

Pollution Incident Response Management Plan - Public Version

Document Information

Applicability

Country Regional Network

Distribution

External Public Version

Primary Source

CRN-MPN-ENV-1089940708-15 Pollution Incident Response Management Plan

Revision	Issue Date	Revision Description	Endorsed By
3.0	05/03/2024	Currency review of stakeholders and legislation.	HSE Manager

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1 Introduction

The Pollution Incident Response Management Plan (PIRMP) has been prepared in accordance with the requirements described under the *Protection of the Environment Operations Act 1997* (POEO Act) and the *Protection of the Environment Operations (General) Regulation 2021*.

The PIRMP is applicable to all UGL Regional Linx (UGLRL) employees, visitors and contractors on the Country Regional Network (CRN) licence premises as identified in the UGLRL *Environment Protection Licence (EPL-13421)*.

The PIRMP details the responsibilities and specific requirement in relation to notifying, responding and managing pollution incidents as defined in the *POEO Act*.

1.1 Objectives

The objectives of this plan are to:

- Ensure comprehensive and timely communication about a pollution incident to:
 - Environment Protection Authority (EPA)
 - NSW Ministry of Health
 - SafeWork NSW
 - Fire and Rescue NSW
 - Local Councils
 - Transport for NSW
 - UGLRL employees, visitors and contractors
 - People outside the facility who may be affected by the impacts of the pollution incident
- Minimise and control the risk of a pollution incident at the facility by requiring identification of risks and the development of planned actions to minimise and manage those risks.
- Ensure that the plan is properly implemented by trained staff, identifying persons responsible for implementation, and ensuring that the plan is regularly tested for accuracy and suitability.

Beyond meeting the legislative requirements, the purpose of the plan is to reduce the risk of an environmental pollution incident occurring on the CRN.

2 Legislative Requirements

The specific requirements for PIRMPs are set out in Part 5.7A of the POEO Act and the Part 4 of the Protection of the Environment Operations (General) Regulation 2021. In summary, the provision requires the following:

- All holders of environment protection licences must prepare a pollution incident response management plan (section 153A, POEO Act).
- The plan must include the information detailed in the POEO Act (section 153C) and additional matters to be included in the plan as per Environment Operations (General) Regulation 2021 (Clause 131)
- Licensees must keep the plan at the premises to which the environment protection licence relates (section 153D, POEO Act).

- The testing of the plan is to be carried out routinely at least once every 12 months, and within 1 month of any pollution incident occurring (Clause 133, Environment Operations (General) Regulation 2021).

2.1 Duty to notify requirements

2.1.1 External Reporting

The holder of an Environment Protection Licence is required to notify the relevant authorities if there is a risk of “material harm to the environment”. Harm to the environment includes any direct or indirect alteration of the environment that has the effect of degrading the environment and, without limiting the generality of the above, includes any act or omission that results in pollution. Licence holders are required to report pollution incidents immediately (this means without delay) to all of the appropriate regulatory authorities.

These appropriate regulatory authorities are the:

- Environment Protection Authority (EPA)
- NSW Ministry of Health
- SafeWork NSW
- Fire and Rescue NSW
- Local Councils

2.1.2 Internal Reporting to TfNSW

The TfNSW Environmental Incident Procedure EMF-13-PR-0001 specifies requirements for reporting all environmental incidents relating activities undertaken on behalf of TfNSW on the CRN. For the purpose of internal environmental performance reporting TfNSW analyses environmental incident trends for the key risk areas:

- Environment
- Reputation and integrity
- Regulation and compliance

UGLRL will report on all significant environmental incidents, report only events, environmental non-compliances and any regulatory actions in accordance with the Environmental Incident Procedure EMF-13-PR-0001. Notification will be undertaken via submission of the TfNSW Environmental Event Report Form.

2.2 Overview of Licensed Premise Facilities

The EPL relates to UGLRL operations on the CRN comprising both operational and non-operational track across NSW.

UGL Regional Linx main office facility for the CRN Operations and Maintenance team is located in Orange and includes the Network Control Centre (NCC). This main office is not located within the rail network, and therefore does not form part of the licenced premise The EPL is applicable only to operations on the CRN lands and at ancillary maintenance depots located on railway lands immediately adjacent to the rail network. This PIRMP is to be accessible on site with a copy to be maintained at all UGLRL offices and maintenance depots.

