Children's Wisconsin

Important Information About Your Children's Wisconsin Care and Anthem BadgerCare Medicaid (Forward Health) Coverage

November 16, 2026

Dear Parent or Guardian,

Recently, you may have received a communication from Anthem BadgerCare Medicaid (Forward Health) about your insurance coverage. We are writing today to make sure you have the facts.

At Children's Wisconsin, we understand how important it is for families to have access to trusted providers who know their child and their health care needs. We have been negotiating in good faith with Anthem to keep Children's Wisconsin in network for your plan.

Please know that we have no desire to leave your plan's network. But Anthem has walked away from negotiations, despite multiple attempts from Children's Wisconsin to continue.

What This Means for Your Family

At this time, Children's Wisconsin remains in-network with Anthem BadgerCare Medicaid, and your child's health care services are not changing. Your child can continue receiving care from Children's Wisconsin providers and facilities as they do today.

However, if a new agreement cannot be reached before **Dec. 31, 2026**, Children's Wisconsin hospitals, clinics, physicians, and other providers may become **out-of-network** for Anthem BadgerCare Medicaid members beginning Jan. 1, 2027.

Continuity of Care Protections for Medicaid Members

If a new agreement is not reached, we want families to have advance notice and information about what could happen.

Children receiving ongoing treatment may qualify for **continuity-of-care protections**, which may allow them to continue receiving care from their Children's Wisconsin providers for a period of time.

These protections may be especially important for children receiving:

- Specialty care
- Medical treatment for chronic conditions
- Treatment for serious or complex illnesses
- Behavioral health services
- Scheduled surgeries or procedures
- Ongoing therapy services

Children's Wisconsin will work closely with families to help them understand available options if continuity-of-care provisions become necessary.

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Our Commitment to Wisconsin Children

Children's Wisconsin remains committed to the health of every child in Wisconsin.

If you have questions, you can:

- Call the HMO Enrollment Services Center at (800) 291-2002 (press 2 for BadgerCare).
- Call Children's Wisconsin Patient Financial Services at (414) 266-6262.
- Visit the Children's Wisconsin Website: childrenswi.org/anthem-information, which includes answers to frequently asked questions.

Thank you for allowing Children's Wisconsin to care for your child. We are doing everything we can to continue to provide care to children covered by Anthem insurance. We remain committed to supporting your family with the trusted care your child deserves.

Sincerely,
Children's Wisconsin

Children's Wisconsin
PO Box 1997, Milwaukee, WI 53201-0702 • **childrenswi.org/anthem-information**

Children's complies with Federal civil rights laws. We do not discriminate based on race, color, national origin, age, disability or sex. Si no habla inglés, se programarán servicios de idiomas en forma gratuita. Llame al (414) 266-7848 (TTY: 414-266-2465). Yog hais tias koj tsis txawj hais lus Askiv, peb yuav teem sij hawm muab kev pab txhais lus pub dawb rau koj. Hu rau (414) 266-7848 (TTY: 414-266-2465).