

89

TOP NEWS OF THE DAY

Breaking news overnight

- Walk around the room with questions from the day before.



90



91



92



93



94

Encourage NEA MB benefit participation to improve Association Loyalty



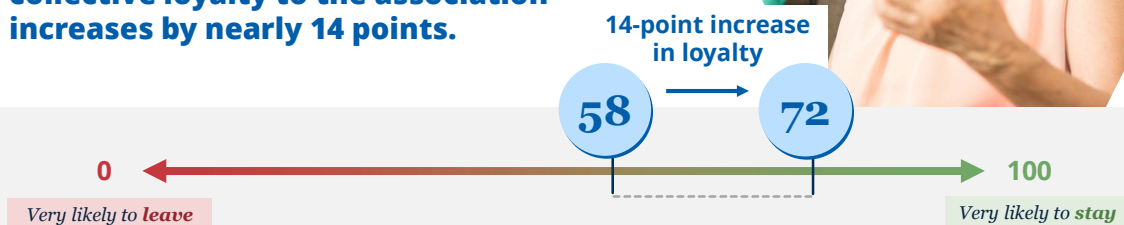
nea Member Benefits

072523

95

Did you know?

When we engage members and get them to participate with their benefits, their collective loyalty to the association increases by nearly 14 points.



Our Loyalty Analytics work proves NEA Member Benefits positively impacts a members' association loyalty score. An example of the potential impact we have is shown above.

As of March 2023

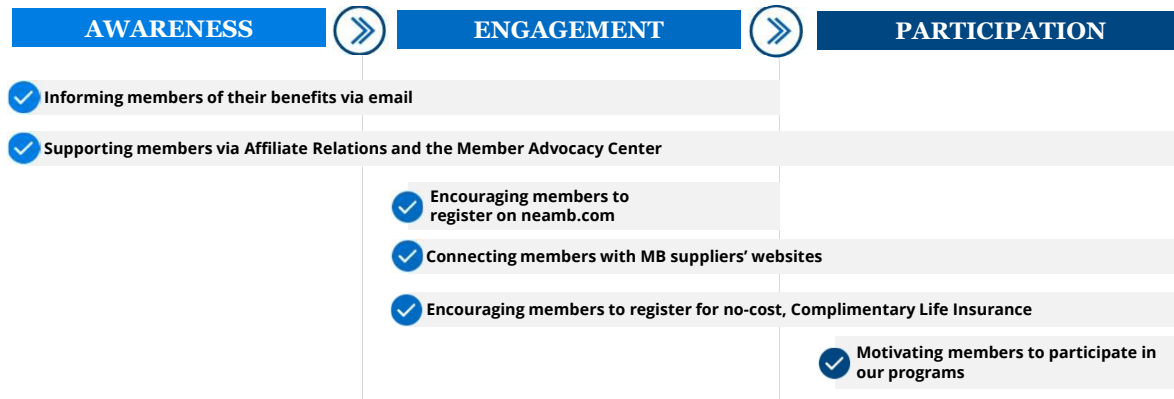
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NEA MB supports Association loyalty for members in all states

We do this through:



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NEA MB and Association benefits also attract new members to join the union

Top influences in deciding to join the NEA

(very/extremely influential)



Professional resources

Access to liability insurance/legal support

67%

Involvement in collective bargaining

52%

Access to resources for personal/professional growth

49%



Savings

Saving money through benefits & discounts

42%

Connecting with other educators

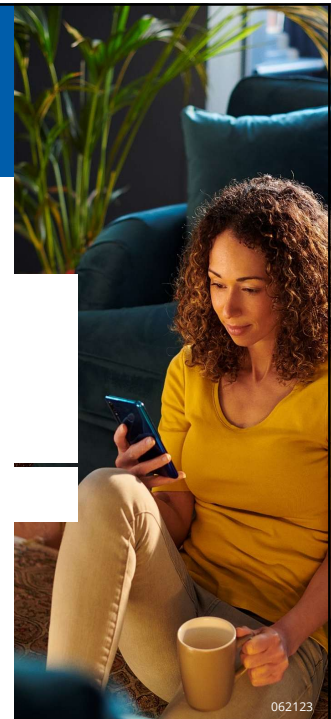
38%

Connecting with others who share your social views/values

34%

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062123



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Attract and Retain more members by talking about the value of their benefits & discounts