A full list of UGLRL offices and maintenance depots supporting the CRN operations are detailed below.

Table 1: Main Depots and Secondary Locations

Address	Town	Rail lands Y/N	Proposed Use
Kite St	Orange	No	Head Office/NCC
Havannah Street	Bathurst	Yes	Major Depot & Administrative & Disaster Recovery Centre (DRC) location.
27-31 Griffin Street	Tamworth	Yes	Minor Depot/storage building
27 Mooloobar Street	Narrabri	Yes	Minor Depot/storage building
Railway Street or Qbyn Station building	Queanbeyan	Yes	Minor Depot/storage building
Lot 1, By-Pass Rd	West Wyalong	Yes	Major Depot & Administrative
2L Freight Drive	Dubbo	No	Major Depot & Administrative

3 Pollution Incident Response

UGLRL network instructions provide guidance for the network controller to ensure that an immediate and effective response from key internal and external Response Agencies occurs. As part of the incident response, the network controller utilises the “on call” list to ensure an on-site Rail Incident Controller (RIC) is responding, the correct Response Agencies are contacted and responding, and the correct notifications to regulatory bodies occur.

The *POEO Act* has specific requirements for the response to a pollution incident where there is a **risk of actual or potential harm to the environment**. In the event of a pollution incident being identified, it is the responsibility of the individual who identifies the incident to:

- Assess the situation and nature of the incident;
- Notify the incident to the NCO. Notification of a pollution event involving the CRN, regardless of whether it’s a rail incident or not, must be made to the NCO; and
- Take the role of the Rail Incident Controller until they are relieved by the appointed RIC.

The Rail Incident Controller is the Emergency Coordinator for all incidents and incident response must include the NCO if the incident occurs in the rail corridor. The RIC, with the support of the NCO and the UGLRL Environment Team, is responsible for assessing a pollution incident and implementing the initial pollution incident response.

Sections 4.1 and 4.2 detail the responsibilities designated to UGLRL employees during a pollution incident, and also details management measures for minimising the risk of harm to site personnel during a pollution incident and the actions to be taken during and immediately after a pollution incident.

3.1 Allocation of Personnel for On-Site Management of Emergencies

The first UGLRL representative to arrive at the incident site (including a material harm pollution incident) becomes the Rail Incident Coordinator (RIC) and will remain in that role until such time

the leading combat agency arrives on site and takes control. The combat agency will remain in control of the site until released back to the UGLRL incident controller.

The NCO and RIC, in consultation are responsible for managing the operational aspect of the site. The UGLRL CEO, Infrastructure Maintenance Manager and HSE Manager will allocate a person with the capacity to respond to the type of incident. This person will coordinate the initial response with the RIC.

3.2 Responsibilities during a pollution incident

IN THE EVENT OF A POLLUTION INCIDENT

- The Rail Incident Controller is the nominated Emergency Coordinator and is required to assess and initiate the Pollution Incident Response Management Plan, with the assistance of the Network Control Manager and the Environment Team
- The Rail Incident Controller will implement the notification process in accordance with the requirements of the POEO Act and as detailed below. Undertaking the actual notifications may be delegated to another representative within UGLRL, for example the Environment Manager or equivalent. The notifications must still be made “immediately”.
- For pollution incidents, a pollution incident log will be maintained by either the Rail Incident Controller or their delegate (typically a member of the Environment Team)

UGLRL employees who discover an actual or potential pollution incident are responsible for immediately notifying the NCO and appropriate manager of the incident.

3.3 Pollution Incident Communications

If the pollution incident has been deemed to have caused or threatened material harm to the environment, the internal contacts listed in Table 2 must be contacted immediately in alignment with internal notification and escalation procedures. The communication protocols will include the allocation of a UGLRL RIC for liaison between the NCO and the response agencies chain of command.

If a pollution incident occurs and presents an immediate threat to human health or property, **Dial 000** and activate the Pollution Incident Response Plan, Emergency Services should be contacted first for emergency assistance (telephone 000). Fire and Rescue NSW as the first responders are responsible for controlling and containing incidents. If the pollution incident does not require emergency services or once the 000 call has been made, the full PIRMP protocol must be initiated as summarised in Figure 1. It is emphasized that the authorities must be notified in the following order:

1. NSW EPA
2. Ministry of Health via the local Public Health Unit
3. SafeWork NSW
4. Local Council
5. Fire and Rescue NSW (if not already contacted)

Complying with the notification protocol does not remove the need to comply with other obligations for incident notification, i.e SafeWork NSW legislation and Rail Safety legislation.

