

PREP CORE Series: FAQs

Q: Can I sign up for sessions across different cohorts (e.g., Children's Foundations in September and Operations in November) if I can't attend all three in the same month?

A: Yes. Ideally, staff attend all three sessions within the same cohort for continuity and enhanced learning. However, if your schedule doesn't allow for this, you may complete the requirement by mixing sessions across different months as long as slots are available.

Q: I completed TRU orientation in the past. Does that count toward this requirement?

A: No. While TRU-specific training is included within the CORE series, the vast majority of the content is new. Previous TRU orientation does not meet the CORE training requirement.

Q: If I'm already fluent in Epic and have trained with Jeff, do I need to stay for the Epic portions of the sessions?

A: If you've previously completed Epic training with Jeff and are confident navigating Epic for both general and research purposes, you are excused from the *Basic Epic Navigation* (Children's Foundations) and *Research Epic* (Operations) portions. However, the Epic training included in *Research Oversight* is required for everyone.

Q: I work in a regulatory role. Do I need to attend all three sessions?

A: Regulatory staff are only required to complete *Children's Foundations* and *Research Oversight*. The *Operations* session is optional for regulatory staff unless you perform patient-facing activities. Fully remote regulatory staff who will never work on campus only need to complete *Research Oversight*.

Q: I'm highly experienced and already familiar with policies and best practices. Why is this training required for me?

A: Policies, procedures, and best practices evolve regularly to strengthen research infrastructure, streamline workflows, and prioritize patient safety and experience. Even in the past year, significant updates have been introduced. We believe all staff can take away something valuable, and experienced staff play a vital role in enriching the sessions by sharing expertise, raising issues, and mentoring newer colleagues.

Q: Can I attend Children's Foundations and Operations virtually?

A: No, these sessions are only offered in person. The sessions include engaging knowledge check hands-on activities and group discussions to ensure an impactful learning experience. Only *Research Oversight* is offered virtually via Zoom.