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Members Get More with NEA Membership



No-Cost Benefits

No-cost benefits provided by NEA Member Benefits and our partners:

- NEA® Complimentary Life Insurance
- \$500 in Travel Dollars
- One year of free access to the NEA Student Debt Navigator
- Two free magazine subscriptions with the NEA Magazine Service



Savings and Discount Programs

Membership means more ways to save:

- NEA® Customized Cash Rewards Credit Card
- Shopping Discounts at 3,500+ stores through Discount Marketplace
- Save up to 40% on Discount Tickets to theme parks, concerts and movies
- \$30 Digital Costco Shop Card with a new Costco Membership



Access to Exclusive Rates

Members get *the lowest rates* on quality insurance coverage.

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100



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SHOPPING & DISCOUNTS

NEA® Auto Buying Program

Members receive:

- ✓ Easily search Certified Dealers online for a **new or used car**
- ✓ A **fair market price** and **great service**
- ✓ **Up to \$2,000 in post-sale benefits** after reporting a purchase from a Certified Dealer

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A photograph of a man and a woman smiling and looking at a car. The man is wearing a blue suit and the woman is wearing a white top. They are both looking at a car, which is partially visible in the background.

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SHOPPING & DISCOUNTS


NEA Wireless Program

Members receive:

- ✓ Savings on monthly wireless plans for the **whole family**
- ✓ Unlimited talk and text plans start at just **\$20/month**

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SHOPPING & DISCOUNTS

NEA® Magazine Service

Members receive:

- ✓ **Two free magazine subscriptions**
- ✓ Savings of up to **85% on more than 800 magazine titles** for members' personal use or for their classroom
- ✓ www.neamb.com/get2

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105

SHOPPING & DISCOUNTS

Costco Membership

New members receive:

- ✓ Online activation redemption and a **\$40 Digital Costco Shop Card** for **Executive Membership**

Or...

- ✓ A **\$20 Digital Costco Shop Card** for **Gold Star Membership**

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SAVINGS AND DISCOUNT PROGRAMS

NEA® Pet Insurance Program

Get Reimbursed up to 90% on eligible veterinary bills*

- ✓ Get a quote online
- ✓ Choose any licensed Vet emergency or specialist
- ✓ Choose from plans that cover accident, illness and/or routine care
 - ✓ Accident only plans start at \$6 monthly



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Putting the spin
on the news:
Communicating the value of
CTA and NEA Membership



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CTA CALIFORNIA
TEACHERS
ASSOCIATION
Member Benefits


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Communicating the Value of CTA Membership



Summer Institute 2025

Julian Peeples
Communications Consultant

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CTA Mission Statement

The California Teachers Association exists to protect and promote the well-being of its members; to improve the conditions of teaching and learning; to advance the cause of free, universal, and quality public education for all students; to ensure that the human dignity and civil rights of all children, youth and adults are protected; and to secure a more just, equitable, and democratic society.



#CTASI

#WeAreCTA

111

A Voice and a Vote

One of the most compelling reasons to be a member is having a guaranteed voice and vote on important issues affecting your job, pay and working conditions.

But there are many benefits of CTA membership that your co-workers may find useful and compelling.



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The Value of CTA



- Insurance (Auto, Home, Life, Disability, Liability)
- *Disaster Relief*
- Group Legal Services
- *Financial Services (Savings Plan, Financial Wellness Center, Credit Union)*
- Travel Discounts (Hotels, Rental Cars and Theme Parks)
- *Professional Development (Conferences, Workshops)*
- A network of 310,000 educators in the state and 3 million nationwide
- ***The most powerful union in California***



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113

The Value of CTA



- **Security**
- *Support During Crisis*
- **Advocacy**
- *Help Reaching Goals*
- **Recreation and Self Care**
- *Career Support*
- **Solidarity**
- *Strength*



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114

Words Move People

What benefits do you use?

What experiences can you share?



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115

Spreading Your Words

Face-to-face (1 to 1 and group settings)

Social Media (Facebook, Twitter, IG, Pinterest, etc.)