Table 2: Emergency Response Team Internal Notification Contact Details

Internal notification		
Department Contact	Contact name / Delegate	Contact details
Network Control Board	Network Control Operator (NCO) - North West	Normal Call: 02 4028 9501 Emergency Call : 02 4028 9541
	Network Control Operator (NCO) - South West	Normal Call: 02 4028 9502 Emergency Call : 02 4028 9542
	Network Control Operator (NCO) - West	Normal Call: 02 4028 9504 Emergency Call : 02 4028 9544
	Network Control Operator (NCO) – Non-Operational	Normal Call: 02 4028 9504 Emergency Call : 02 4028 9544

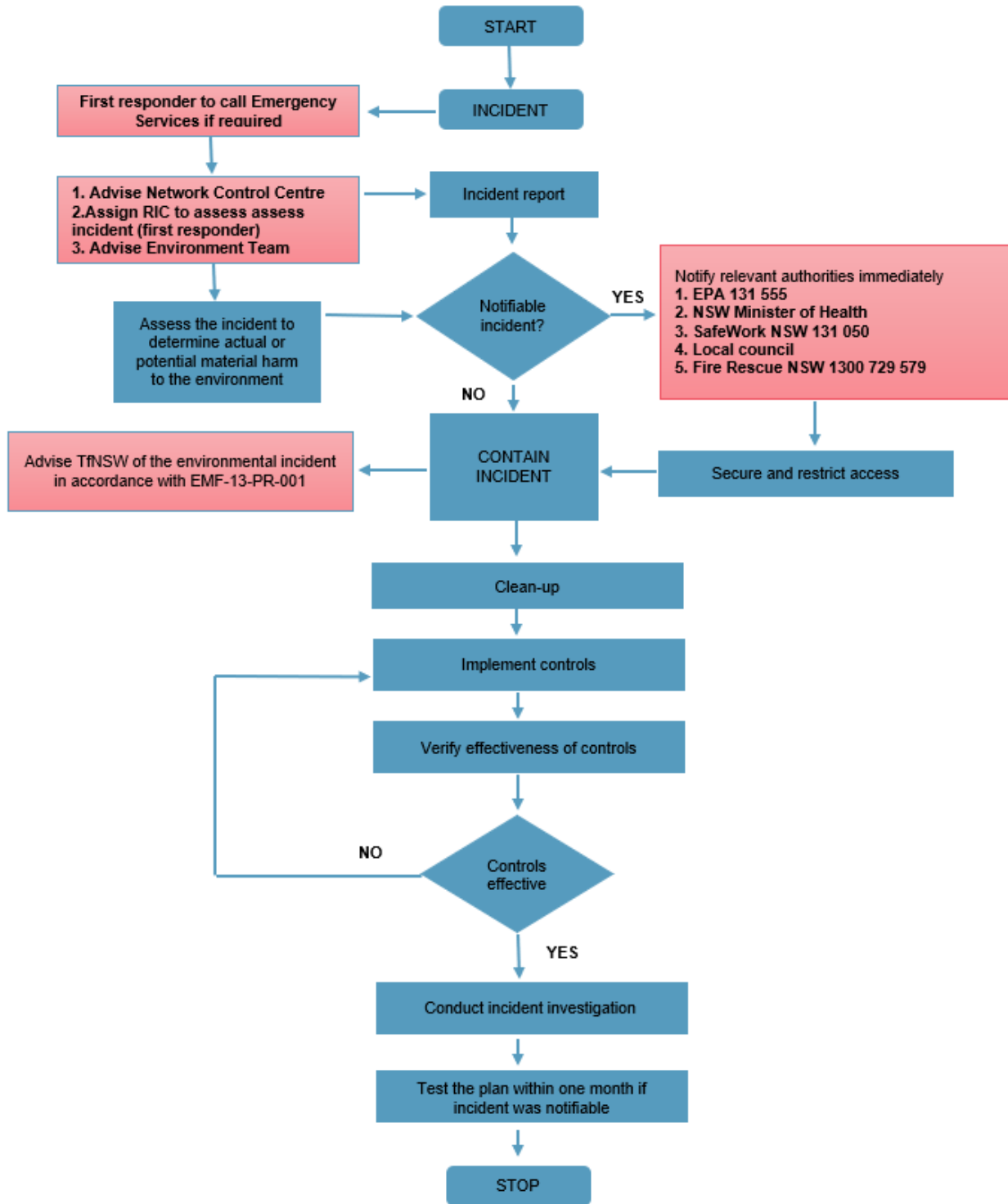


Figure 1 Pollution Incident Management and Notification Flowchart

Following notification from the NCO the UGLRL Environmental Representative will undertake the following external notifications.

Table 3: External Notification Contact Details

External notification	
Contact position	Contact details
EPA Pollution Incident Hotline	131 555
NSW Department of Health Switch Number	1300 066 055 Refer to Appendix 1 for locations specific contacts. <u>A current list of Public Health Units can be found at:</u> http://www.health.nsw.gov.au/Infectious/Pages/phus.aspx
SafeWork NSW	131 050
Fire and Rescue NSW	1300 729 579 Note: If the situation warranted calling 000 as a first point of notification, you do not need to ring Fire and Rescue NSW again
Council	See listing in Appendix 1 to determine contacts for areas being worked in

3.4 Communication with neighbor’s and local community

Communication with owners and occupiers of affected premises will be undertaken in consultation with TfNSW, and is to be managed in consultation with response agencies and regulatory authorities based on the initial assessment of risk to the neighbours and local community.

This may include assessment of the type of pollutant, wind direction, concentration of emission etc. Notification will be led by The Communications and Stakeholder Manager with support of the HSE Team and local Supervisors and may involve notifications in the form of written correspondence, website updates, radio and television briefings, community meetings and door knocking where required.

3.5 Actions to be taken during and immediately after a pollution incident

In the case of any environmental incident, prior to any other action, the first responder must contact 000 if the incident presents an immediate threat to human health or property. Fire and Rescue the Police and the Ambulance Service are the first responders, as they are responsible for controlling and containing incidents. If the incident does not pose any threat to human health or property, concurrently with contacting emergency services (000), all possible actions should be taken to control the pollution incident and minimise health, safety and environmental consequences. These actions must be employed to the maximum extent possible to:

