  FCC #ID0099
- City of Albion, 27 W Elm St, Albion IL 62806
  FCC# IL0552
- City of Anna, 103 Market St, Anna IL 62906
  FCC# IL0205
- Village of Argenta, 330 N Warren St, Argenta IL 62501
  FCC# IL0608
- City of Assumption, PO Box 1078, Assumption IL 62510
  FCC# IL0724
- Astoria Municipal Building, PO Box 487, Astoria IL 61501
- Village of Belgium, 22 Orlea St, Belgium IL 61883
  FCC# IL0064
- City of Benton, 500 W. Main St., Benton IL 62812
  FCC# IL0160
- Village of West City, 1000 W. Blakely St, Benton IL 62812
  FCC# IL0223
- County of Franklin, PO Box 617, Benton IL 62812
  FCC# IL0874
- Village of Bethany, PO Box 356, Bethany IL 61914
  FCC# IL0715
- Biggsville Municipal Building, 112 Worthy Acres Dr, Biggsville IL 61418
- Village of Blue Mound, PO Box 386, Blue Mound IL 62513
  FCC# IL0481
- City of Bridgeport, 235 E. Washington St., Bridgeport IL 62417
  FCC# IL0087
- Village of Brighton, 206 S. Main, Brighton IL 62012
  FCC# IL1848
- Village of Brownstown, PO Box 340, Brownstown IL 62418
  FCC# IL0668
- Village of Buckner, 207 E. Main St., Buckner IL 62819
  FCC# IL0224
- City of Carlinville, 550 N. Broad St, Carlinville IL 62626
  FCC# IL0255
- City of Carmi, 225 E Main St, Carmi IL 62821
  FCC# IL0320 IL0842

Sparklight® FRANCHISE AUTHORITY CONTACT LIST

- City of Carrollton, 621 South Main St, Carrollton IL 62016
  FCC# IL0442
- City of Chester, 1330 Swanwick St, Chester IL 62233
  FCC# IL0277
- County of Randolph, 1 Taylor St. Room 202, Chester IL 62233
  FCC# IL1810 IL1752
- City of Christopher, 208 N. Thomas St., Christopher IL 62822
  FCC# IL0215
- City of Crossville, PO Box 324, Crossville IL 62827
  FCC# IL0860
- Village of Dalton City, PO Box 563, Dalton City IL 61925
  FCC# IL1148
- County of Vermilion, 6 N. Vermilion St., Danville IL 61832
  FCC# IL1721
- County of Vermilion, 6 N. Vermilion St., Danville IL 61832
  FCC# IL0066
- County of Macon, 141 S. Main St. Suite 501, Decatur IL 62523
  FCC# IL1235
- City of Du Quoin, PO Box 468, Du Quoin IL 62832
  FCC# IL0232
- Village of St Johns, PO Box 111, DuQuoin IL 62832
  FCC# IL1096
- Village of Enfield, 115 E Main St, Enfield IL 62835
  FCC# IL0861
- Village of Ewing, 12 N. Main St., Ewing IL 62836
  FCC# IL1544
- City of Fairfield, 109 NE 2nd St, Fairfield IL 62837
  FCC# IL0024
- City of Fairfield, 109 NE 2nd St, Fairfield IL 62837
  FCC# IL1199
- Villiage Of Farmersville, PO Box 27, Farmersville IL 62533
- Bracken Holdings, 1036 Sunny Knoll Dr, Galesburg IL 61401
- City of Georgetown, 208 S. Walnut St, Georgetown IL 61846
  FCC# IL0068
- City of Gillespie, 115 N. Macoupin St, Gillespie IL 62033
  FCC# IL0315
- Village of East Gillespie, PO Box 15, Gillespie IL 62033
  FCC# IL1745
- City of Girard, PO Box 1185, Girard IL 62640
  FCC# IL0254
- Community of Sunset Lakes, 30505 East Lake Dr., Girard IL 62640
  FCC# IL1364
- Gladstone Municipal Building, PO Box 1817, Gladstone IL 61437
- City of Grayville, 122 S Court St., Grayville IL 62844
  FCC# IL0836
- City of Greenville, 404 South Third St., Greenville IL 62246
  FCC# IL0482
- County of Bond, 203 W. College Ave, Greenville IL 62246
  FCC# IL1188
- City of Hillsboro, PO Box 56, Hillsboro IL 62049
  FCC# IL0169
- Village of Schram City, 510 22nd St, Hillsboro IL 62049
  FCC# IL0478
- City of Hoopeston, 301 W. Main St., Hoopeston IL 60942
  FCC# IL0034
- Ipava Municpal Building, PO Box 426, Ipava IL 61441
- City of Jerseyville, 115 East Prairie St, Jerseyville IL 62052
  FCC# IL0551
- City of Jonesboro, PO Box 336, Jonesboro IL 62952
  FCC# IL0212
- County of Union, 309 W. Market St. Room 200, Jonesboro IL 62952
- Village of Joy, 200 W Main St, Joy IL 61260
- City of Keithsburg, PO Box 878, Keithsburg IL 61442
- Village of Kirkwood, 120 W Cedar, Kirkwood IL 61447
- County of Lawrence, 1100 State St., Lawrenceville IL 62439
  FCC# IL0088
- City of Lawrenceville, 700 E. State St., Lawrenceville IL 62439
  FCC# IL1149
- Village of Lenzburg, PO Box 158, Lenzburg IL 62255
  FCC# IL1076
- Fulton County Board, PO Box 23, Lewistown IL 61542
- City of Litchfield, 120 East Ryder St., Litchfield IL 62056
  FCC# IL0294
- Little York Village Hall, PO Box 1737, Little York IL 61453
- City of Macon, PO Box 352, Macon IL 62544
  FCC# IL0610
- Village of Manchester, PO Box 1967, Manchester IL 62663
  FCC# IL1856
- Village of Marissa, 111 North Main St., Marissa IL 62257
  FCC# IL1048
- City of McLeansboro, 102 W Main St, McCleansboro IL 62859
  FCC# IL028
- Village of Milford, PO Box 1408, Milford IL 60953
  FCC# IL0196
- Hickory Grove Lake Co, PO Box 469, Monmouth IL 61462
- Warren County Courthouse, 100 W Broadway, Monmouth IL 61462
- City of Mount Carmel, 219 N Market St, Mount Carmel IL 62863
  FCC# IL0211
- Mount Carmel, 401 Market Street, Mount Carmel IL 62863
- Village of Moweaqua, 122 North Main St, Moweaqua IL 62550
  FCC# IL0611
- Village of New Athens, 905 Spotsylvania St, New Athens IL 62264
  FCC# IL1049
- City of New Boston, 405 Main St, New Boston IL 61272
- City of Newton, 108 N VanBuren, Newton IL 62448
  FCC# IL0051
- Count of Jasper, 204 W Washington Suite 2, Newton IL 62448
  FCC# IL1256
- Town of Nilwood, PO Box 330, Nillwood IL 62672
  FCC# IL1378
- City of Nokomis, 22 S. Cedar St., Nokomis IL 62075
  FCC# IL0168
- Village of Coalton, PO Box 899, Nokomis IL 62075
  FCC# IL1013
- Villiage of Norris City, 406 S Division St, Norris City IL 62869
  FCC# IL0553
- Village of North Henderson, PO Box 1010, North Henderson IL 61466
- City of Olney, 300 S Whittle Ave, Olney IL 62450
  FCC# IL0080
- County of Richland, 103 W Main St, Olney IL 62450
  FCC# IL0278
- City of Oreana, PO Box 37, Oreana IL 62554
  FCC# IL0612
- Village of Owaneco, 202 E. Lincoln, Owaneco IL 62555
  FCC# IL1379
- City of Pana, 120 E. Third St., Pana IL 62557
  FCC# IL0256
- City of Paris, 206 S. Central, Paris IL 61944
  FCC# IL0013
- County of Edgar, 115 W. Court St. Room J, Paris IL 61944
  FCC# IL1720
- Village of Percy, PO Box 995, Percy IL 62272
  FCC# IL0940
- County of Perry, PO Box 158, Pinckneyville IL 62274
  FCC# IL0403
- City of Pinckneyville, PO Box 163, Pinckneyville IL 62274
  FCC# IL0275

