Children's Wisconsin

Important Information About Your Children's Wisconsin Care and Anthem Blue Cross Blue Shield Coverage

November 16, 2026

Dear Parent or Guardian,

Recently, you may have received a communication from Anthem Blue Cross Blue Shield about your insurance coverage. We are writing today to make sure you have the facts.

At Children's Wisconsin, we understand how important it is for families to have access to trusted providers who know their child and their health care needs. We have been negotiating in good faith with Anthem to keep Children's Wisconsin in network for your plan.

Please know that we have no desire to leave your plan's network. But Anthem has walked away from negotiations, despite multiple attempts from Children's Wisconsin to continue.

What This Means for Your Family

At this time, nothing has changed. Children's Wisconsin remains in Anthem's network, and you can continue to receive care from your Children's Wisconsin providers as you have been.

However, if a new agreement cannot be reached before **Dec. 31, 2026**, Children's Wisconsin hospitals, clinics, physicians, and other providers may become **out-of-network** for Anthem commercial members beginning Jan. 1, 2027. The effect on your coverage will depend on your specific health plan.

If Your Plan Includes Out-of-Network Benefits

Many commercial health plans include some level of out-of-network coverage. If your plan offers out-of-network benefits, **you may still be able to continue seeing your Children's Wisconsin providers even if Children's Wisconsin becomes out-of-network.**

Your out-of-pocket costs may be different than they are today, and the amount covered by your health plan will depend on your specific plan design. We encourage you to contact Anthem directly to understand your benefits and potential costs.

Continuity of Care for Ongoing Treatment

We understand that many children receive ongoing care at Children's Wisconsin and have developed trusted relationships with their care teams.

If Children's Wisconsin becomes out-of-network, certain members may qualify for **continuity-of-care protections** that allow them to continue receiving care from their current Children's Wisconsin providers for a period of time, even after a network change occurs.

These protections may apply to children receiving treatment for:

- Serious or complex medical conditions
- Cancer and other specialty conditions
- Scheduled surgeries or procedures
- Chronic conditions requiring ongoing treatment
- Behavioral health conditions
- Other medically necessary ongoing care

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Eligibility and timeframes are determined by your health plan and applicable laws. Children's Wisconsin will work closely with families to help them understand available options if continuity-of-care provisions become necessary.

You may want to talk with your employer's Human Resources department to let them know it is important to your family to have access to care and services provided by Children's Wisconsin. If you have additional questions, you also can:

- Call Anthem Member Services at the number on your insurance card.
- Call Children's Wisconsin Patient Financial Services at (414) 266-6262.
- Visit the Children's Wisconsin website: childrenswi.org/anthem-information, which includes answers to frequently asked questions.

Thank you for allowing Children's Wisconsin to care for your child. We are doing everything we can to continue to provide care to children covered by Anthem insurance. We remain committed to supporting your family with the trusted care your child deserves.

Sincerely,

Children's Wisconsin

Children's Wisconsin
PO Box 1997, Milwaukee, WI 53201-0702 • **childrenswi.org/anthem-information**

Children's complies with Federal civil rights laws. We do not discriminate based on race, color, national origin, age, disability or sex. Si no habla inglés, se programarán servicios de idiomas en forma gratuita. Llame al (414) 266-7848 (TTY: 414-266-2465). Yog hais tias koj tsis txawj hais lus Askiv, peb yuav teem sij hawm muab kev pab txhais lus pub dawb rau koj. Hu rau (414) 266-7848 (TTY: 414-266-2465).