- Provide for the safety of people at and within the vicinity of the site
- Contain the pollution incident

Upon the confirmation of any environmental incident event as described in this plan, this PIRMP is to be implemented.

- Identification land contamination (for example through illegal asbestos dumping or historic site contamination) with the potential to impact on the health of humans, wildlife or the environment, and/or
- An incident involving damage or erosion to containment bunding.

Note: Rolling stock operators are required to hold their own EPL and are therefore responsible for their environmental performance response and clean up following any accident and/or spill. Notwithstanding this, UGLRL as the licence holder of the CRN will be involved in managing the incident response.

3.6 Testing of the plan

EPA guidance states that it is a legislative requirement that PIRMPs must be tested as follows: -

- Routinely tested at least once every 12 months;
- Within one month of any pollution incident occurring in the course of any activity to which the licence relates.

The plan must include details such as:

- The manner in which the plan is to be tested and maintained
- The dates on which the plan was tested and the name of the staff members who carried out the testing
- The date the plan was updated
- Should the plan be incorporated in another site management document then that document will need to be routinely tested as per the requirements of 153C of the POEO Act and Section 130 of the POEO (General) Regulation.

By testing the plan UGLRL demonstrates continual improvement of the PIRMP to enhance environmental performance and incident response through a review of:

- Test findings/ observations
- Non-compliance investigations and corrective actions

These mechanisms provide the opportunity for continuous improvement and to remain compliant with legislative requirements, EPL licence conditions and TfNSW needs and expectations. UGLRL relies on our proactive internal communication and feedback mechanisms to facilitate and further develop our improvement process.

3.7 Review and update of the PIRMP

The PIRMP is to be periodically reviewed by UGLRL and updated as required following testing of the plan to ensure that it remains relevant and effective. Reviews of PIRMP will occur after any licence variation, following audits, and any pollution incident or after a non-compliance incident.