Sparklight® FRANCHISE AUTHORITY CONTACT LIST

- County of Perry, 104 S. Walnut St, Pinckneyville IL 62274
  FCC# IL0403
- Village of Ramsey, PO Box 1288, Ramsey IL 62080
  FCC# IL1143
- Village of Raymond, PO Box 87, Raymond IL 62560
  FCC# IL0983
- City of Roodhouse, 119 W. Palm St., Roodhouse IL 62082
  FCC# IL0443
- Village of Rossville, 120 E. Attica St., Rossville IL 60963
  FCC# IL0194
- Seaton Municipal Building, PO Box 360, Seaton IL 61476
- City of Sesser, PO Box 520, Sesser IL 62884
  FCC# IL0300
- City of Shelbyville, 170 E. Main, Shelbyville IL 62565
  FCC# IL0263
- County of Shelby, PO Box 237, Shelbyville IL 62565
  FCC# IL1128
- City of Sparta, 114 W Jackson St, Sparta IL 62286
  FCC# IL0942
- Village of St. Francisville, PO Box 338, St. Francisville IL 62460
  FCC# IL0867
- Village of Steelville, 107 W Broadway St, Steeleville IL 62288
  FCC# IL0939
- Village of Stonington, 416 Main St, Stonington IL 62567
  FCC# IL0617
- City of Sumner, 129 E. South Ave., Sumner IL 62466
  FCC# IL0868
- Village of Tamaroa, PO Box 218, Tamaroa IL 62888
  FCC# IL1769
- Village of Taylor Springs, PO Box 162, Taylor Springs IL 62089
  FCC# IL0479
- City of Taylorville, 115 North Main, Taylorville IL 62568
  FCC# IL0086
- County of Christian, PO Box 649, Taylorville IL 62568
  FCC# IL1365 IL1747
- Village of Thayer, PO Box 140, Thayer IL 62689
  FCC# IL0379 IL1198
- Village of Tilton, 1001 Tilton Rd., Tilton IL 61833
  FCC# IL0070
- Trivoli TownshiPOffice, 1823 S Cramer Rd, Trivoli IL 61569
- Village of Valier, PO Box K, Valier IL 62891
  FCC# IL0310
- City of Vandalia, 431 W. Gallatin St., Vandalia IL 62471
  FCC# IL0085
- County of Fayette, PO Box 409, Vandalia IL 62471
  FCC# IL1511
- Vermont Municipal Building, 1003 Main ST, Vermont IL 61484
- City of Virden, 101 W. Jackson St., Virden IL 62690
  FCC# IL0251
- Villiage of Wayne City, PO Box 1799, Wayne City IL 62895
  FCC# IL0945
- Village of Wellington, PO Box 115, Wellington IL 60973
  FCC# IL0195
- Village of Westville, 201 N. State St, Westville IL 61883
  FCC# IL0071
- City of White Hall, 116 E Sherman St, White Hall IL 62092
  FCC# IL0444
- City of Witt, PO Box 389, Witt IL 62094
  FCC# IL0480
- Town of Amo, PO Box 152, Amo IN 46103
  FCC# IN0572
- Bedford, 1102 16th Street, Bedford IN 47421
- Trustee, PO Box 143, Bicknell IN 47512
- City of Bicknell, 119 E. 2nd St., Bicknell IN 47512
  FCC# IN0521
- County of Greene, 1 E Main St, Bloomfield IN 47424
  FCC# IN0757
- Town of Bloomingdale, PO Box 272, Bloomingdale IN 47832
  FCC# IN0771
- County of Clay, 609 E National Ave Room 1, Brazil IN 47834
  FCC# IN0601
- City of Brazil, 203 E. National Ave., Brazil IN 47834
  FCC# IN0096
- County of Clay, 609 E. National Ave Room 105, Brazil IN 47834
  FCC# IN0098
- County of Clay, 609 E. National Ave Room 105, Brazil IN 47834
  FCC# IN1045
- Town of Bruceville, PO Box 248, Bruceville IN 47516
  FCC# IN0635
- Town of Burlington, PO Box 400, Burlington IN 46915
  FCC# IN0587
- Town of Camden, PO Box 482, Camden IN 46917
  FCC# IN0922
- Town of Carbon, PO Box 3383, Carbon IN 47837
  FCC# IN1044
- Town of Clayton, PO Box 230, Clayton IN 46118
  FCC# IN0573
- City of Clinton, 259 Vine St., Clinton IN 47842
  FCC# IN0012
- City of Clinton, 259 Vine St., Clinton IN 47842
  FCC# IN0560
- Town of Fairview Park, PO Box 226, Clinton IN 47842
  FCC# IN0175
- Town of Coatesville, PO Box 1439, Coatesville IN 46121
- County of Bartholomew, 440 Third St. Suite 102, Columbus IN 47201
  FCC# IN1096
- City of Covington, PO Box 248, Covington IN 47932
  FCC# IN0013
- County of Fountain, 301 4th St, Covington IN 47932
  FCC# IN0669
- County of Hendricks, 51 W. Main St. #104, Danville IN 46122
- County of Hendricks, 51 W. Main St. Ste #104, Danville IN 46122
  FCC# IN0575
- City of Delphi, 201 S Union St, Delphi IN 46923
  FCC# IN0019
- County of Carroll, 101 W Main St, Delphi IN 46923
  FCC# IN0173 IN1110
- Town of Dugger, PO Box 149, Dugger IN 47848
  FCC# IN0597
- Indiana Utility Regulatory Commission, 101 W. Washington St. Ste 1500, E Indianapolis IN 46204
  (317-232-2712 or 1-800-851-4268)
- Town of Edinburgh, PO Box 66, Edinburgh IN 46124
  FCC# IN0277
- Town of Edwardsport, PO Box 245, Edwardsport IN 47528
  FCC# IN0633
- Town of Elnora, PO Box 336, Elnora IN 47529
  FCC# IN0549
- Town of Farmersburg, PO Box 47, Farnersburg IN 47850
  FCC# IN0563
- Town of Flora, 4 E Main, Flora IN 46929
  FCC# IN0294
- County of Johnson, 6 W Court St, Franklin IN 46131
  FCC# IN0842
- Community of Freelandville, PO Box 258, Freelandville IN 47535
  FCC# IN0634

