Enable/Disable Closed Captioning – Video Transcript

Enable or disable closed captioning

Sparklight makes it easy for our customers to customize your closed captioning. In this video, we will show you how to enable, disable and customize your settings using your Sparklight remote. Please note that your remote may look different than the one shown in this video.

With your television and DVR box on, turn off your DVR box by pressing the 'Power' button on your remote, then immediately press the 'Menu' button to access the user settings screen.

Next, press the down arrow on your remote until you reach the closed captioning setting. To the right of this setting, you will see either the word 'Enable' or 'Disable.' If the 'Disable' is shown, press the 'Ok/Select' button on your remote control to enable your closed captioning.

To disable closed captioning, simply press the 'Ok/Select' button again to change the setting. You can also customize the features of your closed captioning such as font size, style and color. To do this, toggle down to the selection you wish to change and press 'Ok' or 'Select' on your remote to change the setting. After making your selection, power your DVR back on by pressing the 'Power' button on your remote. That's it.

Should you need further assistance, please contact our 24/7 technical support team at 877-692-2253. Find more helpful tips at support.sparklight.com.