Appendix 1 Local Council and NSW Public Health Unit contact listing

Council	PO Box	Town	State	Street Address	Post Code	PHONE	EMAIL
Armidale Regional Council	PO Box 75A	ARMIDALE	NSW	135 Rusden Street	2350	1300 136 833	executiveoffice@armidale.nsw.gov.au
Bathurst Regional Council	Private Mail Bag 17	BATHURST	NSW	158 Russell Street	2795	02 6333 6111	council@bathurst.nsw.gov.au
Bayside Council	PO Box 21	ROCKDALE	NSW	444-446 Princes Highway	2216	02 9562 1666	council@bayside.nsw.gov.au
Berrigan Shire Council	56 Chanter Street	Berrigan	NSW	56 Chanter Street	2712	03 5888 5100	mail@berriganshire.nsw.gov.au
Bland Shire Council	PO Box 21	WEST WYALONG	NSW	Shire St	2671	02 6972 2266	council@blandshire.nsw.gov.au
Blayney Shire Council	PO Box 62	BLAYNEY	NSW	91 Adelaide Street	2799	02 6368 2104	council@blayney.nsw.gov.au
Bogan Shire Council	PO Box 221	NYNGAN	NSW	81 Cobar Street	2825	02 6835 9000	admin@bogan.nsw.gov.au
Bourke Shire Council	PO Box 21	BOURKE	NSW	29 Mitchell Street	2840	02 6830 8000	bourkeshire@bourke.nsw.gov.au
Brewarrina Shire Council	PO Box 125	BREWARRINA	NSW	57 Bathurst Street	2839	02 6830 5100	breshire@brewarrina.nsw.gov.au
Byron Shire Council	PO Box 219	MULLUMBIMBY	NSW	70 Station Street	2482	02 6626 7000	council@byron.nsw.gov.au
Cabonne Council	PO Box 17	MOLONG	NSW	99 - 101 Bank Street	2866	02 6392 3200	council@cabonne.nsw.gov.au
Carrathool Shire Council	PO Box 12	GOOLGOWI	NSW	9 - 11 Cobram Street	2652	02 6965 1900	council@carrathool.nsw.gov.au
Cobar Shire Council	PO Box 223	COBAR	NSW	36 Linsley Street	2835	02 6836 5888	mail@cobar.nsw.gov.au
Coolamon Shire Council	PO Box 101	COOLAMON	NSW	55 Cowabbie Street	2701	02 6930 1800	council@coolamon.nsw.gov.au
Cootamundra-Gundagai Regional Council	PO Box 420	COOTAMUNDRA	NSW	81 Wallendoon Street	2590	1300 459 689	mail@cgrc.nsw.gov.au
Cowra Shire Council	Private Bag 342	COWRA	NSW	116 Kendal Street	2794	02 6340 2000	council@cowra.nsw.gov.au
Dubbo Regional Council	PO Box 81	DUBBO	NSW	Cnr Church & Darling Streets	2830	02 6801 4000	council@dubbo.nsw.gov.au
Federation Council	PO Box 77	COROWA	NSW	100 Edward Street	2646	02 6033 8999	council@federationcouncil.nsw.gov.au
Gilgandra Shire Council	PO Box 23	GILGANDRA	NSW	Warren Road	2827	02 6817 8800	council@gilgandra.nsw.gov.au
Glen Innes Severn Council	PO Box 61	GLEN INNES	NSW	265 Grey Street	2370	02 6730 2300	council@qisc.nsw.gov.au
Goulburn Mulwaree Council	Locked Bag 22	GOULBURN	NSW	Civic Centre	2580	02 4823 4444	council@goulburn.nsw.gov.au
Greater Hume Shire Council	PO Box 99	HOLBROOK	NSW	39 Young Street	2644	02 6036 0100	mail@greaterhume.nsw.gov.au
Griffith City Council	PO Box 485	GRIFFITH	NSW	1 Benerembah Street	2680	02 6962 8100	admin@griffith.nsw.gov.au
Gwydir Shire Council	Locked Bag 5	BINGARA	NSW	33 Maitland Street	2404	02 6724 2000	mail@gwydir.nsw.gov.au

