

Mrs Jane Smith  
5 Martin Place  
SYDNEY NSW 2000

Dear Investor,

**Important - Keep your contact details up to date.  
Investor number: 123456789**

Help us protect your account by ensuring we have your latest and complete contact information. It's important to keep your information up to date so that:

- You can receive important notices and updates quickly;
- We can securely identify you when you contact us;
- You can use our new customer portal when it launches in 2025.

**Updating your contact details is easy.**

Updating your contact details is simple and quick. Visit the Challenger website [www.challenger.com.au/contactupdate](http://www.challenger.com.au/contactupdate)

There are just 4 things we will need you to enter:

1. Your investor number
2. Your email address (we don't have a valid email address for you at the moment)
3. Your mobile phone number (our records show your mobile number has not yet been provided)
4. Your date of birth (to help us verify that it's you)

**We're here to help**

Updating your contact details via our online form is easy however, if you have any questions, please get in touch with us on 13 35 66 (Monday – Friday 8:00am to 6:00pm. EST). Overseas investors please call +612 9994 7000.

**Provide your updated details before 17 February 2025 to enter a draw to win one of ten \$100 Prezzy e-gift vouchers.**

See [www.challenger.com.au/contactupdate](http://www.challenger.com.au/contactupdate) for the Terms and Conditions.

Thank you for helping us to keep your information current.

Yours sincerely,

Mandy Mannix  
Chief Executive, Customer