

Ophthalmology Referral Guide

The Ophthalmology team consists of highly trained Ophthalmologists and pediatric-trained Academic Optometrists that will evaluate children to determine the correct level of care.



Conditions Treated

- Asymmetric/absent red reflex
- Blepharitis
- Cellulitis
- Cloudy cornea
- Diabetes
- Eye tumors
- Eyelid lesions
- Hearing loss
- Itchy eyes
- Nasolacrimal duct obstruction
- Red eyes
- Strabismus, eye cross, wandering eye
- Routine problems in a complex patient:
 - Patient under 5
 - Autistic eye exam
 - Complex Care
 - Developmental delay
 - Down Syndrome
 - Genetic Abnormalities



Urgent Eye Needs:

If you have urgent needs – call Central Scheduling at (414) 607-5280 and nursing triage will discuss your case.

- Asymmetric/absent red reflex
- Cataract in infant
- Cellulitis
- Cloudy cornea
- Excessive tearing (possible glaucoma)
- Hyphema/trauma
- Large eye/eyes
- Mass or tumor on eye or eyelid
- New blepharitis (inflammation or crusty eyelid)
- New glaucoma (tearing/sensitive to light)
- New juvenile idiopathic arthritis/iritis uveitis
- New pseudotumor cerebri
- Optic atrophy
- Orbital bone fracture
- Papilledema (swelling of optic nerve)
- Pink eye (conjunctivitis) not responding to initial treatment
- Post-op complications (pain, swelling, fever, discharge from surgical area, etc.)
- Red painful eye
- Retinoblastoma
- Sudden visual change



Emergency Eye Care:

All emergency eye needs must go to the EDTC.



Locations:

Appleton, Milwaukee, Mequon, New Berlin



Frequently Asked Questions:

If a patient has vision insurance, can they be seen?

Children's Wisconsin is not contracted with any vision plan. However, we work with medical insurance carriers for the conditions treated. If a patient has a routine diagnosis (failed vision screen, amblyopia/lazy eye), they should refer to their vision plan to find a provider.

Do we fit contact lenses?

At this time, we are limited to patients who have had cataract surgery.

Do you have an optical shop for children to obtain glasses?

Not at this time. Medicaid patients need check with the contracted optical service provider (such as Herslof or Vision Mart) to obtain glasses at these entities.



Eye Clinic Insurance:

Must have a medical diagnosis, no matter the age:

UnitedHealthCare

UMR

Anthem BCBS

Exceedent

Robin Healthcare

Mychoice Medicaid

Family will need to contact their insurance to find an in-network provider.

Under the age of 5 ok to see medical/routine:

Trilogy

Icare

Molina

Commercial (Humana)

UHC Medicaid

Chorus Community Health plan

Any Medicaid HMO

Over the age of 5, only able to be seen for medical diagnosis.

OK to see medical/routine until age of 18:

Aetna

Tricare

WI Medicaid

Cannot be seen:

Quartz

Dean Health



To refer a patient:

- **External Provider using EPIC**, please complete the external referral order to CHW OPHTHALMOLOGY CLINICS
- **Fax to Central Scheduling** at (414) 607-5288
- **Online** ambulatory referral form
- If feedback and discussion is needed prior to referral to Ophthalmology and are a Children's-employed physician, please place an **Eye e-consult through EPIC**. External provider, please call (414) 266-2020 to speak with the eye clinic triage team.

If you have any questions or concerns, please contact your physician liaison:

childrenswi.org/medical-professionals/contact/physician-liaisons