Hay Shire Council	PO Box 141	HAY	NSW	134 Lachlan Street	2711	02 6990 1100	mail@hay.nsw.gov.au
Hilltops Council	Locked Bag 5	YOUNG	NSW	189 Boorowa Street	2594	02 6380 1200	mail@hilltops.nsw.gov.au
Inverell Shire Council	PO Box 138	INVERELL	NSW	144 Otho Street	2360	02 6728 8288	council@inverell.nsw.gov.au
Junee Shire Council	PO Box 93	JUNEE	NSW	29 Belmore Street	2663	02 6924 8100	customerserviceteam@junee.nsw.gov.au
Leeton Shire Council	23-25 Chelmsford Place	LEETON	NSW	23-25 Chelmsford Place	2705	02 6953 0911	council@leeton.nsw.gov.au
Lismore City Council	PO Box 23A	LISMORE	NSW	43 Oliver Avenue	2480	1300 878 387	council@lismore.nsw.gov.au
Lithgow City Council	PO Box 19	LITHGOW	NSW	180 Mort Street	2790	02 6354 9999	council@lithgow.nsw.gov.au
Liverpool Plains Shire Council	PO Box 152	QUIRINDI	NSW	60 Station Street	2343	02 6746 1755	lpssc@lpssc.nsw.gov.au
Lockhart Shire Council	PO Box 21	LOCKHART	NSW	65 Green Street	2656	02 6920 5305	mail@lockhart.nsw.gov.au
Mid-Western Regional Council	PO Box 156	MUDGEES	NSW	86 Market Street	2850	1300 765 002	council@midwestern.nsw.gov.au
Moree Plains Shire Council	PO Box 420	MOREE	NSW	Level 2, Max Centre	2400	02 6757 3222	council@mpsc.nsw.gov.au
Murrumbidgee Council	PO Box 96	JERILDERIE	NSW	35 Jerilderie Street	2716	1300 676 243	mail@murrumbidgee.nsw.gov.au
Muswellbrook Shire Council	PO Box 122	MUSWELLBROOK	NSW	Administration Centre	2333	02 6549 3700	council@muswellbrook.nsw.gov.au
Narrabri Shire Council	PO Box 261	NARRABRI	NSW	46-48 Maitland Street	2390	02 6799 6866	council@narrabri.nsw.gov.au
Narrandera Shire Council	141 East Street	NARRANDERA	NSW	141 East Street	2700	02 6959 5510	council@narrandera.nsw.gov.au
Narromine Shire Council	PO Box 115	NARROMINE	NSW	124 Dandaloo Street	2821	02 6889 9999	mail@narromine.nsw.gov.au
Oberon Council	PO Box 84	OBERON	NSW	137 Oberon Street	2787	02 6329 8100	council@oberon.nsw.gov.au
Orange City Council	PO Box 35	ORANGE	NSW	Civic Centre	2800	02 6393 8000	council@orange.nsw.gov.au
Parkes Shire Council	PO Box 337	PARKES	NSW	2 Cecile Street	2870	02 6861 2333	council@parkes.nsw.gov.au
Queanbeyan-Palerang Regional Council	PO Box 90	QUEANBEYAN	NSW	256 Crawford Street	2620	1300 735 025	council@qprc.nsw.gov.au
Richmond Valley Council	Locked Bag 10	CASINO	NSW	Cnr Walker Street and Graham Place	2470	02 6660 0300	council@richmondvalley.nsw.gov.au
Snowy Monaro Regional Council	PO Box 714	COOMA	NSW	81 Commissioner Street	2630	1300 345 345	council@snowymonaro.nsw.gov.au
Snowy Valleys Council	76 Capper Street	TUMUT	NSW	76 Capper Street	2720	1800 069 280	info@svc.nsw.gov.au
Tamworth Regional Council	PO Box 555	TAMWORTH	NSW	Ray Walsh House	2340	02 6767 5555	trc@tamworth.nsw.gov.au
Temora Shire Council	PO Box 262	TEMORA	NSW	105 Loftus Street	2666	02 6980 1100	temshire@temora.nsw.gov.au
Tenterfield Shire Council	PO Box 214	TENTERFIELD	NSW	247 Rouse Street	2372	02 6736 6000	council@tenterfield.nsw.gov.au
Tweed Shire Council	PO Box 816	MURWILLUMBAH	NSW	Civic and Cultural Centre	2484	02 6670 2400	tsc@tweed.nsw.gov.au