Local Association Website/Newsletter

Fliers, "Collateral"

Podcasts

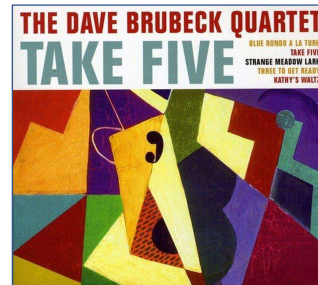


#WeAreCTA

116

Take Five: Share Your Story

1. Break into pairs.
2. *Share a personal experience with a CTA benefit that helped you.*
3. What ways you can share that experience with others and convey the value of CTA?
4. *You have five minutes. A couple groups will be chosen to share.*



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What is Your Message?

- “CTA supports me on the job.”
- “CTA helps my family save money.”
- “When there was a crisis, CTA was there for me.”
- “CTA helps me prepare for a secure future.”



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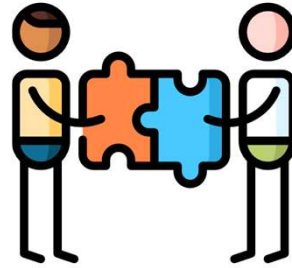
118

Building It Out

“When there was a crisis, CTA was there for me.”



“CTA is like another family to me. When disaster struck, the union reached out to me with help and support when I needed it most. I’ll never forget how much my CTA was there for me.”



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119

Building It Out

“I learned about a grant opportunity from CTA.”



“My school won a music grant that I learned about from CTA Member Benefits. We used it to purchase new recorders for my music program! CTA helped me be able to do more for my students.”



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Time to Testify

Take your personal message, built from your own story and experience, and use it to attract, inspire and organize others.

"Do you want \$250 for art and music at your school? We won a grant through CTA that allowed us to get some new instruments for our students. Apply today at <link>!"

Include pre-made graphics, available at CTAMemberBenefits.org

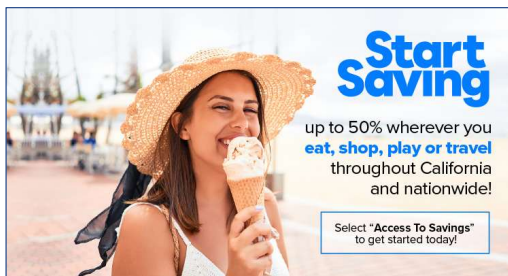


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Campaign Opportunities



- Seasonal (Amusement parks/travel, retirement-related, supplemental healthcare)
- Safety/Security (Life Insurance, Disaster Relief, Strike Protection)
- Value (Travel, Entertainment)



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Campaign Opportunities



MB Organizing Leader Resource Center

- CTA/NEA MB Leader Engagement Calendar (2021-22) Full Year
- CTA/NEA MB Leader Engagement Calendar (2021-22) Summer
- CTA/NEA MB Leader Engagement Calendar (2021-22) Fall

Member Protections:

- Summer and Fall are fire season in California and that's an important time to communicate with your members about CTA's Disaster Relief Fund (DRF). This fund provides financial assistance to CTA members who suffer significant losses due to natural and other disasters in California. The DRF is funded by voluntary contributions from CTA members and through CTA fundraising drives throughout the year. Go to CTAMemberBenefits.org/drf to find out more.



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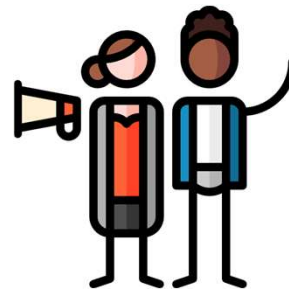
You Know Your Audience

What benefits are particularly compelling to your colleagues?

What values move them?

Are your fellow members inclined to use particular benefits, geographically or otherwise?

You know your colleagues best –
Do they have needs that CTA can help fulfill?



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Exercise: Short Benefit Campaign

1. Choose a CTA Benefit to build a short communications campaign around.
2. *Craft a compelling message that connects the benefit to CTA and the values of our union.*
3. Develop a personal story to help illustrate and deliver your message.
4. *Identify how/where you will share this campaign.*
5. You have 15 minutes. A couple groups will be chosen to share.



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Keep
Working

15-Minute
Break



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126

Be an Ambassador for CTA



#WeAreCTA

127

Our Stories Unite Us

Storytelling is a powerful organizing tool

Compelling stories resonate

Listeners identify with the people and situation

Shared experiences

Stories can build strong bonds



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128

Our Stories Unite Us

Your stories are compelling.