Sparklight® FRANCHISE AUTHORITY CONTACT LIST

- Town of French Lick, 7959 W HUNTERS RUN DR, French Lick IN 47432
  FCC# IN0293
- Town of Hymera, PO Box 426, Hymera IN 47855
  FCC# IN0600
- City of Jasonville, 304 W Main St, Jasonville IN 47438
  FCC# IN0292
- Town of Knightsville, PO Box 170, Knightsville IN 47857
  FCC# IN0100
- City of Linton, 86 S Main St, Linton IN 47441
  FCC# IN0758
- City of Loogootee, 401 JFK Ave., Loogootee IN 47553
  FCC# IN0213
- Town of Marshall, PO Box 206, Marshall IN 47859
  FCC# IN0772
- County of Morgan, 180 S. Main St, Martinsville IN 46151
- County of Morgan, 180 S. Main St, Martinsville IN 46151
  FCC# IN1076
- County of Morgan, 180 S. Main St, Martinsville IN 46151
- County of Morgan, 180 S. Main St, Martinsville IN 46151
  FCC# IN0909
- Town of Mecca, 4938 W Church St, Mecca IN 47860
  FCC# IN0773
- City of Mitchell, 407 S. 6th St., Mitchell IN 47446
  FCC# IN0033
- Town of Monroe City, PO Box 167, Monroe City IN 47557
  FCC# IN0550
- Town of Monrovia, PO Box 400, Monrovia IN 46157
  FCC# IN1083
- Town of Montezuma, 1243 N Jackson St, Montezuma IN 47862
  FCC# IN0428
- County of Posey, 126 E 3rd St, Rm 220, Mount Vernon IN 47620
- Town of Nashville, PO Box 460, Nashville IN 47448
  FCC# IN0542
- County of Brown, PO Box 374, Nashville IN 47448
  FCC# IN1059
- City of New Harmony, PO Box 348, New Harmony IN 47631
  FCC# IN0527
- Town of Newberry, PO Box 723, Newberry IN 47449
  FCC# IN0767
- Town of NewPort, PO Box 65, Newport IN 47966
  FCC# IN0780
- County of Vermillion, 255 S Main St Ste #304, Newport IN 47966
  FCC# IN0174
- District of Cordry Sweetwater, 8377 Cordry Dr., Nineveh IN 46164
- City of Oakland City, 301 S FRANKLIN ST, Oakland City IN 47660
  FCC# IN0273
- Town of Odon, 109 South Spring St, Odon IN 47562
  FCC# IN0553
- Town of Orleans, 161 E. Price Ave., Orleans IN 47452
  FCC# IN0116
- Town of Paoli, 110 N. Gospel St., Paoli IN 47454
  FCC# IN0117
- County of Orange, 205 E. Main St, Paoli IN 47454
  FCC# IN0720
- County of Orange, 205 E. Main St., Paoli IN 47454
  FCC# IN1048
- Town of Paragon, PO Box 66, Paragon IN 46166
  FCC# IN1183
- Town of Perrysville, PO Box 5250, Perryville IN 47974
  FCC# IN0841
- City of Petersburg, 704 E. Main St., Petersburg IN 47567
  FCC# IN0271
- County of Pike, 801 Main St, Petersburg IN 47567
  FCC# IN0272
- Town of Plainville, PO Box 400, Plainville IN 47568
  FCC# IN0607
- County of Gibson, 101 N. Main St., Princeton IN 47670
  FCC# IN0274
- Town of Rockville, PO Box 143, Rockville IN 47872
  FCC# IN0214
- County of Parke, 116 W High St #104, Rockville IN 47872
  FCC# IN0665
- County of Parke, 116 W. High St. Ste #104, Rockville IN 47872
  FCC# IN0559
- Town of Rosedale, PO Box 185, Rosedale IN 47874
  FCC# IN0431
- Town of Sandborn, PO Box 139, Sandborn IN 47578
  FCC# IN0768
- Town of Seelyville, PO Box 25, Seelyville IN 47878
  FCC# IN1046
- Town of Shelurn, 25 N Railroad St, Shelburn IN 47879
  FCC# IN0564
- Town of Shoals, PO Box 1093, Shoals IN 47581
  FCC# IN0595
- County of Martin, PO Box 607, Shoals IN 47581
  FCC# IN0759
- County of Martin, PO Box 600, Shoals IN 47581
  FCC# IN0723
- Town of Staunton, PO Box 998, Staunton IN 47881
  FCC# IN0099
- Town of Stilesville, PO Box 60, Stilesville IN 46180
  FCC# IN0571
- County of Sullivan, PO Box 370, Sullivan IN 47882
  FCC# IN1078 IN1079
- County of Sullivan, PO Box 378, Sullivan IN 47882
  FCC# IN0602
- County of Vigo, 131 Oak St., Terre Haute IN 47807
  FCC# IN0558
- City of Terre Haute, 17 Harding Ave., Terre Haute IN 47807
  FCC# IN1049
- Town of Trafalgar, PO Box 5757, Trafalgar IN 46181
- Town of Univeral, PO Box 310, Universal IN 47884
  FCC# IN0368
- Town of Sandborn & Town of Veedersburg, 100 South Main St, Veedersburg IN 47987
- City of Vincennes, 203 Vigo St., Vincennes IN 47591
  FCC# IN0020
- County of Knox, 101 N. 7th St., Vincennes IN 47591
  FCC# IN0769
- County of Daviess, 200 E. Walnut St, Washington IN 47501
  FCC# IN0770
- City of Washington, 101 NE 3rd St, Washington IN 47501
  FCC# IN0021
- County of Daviess, 200 E. Walnut St, Washington IN 47501
  FCC# IN0192
- Town of West Baden Springs, PO Box 305, West Baden Springs IN 47469
  FCC# IN0721
- Town of Wheatland, PO Box 246, Wheatland IN 47597
  FCC# IN0552
- Town of Winslow, PO Box 7, Winslow IN 47598
  FCC# IN0409
- Town of Worthington, 200 S Commercial St, Worthington IN 47471
  FCC# IN0490
- City of Baxter Springs, 1445 Military Ave, Baxter Springs KS 66713