Uralla Shire Council	PO Box 106	URALLA	NSW	32 Salisbury Street	2358	02 6778 6300	council@uralla.nsw.gov.au
Wagga Wagga City Council	PO Box 20	WAGGA WAGGA	NSW	Wagga Wagga Civic Centre	2650	1300 292 442	Council@wagga.nsw.gov.au
Walcha Council	PO Box 2	WALCHA	NSW	2 Hamilton Street	2354	02 6774 2500	council@walcha.nsw.gov.au
Walgett Shire Council	PO Box 31	WALGETT	NSW	77 Fox Street	2832	02 6828 1399	admin@walgett.nsw.gov.au
Warren Shire Council	PO Box 6	WARREN	NSW	115 Dubbo Street	2824	02 6847 6600	Council@warren.nsw.gov.au
Warrumbungle Shire Council	PO Box 191	COONABARABRAN	NSW	20-22 John Street	2357	02 6849 2000	info@warrumbungle.nsw.gov.au
Weddin Shire Council	PO Box 125	GRENFELL	NSW	Camp Street	2810	02 6343 1212	mail@weddin.nsw.gov.au
Yass Valley Council	Locked Bag 6	YASS	NSW	206 Comur Street	2582	02 6226 1477	council@yass.nsw.gov.au

Public Health Unit – Referral List at June 2021

Postcode	PHU	Postcode	PHU	Postcode	PHU	PHU Details
2000-2002	Randwick PHU	2379-2382	Tamworth PHU	2717	Broken Hill PHU	Albury PHU (Murrumbidgee & Southern NSW LHD) PO Box 3095, Albury NSW 2640 Phone: (02) 6053 4800 Fax: (02) 6933 9220 (secure)
2004-2009	Camperdown PHU	2386-2390	Tamworth PHU	2720	Albury PHU	Bathurst PHU (Far West & Western NSW LHD) PO Box 143, Bathurst NSW 2795 Phone: (02) 6330 5880 Fax: (02) 6332 3137 (secure)
2010-2011	Randwick PHU	2395-2396	Dubbo PHU	2721	Bathurst PHU	Broken Hill PHU (Far West & Western NSW LHD) PO Box 457, Broken Hill NSW 2880 Phone: (08) 8080 1420 Fax: (08) 8080 1196 (secure)
2012-2017	Camperdown PHU	2397-2411	Tamworth PHU	2722	Albury PHU	Camperdown PHU (Sydney LHD) PO Box 374 Camperdown NSW 1450 Phone: (02) 9515 9420 Fax: (02) 9515 9467 (secure)
2018-2036	Randwick PHU	2415	Newcastle PHU	2725	Albury PHU	Dubbo PHU (Far West & Western NSW LHD) PO Box 4061, Dubbo NSW 2830 Phone: (02) 6809 8979 Fax: (02) 6809 7963 (secure)
2037-2050	Camperdown PHU	2420-2430	Newcastle PHU	2726	Goulburn PHU	Gosford PHU (Central Coast LHD) PO Box 361, Gosford NSW 2250 Phone: (02) 4320 9730 Fax: (02) 4320 9746 (secure)
2052	Randwick PHU	2431	Port Macquarie PHU	2727-2733	Albury PHU	Goulburn PHU (Murrumbidgee & Southern NSW LHD) Locked Mail Bag 11, Goulburn NSW 2580 Phone: (02) 4825 4944 Fax: (02) 4825 4942 (secure)
2055-2114	Hornsby PHU	2439-2456	Port Macquarie PHU	2734	Broken Hill PHU	Hornsby PHU (Northern Sydney LHD) Hornsby-Ku-ring-gai Hospital, Derby Road, Hornsby NSW 2077 Phone: (02) 9485 6911 Fax: (02) 9482 1358 (secure)
2115-2118	Parramatta PHU	2460-2466	Lismore PHU	2735-2736	Albury PHU	Lismore PHU (Mid North Coast & Northern NSW LHD) PO Box 498, Lismore NSW 2480 Phone: (02) 6620 7585 Fax: (02) 6620 2552 (secure)