Think of how you would tell the story of how you became involved with your local association?

What about a story about a time when your union helped you with a problem or issue?

How would you tell these stories if you wanted someone to understand the value of CTA?



#CTASI

#WeAreCTA

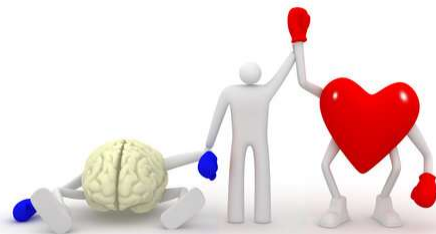
129

Heart, Not Head

Facts and statistics don't move people.
Emotions and feelings do.

Focus on these when you tell your stories:

- How did you feel?
- What does/did it mean to you?
- Why is it important?



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The Elevator Speech

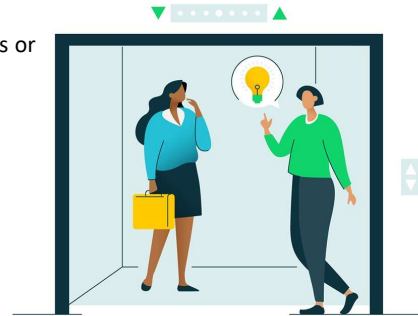
Tell your compelling story about the value of CTA in 30 seconds or less (about the length of an elevator ride).

Plan ahead (and practice) to make the most of your time.

Good stories need a beginning, middle and end. Remember conflict & resolution.

It goes fast! Make your point quickly and succinctly.

Always Be Closing. How can you include an ask?



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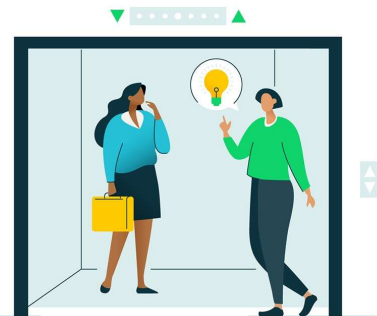
Exercise: Your Elevator Speech

Scenario: While eating lunch in the break room, you overhear a colleague saying that they are not a member of your local association.

Develop your Elevator Speech to share your story, convey the value of local/CTA membership and make an ask.

When you are ready to practice your speech, find a partner and give each other feedback. Refine your Elevator Speech.

*You have **30 minutes**. A number of you will have the opportunity to share.*



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Recap

Many ways to communicate the value of CTA.

Remember the values behind the benefits.

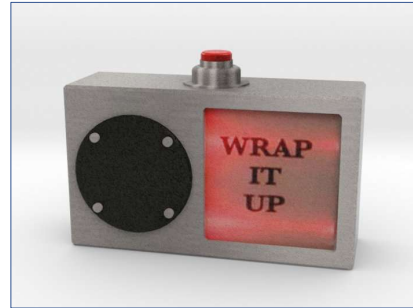
Spread the word and share your story in a variety of venues.

Use the available resources to complement and guide your work.

Be an ambassador for your local and CTA.

Plan ahead and craft your Elevator Speech to share your story and move people.

The Heart Compels <3



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Questions?



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While waiting, log-in
www.neamb.com/start



Navigating Your Student Loan Debt

With support from NEA Member Benefits

David Glenn
 dglenn@neamb.com
 NEA Member Benefits
 Affiliate Relations Specialist

Sean L. Mabey
 smabey@cta.org
 CTA Member Benefits
 Consultant



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Disclaimer

This presentation represents the situation and regulations existing as of the date of the presentation only and may not be accurate at any future date. Use of this presentation content outside of the live presentation is not recommended, as information and situations may change. Further, today's presentation is intended to provide information, and does not constitute legal or financial advice. Members are advised to seek counsel from legal, financial, or other relevant professionals about their personal situation prior to making any decisions.

This presentation is accurate as of: June 1, 2025

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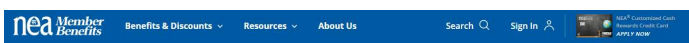
Agenda

- NEA Member Benefits – who we are and how we help make members' lives better
- Understanding TLF and PSLF
- Policy Updates
- Getting Started with the NEA Student Debt Navigator

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Thank you for your interest!

Take the next step to make the most of your membership.