Sparklight® FRANCHISE AUTHORITY CONTACT LIST

- City of Chanute, 101 South Lincoln, Chanute KS 66720 (620-431-5200)
- City of Emporia, 111 E. 6th Ave, PO Box 929, Emporia KS 66801
- City of Emporia, 522 Mechanic St, Emporia KS 66801
- County of Lyon, 402 Commercial St, Emporia KS 66801 FCC #KS0626(620-342-4950) ext 3245
- City of Independence, 120 North 6th, Independence KS 67301 FCC #KS0004
- Montgomery County Court House, 217 East Myrtle, Independence KS 67301 (620-330-1111)
- City of Neodesha, 1407 North 8th, Neodesha KS 66757 (620325-2828)
- City of Parsons, 112 South 17th, Parsons KS 67357 (620-421-7000)
- City of Parsons, 112 S 17th St, Parsons KS 67357 (620-421-7000)
- Parish of Plaquemines, 333 F Edwards Hebert Blvd Building 102 Suite 326, Belle Chasse LA 70037
- Town of Blanchard, PO Box 43, Blanchard LA 71009
- Town of Clarks, PO Box 37, Clarks LA 71415 FCC# LA0258
- Town of Columbia, 302 Pearl Box 10, Columbia LA 71418 FCC# LA0228
- Parish of Caldwell, PO Box 177, Columbia LA 71418
- Town of Cullen, PO Box Drawer 679, Cullen LA 71021 FCC# LA0207
- Town of Cullen, PO Box Drawer , Cullen LA 71021
- Town of Delhi, PO Box 280, Delhi LA 71232
- Town of Farmerville, PO Box 428, Farmerville LA 71241
- Parish of Union, PO Box 773, Farmerville LA 71241
- Town of Gilbert, PO Box 605, Gilbert LA 71336 FCC# LA0259
- Village of Grand Cane, PO Box 832, Grand Cane LA 71032
- Town of Grayson, PO Box 82, Grayson LA 71435 FCC# LA0230
- Town of Haynesville, 1711 Main Street, Haynesville LA 71038 FCC# LA0477
- Town of Homer, 400 East Main Street, Homer LA 71040 FCC# LA0483
- Town of Providence, 201 Sparrow Street, Lake Providence LA 71254 FCC# LA0478
- Parish of East Carroll, 400 1st Street, Lake Providence LA 71254 FCC# LA0215
- Town of Logansport, PO Box 401, Logansport LA 71049
- City of Mansfield, PO Box 798, Mansfield LA 71052
- Parish of De Soto, PO Box 9, Mansfield LA 71052
- Town of South Mansfield, PO Box C, Mansfield LA 71052
- Parish of Webster, PO Box 395, Minden LA 71055 FCC# LA0426
- City of Monroe, PO Box 125, Monroe LA 71210
- Parish of Ouachita, PO Box 303, Monroe LA 71210
- Town of Mooringsport, PO Box 928, Mooringsport LA 71060
- Village of Morganza, PO Box 668, Morganza LA 70759
- City of New Roads, 211 Main St., New Roads LA 70760
- Pointe Coupee Parish, PO Box 296, New Roads LA 70760
- Town of Oak Grove, PO Box 10599, Oak Grove LA 71263
- Parish of West Carroll, PO Box 647, Oak Grove LA 71263
- Town of Oil City, PO Box 527, Oil City LA 71061
- Town of Rayville, PO Box 898, Rayville LA 71269
- Village of Richmond, 598 Wood Street, Richmond LA 71282
- Village of Richmond, 598 Wood Street, Richmond LA 71282
- City of Springhill, PO Box 400, Springhill LA 71021 FCC# LA0180
- City of Tallulah, 204 North Cedar Street, Tallulah LA 71282
- Parish of Madison, 100 North Cedar, Tallulah LA 71282
- City Manager, PO Box 2032, Vidalia LA 71373
- Concordia Parish, 4001 Carter Sreet Room 1, Vidalia LA 71373
- Town of Vivian, PO Box 87, Vivian LA 71082
- Town of Winnsboro, 3814 Front St, Winnsboro LA 71295 FCC# LA0069
- Parish of Franklin, 6558 Main Street, Winnsboro LA 71295
- Town of Wisner, PO Box 3007, Wisner LA 71378 FCC# LA0260
- City of Quitman, PO Box 160, Quitman MA 39355
- Town of Stonewall, PO Box 1090, Stonewall MA 39363 FCC# MS0174
- Franchise Authority, PO Box 280, Moorhead MN 56560 (218-299-5012)
- City of Moorhead, PO Box 78, Moorhead MN 56561-0079
- City of Adrian, 16 East 5th St., Adrian MO 64720
- City of Bernie, PO Box 607, Bernie MO 63822 FCC# MO0144
- City of Bloomfield, PO Box 351, Bloomfield MO 63825 FCC# MO0148
- City of Buffalo, 115 S. Maple, Buffalo MO 65622
- City of Campbell, 302 W. Grand Avenue, Campbell MO 63933 FCC# MO0124
- City of Carterville, 1200 E 1st St, Carterville MO 64835
- City of Clarkton, PO Box 99, Clarkton MO 63837 FCC# MO0123
- City of Clever, 304 S. Clark Avenue, Clever MO 65631 (417-743-2544)
- City of Dexter, 301 East Stoddard, Dexter MO 63841
- City of Dexter, 301 East Stoddard, Dexter MO 63841 FCC# MO0037
- Franchise Authority: City of Dixon, PO Box 179, Dixon MO 65459 (573-759-6115)
- City of Doolittle, 380 Eisenhower Street, Doolittle MO 65401 (573-762-2601)
- City of El Dorado Springs, 135 W. Spring St., El Dorado Springs MO 64744
- City of Essex, PO Box 36, Essex MO 63846 FCC# MO0455
- US Army Manscen, FLW Garrison Command, Fort Leonard Wood MO 65473
- City of Gerald, 106 E. Fitzgerald Ave., Gerald MO 63037
- City of Gideon, PO Box 398, Gideon MO 63848 FCC# MO0134
- City of Harrisonville, PO Box 368, Harrisonville MO 64701
- City of Holcomb, PO Box 101, Holcomb MO 63852 FCC# MO0161
- City of Houston, 1475 S Sam Houston Blvd, Houston MO 65483 (417-967-3348)
- Texas County, 210 N Grand Ave, Ste 311, Houston MO 65483 (417-967-2112)
- Missouri Public Service Commission, Governor Office Bldg, PO Box 367, Jefferson City MO 65102
- Village of Leawood, Mayor, PO Box 204, Joplin MO 64803 FCC #MO0697
- Village of Dennis Acres, PO Box 50220, Joplin MO 64803 FCC #MO0038
- Village of Shoal Creek Dr Trustee, 107 Lorraine Dr, Joplin MO 64804
- Village of Saginaw Trustee, 109 Skyline Dr, Joplin MO 64804 FCC #MO0698
- Cliff Village, 5737 Shoal Cliff Dr, Joplin MO 64804
- Village of Reddings Mill, President of the Board, 200 Reddings Mill Rd, Joplin MO 64804

