

Children's National Hospital:

# SERVING CHILDREN AROUND THE WORLD



**Children's National**

## GLOBAL SERVICES

The Global Services Department features a dedicated team experienced in providing world-class services to international patients and families seeking medical care in the United States. Our goal is to deliver a positive experience throughout the patient's entire treatment journey. Our team understands the challenges of traveling abroad for medical care. We work diligently in coordinating the clinical and logistical aspects of the visit, making sure that each patient's unique cultural, linguistic and religious needs are being met. Our international patients have 24/7 access to a robust team of doctors, nurses, coordinators and interpreters, ensuring that our patients get timely appointments, easy access to information, and facilitating communication with health care providers.

## FEATURES

- **A 323-bed acute care hospital.**
- The only **Level I Pediatric Trauma Center** in the Washington, D.C., metropolitan area.
- A **critical care transport program** via ambulance and helicopter.
- More than **850 dedicated pediatric physician experts.**
- **Children's National Research & Innovation Campus**, which opened in 2021, a first-of-its-kind pediatric hub dedicated to developing new and better ways to care for kids. It houses the Children's National Research Institute (CNRI), a leader in basic and clinical research programs. It is anchored by our Center for Genetic Medicine Research and our Rare Disease Institute.
- More than **2,000 active clinical research projects**, funded by federal agencies, corporate partners, individuals and more.

## CONTACTING THE GLOBAL SERVICES TEAM

Our Global Services Department is readily available to assist and coordinate patient referrals to Children's National Hospital. Call, email or fill out our online form on our webpage.

Phone: +1-202-476-5779  
Fax: +1-202-476-3875  
[GlobalServices@ChildrensNational.org](mailto:GlobalServices@ChildrensNational.org)  
[International.ChildrensNational.org](http://International.ChildrensNational.org)

# Serving the World

For more than three decades, Children's National has welcomed thousands of patients and families from around the world seeking our renowned clinical care team.

Our campus in the heart of Washington, D.C., provides families with access to the country's richest cultural experiences while receiving care at Children's National. Washington, D.C., is a cosmopolitan center that still retains a small-town ambiance and offers a variety of choices for our traveling patients, from hotel accommodations to restaurants and attractions.

At Children's National, we go above and beyond to maximize each family's sense of comfort, safety and care.



Our Global Services program coordinated care for

**425**

patients from

**52**

countries resulting in over

**6,000**

appointments

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## BECOMING A PATIENT

- Multilingual staff is dedicated to delivering personalized care and support to international patients and families.
- Our team advocates on behalf of the patient and family to facilitate care coordination and understanding of financial responsibilities, and to act as your liaison.
- Expedited access to top physicians in their field of expertise.



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## DURING TREATMENT

- Designated care coordinator assigned to each patient to facilitate all aspects of the treatment journey.
- State-of-the-art diagnostic equipment used by renowned experts to provide the most advanced treatments available.
- Patient-Family Centered Care approach where senior physicians partner with families to create an individualized treatment plan for your child. We work across specialties to link various clinical practices and put your child at the center of the care journey.



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## RETURNING HOME

- To ensure continuity of care as the patient returns home, we ensure a seamless transition of care to the patient's local treating physicians.
- Patient receives a comprehensive digital record that is also shared with their local health care team.
- Our team serves as an ongoing resource for patients through our telehealth or remote medical second opinion program to ensure a continuum of care for life.



The Global Services team is here to support you through every step of your health care journey.

# REMOTE SECOND OPINION PROGRAM




The Children's National Remote Second Opinion (RSO) Program provides you and your child access to leading pediatric specialists at Children's National Hospital, so you can be informed of your options prior to deciding on your child's care - without ever having to leave your home.

A pediatric expert will review your child's medical information, including any radiology and pathology reports, and compile their findings into a comprehensive written report that is shared directly with your treating physician.

The RSO fee starts at US \$1,000, and it can increase based on the number of specialties consulted and if radiology or pathology review is requested.