2119-2122	Hornsby PHU	2469-2474	Lismore PHU	2737-2739	Broken Hill PHU	Liverpool PHU (South Western Sydney LHD) PO Box 38, Liverpool NSW 1871 Phone (02) 9794 0855 Fax: (02) 9794 0838 (secure)
2123-2125	Parramatta PHU	2475	Tamworth PHU	2745	Penrith PHU	Newcastle PHU (Hunter/New England LHD) Locked Mail Bag 10, Wallsend NSW 2287 Phone: (02) 4924 6477 Fax: (02) 4924 6048 (secure)
2126	Hornsby PHU	2476-2490	Lismore PHU	2747-2751	Penrith PHU	Parramatta PHU (Western Sydney LHD) Locked Mail Bag 7118, Parramatta BC NSW 2124 Phone: (02) 9840 3603 Fax: (02) 9840 3591 (secure)
2127-2128	Parramatta PHU	2500-2502	Wollongong PHU	2752	Liverpool PHU	Penrith PHU (Nepean Blue Mountains LHD) PO Box 63, Penrith, NSW 2751 Phone: (02) 4734 2022 Fax: (02) 4734 3444 (secure)
2129-2140	Camperdown PHU	2505-2508	Wollongong PHU	2753-2760	Penrith PHU	Port Macquarie PHU (Mid North Coast & Northern NSW LHD) PO Box 126, Port Macquarie NSW 2444 Phone: (02) 6589 2120 Fax: (02) 6589 2390 (secure)
2141-2157	Parramatta PHU	2515-2522	Wollongong PHU	2761-2770	Parramatta PHU	Randwick PHU (South Eastern Sydney LHD) Locked Mail Bag 88, Randwick NSW 2031 Phone: (02) 9382 8333 Fax: (02) 9382 8314 (secure)
2158-2159	Hornsby PHU	2525-2530	Wollongong PHU	2773-2786	Penrith PHU	Tamworth PHU (Hunter/New England LHD) Locked Mail Bag 10 Wallsend 2287 Phone: (02) 6764 8000 Fax: (02) 4924 6048 (secure)
2160-2161	Parramatta PHU	2533-2535	Wollongong PHU	2787	Bathurst PHU	Wollongong PHU (Illawarra Shoalhaven LHD) Locked Mail Bag 9, Wollongong NSW 2500 Phone: (02) 4221 6700 Fax: (02) 4221 6759 (secure)
2162-2190	Liverpool PHU	2536-2537	Goulburn PHU	2790-2800	Bathurst PHU	
2191-2196	Camperdown PHU	2538-2541	Wollongong PHU	2803	Goulburn PHU	
2197-2200	Liverpool PHU	2545-2551	Goulburn PHU	2804-2806	Bathurst PHU	
2203 -2204	Camperdown PHU	2555-2578	Liverpool PHU	2807	Goulburn PHU	
2205	Randwick PHU	2579-2587	Goulburn PHU	2808-2810	Bathurst PHU	
2206	Camperdown PHU	2588-2590	Albury PHU	2820-2831	Dubbo PHU	
2207	Randwick PHU	2594	Goulburn PHU	2832-2834	Broken Hill PHU	
2208	Camperdown PHU	2611	Goulburn PHU	2835	Dubbo PHU	
2209-2210	Randwick PHU	2618-2633	Goulburn PHU	2836	Broken Hill PHU	
2211-2214	Liverpool PHU	2640-2647	Albury PHU	2839-2840	Broken Hill PHU	
2216-2234	Randwick PHU	2648	Broken Hill PHU	2842-2844	Dubbo PHU	
2250-2252	Gosford PHU	2649-2672	Albury PHU	2845-2847	Penrith PHU	
2256-2263	Gosford PHU	2675	Albury PHU	2848-2849	Bathurst PHU	
2264-2267	Newcastle PHU	2680-2681	Albury PHU	2850-2852	Dubbo PHU	
2278-2338	Newcastle PHU	2700-2714	Albury PHU	2864-2877	Bathurst PHU	
2339-2356	Tamworth PHU	2715	Broken Hill PHU	2878-2880	Broken Hill PHU	
2357	Dubbo PHU	2716	Albury PHU	2890-2891	Wollongong PHU	
2358-2361	Tamworth PHU			2898-2899	Randwick PHU	
2365	Tamworth PHU					
2369-2372	Tamworth PHU					