Sparklight® FRANCHISE AUTHORITY CONTACT LIST

- City of Kennett, 200 Cedar St, Kennett MO 63857
  FCC# MO0004
- County of Dunklin, PO Box 193, Kennett MO 63857
- City of Kirksville, 201 S Franklin, Kirksville MO 63501
  FCC #MO0451
- City Clerk, 113 S Gex St., LaPlata MO 63549
- City of Lebanon, 401 S. Jefferson Ave., Lebanon MO 65536
- Laclede County, 200 N. Adams Ave., Lebanon MO 65536
- City of Licking, 25 S Main Street, Licking MO 65572
  (573-674-2521)
- City of Linn, 1200 E Main Street, Linn MO 65051
  (573-897-2236)
- Osage County, 205 E Main Street, Linn MO 65051
  (573-897-2497)
- City of Malde, 201 S. Madison, Malden MO 63863
- City of Marthasville, 402 E Main Street, Marthasville MO 63357
  (636-433-5554)
- City of Maryland Heights, 11911 Dorsett Rd, Maryland Heights MO 63043
  (314-291-6550)
- City of Mountain Grove, PO Box 357, Mountain Grove MO 65711
  (417-926-4162)
- City of Nevada, 110 S. Ash St., Nevada MO 64772
- City of New Haven, 101 Front St., New Haven MO 63068
- City of New Melle, 145 Almeling Street, New Melle MO 63365
  (636-828-4807)
- City of Newburg, PO Box Drawer 198, Newburg MO 65550
  (573-762-2315)
- City of Owensville, 107 W Sears Ave., Owensville MO 65066
- City of Parma, PO Box 67, Parma MO 63870
  FCC# MO0143
- City of Poplar Bluff, 501 Vine Street, Poplar Bluff MO 63901
  FCC# MO1111
- City of Poplar Bluff, 501 Vine Street, Poplar Bluff MO 63901
  FCC# AR0143
- City of Portageville, PO Drawer B, Portgeville MO 63873
  FCC# MO0028
- City of Republic, 213 N Main Street, Republic MO 65738
  (417-732-3100)
- City of Richland, PO Box 8, Richland MO 65556
  (573-765-3532)
- City of Risco, PO Box 329, Risco MO 63874
- City of Rolla, 901 N Elm Street, Rolla MO 65401
  (573-426-6948)
- Phelps County, 502 W 2nd Street, Rolla MO 65401
  (573-458-6000)
- City of Rolla, PO Box 98, Rolla MO 65401
- Phelps County, 200 N. Main St., Rolla MO 65401
- City of Rosebud, 307 Cedar St., Rosebud MO 63091
- City of Salem, 401 N. Iron St., Salem MO 65560
- City of Senath, PO Box 610, Senath MO 63876
  FCC# MO0086
- Greene County, 833 Booneville, Springfield MO 65802
  (417-868-4000)
- City of Saint Robert, 194 Eastlawn Avenue, St Robert MO 65584
  (573-451-2000)
- St. Charles County, 100 N. Third St., St. Charles, MO 63301
  (636-949-7900)
- City of Steele, 101 S Walnut, Steele MO 63877
  FCC# MO0047
- Crawford County, PO Box Drawer 368, Steelville MO 65565
- City of Sullivan, 210 W. Washington St., Sullivan MO 63080
- Oak Grove Village, 260 James St., Sullivan MO 63080
- City of Thayer, 124 North 2nd St., Thayer MO 65791
- Franklin County, 400 E. Locust, Union MO 63084
- City of Wardell, 110 W Broad St, Wardel MO 63879
  FCC# MO0399
- Warren County, 101 Mockingbird Lane, Ste 302, Warrenton, MO 63383
  (636-456-3331)
- City of Waynesville, 100 Tremont Center, Waynesville MO 65583
  (573-774-6171)
- Pulaski County, 301 Historic 66E, Waynesville MO 65583
  (573-774-4701)
- City of West Plains, 1910 Holiday Ln., West Plains MO 65775
- City of Willow Springs, PO Box 2059, Willow Springs MO 65793
  (417-469-2107)
- Monroe County Board of Supervisors, 201 W Commerce St,
  Aberdeen MS 39730
- City of Batesville, PO Box 69, Batesville MS 38606
  FCC #MS0063
- PC Board of Supervisors, PO Box 845, Batesville MS 38606
  FCC #MS0520
- Hancock County, PO Box 158, Bay St Louis MS 39520
- City of Biloxi, PO Box 497, Biloxi MS 39533
- Town of Boyle, PO Box 367, Boyle MS 38730
  FCC #MS0045
- City Manager, PO Box 56, Brookhaven MS 39602
- Lincoln County, PO Box Drawer CC, Brookhaven MS 39602
- Town of Caledonia, PO Box 1008, Caledonia MS 39740
- Town of Carrollton, 701 Lexington St, Carrollton MS 38917
  FCC #MS
- City Mayor, PO Box 421, Charleston MS 38921
  (662-647-5841)
- Town of Sumner, PO Box 420, Charleston MS 38921
  FCC #MS0125
- City of Clarksdale, PO Box 940, Clarksdale MS 38614
  FCC #MS0183
- Clarksdale County, PO Box 979, Clarksdale MS 38614
  FCC #MS0010
- Mayor, PO Box 146, Cleveland MS 38732
  FCC #MS0528
- Lowndes County Board of Supervisors, 505 2nd Ave, Columbus MS 39701
- City of Columbus, PO Box 141, Columbus MS 39703
- Town of Courtland, PO Box 779, Courtland MS 36820
  FCC #MS0518
- City Of Diamondhead, 5000 Diamondhead Circle, Diamondhead MS 39525
  228-222-4626
- City of D'Iberville, PO Box 8, D'Ilberville MS 39532
- City of Drew, 130 W Shaw Ave, Drew MS 38737
  FCC #MS0047
- Town of Duck Hill, PO Box 37, Duck Hill MS 38967
  FCC #MS0028
- City of Durant, PO Box 2806, Durant MS 39063
  FCC #MS0261
- Town of Enterprise, PO Box 2711, Enterprise MS 39330
  FCC# MS0172
- City Manager, 3330 Highway 90, Gautier MS 39553
- City of Goodman, PO Box 399, Goodman MS 39079
  FCC #MS0239
- City Manager, PO Box 254, Greenwood MS 38935
  (662-455-1041)
- City of Grenada, PO Box 315, Grenada MS 38902
  FCC #MS0032
- Grenada County, PO Box 128, Grenada MS 38902
  FCC #MS0106