[Register Now](#)



Earn Cash Back. Maximize It.

LIMITED TIME ONLINE BONUS
OFFER: \$250 Amazon.com Gift Card (students not eligible). Apply here for this offer. Offers vary elsewhere.

Find Student Loan Debt Relief.

Find information about any forgiveness or cancellation programs you may qualify for, along with how much you can save.

Life Insurance. No Cost To You.

Eligible NEA members can get trusted life insurance protection for their families, at no cost.

Too A...

More to the story...

- **Name your Comp Life Beneficiary**
- **Explore discount programs; Tickets, Travel, Marketplace**
- **Subscribe to one of our newsletters**
- **Sign-up for the sweepstakes...and much more**

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www.CTAMemberBenefits.org

CTA Member Benefits Student Loan Resource Page



www.CTAMemberBenefits.org

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Understanding Student Loan Forgiveness Programs and Eligibility



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Loan Forgiveness Programs

Teacher Loan Forgiveness (TLF)

General Requirements:

- **Subsidized and unsubsidized Stafford loans from the FFELP and/or the William D. Ford Federal Direct Loan Program are eligible.**
- **You are a new borrower (no outstanding balance on a Federal Loan before October 1, 1998)**
- **You have been employed for at least five consecutive years in an eligible elementary or secondary school (listed in TCLI Directory, Teacher Cancellation Low Income)**

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Loan Forgiveness Programs

Teacher Loan Forgiveness (TLF)

How Much Is Forgiven...

- **Certain highly qualified special education and secondary mathematics or science teachers can qualify for up to \$17,500 in forgiveness. Other eligible teachers can qualify for up to \$5,000**
- **You apply for TLF after you have completed the five-year teaching requirement**
- **School librarians/media specialists, guidance counselors, and other administrative staff are not considered teachers for the purposes of this loan forgiveness program.**

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Loan Forgiveness Programs

Public Service Loan Forgiveness (PSLF)

- Complete loan balance forgiveness
- Eligible after you have made 120 qualifying payments under a qualified repayment plan while working full-time for a qualifying employer
- Not required to be consecutive, only cumulative
- Direct Loans or loans consolidated into Direct Loans
- Strongly recommend that paperwork is filed annually

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Loan Forgiveness Programs

PSLF Criteria:



Qualifying Employer

Government organizations at any level (federal, state, local, or tribal), not-for-profit 501(c)3s

Must work min. 30 hours per week

Can combine multiple/part-time employment to qualify (all employers must be eligible)

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Public Service Loan Forgiveness (PSLF Program)

- Effective January 1st, 2021, Ed Code 87489 (e) was amended to say that for the purposes of public service loan forgiveness program application qualifications, the college district shall credit faculty with 3.35 hours for each hour of lecture/work.
- 9 hours of course work meets this requirement.

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Loan Forgiveness Programs

PSLF Criteria:



2

Qualifying Loans

Direct Federal Loans only

Consolidate Parent PLUS & FFEL

IMPORTANT TO KNOW:

Parent Plus loan are more complicated in several ways, but there is a loophole.

Borrowers who consolidated their loans with a spouse (Joint Spousal Consolidation Loan) will have to wait. Congress passed legislation to allow separation of such loans but the rules to do so aren't expected until late 2024.

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Loan Forgiveness Programs

PSLF Criteria:

3

Qualifying Repayment Plan

Income-Driven Repayment Plan

On-Time and full monthly payments

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Understanding PSLF Policy Updates

Information is accurate as of: June 1, 2025

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Policy Updates: Current State of IDR Plans

- **The SAVE Plan is still on hold. Borrowers enrolled in SAVE were placed into Administrative Forbearance (no payments due)**
 - Borrowers already enrolled in SAVE will remain in forbearance while the lawsuits are ongoing; or they can switch to another repayment plan to begin making payments again.
 - **Reminder:** SAVE forbearances don't count for PSLF, but you may have option to "purchase" retroactive credit for months in forbearance/deferment via **PSLF Buyback**
- Other IDR plans (PAYE, ICR & IBR) are available to enroll
- Application processing recently resumed after being on pause since February. Expect application delays when enrolling or switching IDR plans



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Policy Updates: Executive Orders March 2025

- **Dismantling of Department of Education**
 - Ensuring continued delivery of essential services
 - Student Loan Management, IDR applications, PSLF
- Expect longer wait times and reduced system reliability, even as federal student loan programs remain in place.

