Five Easy Steps to Improve Your Wi-Fi – Video Transcript

With fiber to the neighborhood, Sparklight provides our customers with lightning-fast internet, but there are many factors that can impact your Wi-Fi speeds. Luckily, we have some tips to help ensure an optimal internet experience.

Tip number one: Modem placement.
Modem placement is a key factor in Wi-Fi performance. Be sure your modem is placed in a central location that is out in the open and off the ground. Walls, books, and furniture can interfere with a Wi-Fi signal, so keeping your modem on an open shelf or counter space is recommended. Be sure to keep your modem away from other electronics that can interfere with the signal. Electronics such as microwaves, computers, and even TVs can interfere with a Wi-Fi signal, so it's best to keep your modem in a space that has plenty of room to breathe, away from other electronics and appliances.

Tip number two: Keep your devices up to date.
Older devices, such as an old cell phone or laptop, could be slowing down your whole network. Transmission signals from these devices are much slower and weren't meant to handle the fast speeds of the internet today. This can bog down your modem, as your network will only be as fast as the slowest device connected to it. If possible, try to replace older devices or disable their Wi-Fi connection.

Tip number three: Use Wi-Fi extenders.
If your Wi-Fi signal does not reach certain parts of your home, you can use Wi-Fi extenders to help the signal reach these areas. A Wi-Fi extender takes your existing signal, amplifies it, and then retransmits the boosted signal.

Tip number four: Password protection.
Keep your network password protected. A protected network helps keep unwanted visitors off your network and allows you to grant access to only those people you choose. The more connections you have on your network, the slower your speeds will get.

Tip number five: Reboot.
When all else fails, try rebooting your modem. A simple reboot is often enough to considerably improve your Wi-Fi speeds. A reboot clears the router's memory and allows updates to install. It's always a good idea to reboot your modem from time to time to ensure it is performing to its maximum potential.

Find troubleshooting assistance and more tips on getting the most out of your internet service at **support.sparklight.com**.