Sparklight® FRANCHISE AUTHORITY CONTACT LIST

- City Of Gulfport, PO Box 1800, Gulfport MS 39502
  228-868-5700
- Harrison County, PO Box Drawer CC, Gulfport MS 39502
  FCC #MS0105
- Harrison County Board of Supervisors, PO Box 10, Gulfport MS 39502
- Harrison County, PO Box 100, Gulfport MS 39502
- City of Hollandale, PO Box 396, Hollandale MS 38748
  FCC# MS0100
- Sunflower City Courthouse, 200 Main St, Indianola MS 38751
  FCC #MS0528
- City Manager, PO Box 5757, Itta Bena MS 38941
  (662-254-7231)
- Keesler Air Force Base, 81 C/SCPI, Keesler AFB MS 39534-5000
- Town of Kilmichael, PO Box 297, Kilmichael MS 39747
  FCC #MS0262
- Town of Lambert, PO Box Drawer 271, Lambert MS 38943
  FCC #MS0065
- City of Leland, PO Box Drawer 679, Leland MS 38756
  FCC# MS0102
- City of Lexington, 112 Spring St, Lexington MS 39095
  FCC #MS0260
- City of Long Beach, PO Box 95, Long Beach MS 39560
  FCC #MS0017
- City of Magnolia, 180 S Cherry St, Magnolia MS 39652
- Pike County, PO Box 555, Magnolia MS 39652
- City of Marks, PO Box 323, Marks MS 38646
  FCC #MS0067
- City of McComb, 115 Third Street, McComb MS 39648
- City of Merigold, PO Box 350, Merigold MS 38759
  FCC #MS0046
- City Manager, PO Box 687, Mound Bayou MS 38762
  (662-741-2194)
- City of Natchez, PO Box 1208, Natchez MS 39121
- Adams County Board of Supervisors, PO Box 106, Natchez MS 39121
- City Manager, PO Box 306, North Carrollton MS 38947
  (662-237-9268)
- City of Ocean Springs, PO Box 297, Ocean Springs MS 39564
- City Manager, PO Box 219, Pace MS 38764
  (662-723-6292)
- Jackson County Board of Supervisors, PO Box AS, Pascagoula MS 39567
- City Manager, POoxDrawer CC, Pascagoula MS 39567
- City Manager, PO Box 43, Pascagoula MS 39568
- City of Pass Christian, PO Box Drawer 400, Pass Christian MS 39571
  FCC #MS0104
- City of Pickens, PO Box 297, Pickens MS 39146
  FCC #MS0240
- Town of Pope, PO Box 59, Pope MS 38658
  FCC #MS0519
- City of Quitman, PO Box 16, Quitman MS 39355
  FCC# MS0175
- Town of Renova, Town Hall, Renova MS 38732
  FCC #MS0207
- City of Ruleville, PO Box 44, Ruleville MS 38771
  FCC #MS0048
- City of Shelby, PO Box on 448 St., Shelby MS 38774
  FCC #MS0046
- City of Summit, PO Box 517, Summit MS 39666
- Town of Sumner, PO Box 397, Sumner MS 38957
  FCC #MS0107
- Town of Tchula, PO Box 360, Tchula MS 39169
  FCC #MS0212
- Town of Tutwiler, PO Box 176, Tutwiler MS 38963
  FCC #MS1108
- Town of Vaiden, PO Box 76, Vaiden MS 39176
  FCC #MS0263
- City of Waynesboro, 714 Wayne Street, Waynesboro MS 39367
  FCC# MS0049
- City Manager, PO Box 680, Webb MS 38966
  (662-375-8164)
- City Manager, PO Box 297, Wesson MS 39191
- City of Winona, PO Box 290, Winona MS 38967
  FCC #MS0050
- Montgomery County, PO Box 71, Winona MS 38967
  FCC #MS
- City of Yazoo City, PO Box 689, Yazoo City MS 39194
  FCC #MS0070
- Yazoo County Courthouse, 209 E Broadway, Yazoo City MS 39194
  FCC #MS0530
- Chief Plans Flight, 14 Communications Squadron Comm
  (662-434-2432)
- City of Lyon, Lyon MS 38645
  FCC #MS0092
- City of Duncan, Duncan MS 38740
  FCC #MS0319
- Bolivar County Courthouse, Cleveland MS 38732
  FCC #MS0531
- City of Shaw, Shaw MS 38773
- City Manager, Moss Point MS 39562
- Mayor, 215 Park Drive, East Horace ND 58047
  (701-492-2972)
- City of Frontier, 5201 32nd Street SW, Fargo ND 58104
  FCC #ND0240
- City of Briarwood, 27 Briarwood Place, Fargo ND 58104
  FCC #ND0245
- Cass County Government, PO Box 29, Fargo ND 58108
  FCC #ND0257(701-239-6839)
- City of Prairie Rose, 3214 40th Avenue SW, Prairie Rose ND 58104
  FCC #ND0247
- Frachise Authority, 211 9th Street, South Fargo ND 58103
  (701-297-6000)
- City of West Fargo, 800 4th Avenue, West Fargo ND 58078
- City of Battle Creek, PO Box 2868, Battle Creek NE 68715
  FCC #NE0100
- City of Beemer, PO Box 807, Beemer NE 68716
  FCC #NE0147
- Dakota City Administrator, PO Box 487, Dakota City NE 68731
  FCC #NE0070
- County Clerk, PO Box 397, Dakota City NE 68731
  FCC #NE0264
- City of Hadar, PO Box 187, Hadar NE 68738
  FCC #NE0300
- City of Hoskins, PO Box 446, Hoskins NE 68740
  FCC #NE0300
- Madison County Commissioners Office, PO Box 290, Madison NE 68748
  FCC #NE0103
- City of Madison, PO Box 541, Madison NE 68748
  FCC #NE0095
- City of Norfolk, 309 N 5th St, Norfolk NE 68701
  FCC #NE0069
- City of Norfolk, 309 N 5th St, Norfolk NE 68701
  FCC #NE0117
- City of Pierce, PO Box 969, Pierce NE 68767
  FCC #NE0102
- City of Pilger, PO Box 308, Pilger NE 68771
  FCC #NE0412
- City of Randolph, PO Box 349, Randolph NE 68771
  FCC #NE0105