President Trump can not alter the Education Department rules governing PSLF with just an executive order



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Policy Updates: **Impact of Late / Missed Payments**

- Beginning in January 2025, **late and/or missed payments can incur the following penalties:**
 - **Credit Score Impact:** Even one missed payment can be reported to credit bureaus, potentially lowering your score.
 - **Delinquency:** Occurs after 3 consecutive missed payments.
 - **Default:** Defined as 9 consecutive missed payments.
 - May trigger collections activity or wage garnishment notifications.
 - Loss of federal loan benefits

If you are struggling to make your payment, be proactive and use the NEA Student Debt Navigator for help.

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Getting Started With the NEA Student Debt Navigator



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What can the Navigator do for you?

Manage your student loans with ease:

- Check **eligibility** and **qualifications** for loan forgiveness
- See **personalized repayment** and **forgiveness options**
- **Yearly recertification** of repayment and forgiveness plans
- **Sign** and **submit paperwork** digitally on your behalf
- Monitor for **new programs** and **policy changes**
- Receive **1-on-1 support** with student loan experts

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What can the Navigator do for you?

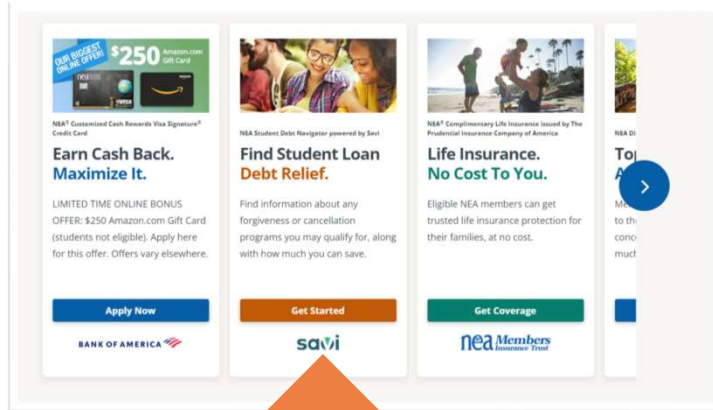
- Enjoy **one free year of premium access**
- On average, members **save \$2,000 annually** on their student loans using the Navigator



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Trouble signing in?
Call the Member Advocacy Center
800-637-4636

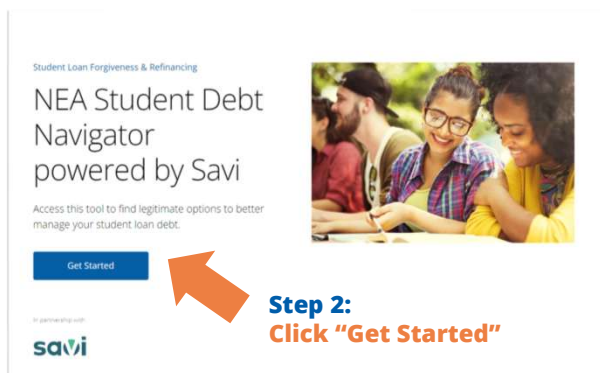
Step 1:
Click "Get Started"

nea Member
Benefits
www.neamb.com/start

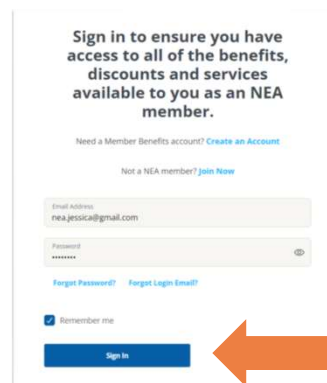
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GO TO: neamb.com/start



Step 2:
Click "Get Started"



Step 3:
Sign In or
Create
Account

Trouble signing in?
Call the Member Advocacy Center
800-637-4636


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1


Register/ Log In




Log In

Register with Savi now

Savi identifies all of the best loan repayment programs available to you and gives you the information you need to make an informed choice. The average user saves \$156/month with Savi.



Register today!