## OUR PROGRAM OFFERS:

- Direct access to a designated clinical intake team to assist you through the process
- Online submission of clinical information and radiology studies
- Medical review by Children's National pediatric specialists
- Comprehensive written medical second opinion report
- Post-opinion follow-up and assistance with referrals and appointment scheduling

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 Visit our websites for additional information on Remote Second Opinions.

International Patients:  
[International.ChildrensNational.org/SecondOpinion](https://International.ChildrensNational.org/SecondOpinion)

US Patients:  
[ChildrensNational.org/SecondOpinion](https://ChildrensNational.org/SecondOpinion)

## HOW IT WORKS

To start, follow our easy 3-step process:

### STEP 1: SUBMIT A REQUEST

Submit your child's demographic and clinical information by filling out the **Online Request Form**. To successfully complete the form, have the following information available:

- **Parent and child's demographic information and medical records in English**
- **Contact information** of your local treating physician
- Our team will provide additional guidance for how to submit **radiology images and pathology slides**.

### STEP 2: ASSIGNING AN EXPERT

Our clinical intake team reviews the records and connects with the appropriate specialty team to assign an expert to provide the medical opinion. Additional information may be requested as needed.

### STEP 3: REVIEW OF MEDICAL INFORMATION

A written report is provided to your local treating physician via email within 7-10 business days upon receipt of the required documentation and payment.

**THANK YOU** for considering Children's National for a remote second opinion. We are honored to connect patients from all over the world with our pediatric experts to receive the best treatment possible.

# CLINICAL SPECIALTIES AND PROGRAMS

## Adolescent and Young Adult Medicine

## Allergy and Immunology

## Cancer and Blood Disorders Center •

- Blood and Marrow Transplantation
- Hematology
  - \* Comprehensive Sickle Cell Disease Program
- Oncology
  - \* Brain Tumor Institute (Neuro-oncology)
  - \* Cellular Therapy Program
  - \* Leukemia and Lymphoma Program
  - \* Solid Tumor Program
  - \* Radiation Oncology Program (including proton beam)
- Pathology and Laboratory Medicine
- Rheumatology

## Neuroscience and Behavioral Medicine Center •

- Comprehensive Pediatric Epilepsy Program
- Gilbert Family Neurofibromatosis Institute
- Hearing and Speech
- Neurodevelopmental Pediatrics
- Neurogenetics
- Neurology
- Neuropsychology
- Neurosurgery
- Physical Medicine and Rehabilitation Program
- Psychiatry
- Psychology and Behavioral Health Program

## Heart Center •

- Cardiac Anesthesiology
- Cardiac Critical Care
- Cardiac Surgery
- Cardiology
  - \* Advanced Cardiac Therapies and Heart Transplant Program
  - \* Electrophysiology Program
  - \* Fontan Program
  - \* Interventional Cardiology Program

## Child and Adolescent Protection

## Complex Care Program

## Critical Care Medicine

## Dentistry (Oral Health)

## Dermatology

## Diagnostic Imaging and Radiology

- Neurointerventional Radiology

## Emergency Medicine and Trauma Services

## Endocrinology and Diabetes •

## Hospital Medicine

## Infectious Diseases

## Neonatology •

## Nephrology •

## Pharmacy

## Prenatal Pediatrics Institute

- Prenatal and Neonatal Neurology
- Prenatal Cardiology

## Primary Care

## Pulmonary and Sleep Medicine •

## Joseph E. Robert, Jr. Center for Surgical Care

- Anesthesiology, Pain and Perioperative Medicine
- Bariatric Surgery Program
- Cleft and Craniofacial Program
- Colorectal & Pelvic Reconstruction Program
- Ear, Nose and Throat (Otolaryngology)
- Gastroenterology, Hepatology and Nutrition •
- General and Thoracic Surgery
- Ophthalmology
- Orthopaedic Surgery and Sports Medicine •
  - \* Bone Health Program
  - \* Hand Program
  - \* Hip Program
  - \* Limb Lengthening Program
  - \* Spine Program
  - \* Trauma Program
- Plastic and Reconstructive Surgery
- Trauma and Burn Surgery
- Urology •

## Telehealth

## Transport Medicine

• Denotes specialty is nationally ranked by U.S. News & World Report

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(202) 476-5779



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