Sparklight® FRANCHISE AUTHORITY CONTACT LIST

- City of South Sioux City, 1615 1st Ave, South Sioux City NE 68776
- Stanton County Commissioners Office, PO Box 348, Stanton NE 68779
  FCC #NE0104
- City of Tilden, PO Box 370, Tilden NE 68781
  FCC #NE0101
- City of West Point, 444 S Main St, West Point NE 68788
  FCC #NE0010
- City of Wisner, PO Box 367, Wisner NE 68791
  FCC #NE0106
- City of Rio Rancho, 3200 Civic Center Circle, Rio Rancho NM 87144
  FCC #NM0106
- Chaves County County Manager, PO Box 187, Roswell NM 88202
  FCC #NM0100
- Roswell City Manager, #1 St. Mary's Place, Roswell NM 88203
  (575-624-6602)
- City Council, 231 S Townsend Ave, Ada OK 74820
- Pontotoc County, PO Box 147, Ada OK 74820
  FCC #OK0162
- Town of Byng, Rt 3 Box 331D, Ada OK 74820
  (580-436-2545)
- City of Altus, 220 E Commerce, Altus OK 73521
  FCC #OK0012
- AAFB CONTRACTING, Office Buidling 318, ALTUS AIR FORCE BASE OK 73523
  FCC #OK0238
- City of Dickson, Rt 4 Box 1A, Ardmore OK 73401
  (508-223-5445)
- City of Bartlesville, 401 S Johnstone Ave, Bartlesville OK 74003
  FCC #OK0063
- City of Blair, 118 E. Main St., Blair OK 73526
  580-563-2406
- City of Clinton, PO Box 1188, Clinton OK 73601
  (323-7881)
- City of Commerce, 300 Commerce, Commerce OK 74339
- City of Cordell City Administrator, 101 E. Main St. Cordell, Cordell OK 73632
- City of Davis, 301 E Main, Davis OK 73030
  FCC #OK0072
- City of Dewey, 411 E Don Tyler, Dewey OK 74029
  FCC #OK0062
- City of Duncan, PO Box 970, Duncan OK 73533
  252-0250
- City of Elk City, PO Box 117, Elk City OK 73648
  (225-6712)
- Town of Francis, PO Box 169, Francis OK 74844
  (580-332-3967)
- City of Frederick, 200 W Grand, Frederick OK 73452
  FCC #OK0126
- City of Hobart, 111 East 3rd St, Hobart OK 73651
  (726-3100)
- City of Lawton, 212 SW 9th St., Lawton OK 73501
- City of Lone Grove, PO Box 309, Lone Grove OK 73443
- City of Madill, 201 E Overton, Madill OK 73446
  (580-795-5586)
- City of Oakland, PO Box 556, Madill OK 73446
  (580-795-3467)
- City of Mangum City Manager, 201 N. Oklahoma Ave., Mangum OK 73554
- City Manager, PO Box 209, Mannsville OK 73447
- City of Marietta, 101 W Main, Marietta OK 73448
- City of Marlow, PO Box 1137, Marlow OK 73055
  658-5401
- City of Miami, 129 5th NW, PO Box 13, Miami OK 74354
- City of North Miami, PO Box 33, North Miami OK 74358
  FCC #OK0055
- City of Nowata, 701 E Modoc, Nowata OK 74048
  FCC #OK0098
- City of Ponca City, 516 E Grand Ave, Ponca City OK 74601
- Mayor, PO Box 330, Roff OK 74865
- City of Sayre, 102 W Main St, Sayre OK 73662
  (928-2260)
- City of Sulphur, 400 W Muskogee, Sulphur OK 73086
  FCC #OK0052
- City of Tipton, PO Box 466, Tipton OK 73570
- City of Tonkawa, 117 S 7th, Tonkawa OK 74653
- City of Vinita, 101 East Illinois, Vinita OK 74301
  (918-256-6468)
- Craig County Oklahoma, 201 West Delaware, Vinita OK 74301
  (918-256-3465)
- Osage County Commissioners, Pawhuska OK 74056
- Kay County Commissions, Newkirk OK 74647
- Malheur County, 150 Longfellow Street, N. Vale OR 97918
- Malheur County, 14 S. 3rd. St, Nyssa OR 97913
- Malheur County, 444 SW 4th St., Ontario OR 97914
- Malheur County, 251 Hi B St. West #1, Vale OR 97918
- Department of Consumer Affairs, 293 Greystone Blvd., Ste. 400,
  PO Box 600, Columbia SC 29210 (803-734-4200)
- Dakota Dunes, 370 W Anchor Dr., PO Box 2010, Dakota Dunes SD 57049
  (605-232-4211)
- City of North Sioux City, PO Box 347, N. Sioux City SD 57049
  (605-232-4276)
- City Clerk, 504 River Dr, North Sioux City SD 57049
  (605-232-4276)
- Tennessee Regulatory Authority
  FCC #TN004(1-800-342-8359)
- Tennessee Regulatory Authority
  FCC #TN0300(1-800-342-8359)
- Tennessee Regulatory Authority
  FCC #TN0531(1-800-342-8359)
- Angleton, 121 South Velasco, Angleton TX 77515
- Brazoria, 111 E Locust St, Angleton TX 77515
- Brazoria County, 111 E Locust St, Angleton TX 77515
- Mayor, PO Box 725, Angleton TX 77516
- City of Atlanta, 315 N. Buckner, Atlanta TX 75551
- Blessing, 1700 7th St, Bay City TX 77414
- Bay City, 1901 5th St, Bay City TX 77414
- County Judge, 1700 7th St, Bay City TX 77414
- Markham, 1700 7th St, Bay City TX 77414
- Hunter's Cove Apartments, 1901 Palm Village Blvd, Bay City TX 77414
- Bevil Oak, 7525 Sweetgum Rd, Beaumont TX 77713
- City Manager, 30 South Holland, Bellville TX 77418
- City of Borger, 600 W Main St, Borger TX 79007
  (806-273-0900)
- City of Borger, PO Box 555, Borger TX 79008
  (806-273-0990)
- City of Carthage, PO Box 4169, Carthage TX 75633
- China Mayor, PO Box 248, China TX 77613
- Cleveland City Manager, 907 E Houston Ave, Cleveland TX 77327
- Danbury Mayor, PO Box 264, Danbury TX 77534
- City of Dumas, 124 W 6th Street, Dumas TX 79029
  (806-935-4101)
- Jackson District Clerk, 115 West Main St, Edna TX 77957
- City Manager, 126 W Main St, Edna TX 77957
- El Campo, 315 E Jackson St, El Campo TX 77437
- City of Fritch, 104 Robey, Fritch TX 79036
  (806-857-3143)
- City Manager, PO Box 265, Ganado TX 77962
- Giddings County, 118 East Richmond, Giddings TX 78942
- City of Gregory, City Manager, PO Box 373, Gregory TX 78359