First Name

Last Name

Email Address


Password

Confirm Password

☒ 8 characters long ☒ 1 lower case letter
☒ 1 UPPER CASE letter ☒ 1 number (0-9)
☒ Password and Confirm Password Match

[Register](#)


Already have an account? [Log In](#)


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2

Savi Dashboard



IAN COON
Previous Login: 6/30/22 12:28PM

DASHBOARD

Summary

Active Applications


USER PROFILE

My Profile

Loan Servicers

Invite Friends and Family

Your Savi Plan



Active Applications

Employer Certified Forgiveness

START NEW ECF FORM

See your eligible employers, and provide HR contact information so they can verify your employment after you sign.

[GET STARTED](#)

10%

Application Progress


General Information: 2022


PROVIDE GENERAL INFORMATION

Finish entering your information to complete your Savi analysis.

[CONTINUE](#)

[Show detailed view >](#)

 Click "Get Started"



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160

3

Your Savi Account

Provide family, income, employment, and education info





APPLICATION PROGRESS... 17%

Estimated Payment: \$0/mo

- 1 ESTIMATE
- 2 FAMILY
- 3 INCOME
- 4 EMPLOYMENT
- 5 EDUCATION
- 6 LOANS
- 7 MISCELLANEOUS

2 SELECT

3 ENROLL

Need some help?
If you have questions about your application, contact our Experts. We're ready to help.

[Contact an Expert](#)

Family

What state do you live in?

Choose One

What is your most recent tax filing status?

Choose One

What is your current marital status?


Choose One

How many dependents do you have?

What is your date of birth?

mm/dd/yyyy

[Next](#)




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161

4

Your Savi Account

Sync Federal and Private Loans





APPLICATION PROGRESS... 100%

Estimated Payment: \$177/mo

Eligible for Forgiveness

- 1 ESTIMATE
- 2 FAMILY
- 3 INCOME
- 4 EMPLOYMENT
- 5 LOANS
- 6 MISCELLANEOUS

2 SELECT

3 ENROLL

Need some help?
If you have questions about your application, contact our Experts. We're ready to help.

[Contact an Expert](#)


Sync Loans

Sync loans from each of your loan servicers for automated import and loan monitoring.


[Sync Loans](#)

Other import options:


[Add Loans Manually](#)




NAVIENT




MOHELA




ednet



edloan



edfinance



SoFi

and many more.

Sync Loans

Sync Loans from each of your loan servicers for automated import and loan monitoring.

[Sync Loans](#)

Other import options:

[Add Loans Manually](#)

NAVIENT

NAVIENT - Loans

www.navient.com

Enter your credentials

Username

Password

[Submit](#)

Reset password

MOHELA

MOHELA - Loans

www.moheila.com


Enter your credentials

Username

Password

[Submit](#)

Reset password



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Your Savi Account

Consider your plan options and choose the one that works best for you

APPLICATION PROGRESS... 99%

Estimated Payment: \$177/mo

Forgiveness Eligible

1 ESTIMATE

2 SELECT

3 ENROLL

Need some help? If you have questions about your application, contact our Experts. We're ready to help.

Contact an Expert

PLAN OPTIONS

Savi has found 4 eligible plans.

★ ★ FORGIVENESS ELIGIBLE PLAN

PAYE ☑ Pay As You Earn income-based repayment plan

CONTINUE

\$177 ★ Monthly Payment \$277 less/mo	\$14,716 ★ Total Payment \$12,428 less	6yr 7mo Unit Repayment	\$15,380 Loan Forgiveness Forgiveness eligible
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Show Plan Details ▾

Show more plans (3)

*If you have changed your repayment plan in the past, all options may not be available or accurate.

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Your Savi Account

Essential Membership

START A NEW FORM

These are all unsubmitted employment periods we have on file for your account. Please select a period to begin the process for a new ECF.

Jun 2019 - Present	Unleash Community Services	verified	Start ECF
Apr 2016 - May 2019	Public Citizen Foundation Inc		Start ECF
Apr 2012 - Apr 2016	Bread For The World Institute Inc		Start ECF

EMPLOYMENT INFORMATION

Provided by Unleash Community Services

HR Contact's Name: N/A

HR Contact's Email Address: hr@unleashcommunity.org

HR Contact's Phone Number: (888) 888-8888

HR Contact's Title:

INCOME-DRIVEN REPAYMENT (IDR) PLAN REQUEST

OMB No. 1845-0102
Form Approved
Expiration Date: 8/31/2021

For the Revised Pay As You Earn (REPAYEL), Pay As You Earn (PAYEL), Income-Based Repayment (IBR), and Income-Contingent Repayment (ICR) plans under the William D. Ford Federal Direct Loan (Direct Loan) Program and Federal Family Education Loan (FFEL) Programs

WARNING: Any person who knowingly makes a false statement or misrepresentation on this form or on any accompanying document is subject to penalties that may include fines, imprisonment, or both, under the U.S. Criminal Code and 20 U.S.C. 1097.