Sparklight® FRANCHISE AUTHORITY CONTACT LIST

- City of Hallsville, PO Box 940, Hallsville TX 75650
- City of Hempstead, 1125 Austin, Hempstead TX 77445
  FCC# TX0791
- Mayor, PO Box 183, Hooks TX 75561-1799
- City of Ingleside, PO Box Drawer 908, Ingleside TX 78362
- City of Ingleside on the Bay, PO Box 416, Ingleside TX 78362
  FCC #TX0925
- Jasper City Manager, PO Box 65, Jasper TX 75951
- City of Jefferson, 102 N. Polk St., Jefferson TX 75670
- City of La Grange City Manager, 155 E Colorado St, La Grange TX 78945
- City Manager, 300 W Cotton St., Longview TX 75601
- Manvel, PO Box 188, Manvel TX 77578
- City of Marshall, 401 S. Alamo, Ste 205, Marshall TX 75670
- City Manager, PO Box 525, Nash TX 75569-0520
- Palacios, PO Box 86, Palacios TX 77465
- City of Panhandle, 220 S Main Street, Panhandle TX 79068
- City of Point Comfort, PO Box 6024, Point Comfort TX 77978
  (987-2661)
- City of Port Lavaca, PO Box 1780, Port Lavaca TX 77979
- Calhoun County Clerk, 211 S. Ann St., Port Lavaca TX 77979
  (361-553-4411)
- City of Queen City, 601 Loop 236, Queen City TX 75572
- City Manager, PO Box 216, Redwater TX 75573
- Aransas County Clerk, 2840 TX-35 BUS, Rockport TX 78382
  (361-790-0122)
- City Mayor, POoxDrawer 998, Schulenburg TX 78956
- City Manager, PO Box 520, Sealy TX 77474
- City Manager, 220 W Mulberry St, Sherman TX 75090
- County Clerk, 400 West Sinton Street Room 124, Sinton TX 78387
  (Ph: 361-364-9350 Fax: 361-364-9450)
- Sourlake City Manager, 625 Hwy 105 W, Sourlake TX 77659
- City of Stinnett, 609 Mackenzie, Stinnett TX 79035
  (806-878-2422)
- City of Sunray, 419 Main St, Sunray TX 79086
  (806-948-4111)
- Sweeney Mayor, PO Box 249, Sweeny TX 77480
- City of Taft, PO Box 429, Taft TX 78390
- City Manager, 3193 Old Red Lick Rd, Texarkana TX 75503
- Texarkana Mayor, PO Box 1997, Texarkana TX 75504
- City Manager, PO Box 68, Weimar TX 78962
- West Columbia, PO Box 517, West Columbia TX 77486
- Columbia Lakes Mayor, 188 Freeman Blvd, West Columbia TX 77486
- Wharton County Clerk, PO Box 69, Wharton TX 77488
- County Clerk, PO Box 69, Wharton TX 77488
- Wharton Mayor, 120 East Caney St, Wharton TX 77488
- City of White Deer, 317 S. Main Street, White Deer TX 79097
  (806-883-4191)
- Woodville City Manager, 400 West Bluff, Woodville TX 75979
- Texas Coast
  FCC #TX0841
- Odessa
  FCC #TX0045
- Odessa
  FCC #TX0901 FCC #TX0531
- Odessa
  FCC #TX1253
- City of Bells, Bells TX 75414
  FCC #TX0628
- City of Bonham, Bonham TX 75418
  FCC #TX0017
- City Of Denison, Denison TX 75021
  FCC #TX0019
- City of Knollwood, Sherman TX 75090
- City of Ravenna, Ravenna TX 75476
- City of Savoy, Savoy TX 75479
- City of Howe, Howe TX 75459
- City of Tom Bean, Tom Bean TX 75489
- City of Van Alstyne, Van Alystne TX 75495
- City of Whitewright, Whitewright TX 75491
- Wake Village, Wake Village TX 75501-1900
- Asotin County, 135 Second Street, Asotin WA 99402
  FCC #WA0210(509-243-2060)
- CITY OF ASOTIN, 130 2ND STREET, ASOTIN WA 99402
  FCC #WA0209(509-243-4411)
- City of Clarkston, 830 5th Street, Clarkston WA 99403
  FCC #WA0211(509-758-5541)