SECTION 1: BORROWER INFORMATION

Please enter or correct the following information.

☐ Check this box if any of your information has changed.

SSN: [REDACTED]

Name: Sam Savi

Address: 1608 Pennsylvania Ave

City: Washington State DC Zip Code: 20005

Telephone - Primary: (202) 456-7890

Telephone - Alternate: [REDACTED]

Email (Optional): samwebinar@julytest@bysavi.com

SECTION 2: REPAYMENT PLAN OR RECERTIFICATION REQUEST

It's faster and easier to complete this form online at StudentAid.gov/IDR and by reading Sections 9 and 10. It's simple to get repayment estimates at StudentAid.gov/repayment/estimate. If you need help with this form, contact your loan holder or servicer for free assistance. You can find out who your loan holder or servicer is at StudentAid.gov/loans. You may have to pay income tax on any loan amount forgiven under an income-driven plan.

1. Select the reason you are submitting this form. (Check only one.)

☒ I want to enter an income-driven plan. Continue to Item 2.

☐ I am submitting documentation for the annual recertification of my income-driven payment. Skip to Item 3.

☐ I am submitting documentation early to have my income-driven payment recalculated immediately. Skip to Item 3.

☐ I want to change to a different income-driven plan. Continue to Item 3.

2. Do you have multiple loan holders or servicers?

☐ Yes. Submit a request to each holder or servicer. Continue to Item 4.

☒ No. Continue to Item 4.

3. Are you currently in deferment or forbearance?

☐ Yes. After answering, continue to Item 5.

☒ No.

4. Yes, but I want to start making payments under my plan immediately.

☐ Yes, but I want to start making payments under my plan immediately.


☐ Yes, but I want to start making payments under my plan immediately.

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Your Savi Account

Need help? Contact customer support



Need some help?
If you have questions about your application, contact our Experts. We're ready to help.


[Contact an Expert](#)



Consult Help Center

Our support team has a variety of articles that may help you answer your question.

[Help Center](#)



Contact Support

Upgrade to Essential to get access to premium support, automated enrollment and more.

ESSENTIAL Feature

[Upgrade to ESSENTIAL](#)

Contact us

Your name

Email address

Category

Savi Plan (Prefilled) (optional)

How can we help you?

[Send](#)


zendesk

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Summary of Resources

SIGN IN: [neamb.com/start](https://www.neamb.com/start)




[neamb.com/start](https://www.neamb.com/start)




Login issues?

Call Member Advocacy Center
800-637-4636



Student Debt Navigator questions?

Call Savi
833-382-3175



Learn more about student aid:

www.studentaid.gov

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THANK YOU

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MONEY

NEA Student Loan Refinance Program

Members get more:

- ✓ Member-only one-time **statement credit**
- ✓ **No** origination fees, application fees or pre-payment penalties
- ✓ **Flexible** repayment terms

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MONEY

NEA Student Loans

Members get more:

- ✓ Customized loans for **undergraduate** and **graduate programs** for you and your children
- ✓ Special **interest rate discounts**
- ✓ **No** origination fees, application fees or pre-payment penalties
- ✓ Choose from **multiple repayment options and terms**



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MONEY

NEA[®] Student Debt Navigator

Members receive:

- ✓ One free year of this online tool to determine eligibility for federal programs to potentially reduce or more efficiently **manage student loan debt**
- ✓ Members who use this benefit **save an average of \$2,000** annually on their student loans



Paid for by the Members Insurance Trust

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Evaluation

- Break down what you thought of the day:

- Emmy Winner: Best thing I heard today?
- Director's Cut: Don't know why we talked about this (be brutal!).
- Rebroadcast: This is something I want my members to know.
- Script: Other feedback that's on your mind.

